# **InsightStore 2 Brown Bag Session**

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#### **Presenters:**

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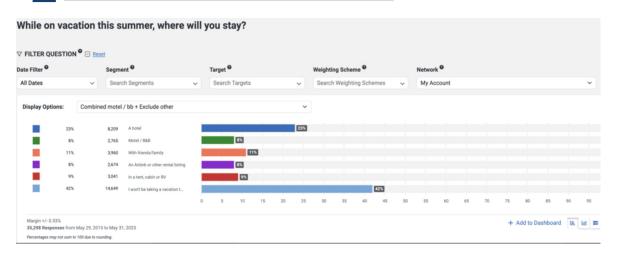
## Why Civicscience?



## **Highlights**

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### **Segments**



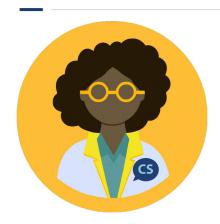
- Segments are a pivotal feature in InsightStore, allowing you to categorize your target audience based on shared characteristics or needs.
- You can apply segments to questions, reports and dashboards to gain segment specific insights. Learn more here



When using segments, do not forget to add **weighting schemes** especially that which comes from shared questions to adjust survey results to accurately represent the target population.

# Sage: 24x7 Al analytics assistant across entire CivicScience database





Engage in plain-English analytics conversations to perform high-level data exploration, identify areas for deeper analysis, and provide onramps to other CivicScience resources using trusted CivicScience data.

- Pages of insights and statistics related to user question.
- Data exports and links to relevant InsightStore pages
- Ability to drill into more details and refine scope using back-and-forth conversation with Al
- Live queries of CivicScience database with most current information
- Live access to syndicated research library (2,000+ always-on questions)
- Access to custom questions
- Access to news and pop culture questions
- Time-series charts
- Ability to filter data by segment, time, and geography
- Extensive knowledgebase

#### What's Next?



#### **New Search Experience**

- New enhanced Search model to elevate the effectiveness of search results by refining for search intent and enhancing overall relevance.
- Our new hybrid approach, is optimized to better understand, search intent, address spelling errors and synonyms.

#### **Questions & Answers**

Bring your questions, seek clarification, and share valuable insights with the team.



Please take a moment to share your thoughts on the session - we appreciate your insights!

Survey link <u>here!</u>