



MPOWER Staff Training

November 6 or 11, 2014 (2 options)
Oak Park Conservatory

Agenda

MPOWER Program Review

- What is MPOWER?
- Reasons to Initiate a Performance Measurement System
- Who Is Involved?
- Early Successes

Using the Dashboards

- Login Information
- Available Data & New Charts
- Exporting Data
- Printing Reports
- Getting Alerts

Using and Analyzing the Data

- Nothing Is 100% “Good” or “Bad”
- Dig Deeper; Don’t Apply Assumptions to the Data
- Group Exercises: What Should We Do With These Results?
 - What questions does it bring up?
 - What additional data do we need?
 - What are the positives?
 - How could we use this to market ourselves?
 - How could we use this to provide new services?
 - What improvements should we make?

Making MPOWER Work

- Commit & Refer to Dashboards Frequently
- Use this Data for All Reporting
- Respond to What You Find

SurveyGizmo Status Log

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Survey ID: 1517775
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