Instructions for Setting up Dual-Factor Authentication for CLU's VPN

From the URL https://vpn.callutheran.edu, follow the simple instructions to set up your CLU Virtual Private Network account.

We recommend that you authenticate to your mobile phone. Once you have registered your device, your phone will receive a "push-notice" to authenticate.

Enter your phone number in the format provided, then verify by clicking the check-box.

Next, select the type of phone you are using either Android or iOS. Now your account has been setup and associated with your cell phone.
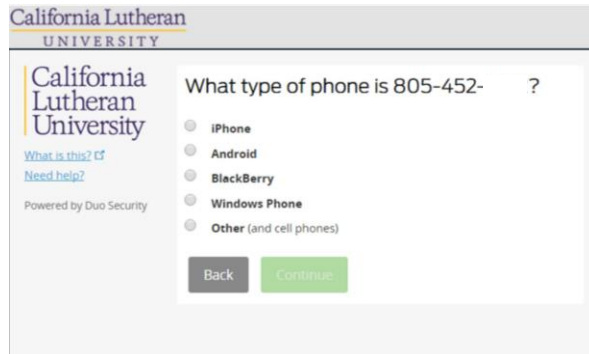
The next step is to load the application for your phone. From your cell phone go to the app-store for either device, and search for "Duo-Mobile" Once you find the app, download it to your device and install. Make sure you enable both "Notifications" and the phone's camera. The installation will ask you to enable both.

When the phone app is finished installing you will be instructed to scan a QR code that will appear on your desktop computer. Scanning this code completes the setup process between your remote computer and your secondary device – your cell phone.
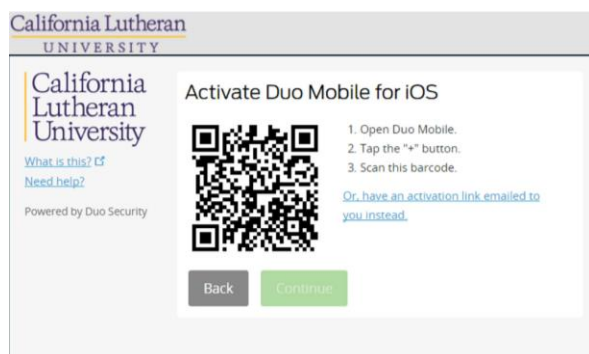
To authenticate to your phone, from the remote computer go to vpn.callutheran.edu and sign in. Click on "Send me a Push" and a verification message is sent immediately to your cell phone. Accept the notification with the "accept" button at the bottom of the screen.
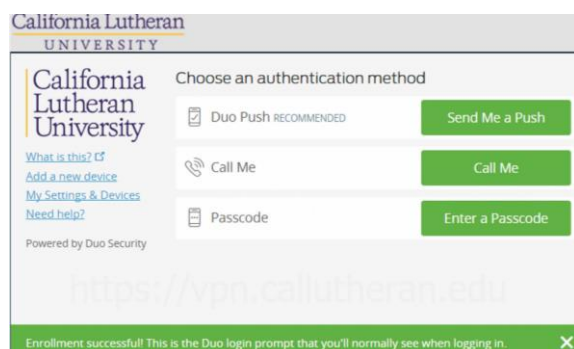
Once you approve the login request, your computer will automatically be logged in to the VPN control panel – which is the interface you are used to seeing.
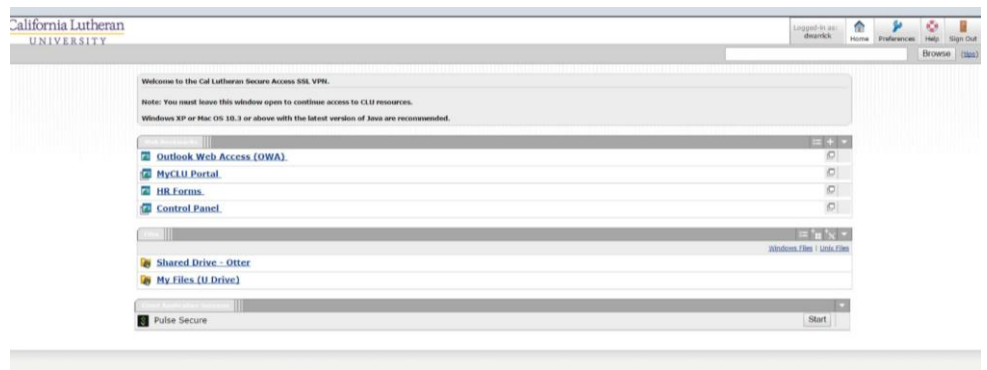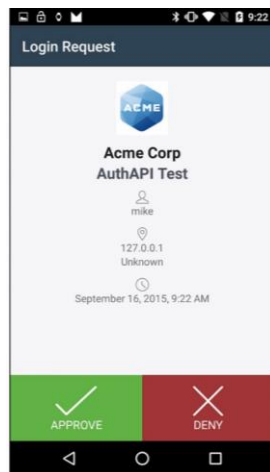
Click on the Start button in the Pulse Secure field and download the software.

After the application launcher has completed downloading, follow the installation steps.

Once you have completed the above steps, click HERE to continue with the Pulse Secure launch. We recommend selecting "remember" and "always" during the installation process.

Once the Pulse Secure application is installed and started it will appear in your system tray.

Questions? Call the CLU help desk at: 805-493-3698