

Subject
AC Delco Warranty Form (Outside North America)

## System or Parts affected

- RAPTAIR-MF (D60000x)

**This warranty process applies to ACDelco® batteries included with VMAC products sold outside of Canada or the United States of America:**

*\*For customers requiring assistance within Canada and the USA, consult your local ACDelco dealer*

Should an ACDelco® battery fail to hold a charge due to a defect in material or workmanship in the first 18 months VMAC will credit the VMAC dealer's account the current VMAC dealer cost for that battery, to be used against the procurement of a new, locally available battery of comparable performance.

In order to submit a claim, first contact VMAC Technical Support at [techsupport@vmacair.com](mailto:techsupport@vmacair.com) to obtain authorization and a Customer Service Request (CSR) number for reference.

Remove the warranty insert from the lower left corner of the label on top of the battery. It will separate along the red perforated lines. Place the removed decal in the space below.



Place removed warranty decal insert here.

Photograph the battery clearly showing the battery serial no. and that the insert is removed. Record the requested information below, scan this document and email it, along with the requested photo, to [techsupport@vmacair.com](mailto:techsupport@vmacair.com) for warranty consideration:

<b>Dealer Name:</b>
<b>System ID No.:</b>
<b>CSR No.:</b>
<b>Hours (from Raptair / Control Box):</b>

Failure to supply the required information will result in denial of warranty.

Document	Version	Department	Revision Details	Revised by	Tech	Engineering	Implemented
EXT-MF-001	A	Tech	Document Release	SP 10 Feb 2015	RD 16 Mar 2015	N/A	7 May 2015
EXT-MF-001	B	Tech	Format Change	SP 13 Jul 2015	N/A	N/A	13 Jul 2015