## 2014 Pool Staff Training Facility Specific Information

## **Lifeguards**

Upon entering staff should go through locker room and pick up uniform, whistle, name tag, and facility specific folder then meet on the adult deck

- Groups Risk Management
  - 4:15-5:55 (25 minute rotations)
    - Spinals
    - Extrications
    - Active/passive rescues
    - Swim/tread/brick
- 6:00-6:45pm
  - o H.R. Part Time Employee Orientation
- 6:45-7:00pm
  - Evaluations & Employee Standards
- 7:00-7:30pm
  - When passing backboards/equipment show them where it is for EAP
  - Zones
  - Pool rules
  - Rotation
  - EAP roles
  - Chair names
- 7:30-8:15pm
  - o **EAP practice** 
    - 4 groups rotate through
    - Practice two of them, talk about other two
      - Unconscious guest/first aid emergency
      - Clear facility (fire/chemical leak)
      - Code Adam
      - Severe weather
- 8:15-9:15 (15 minute rotations)
  - o Group 1
    - What do I need to bring to work?
      - Uniform
        - Hat, Shirt, Suit, Whistle/nametag, Shorts (girls), Sunglasses, Extra glasses or contacts, Sun Screen, H<sub>2</sub>0 bottle
    - What do I do when I get to work?
      - Get to work 20 minutes before pool opens
      - Arrive 20 minutes before shift begins & check in with AFC right away
      - Explain why (cleaning, mini-meeting, training, etc.)
      - Time Clock Plus
        - Do not punch in early, must wait until assigned shift time
        - What to do if I forget to punch in (don't forget in the first place)
        - Punch out as soon as the AFC tells you to at the end of the shift, not right before you leave
      - Break room
        - o Getting the key & locking the door
        - o Do not leave things in lockers over night, but can bring lock for the day
        - NEVER cut through the concessions stand
      - What happens at the end of my shift
        - Plan on staying an hour after your shift ends
          - Cleaning

- End of shift meeting
- Training

- o Group 2
  - Subbing & Schedules
    - All on line this year
    - Use trade board on W2W
    - Your responsibility to find subs for shifts you cannot work
    - Guards are expected to pick up sub shifts
    - Don't pick up shifts for unfilled schedules
    - Keep availability up to date at all times, as unfilled shifts my be assigned based on who is "available"
    - Can use computer in office to post and pick up subs with AFC approval
    - Pre-season schedule shifts will be minimal, on June 14<sup>th</sup> that will change
  - Guard office, tube storage, and first aid room tour
  - Whistles practice
- o Group 3
  - Points/beads system
    - What can you get beads for
    - · What can you get points for
  - In-service requirements
    - 4 hours per month
    - Mandatory in-service
    - What happens if you don't meet those requirements
  - Daily drills
    - Why do we do them
    - · What do they look like
    - How does a guard respond
    - What happens if you fail a VAT drill
    - Scanning observations
  - Lap swim guard rotations and responsibilities
    - Cannot miss this shift
    - Set up equipment
    - Let cashier know when ready
    - Breaks must be taken on pool deck
      - o Not in guard office
      - NO SLEEPING OR LAYING DOWN
- o Group 4
  - Take vision test
  - Sign and collect licenses
- 9:15-9:30
  - Reminders
    - Pool opens this weekend
    - May 11<sup>th</sup> all staff trainings in the evening at RCRC MANDATORY
    - Guard of the month tube
    - Use AFC's returning guards/me for help

## **Operations Staff**

- 5:30-5:45
  - o Hand out uniforms
- 5:45-6:00
  - o Facility Tour
    - Break room
    - Guard office
    - Maintenance closet
- 6:00-6:45pm
  - o H.R. Part Time Employee Orientation
- 6:45-7:00pm
  - o Evaluations & Employee Standards
- 7:00-7:25pm Stay on adult deck
  - o Risk Management Roles in EAP's
    - AFA's
      - Greet ambulance
      - Clear path to guest
    - Cashiers close down entrance
      - No one out until AFC says OK
      - No one in except police/EMS
    - Concessions
      - Crowd control
      - Clear path to guest
      - Assist in locking down entrance
      - Assist as needed
- 7:25-7:30
  - o Closing
    - Reminders
      - · Pool opens this weekend
      - Check schedule pick up subs if needed

**OPERATIONS SIGN IN SHEET** 

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