



# ELIMINATE DOCUMENT VERSION CONTROL MAYHEM

LITEHAUZ: A SOONR CASE STUDY





*LITEHAUZ Gains Fast and Secure Document Collaboration with Soonr Workplace*



I was pleased with how easy and user friendly the Soonr solution is. Installation was simple and now our documents are always current and easy to access, even from mobile devices."

**Svend Boes Overgaard**  
LITEHAUZ Senior Environmental Consultant

## QUICK FACTS

**Customer** - LITEHAUZ

**Industry** - Consulting

### Challenges

- Document version control
- Speed access to current documents
- Secure and protect critical data

### Results

- Improved consultant productivity
- Enabled mobile file access and editing
- Rapid delivery of current content
- Assured document security peace-of-mind

## Company Overview

LITEHAUZ is a leading environmental consultancy that specializes in the unique needs of the maritime industry. Established in 2007 and based in Denmark, it offers a range of services designed to help ship owners, fleet managers, port or yard operators and maritime equipment suppliers meet obligations to authorities, develop and implement environmental policies and deliver on customer commitments. LITEHAUZ consultants and the company's extended network of specialists deliver expertise in the areas of shipping, marine environment, chemicals and discharges.

## Challenge: Eliminate Document Version Control Mayhem

At LITEHAUZ, document collaboration is a critical business operation. For each of its maritime environmental projects, volumes of documents including Word files, Excel spreadsheets and PowerPoint presentations need to be created, updated and managed by multiple team members. Even more, each of these documents needs to be available, at any time to any team member, in its most current form to assure proper customer response and optimum team productivity.

"In our business, our documents are our lifeblood," said Svend Boes Overgaard, senior environmental consultant, LITEHAUZ. "Each of our project teams relies on having immediate access to the most current documents and information – at all times, as we conduct business from anywhere, including onsite with customers or employees working remotely. Sending email attachments back and forth was causing version control mayhem and hours of lost productivity as our consultants would struggle to locate the most current versions of files, or worse, make changes to an older file version. We needed a cloud-based collaboration solution that could give our consultants the instant access they needed to the latest versions of files to enable faster customer response and higher quality work."

While a cloud-based document collaboration solution was a logical choice for LITEHAUZ for document management and ubiquitous access by its network of consultants, the company was not willing to sacrifice security or information privacy. Public file sharing solutions were not considered sufficiently robust and secure for LITEHAUZ until they looked at Soonr.



Soonr is very reliable. It's consistently faster than email and much more secure. It delivers everything we needed in a file sharing solution – availability, security, control, stability and performance.”

**Svend Boes Overgaard**  
LITEHAUZ Senior  
Environmental  
Consultant

## **Challenge: Eliminate Document Version Control Mayhem (cont.)**

“Having our information secure is very important to our consultants and our customers, so consumer-grade public sharing sites are not an option for our business,” said Overgaard. “Our clients choose us for our ability to maintain confidentiality so the privacy of our files is critical.”

In addition to file security and privacy, LITEHAUZ also required a file sharing solution that could deliver enterprise-class controls, including the ability to easily manage permission policies for both users and groups and their access to projects, folders and files. The maritime consulting organization also required 24 x 7 availability of documents as well as redundant data protection so information loss would never be an issue.

## **Solution: Soonr Workplace, Online File Sharing and Collaboration with Enterprise-Grade Security**

After evaluating its options, LITEHAUZ selected Soonr Workplace because it delivered the security and data protection its customers require, along with the IT controls and ease of use its project teams needed. Unlike other public file sharing solutions, Soonr Workplace was designed from the ground up to secure business content with a full range of security measures, including SSAE 16 (SAS 70), HIPPA Compliance and data encryption in transit and at rest. And, when the data is at rest, its geo-redundant data centers ensure that saved data is consistently protected.

“I was pleased with how easy and user friendly the Soonr solution is,” said Overgaard. “Installation was simple and now our documents are always current and easy to access, even from mobile devices. Our only other option for this level of data security would have been an internal server-based solution. But with Soonr you don't have to manage or pay for a server, nor do you need to have the IT staff to support it. It's ideal for our organization.”

Soonr Workplace gives LITEHAUZ full control over their shared projects, folders and files. For management ease, the solution imported and provisioned LITEHAUZ's internal users from Active Directory and merged them with external users created directly in the Soonr environment.

For added security, Soonr provides LITEHAUZ with protection of all of its user data with 256-bit AES encryption as well as dynamic key rotation and virus scanning of emailed files. It also offers password and “time-to-live” protection of all public links to projects, folders and files for full control over document availability. Finally, the solution ensures document consistency as it automatically syncs for up-to-date company content across multiple devices.