

# **Configuring Verint Nextiva**

Versions 5.1, 6.0

# **Configuring Third-Party Programs**

SightLogix devices are used with two types of third-party programs: VMS programs, which display video, GPS coordinates, and alarm and other information from SightLogix devices, and command and control systems (C2), which are integrated systems for monitoring multiple types of sensors. Currently, SightLogix supports a range of VMS programs and control systems. Additional programs and systems will be supported in the future.

In order for a VMS program to display the video and alarms received from SightLogix devices, the program must be configured properly, both to open communication with devices and to respond appropriately to alarm information. The actual configuration steps differ, depending on the program. However, most programs require the following:

> Setting web authentication between the SightLogix device and the VMS. This includes entering the username and password (the default username is *sightlogix* or *root*, and the default password is *push2edg*). It is recommended that you change both defaults.

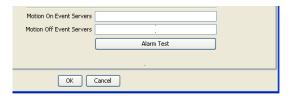
It also includes changing to digest web authentication if this more secure web authentication is supported by the individual VMS program. (By default, SightSensors are set up for basic authentication, which is supported by all VMS programs.)

You set both the web username/password and the authentication type from the Web Server dialog (right-click a device icon in the SightMonitor camera tree → Configure → Web Server):



Adding SightSensors as AXIS-211 devices (except when indicated); adding SightTrackers as AXIS 213.

- > Specifying the actions (or events) that occur when an alarm is received. This can include, depending on the program: audio alerts, automatic recording during an alarm, bookmarks inserted into recorded video to signal the start or end of an alarm, etc.
- > Testing that alarm information is relayed from a SightLogix device to the VMS program. The Alarm Test option on the Camera (right-click device icon > Configure) simulates an alarm.



The following sections provide general guidance on how to configure the VMS programs that have been tested with SightLogix devices. However, for detailed, specific information, see the documentation that came with the particular VMS program.

# **Verint Nextiva versions 5.1, 6.0**

This section describes how to set up the following Verint Nextiva versions. Refer to the preferred section.

- Verint Nextiva 5.1
- Verint Nextiva 6.0

### **Verint Nextiva 5.1**

SightLogix devices are qualified with the following versions of Nextiva.

- > Nextiva Master Recorder 5.1
- > Nextiva Master 5.1 with Nextiva Recorder(s) 5.1
- > Nextiva 5.1 Rollup 4 or higher
- > Nextiva Axis Adapter 3651 for Nextiva 5.1 Rollup 4 or higher
- > Nextiva 5.1 Alarm and Event Interface Server (5.1.3648)

All instructions from Verint for installing the rollups and adapters have to be followed before adding a SightLogix device.

At the SightMonitor, you need to disable RTCP timeouts. Open the MPEG configuration tab (right-click the device icon > Configuration > MPEG) and select the checkbox for Disable RTCP timeout.

#### 1. Add a SightLogix device to the AXIS adapter

While in the Control Center, open Global Settings (a), and then Adapters (b). Click the Axis Devices icon (c).

Under Devices, select Camera List (d). You'll see the button at the far right. Click this button for a list of Axis devices.

In the dialog for Axis devices, click (e) and then enter the IP address (f). Enter the username and password, if necessary. (It's not necessary to enter the model name.) Click OK (g).

**Note:** You can configure it so that the device username and password are automatically entered for each new device. To do so, go to the Security tab (h) under the Advanced tab.



# 2. Add a SightLogix device

From the System Component tab, open the Wizard by clicking the wizard button ( ). Advance through the screens by clicking Next.

When you see the screen shown at right, click the Add button ( ). You'll be prompted to type the device's serial number; click search to discover the new device.

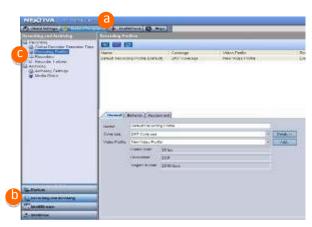
From the new components column, drag the device you just added Change the device names if you wish. Click Next. When prompted, add the device as a Logical component by dragging it from the physical column to the Logical column; be sure to drag the device over the Camera line. Click Finish when done. It might take up to a minute to add the device.

By default, devices are configured for MPEG. To change to JPEG, do the following: select the device, and then Video. Change the setting for the video type and click Apply.

# 3. Add a video and recording profile

Video and recording profiles allow you to specify when to record (continuously or only during alarms), and what video settings to use. You can use the default profile or make changes.

To access profile settings: Under System Components (a), select Recording and Archiving (b) and then Recording Profiles (c). This opens the tab pages shown here. Make changes to the default profile or click Add to create a new one.

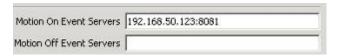


When finished making changes, click Apply at the lower right (not shown here).

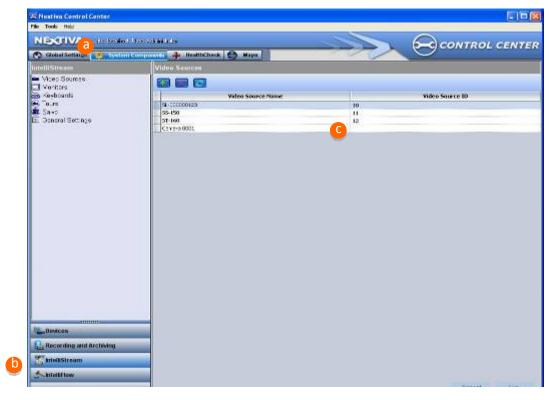


# 4. Assign an IntelliStream source ID for events

First enter the Nextiva server's IP and port information at the SightMonitor so the SightLogix device knows where to send alarm information. Go to the SightMonitor's Camera dialog for the device (right-click the device icon > Configure > Camera) and, for Motion On, enter the Verint system IP address and port number using the following syntax: *IP-address:port-number*.



At Nextiva, enter a unique number for the video source as follows: Under System Components (a), select IntelliStream (b), enter a unique number for the device you just added (c). Click Apply.



# 5. Create a configuration file for the alarm interface

Create a configuration file similar to the one shown on the next page and copy to C:\Verint\AlarmInterface\Config.xml. Supply the relevant information for your Verint server and each of the SightLogix devices.

In the following sample file, the IP address of the server running the Alarm Interface is 192.168.1.10. The SightLogix devices are configured with the Alarm Server Motion On server = 192.168.1.10:8081.

Each SightLogix device requires a rule that includes the serial number of the device, the unique ID of the event, and the device ID, which you assigned in step 3. The sample file shows three devices (serial numbers 000000123, 000000150, and 000000247).

Once you create the file, stop and restart the Nextiva services as follows: Right-click the Verint icon

( ) at the lower right: select Stop from the menu that appears. Restart by again opening this menu.



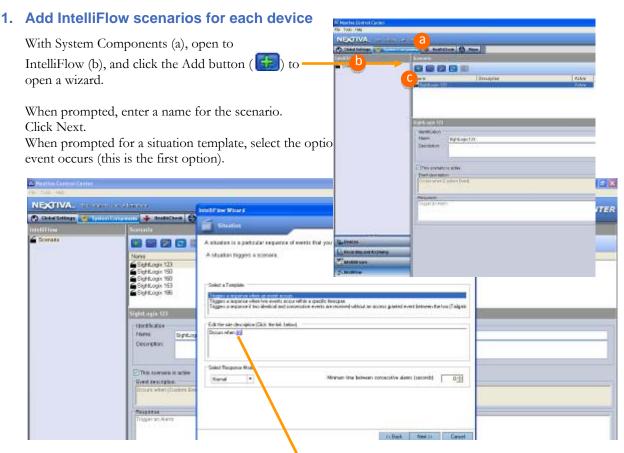
</rule>

Then stop and restart the Nextiva Alarm Interface service from Windows Services as follows: navigate Start > Settings > Control Panel > Admin Tools > Services. This reads the newly modified Config.xml file permitting alarm recognition and passes on the alarm to Nextiva Review for reporting.

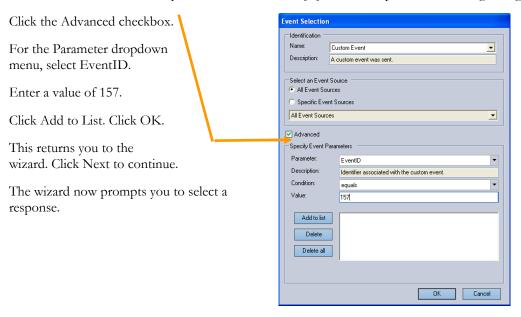
```
<config>
 <!-- SightLogix configuration file -->
                                                                                        Set log level here.
                                                                                        Set daysToLive for
 <!-- Log levels are: ERROR WARN INFO DEBUG -->
                                                                                        the number of days
                                                                                        to keep log files.
 <Logging filename="Logging/NextivaAlarmServer.log" level="ERROR" <
daysToLive="31"/>
                                                                                  Insert IP address of
                                                                                  your Verint server,
<site name="DEMOHP Nextiva" url="tcp://192.168.1.10:5005" </pre>
                                                                                  followed by the port
                                                                                  number. Enter a
username="Administrator" password="cctvware"/>
                                                                                  username and
                                                                                  password for your site.
 <tcpPort name="tcp_On" port="8081"/>
 <listener input="tcp_On" separator=":On" response="OK&#10;">
  <rule>
                                                                               Enter a name and port number
   <match contains="00000123"/>
                                                                               for the port on which SightLogix
                                                                               devices listen and report events.
                                                                               The port used cannot conflict
   <event id="123" argument="SN:000000123">
                                                                               with other ports and must get
                                                                               through a firewall. A good choice
    <camera number="10"/>
                                                                               is usually 8081.
   </event>
```

```
<rule>
   <match contains="000000150"/>
   <event id="150" argument="SN:000000150">
    <camera number="11"/>
   </event>
  </rule>
  <rule>
   <match contains="000000160"/>
   <event id="160" argument="SN:000000160">
    <camera number="12"/>
   </event>
  </rule>
  <rule>
                                                                Add a rule for each device
   <match contains="000000247"/>
                                                                listening on the port. Insert an
                                                                event id (you can often use the
   <event id="247" argument="SN:000000247">
                                                                device's serial number) and the
                                                                device's serial number. The
    <camera number="13"/>
                                                                camera number is the device
                                                                number you assigned in step 3.
   </event>
  </rule>
 </listener>
</config>
```

Mistakes made when editing the config.xml file are reported in Logging/NextivaAlarmServer.log.

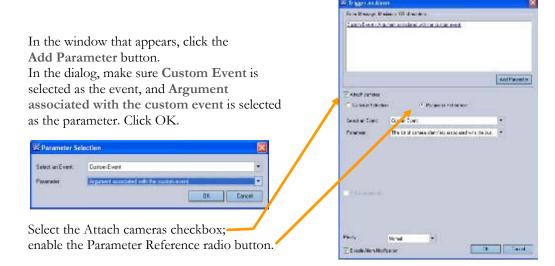


Under the edit rule description text box, click the A link. This opens the following dialog:



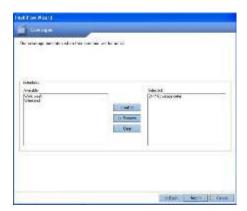


In the right column, select Trigger an Alarm. Click Insert.

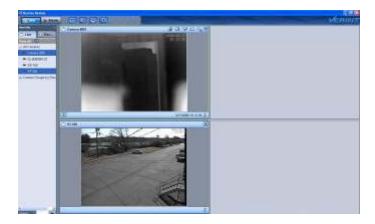


#### Click OK. Click Next.

Next you're prompted for the coverage. Select the coverage you want and click Insert. Click Next. Then Finish.



At this point you can view video from the SightLogix device. Open the Nextiva Review; from under All Cameras, select a SightLogix device and drag to a file.



#### **Verint Nextiva version 6.0**

SightLogix devices are qualified with the following versions of Nextiva.

- > Nextiva Master Recorder 6.0
- > Nextiva Master 6.0 with Nextiva Recorder(s) 6.0
- > Nextiva 6.0 Rollup 4 or higher
- > Nextiva Axis Adapter 6.0\_008 for Nextiva 6.0 Rollup 4 or higher
- > Nextiva 6.0 Alarm and Event Interface Server (6.0.137)

All instructions from Verint for installing the rollups and adapters have to be followed before adding a Sightlogix device.

At the SightMonitor, you need to disable RTCP timeouts. Open the MPEG configuration tab (right-click the device icon > Configuration > MPEG) and select the checkbox for Disable RTCP timeout.

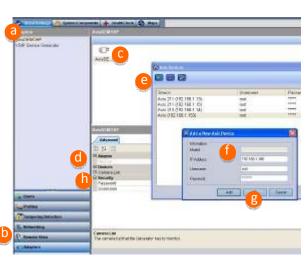
#### 1. Add a SightLogix device to the AXIS adapter

While in the Control Center, open Global Settings (a), then Adapters (b). Click the Axis Devices icon (c).

Under Devices, select Camera List (d). You'll see the button at the far right. Click this button for a list of Axis devices.

In the dialog for Axis devices, click (e) and then enter the IP address (f). Enter the username and password, if necessary. (It's not necessary to enter the model name.) Click OK (g).

Note: You can configure it so that the device username and password are automatically entered for each new device. To do so, go to the Security tab (h) under the Advanced tab.





#### 2. Add a SightLogix device

From the System Component tab, open the Wizard by clicking the wizard button ( ). Advance through the screens by clicking Next.

When you see the screen shown at right, click the

Add button ( ). You'll be prompted to type the device's serial number; click search to discover the new device.

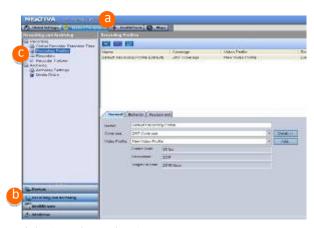
From the new components column, drag the device you just added to the physical group view. Change the device names if you wish. Click Next. When prompted, add the device as a Logical component by dragging it from the physical column to the Logical column; be sure to drag the device over the Camera line. Click Finish when done. It might take up to a minute to add the device.

By default, devices are configured for MPEG. To change to JPEG, do the following: select the device, and then select Video. Change the setting for the video type and then click Apply.

# 3. Add a video and recording profile

Video and recording profiles allow you to specify when to record (continuously or only during alarms), and what video settings to use. You can use the default profile or make changes.

To access profile settings: Under System Components (a), select Recording and Archiving (b) and then Recording Profiles (c). This opens the tab pages shown here. Make changes to the default profile or click Add to create a new one.



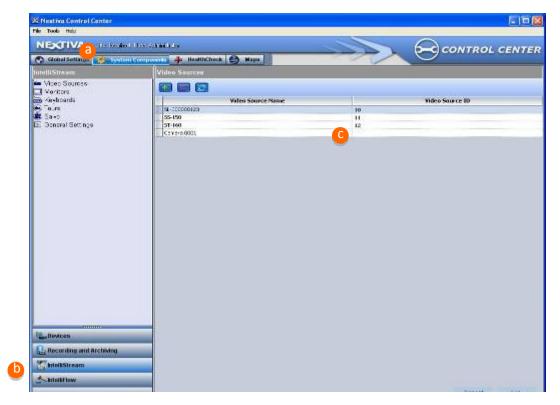
When finished making changes, click Apply at the lower right (not shown here).

#### 4. Assign an IntelliStream source ID for events

First enter the Nextiva server's IP and port information at the SightMonitor so the SightLogix device knows where to send alarm information. Go to the SightMonitor's Camera dialog for the device (right-click the device icon > Configure > Camera) and, for Motion On, enter the Verint system IP address and port number using the following syntax: IP-address:port-number.



At Nextiva, enter a unique number for the video source as follows: Under System Components (a), select IntelliStream (b), enter a unique number for the device you just added (c). Click Apply.



# 5. Create a configuration file for the alarm interface

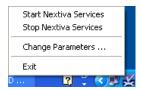
Create a configuration file similar to the one shown on the next page and copy to C:\Verint\AlarmInterface\Config.xml. Supply the relevant information for your Verint server and each of the SightLogix devices.

In the following sample file, the IP address of the server running the Alarm Interface is 192.168.1.10. The SightLogix devices are configured with the Alarm Server Motion On server = 192.168.1.10:8081.

Each SightLogix device requires a rule that includes the serial number of the device, the unique ID of the event, and the device ID, which you assigned in step 3. The sample file shows three devices (serial numbers 000000123, 000000150, and 000000247).

Once you create the file, stop and restart the Nextiva services as follows: Right-click the Verint icon

( ) at the lower right: select Stop from the menu that appears. Restart by again opening this menu.



Then stop and restart the Nextiva Alarm Interface service from Windows Services as follows: navigate Start > Settings > Control Panel > Admin Tools > Services. This reads the newly modified

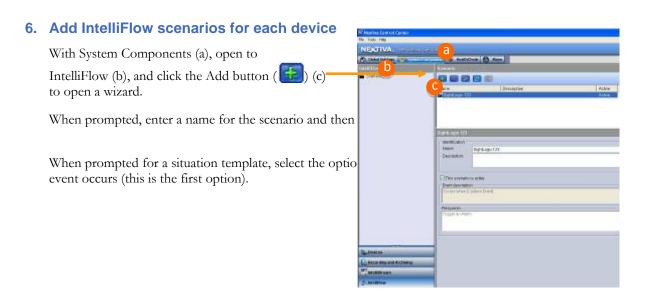
Config.xml file permitting alarm recognition and passes on the alarm to Nextiva Review for reporting.

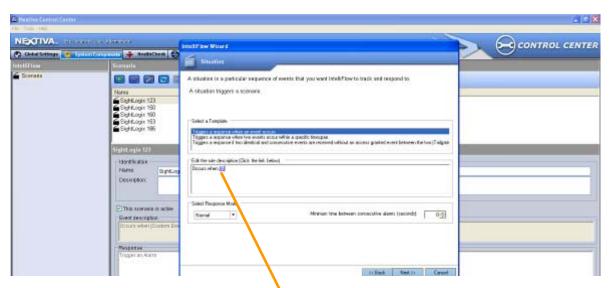
```
<config>
<!-- SightLogix configuration file -->
                                                                                      Set log level here.
                                                                                      Set daysToLive for
<!-- Log levels are: ERROR WARN INFO DEBUG -->
                                                                                      the number of days
                                                                                      to keep log files.
 <Logging filename="Logging/NextivaAlarmServer.log" level="ERROR" -
daysToLive="31"/>
                                                                                Insert IP address of
                                                                               your Verint server,
<site name="DEMOHP Nextiva" url="tcp://192.168.1.10:5005" <</pre>
                                                                                followed by the port
                                                                                number. Enter a
username="Administrator" password="cctvware"/>
                                                                                username and
                                                                                password for your site.
 <tcpPort name="tcp_On" port="8081"/> -
 <listener input="tcp_On" separator=":On" response="OK&#10;">
  <rule>
                                                                             Enter a name and port number
   <match contains="000000123"/>
                                                                             for the port on which SightLogix
                                                                             devices listen and report events.
   <event id="123" argument="SN:000000123">
                                                                             The port used cannot conflict
                                                                             with other ports and must get
                                                                             through a firewall. A good choice
    <camera number="10"/>
                                                                             is usually 8081.
   </event>
  </rule>
  <rule>
   <match contains="000000150"/>
   <event id="150" argument="SN:000000150">
    <camera number="11"/>
   </event>
  </rule>
```

<rule>

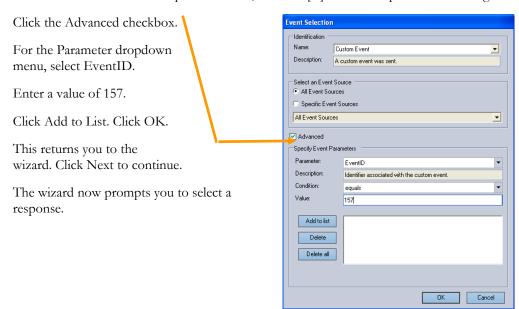
```
<match contains="000000160"/>
   <event id="160" argument="SN:000000160">
    <camera number="12"/>
   </event>
  </rule>
  <rule>
                                                                   Add a rule for each device
   <match contains="000000247"/>
                                                                   listening on the port. Insert an
                                                                   event id (you can often use the
   <event id="247" argument="SN:000000247">
                                                                   device's serial number) and the
                                                                   device's serial number. The
    <camera number="13"/>
                                                                   camera number is the device
                                                                   number you assigned in step 3.
   </event>
  </rule>
 </listener>
</config>
```

Mistakes made when editing the config.xml file are reported in Logging/NextivaAlarmServer.log.





Under the edit rule description text box, click the A link. This opens the following dialog:



In the right column, select **Trigger** an **Alarm**. Click Insert.

In the window that appears, click the Add Parameter button.

In the dialog, make sure Custom Event is selected as the event, and Argument



associated with the custom event is selected as the parameter. Click OK.



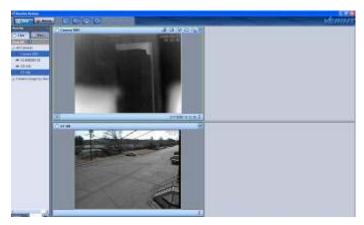
Select the Attach cameras checkbox; enable the Parameter Reference radio button.

# Click OK. Click Next.

Next you're prompted for the coverage. Select the coverage you want and click Insert. Click Next and then click Finish.



At this point you can view video from the SightLogix device. Open the Nextiva Review; from under All Cameras, select a SightLogix device and drag to a pane.



**Configuring Verint Nextiva** 

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