#### **FHA's Office of Single Family Housing Training Module**

# Single Family Housing Policy Handbook: FHA Connection (FHAC) System Changes

September 22, 2015

Last Updated: 9/10/2015

The information in this document is current as of the Last Update date noted above. This document does not establish or modify the policy contained in FHA's Handbooks and Mortgagee Letters in any way.

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Home Mortgage Insurance Division **Melissa Lee**, Contractor

Salient Federal Solutions

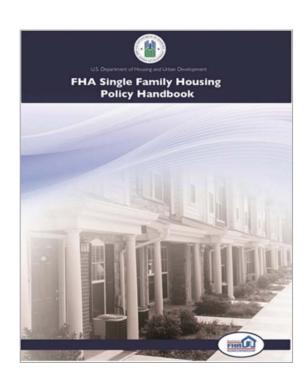


#### **Agenda**

- Call Welcome and Introduction of Speakers
- Single Family Handbook Systems Changes Overview
- Screen Changes and Enhanced Functionality
  - Case Number Assignment
  - Insurance Application
  - Escrow Closeout
  - EEM Calculator
  - Case Query
- Questions and Answers



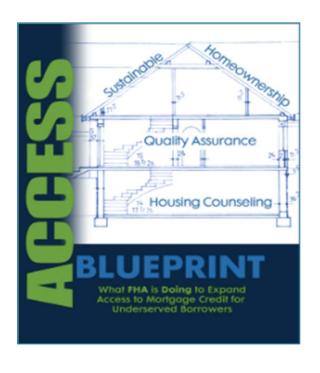
#### **Overview**



- Monday, September 14, 2015 marks the official implementation of FHA's new Single Family Housing Policy Handbook (SF Handbook; HUD Handbook 4000.1), a consolidated, consistent, and comprehensive single source for FHA single family housing policy.
- In conjunction with the Handbook implementation, enhancements have been made to the FHA Connection (FHAC), which also go into effect September 14, 2015.



### **Support Access to Credit**



The new handbook and FHAC enhancements support FHA's Access to Credit.

- A key part of Blueprint for Access.
- Mitigate defects and improve origination quality.
- Support increased originations of FHA mortgages.
- Make it easier to do business with FHA.



### **FHAC Screen Changes and Enhanced Functionality**

- The bulk of the changes to FHAC are included in the following screens:
  - Case Number Assignment
  - Appraisal Logging
  - Insurance Application
- The remaining changes offer enhanced functionality for:
  - Escrow Closeout
  - EEM Calculator
  - Case Query



#### **CASE NUMBER ASSIGNMENT CHANGES**

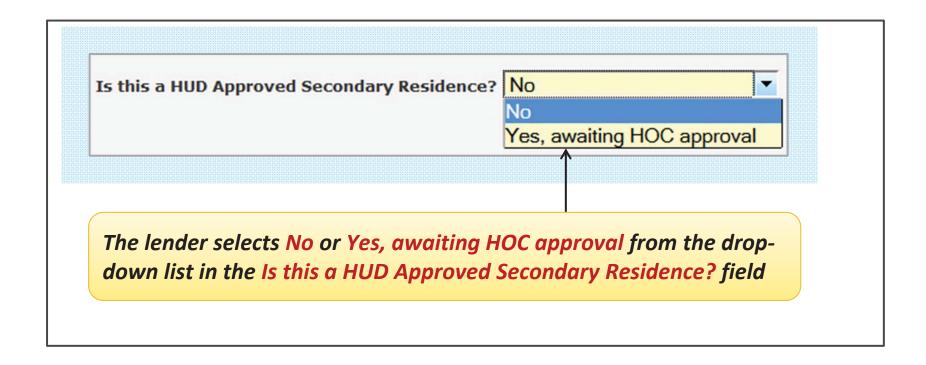


- The Is this a HUD Approved Secondary Residence? field was added to Case Number Assignment screen to specify whether the dwelling is a secondary residence.
- Refer to HUD Handbook 4000.1 for policy requirements for a secondary residence.
- Insurance Application cannot be accessed and the case endorsed until the secondary residence is approved by the HUD Homeownership Center (HOC).



Case Number Assignme	ent	Help	p Links
	,	* General Information	*
Field Office:	Albany, NY ▼	Lender Case Ref:	
Is this a Sponsored Originator Case?	No ▼		
Originator ID: ▼	8888800008	Sponsor/Agent ID:	
Loan Officer Name:	First Name: MILTON	MI: Last Name: WILTON	Suffix: Select Suffix ▼
Loan Officer NMLS ID:	987654321		
	struction Code:	Processing Type: N/A	Financing Type:  N/A ▼
Is this a HUD Approved Secon			New
ADP Code: 703 Livin	ng Units: 01 Yes, awaitir	ng HOC approval	▼ Q Loan 1







#### If **Yes, awaiting HOC approval** is selected:

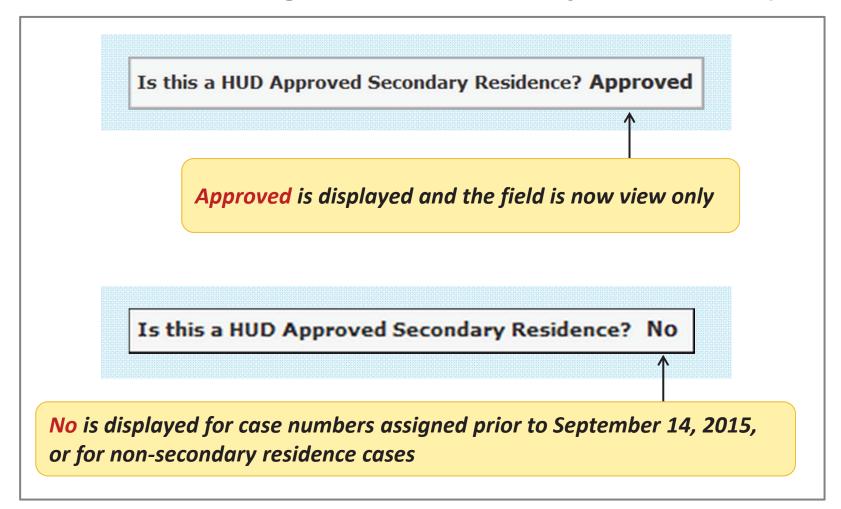
- Insurance Application cannot be accessed until the secondary residence is approved by the HOC. The case cannot be endorsed for FHA insurance.
- The lender provides the HOC with the required documentation on the secondary residence.
- A HOC staff member makes a determination based on the criteria established in Handbook 4000.1.
- A authorized HOC staff member enters the approval of a secondary residence.



Once approved, the Is this a HUD Approved Secondary Residence? field is view only.

Case Number Assignment U	odate	Help	Links ?
SUCCESS		Othe	er Functions
ALL BORROWERS PASSED SSN VALIDATION REVALIDATE	DN -NAME, SSN OR DOB CHAN	GES WILL	
Case Number Assigned on: 07/20/20			
	FHA Ca	se Number: 3 <b>71-8888</b> 8	888
	* Ge	eneral Information	*
Field Office: Albany, NY		Lender Case Ref:	
Is this a Sponsored Originator Case	e? No		
Originator ID: 8888800008 YOU CAN BANK ON US INC NEW YORK NY 100202003 NMLS ID: 123456789		Sponsor/Agent ID: No	t Entered
	First Name:	MI: Last Name:	Suffix:
Loan Officer Name:	MILTON	WILTON	Select Suffix ▼
Loan Officer NMLS ID:	987654321		
Case Type: Constru	ıction Code:	Processing Type:	Financing Type:
Regular DE ▼ Existing	g Construction 🔻	N/A	▼ N/A ▼
Is this a HUD Approved Secondary Resi			
ADP Code: 703 Living Units:	01 Program ID: (00)	-Default	Loan Term: 360







## **Case Number Assignment: Refinance Case**

Case Number Assignm	ent Help I	inks ?
	* General Information *	
Field Office:	Albany, NY ▼ Lender Case Ref:	
Is this a Sponsored Originator Case?	No •	
Originator ID:	8888800008 Sponsor/Agent ID:	Pofinances (a) Select
Loan Officer Name:	First Name: MI: Last Name: CAROL CAROLLTON	Refinances: (a) Select streamline refinance type
Loan Officer NMLS ID:	555555555	field title was changed to All
If Purchase: Was this case pro If Refinance: Specify type of r	eviously sold as Real Estate Owned (previously sold by HUD)?	Refinances: (a) Select FHA to FHA Refinance Type in the As
New		Required section of Case
	* As Required *	Number Assignment.
	HA to FHA Refinance Type: Not Streamline - N/A  Cash-out Refinance: Ye Not Streamline - N/A  Streamline (w/o Appraisal)	It is effective for mortgages
Prior FHA and prior REO ca	ses: Enter case number of p <mark>Simple (w/ Appraisal)</mark>	assigned a case number on or after September 14, 2015.
203k Consultant ID:	Q 203k Type: N/A ▼	Ver Dear



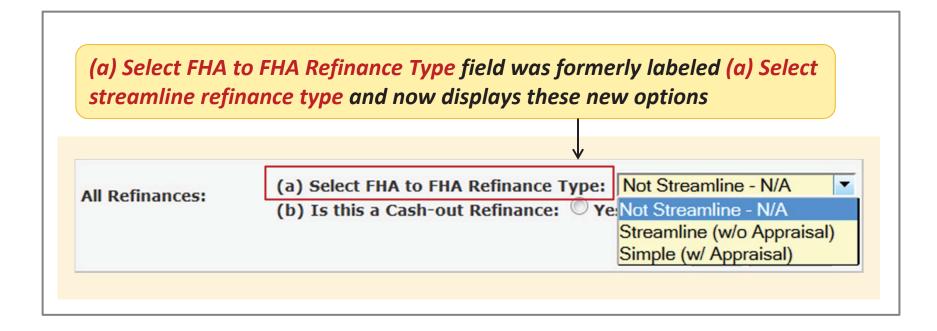
#### **Case Number Assignment: Refinance Case (cont.)**

The All Refinances: (a) Select FHA to FHA field has three options:

- **Not Streamline N/A:** Is used to indicate that the prior mortgage was FHA-insured but the new mortgage is *not a streamline nor a simple refinance case, or where the refinance is not an FHA-to-FHA refinance. Note: This is the default for all case types.*
- Streamline (w/o Appraisal): No cash-out refinance of an existing FHA-insured mortgage requiring limited borrower credit documentation and underwriting. An appraisal is not required.
- **Simple (w/ Appraisal):** No cash-out refinance of an existing FHA-insured mortgage. An appraisal is required and the case must be scored through TOTAL Scorecard.



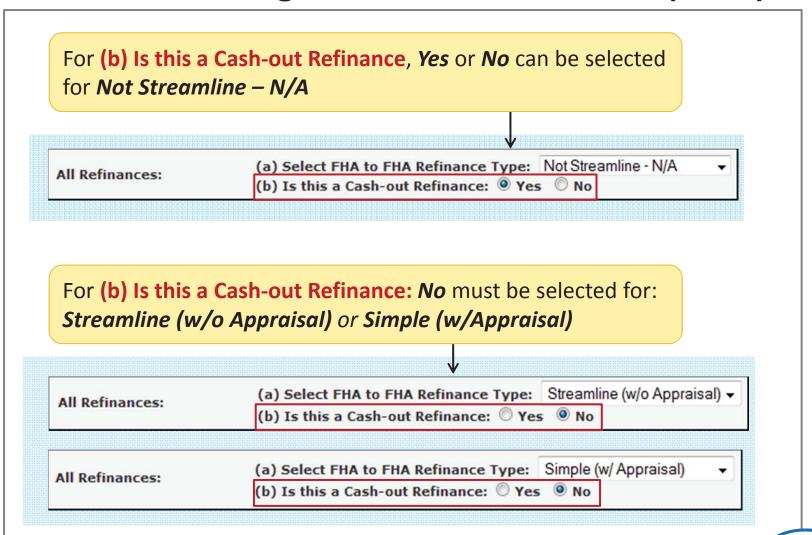
#### **Case Number Assignment: Refinance Case (cont.)**



For mortgages assigned a case number *prior* to September 14, 2015, **Case Number Assignment Update** retains the original field name, **All Refinances: (a) Select streamline refinance type**, and options (*Not Streamlined*, *w/o Appraisal*, and *Appraisal Required*).



#### **Case Number Assignment: Refinance Case (cont.)**





The changes for the 203(k) Rehabilitation Mortgage Insurance program are as follows:

- The Streamline 203(k) was renamed Limited 203(k)
- A new 203k Type field was added to the As Required section of Case Number Assignment with the following options:
  - N/A (default)
  - Limited
  - Standard



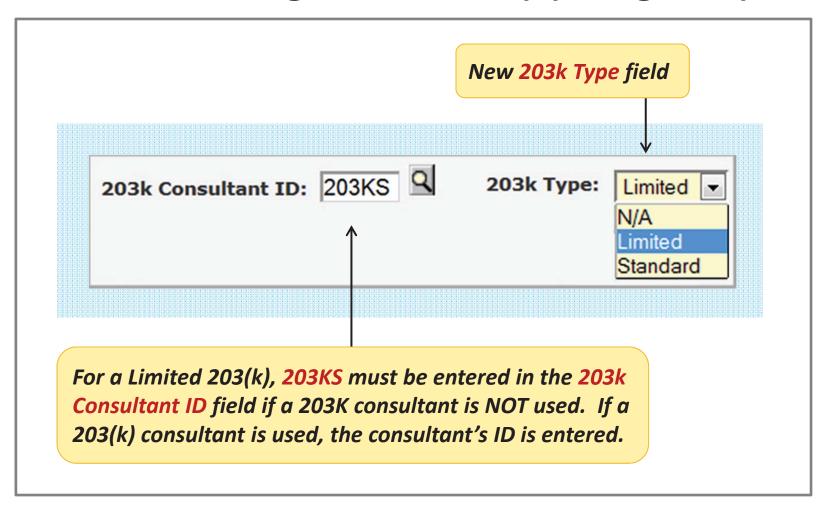


Case Number Assignr	nent	Help Link	s ?	
		* General Informatio	n *	
Field Office:	Albany, NY ▼	Lender Case Ref:		
Is this a Sponsored Originator Case?	No ▼			
Originator ID:	8888800008	Sponsor/Agent ID:		
Loan Officer Name:	First Name: ADAM	MI: Last Name: ADAMSON	Suffix: Select Suffix ▼	
Loan Officer NMLS ID:	77777777			
Case Type:	Construction Code:	Processing Type:		Financing Type:
Regular DE ▼	Substantial Rehabilitation ▼	N/A	▼]	N/A ▼
	t FHA to FHA Refinance Type is a Cash-out Refinance:		ed *	······································
Prior FHA and prior REC	cases: Enter case number o	f previous case:		
203k Consultant ID: 20 PUD/Condo Indicator: N/A	203k Type: N/A N/A PUD/Con Stan	New	Site Cond	0:

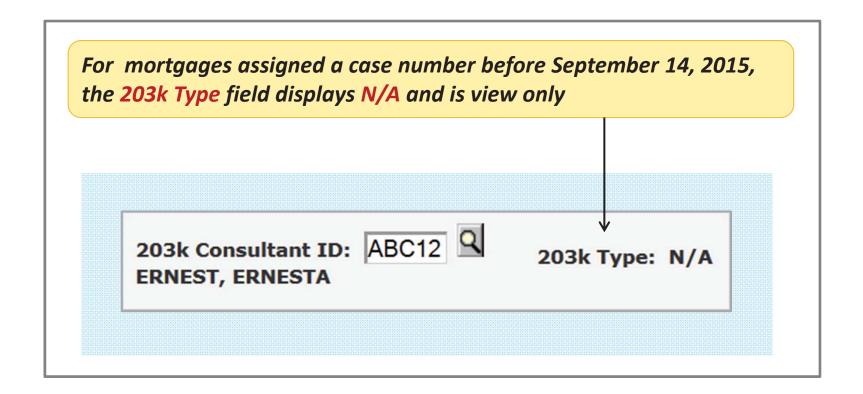


		* General Information *
Field Office:	Albany, NY ▼	Lender Case Ref:
Is this a Sponsored Originator Case?	No ▼	
Originator ID:	▼ 88888800008	Sponsor/Agent ID:
Loan Officer Name:	First Name: ADAM	MI: Last Name: Suffix: ADAMSON Select Suffix ▼
Loan Officer NMLS ID:	77777777	Construction Code must be Substantial
Case Type:	Construction Code:	Pohabilitation if 202/k) Type is Limited
Regular DE ▼	Substantial Rehabilitation ▼	Rehabilitation if 203(k) Type is Limited
	www.alanaa2.ph	or <b>Standard</b>
		* As Required *
	t FHA to FHA Refinance Type: is a Cash-out Refinance: O Ye	
Prior FHA and prior REO	cases: Enter case number of	evious case:
203k Consultant ID: 20	3KS 2 203k Type: Limited	₹











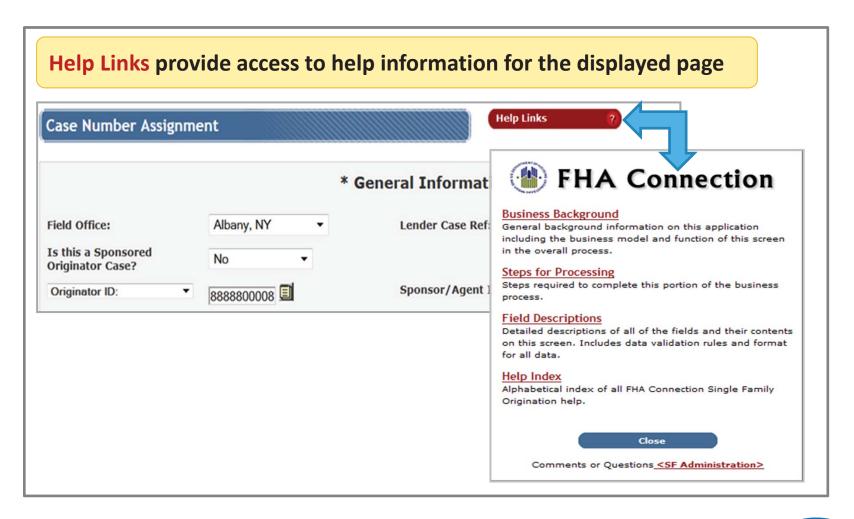
### **Case Number Assignment Topics Discussed**

- Secondary Residence
- **▼** FHA-to-FHA refinance indicator
- ✓ Refinance Type Simple (w/Appraisal)
- **√** 203(k) Type *Limited 203(k)*





#### **FHA Connection Help**





# **APPRAISAL LOGGING CHANGES**



#### **Appraisal Logging: Borrower Paid Repairs**

- For case numbers assigned on or after September 14, 2015, the Borrower Paid Appraiser Required Repairs field was added to Appraisal Logging.
- The field collects the amount of borrower paid repairs required by the appraiser to meet HUD's Minimum Property Requirements (MPR).
- It is only applicable to a *purchase* case.



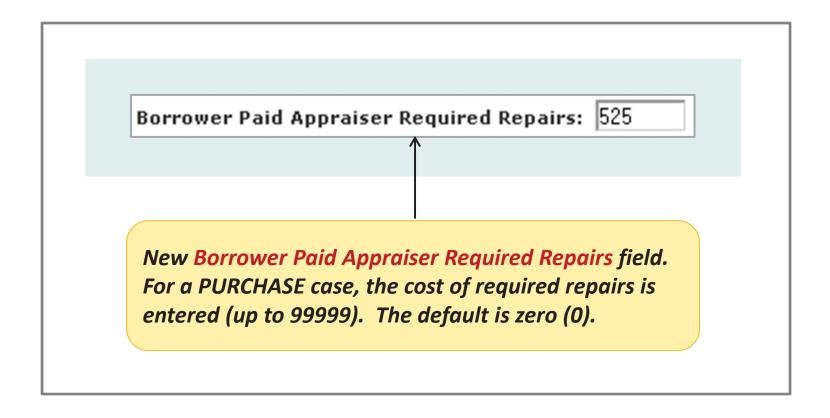


# Appraisal Logging: Borrower Paid Repairs (cont.)

Appraisal Logging Update	Help Links ?
	Other Functions
FHA Case Number: 371-777777	7
* Property Information *	
Address: 123 CHUMS PL, FRIENDSHIP, NY 147390000	
	PUD: ©Yes ⊚No
Construction Code: Existing Construction	Year Built: /1980
	Effective Age: 25
Appraisal Received Date: 06 /08 /15	
Date of Contract: 06 /13 /15 Contract Price: 205	5000
Borrower Paid Appraiser Required Repairs: 525	New
* Neighborhood Fields *	
Location: Suburban ▼ Predominant Neighborhood	Price: 200000
%Land Use: One-Unit: 70 2-4 Unit: Multi-Family	: 15 Commercial: 15



## **Appraisal Logging: Borrower Paid Repairs (cont.)**





**Prior Sale Information** is currently required for *all* cases for **Appraisal Logging**.

l	Jniform Residential Appraisal Report	File #	
The purpose of this summary appraisal repor	t is to provide the lendericlient with an accurate, and adequately supported, opinion of the	e market valu	e of the subject property:
Property Address	City	State	Zip Code
Borrower	Owner of Public Record	County	
Legal Description		100	
Assessor's Parcel ₽	Tax Year	7085	1\$
Neighborhood Name	Map Reference		
Occupant Owner Tenant Vac	ant Special Assessments \$		ear per mont
Property Rights Appraised Fee Simple	Leasehold Other (describe)		1
Assignment Type Purchase Transaction	n Refinance Transaction Cither (describe)		
Lender/Client	Address		The same of the sa
is the subject property currently offered for s	sale or has it been offered for sale in the twelve months prior		
Report data source(s) used, offering price(s)			



Appraisal Logging Update  Help Links	?
Other Functions	
FHA Case Number: 371-777777	
* Property Information *	
Address: 123 CHUMS PL, FRIENDSHIP, NY 147390000	
PUD: ○Yes ●No	
Construction Code: Existing Construction ▼ Year Built: /1980	
	, when
*Propercy Title Information	/~~
Estate Will be Held in: Leasehold Expiration Date:	
Fee Simple   ✓	
* Prior Sale Information *	
Was prior sale/transfer of this property within the past 3 years? No Sale/Transfer within 3 yrs ▼	
Date of Prior Sale/Transfer: Price of Prior Sale/Transfer:	
For refinance transactions only where property was acquired within the last 12 months:	
Was prior sale/transfer a result of family gift or inheritance? N/A ▼	
Cost of Improvements made subsequent to Prior Sale:	or to



#### **Prior Sale/Transfer within Past Three Years**

If the prior sale/transfer of the property was within the past three (3) years, information must be entered in the following fields:

- Date of Prior Sale/Transfer; and
- **Price of Prior Sale/Transfer:** This field was modified to allow the entry of 1 (\$1.00) if the property was acquired through a family gift or inheritance.

Was prior sale/transfer of this property within the past 3 years? Prior Sale/Transfer within 3 yrs ▼

Date of Prior Sale/Transfer: 01 / 15 / 13 Price of Prior Sale/Transfer: 1



Appraisal Loggin	g Update			Help Links	?
				Other Functions	
	FHA Case Nu	umber: 371-7	777777		
	* Propei	rty Informatio	n *		
Address: 123 CHUM	S PL , FRIENDSHIP , NY 147	7390000			
			PUD: OYes	No	
Construction Code:	Existing Construction	•	Year Built:	/1980	
		~~~~~	and the second second	manufacture of the second	· June
Se protection of the second second	~~~~*Propercy	y vitle Inform	ation		
Estate Will be Held	in:	Leasel	old Expiration Date:		
Fee Simple	•				
	* Prior 9	Sale Informat	ion *		
Was prior sale/trar	sfer of this property withi	in the past 3 v	rears? No Sale/Tran	sfer within 3 ∨rs ▼	
Date of Prior Sale/			ce of Prior Sale/Trar		
For refinance trans	actions only where proper	rty was acquir	ed within the last 12	months:	N/a
Was prior sale/t	ransfer a result of family	gift or inherit	ance? N/A →		Ne
Cost of Improve	ments made subsequent to	o Prior Sale:		Value	
				FHS	OWNERSHIP



#### Refinance Case - Prior Sale/Transfer Date within Last 12 Months

If a refinance case **Date of Prior Sale/Transfer** is within the last 12 months from the new case number assignment date, information is required in the following new fields:

- Was prior sale/transfer a result of family gift or inheritance?: Yes or No must be selected. For all other cases, N/A (default) is selected.
- Cost of Improvements made subsequent to Prior Sale: If the answer is No to the above question, the documented cost of improvements made subsequent to the last transaction for the subject property is entered. For all other cases, zero (0) is entered.

**Note:** This amount is used in calculating the **Adjusted Value** on a refinance within the last 12 months, but is not used for a 203(k) refinance case.



	* Prior Sale Information *
-	ior sale/transfer of this property within the past 3 years? Prior Sale/Transfer within 3 yrs ▼
ate of	Prior Sale/Transfer: 11 /11 /14 Price of Prior Sale/Transfer: 200000
or ref	inance transactions only where property was acquired within the last 12 months:
Was	prior sale/transfer a result of family gift or inheritance? No 🔻
Cos	t of Improvements made subsequent to Prior Sale: 5000 N/A Yes
N	lew fields were added:
•	Was prior sale/transfer a result of family gift or
	inheritance?



### **Appraisal Logging: Property Flipping**





- The Property Flipping section of Appraisal Logging was modified to include a new Flipping Exemption Reason field. The user selects the exemption reason from the drop-down list in this field.
- Lenders are able to use Appraisal Logging to indicate an exemption from the 90-day or 91-180 day property flipping rule (in addition to authorized HUD personnel).
- This change applies to purchase cases assigned on or after September 14, 2015.



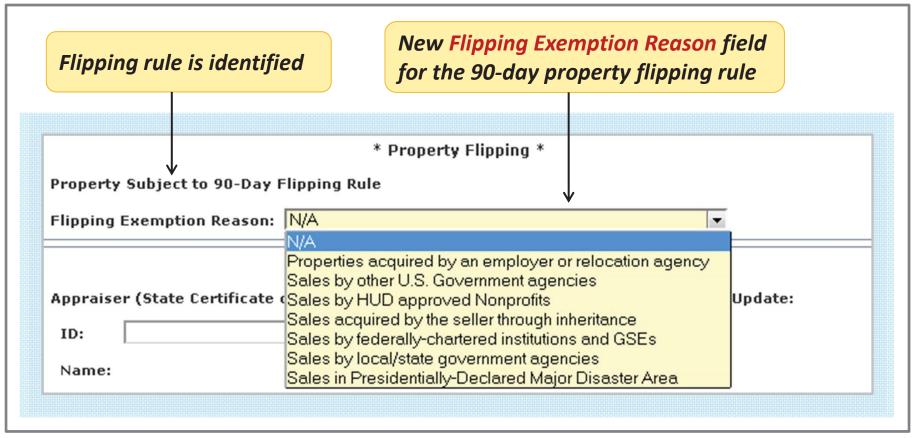
# **Appraisal Logging: Property Flipping (cont.)**

* Prior Sale Information *	· ·
Was prior sale/transfer of this property within the past 3 years	? Prior Sale/Transfer within 3 yrs ▼
Date of Prior Sale/Transfer: 11 /22 /14 Price of	Prior Sale/Transfer: 200000
For refinance transactions only where property was acquired w	eithin the last 12 months:
Was prior sale/transfer a result of family gift or inheritance	? No ▼
Cost of Improvements made subsequent to Prior Sale: 5000	
* Reconciliation Fields *	
Appraised Value: 219900	
Actual Appraiser (State Certificate or License No.):	Effective Date of Appraisal:
ID: NY987654321	03 /25 /15
Name: BEAM, MOON	
* Property Flipping *	
Property Subject to 90-Day Flipping Rule	New
Flipping Exemption Reason: N/A	•
	Your Door to FHA DISTRICT HOMEOWNERSHIP



# **Appraisal Logging: Property Flipping (cont.)**

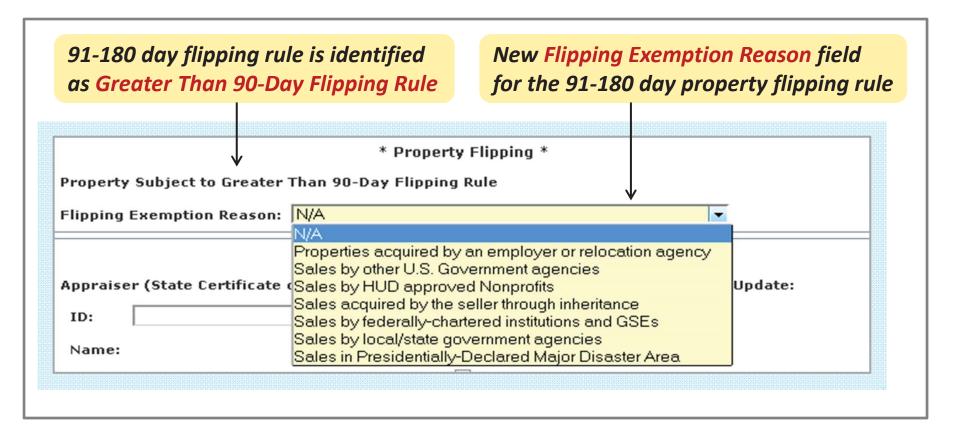
#### **90-Day Property Flipping Rule Exemption**





# **Appraisal Logging: Property Flipping (cont.)**

#### 91-180 Day Property Flipping Rule Exemption





# **Appraisal Logging: Property Flipping (cont.)**

#### **Exemption Reasons**

- Properties acquired by an employer or relocation agency: Sale of property purchased by an employer or relocation agency in connection with the relocation of an employee.
- Sales by other U.S. Government agencies: Sale by another agency of the United States Government (other than HUD) of a Real Estate Owned (REO) single family property pursuant to programs operated by the agency.
- Sales by HUD approved Nonprofits: Sale of property by a nonprofit organization approved to purchase HUD REO single family properties at a discount with resale restrictions.

- Sales acquired by the seller through inheritance: Sale of property that was acquired by the seller through inheritance.
- Sales by federally-chartered institutions and GSEs: Sale of property by a state- or federally-chartered financial institution or government-sponsored enterprise (GSE).
- Sales by local/state government agencies: Sale of property by a local or state government agency.
- Sales in Presidentially-Declared Major Disaster Area: Sale of property in a presidentially-declared major disaster area.



# **Appraisal Logging: Property Flipping (cont.)**

For mortgages assigned a case number prior to September 14, 2015, the **Property Flipping Waived** field is displayed rather than the **Flipping Exemption Reason** field and is only provided for use by HUD personnel.



# **Appraisal Logging Topics Discussed**

- **✓** Borrower Paid Repairs
- Prior Sale Information
- **✓** Property Flipping Exemptions





## **INSURANCE APPLICATION CHANGES**



# **Insurance Application: General Information Section**

Insurance Applicat	ion Update				telp Links	7	
<b>M</b> WARNING					Other Functions		
Existing conditions may a [See message(s) below]	affect processing.						
			FHA Case	Number:	371-7777777		
			* Gene	eral Info	ormation *		
Property Address: 123 CHUMS PL FRIENDSHIP, NY 14739	3-0000	Cour	nty Code: 003		PUD/Condo:	N/A	
Originator/Principal ID NMLS ID: Loan Officer Name First, MI: Last, Suffix: Loan Officer NMLS ID:	: 8888800008 YOU CAN BANK ON US INC 987654321  MILTON , WILTON 987654321	•					
ADP Code:		703	Q		Program ID:	(51)-Solar Dwelling	for non-Veteran
ADP Code Characteric Amortization Type Fixed Special Program No Special Program	stics:	FHA	sing Program Standard Mor down	tgage Prog	iram (203b)	Property Type Not a condom Principal Writ Not a principa	inium e-down
Borrower Type:		Occupa	ant		Living Units:		01
Loan Purpose: 203k Type: Cash-out:		Existing N/A No ▼	g Occupied ▼	-	Construction Cod HUD Approved So Construction to P	econdary Residence	Existing Construction   No  No
Refinance Type: Credit Qualifying Stream \$100 REO Down	nline:	N/A	Refinance 🕶		Building on Own I	Land:	No ▼
Payment Program:		⊚Yes (	● No		Manufactured Ho PUD:	ousing:	Yes ONo ?
Solar/Wind:		OYes (	⊚No		Solar/Wind Amo	unt:	2500 .00
Weatherization:		O Yes	⊚No		Weatherization A	Amount:	1500 .00
Escrow Data Escrow: (203k/EEM/Repair/So	olar/Wind/Weatherization)	Yes	⊜No		Escrow Complete	Date:	12 /15 3500 .00



#### **Insurance Application: 203(k) Program**

For the 203(k) Rehabilitation Mortgage Insurance program, updates are a follows:

- The 203k Type field was added to Insurance Application and the same changes made to Case Number Assignment for 203(k) cases were made for Insurance Application.
- However, Insurance Application does not display the 203k Type field for mortgages assigned a case number prior to September 14, 2015.



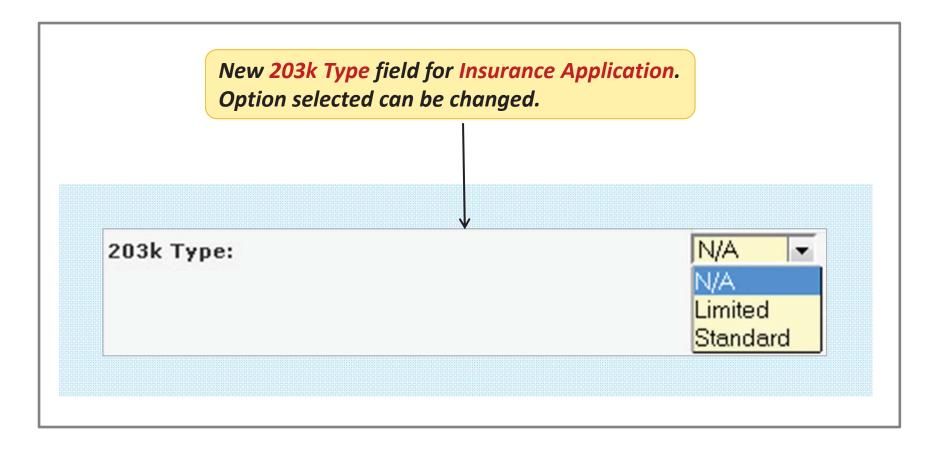


# **Insurance Application: 203(k) Program (cont.)**

Insurance Applicat	tion Update		Help Links	?
<b>▲</b> WARNING			Other Functions	
Existing conditions may a [See message(s) below]	ffect processing.			
		FHA Case Numb	er: 371-777777	
		* General	Information *	
Property Address: 123 CHUMS PL FRIENDSHIP, NY 14739	-0000	County Code: 003	PUD/Condo:	N/A
Originator/Principal ID NMLS ID: Loan Officer Name First, MI: Last, Suffix:	: 8888800008 YOU CAN BANK ON US INC 987654321 MILTON ,			
Loan Officer NMLS ID:	987654321			7
ADP Code:		703	Program ID:	(51)-Solar Dwelling for non-Veteran
ADP Code Characteri Amortization Type Fixed Special Program No Special Program	New	Housing Program FHA Standard Mortgage Buydown No	Program (203b)	Property Type Not a condominium  Principal Write-down Not a principal write-down
Borrower Type:		Occupant	▼ Living Units:	01
Loan Purpose: 203k Type:		Existing Occupied  N/A		Secondary Residence: No



#### **Insurance Application: 203(k) Program (cont.)**





## **Insurance Application: Secondary Residence**

- The view-only HUD Approved Secondary Residence field was added to Insurance Application. (The field is not displayed for mortgages assigned a case number before September 14, 2015.)
- Access to Insurance Application is denied if the status for HUD Approved Secondary Residence is Yes, awaiting HOC approval.
- The status must be No or Approved before Insurance
   Application can be accessed and the case endorsed for FHA insurance.

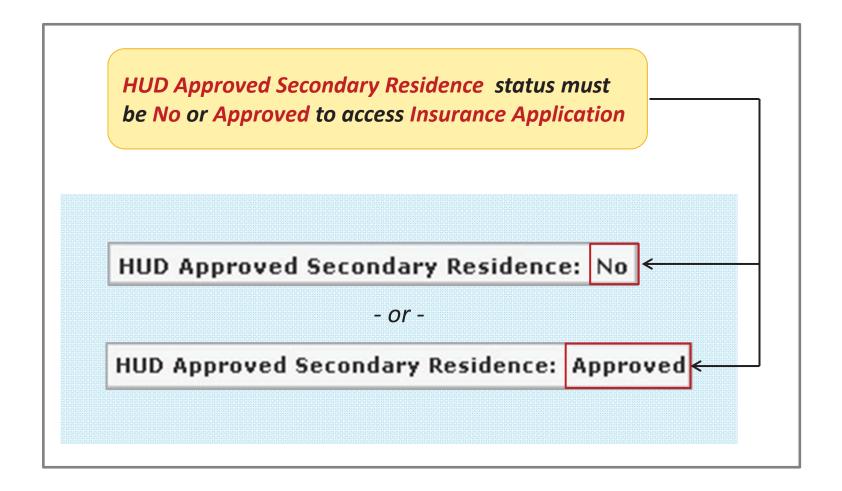


# **Insurance Application: Secondary Residence (cont.)**

Insurance Applica	ntion Update		Help Links	?
<u></u> ₩ARNING			Other Functions	
Existing conditions may [See message(s) below]				
		FHA Case Numbe	er: 371-777777	
		* General 1	Information *	
Property Address:			PUD/Condo:	N/A
123 CHUMS PL FRIENDSHIP, NY 1473'	9-0000	County Code: 003		
Originator/Principal I NMLS ID:	D: 8888800008 YOU CAN BANK ON US INC 987654321			
.oan Officer Name First, MI:	MILTON ,			
Last, Suffix: Loan Officer NMLS ID:	WILTON 987654321	<b>▼</b>		
Loan officer wiles to.	307034321			
ADP Code:		703	Program ID:	(51)-Solar Dwelling for non-Veteran
ADP Code Character	ristics:			
Amortization Type		Housing Program		Property Type
Fixed		FHA Standard Mortgage	Program (203b)	Not a condominium Ne
Special Program No Special Program		Buydown No		Principal Write-down Not a principal write-down
nto opeciari regiam		110		rvora principal write down
Borrower Type:		Occupant	▼ Living Units:	01
.oan Purpose:		Existing Occupied		
203k Type:		N/A ▼		Secondary Residence: No
Cash-out:		No ▼	Construction to	
Refinance Type:		Not a Refinance ▼	Building on Ow	n Land: No Your Door to



#### **Insurance Application: Secondary Residence (cont.)**





# **Insurance Application: Refinance Case**

Modifications were made to the **Refinance Type** field of **Insurance Application** as follows:

- FHA-to-FHA refinance case: This is a view-only field and displays Simple with Appraisal rather than Streamline with Appraisal for cases assigned a case number on or after September 14, 2015.
- The *Streamline with Appraisal* value is retained for cases assigned a case number prior to September 14, 2015.

Refinance Type:	Simple with Appraisal
-----------------	-----------------------



# **Insurance Application: Solar/Wind Energy Systems**

**Insurance Application** changes for a solar or wind energy system are:

- The Solar field was renamed Solar/Wind to accommodate maximum mortgage calculations for HUD's solar and wind product. This field now specifies whether a solar or wind energy system is being installed on the property with proceeds of the loan.
- The Solar/Wind Amount field was added. An amount must be entered in this field if Yes was selected for the Solar/Wind field. The amount entered must be the lesser of:
  - The cost and installation of the solar or wind energy system;
     or
  - 20% of the property value.



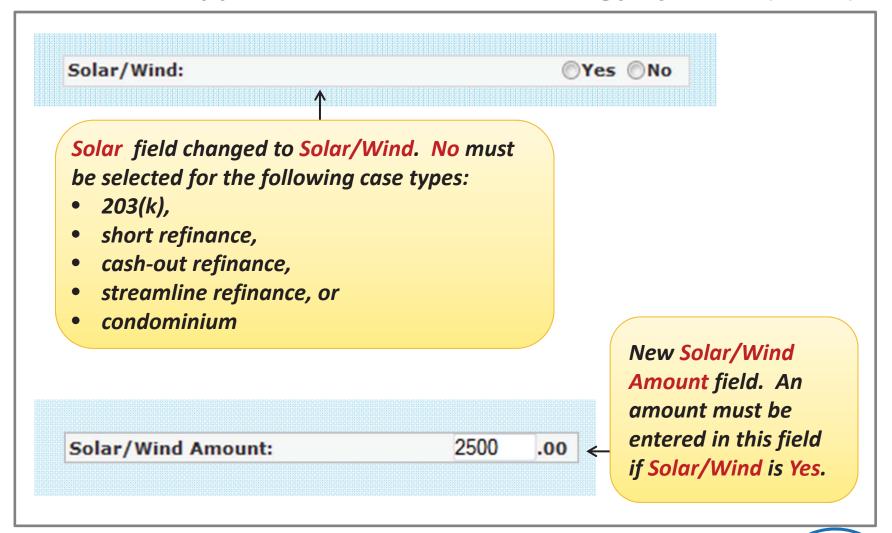


## **Insurance Application: Solar/Wind Energy Systems (cont.)**

Insurance Applicat	tion Update		lelp Links			
<b>⚠</b> WARNING			Other Functions			
Existing conditions may a [See message(s) below]	affect processing.					
		FHA Case Number:	371-7777777	,		
		* General Info	ormation *			
Property Address: 123 CHUMS PL FRIENDSHIP, NY 14739	9-0000	County Code: 003	PUD/Condo	: N/A		
Originator/Principal ID	: 8888800008 YOU CAN BANK ON US INC 987654321					
oan Officer Name First, MI:	MILTON ,					
Last, Suffix:	WILTON -					
ADP Code:	987654321	3 Q	Program ID:	(51)-Solar Dwelling for non-Veterar	1	- Q
~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		·····	
Borrower Type:		Occupant	Livin	g Units:	01	
Loan Purpose:		Existing Occupied	ew Cons	truction Code:	Existin	g Construction
203k Type:		N/A ▼		Approved Secondary Residence:	No	
Cash-out:		No ▼		truction to Permanent:	No ▼	
Refinance Type: Credit Qualifying Stre	andino.	Not a Refinance ▼ N/A	Build	ling on Own Land:	No ▼	
	earimile:	Yes ONo		ufactured Housing:		a. a
\$100 REO Down		Tes UNO	mani	itactured Housing:		
\$100 REO Down Payment Program:		0.23	- nun			◎ No 🔐
Payment Program:	§ 		PUD	E	<b>⊘Yes</b>	⊚ No
Payment Program: Solar/Wind:		⊚Yes	Sola	: r/Wind Amount:	<b>⊘Yes</b> 2500	.00
Payment Program:			Sola	E	<b>⊘Yes</b>	⊚ No
Payment Program: Solar/Wind: Weatherization: Escrow Data	/Solar/Wind/Weatherizatio	O Yes No O Yes No	Sola: Wea	: r/Wind Amount:	2500 1500	.00



#### **Insurance Application: Solar/Wind Energy Systems (cont.)**





## **Insurance Application: Weatherization**

Weatherization improvements can be financed together with:

- Section 203(b) purchase or no cash-out refinance case
- Section 203(h) Mortgage Insurance for Disaster Victims
- Energy Efficient Mortgage (EEM)



# Insurance Application: Weatherization (cont.)

The following new fields were added to **Insurance Application** for identifying and capturing the cost of weatherization:

- Weatherization: Specifies whether energy-related weatherization improvements are being made to the property
- Weatherization Amount: Cost of the weatherization.



- If the amount is between \$2,001 and \$3,500, a value determination must be made by an approved FHA Roster appraiser or Direct Endorsement (DE) underwriter.
- If the amount is greater than \$3,500, a value determination and separate on-site inspection must be made by an approved FHA Roster appraiser or DE underwriter.

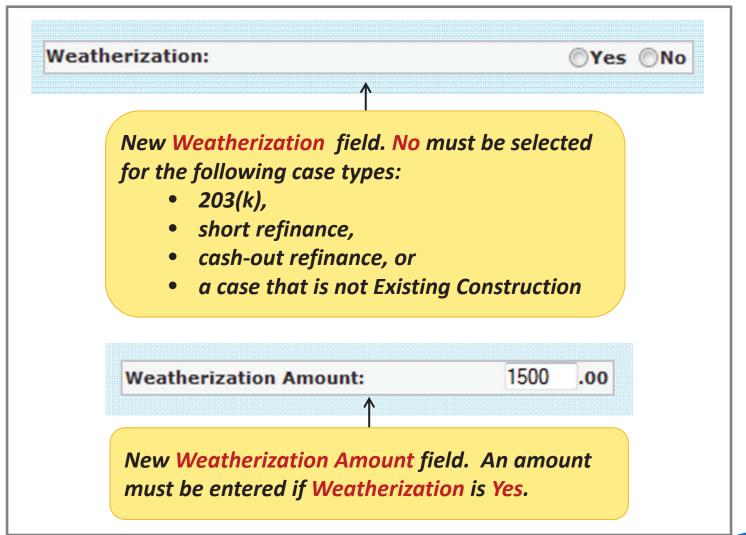


Insurance Application: Weatherization (cont.)

Insurance Applica	tion Update		Help Links	3)	
<b>▲</b> WARNING			Other Functions		
Existing conditions may [See message(s) below]					
		FHA Case Number	371-77777	77	
		* General In	formation *	<	
Property Address: 123 CHUMS PL FRIENDSHIP, NY 1473	9-0000	County Code: 003	PUD/Cond	lo: N/A	
Originator/Principal ID	2: 8888800008 YOU CAN BANK ON US 987654321	BINC			
Loan Officer Name First, MI:	MILTON	,			
Last, Suffix:	WILTON	-			
Loan Officer NMLS ID:	987654321				
ADP Code:		703	Program ID:	(51)-Solar Dwelling for non-Veteral	n 🔻 🔾
Parameter	witcs:			ring Units:	01
Borrower Type: Loan Purpose:		Occupant Existing Occupied		onstruction Code:	01
203k Type:		Existing Occupied N/A ▼		JD Approved Secondary Residence	Existing Construction : No
Cash-out:		No 🔻	MOLL	instruction to Permanent:	No ▼
Refinance Type:		Not a Refinance ▼		ilding on Own Land:	No ▼
Credit Qualifying Str \$100 REO Down Payment Program		N/A Yes   No	Ma	anufactured Housing:	Yes ONO ?
Solar/Wind:		OYes No		JD: lar/Wind Amount:	Yes No 2500 .00
Weatherization:		Yes No		eatherization Amount:	1500 .00
Fectow Data		0.13			,500



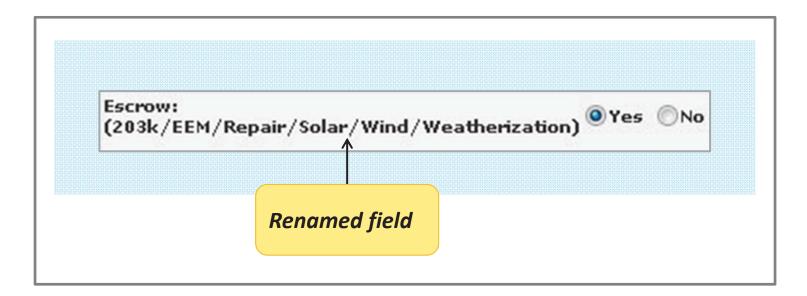
# Insurance Application: Weatherization (cont.)





## **Insurance Application: Funds Held in Escrow**

Since funds for the installation of a solar/wind energy system or property weatherization may need to be held in escrow, the **Escrow** field of **Insurance Application** screen was renamed to include **Solar/Wind** and **Weatherization**.





## **Insurance Application: Funds Held in Escrow (cont.)**

Insurance Application Update		Help Links	
<b>▲</b> WARNING		Other Functions	
Existing conditions may affect processing.  [See message(s) below]			
	FHA Case Number:	: 371-777777	
	* General In	formation *	
Property Address: 123 CHUMS PL		PUD/Condo: N/A	
FRIENDSHIP, NY 14739-0000	County Code: 003		
Originator/Principal ID: 8888800008			
Loan Officer Name MILTON			
First, MI: Last, Suffix: WILTON	•		
FIFST, MI:	•		
Last, Suffix: WILTON	703	Program ID: (51)-Solar Dwelling for non	n-Veteran 🔻 🍳
Last, Suffix: WILTON Loan Officer NMLS ID: 987654321	703	Program ID: (51)-Solar Dwelling for non	n-Veteran 🔻 🖳
Last, Suffix: WILTON Loan Officer NMLS ID: 987654321  ADP Code:	703 2	Program ID: (51)-Solar Dwelling for non	n-Veteran 🗸 🖳
Last, Suffix: WILTON Loan Officer NMLS ID: 987654321  ADP Code:	703 Q Occupant	Program ID: (51)-Solar Dwelling for non	n-Veteran 🔻 🖳
Last, Suffix: WILTON Loan Officer NMLS ID: 987654321  ADP Code:  Borrower Type: Loan Purpose:	Occupant Existing Occupied	↓ Living Units:     ↓ Construction Code:	01 Existing Construction
Last, Suffix: WILTON Loan Officer NMLS ID: 987654321  ADP Code:  Borrower Type: Loan Purpose: 203k Type:	Occupant Existing Occupied N/A	↓ Living Units:     ↓ Construction Code:     HUD Approved Secondary Residen	01 Existing Construction
Last, Suffix: WILTON Loan Officer NMLS ID: 987654321  ADP Code:  Borrower Type: Loan Purpose: 203k Type: Cash-out: Renamed	Occupant Existing Occupied N/A No	↓ Living Units:     Construction Code:     HUD Approved Secondary Resident     Construction to Permanent:	01 Existing Construction nce: No No
Last, Suffix: WILTON Loan Officer NMLS ID: 987654321  ADP Code:  Borrower Type: Loan Purpose: 203k Type:	Occupant Existing Occupied N/A	↓ Living Units:     ↓ Construction Code:     HUD Approved Secondary Residen	01 Existing Construction
Last, Suffix: WILTON Loan Officer NMLS ID: 987654321  ADP Code:  Borrower Type: Loan Purpose: 203k Type: Cash-out: Refinance Type: Credit Qualifying Streamline: \$100 REO Down	Occupant Existing Occupied N/A No  Not a Refinance	↓ Living Units:     ↓ Construction Code:     HUD Approved Secondary Resident     Construction to Permanent:     Building on Own Land:	01 Existing Construction nce: No No  No  No  No  No  No  No  No  No
Last, Suffix: WILTON Loan Officer NMLS ID: 987654321  ADP Code:  Borrower Type: Loan Purpose: 203k Type: Cash-out: Refinance Type: Credit Qualifying Streamline:	Occupant Existing Occupied N/A No ▼ Not a Refinance ▼ N/A	↓ Living Units:     Construction Code:     HUD Approved Secondary Resident     Construction to Permanent:	01 Existing Construction nce: No No ▼ No ▼ No ▼
Last, Suffix: WILTON Loan Officer NMLS ID: 987654321  ADP Code:  Borrower Type: Loan Purpose: 203k Type: Cash-out: Refinance Type: Credit Qualifying Streamline: \$100 REO Down	Occupant Existing Occupied N/A No ▼ Not a Refinance ▼ N/A	Living Units: Construction Code: HUD Approved Secondary Resident Construction to Permanent: Building on Own Land: Manufactured Housing:	01 Existing Construction nce: No No  No  No  No  No  No  No  No  No
Last, Suffix: Loan Officer NMLS ID: 987654321  ADP Code:  Borrower Type: Loan Purpose: 203k Type: Cash-out: Refinance Type: Credit Qualifying Streamline: \$100 REO Down Payment Program:  Solar/Wind: Weatherization:	Occupant Existing Occupied N/A No  Not a Refinance  N/A Yes  No	Living Units: Construction Code: HUD Approved Secondary Resident Construction to Permanent: Building on Own Land:  Manufactured Housing: PUD:	01 Existing Construction nce: No No ▼ No ▼ No ▼ Yes  No Yes  No
Last, Suffix: Loan Officer NMLS ID: 987654321  ADP Code:  Borrower Type: Loan Purpose: 203k Type: Cash-out: Refinance Type: Credit Qualifying Streamline: \$100 REO Down Payment Program:  Solar/Wind: Weatherization: Escrow Data	Occupant Existing Occupied N/A No ▼ Not a Refinance ▼ N/A Yes  No  Yes  No  Yes  No	Living Units: Construction Code: HUD Approved Secondary Residen Construction to Permanent: Building on Own Land:  Manufactured Housing: PUD: Solar/Wind Amount: Weatherization Amount:	O1 Existing Construction  No No No No Volume  Yes No 2  Yes No 2500 .00  1500 .00
Last, Suffix: WILTON Loan Officer NMLS ID: 987654321  ADP Code:  Borrower Type: Loan Purpose: 203k Type: Cash-out: Refinance Type: Credit Qualifying Streamline: \$100 REO Down Payment Program:  Solar/Wind: Weatherization:	Occupant Existing Occupied N/A No ▼ Not a Refinance ▼ N/A Yes  No  Yes  No  Yes  No	Living Units: Construction Code: HUD Approved Secondary Residen Construction to Permanent: Building on Own Land:  Manufactured Housing: PUD: Solar/Wind Amount:	01 Existing Construction  No ▼ No ▼ No ▼  Yes  No  Yes  No  2500  00



# Insurance Application: General Information Topics Discussed

- √ 203(k) Type
- Secondary Residence
- Refinance Type
- Solar/Wind and Solar/Wind Amount
- ✓ Weatherization and Weatherization Amount
- Escrow Funds





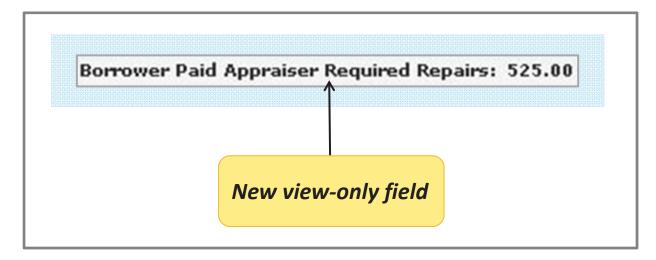
# **Insurance Application: Worksheet Information**

		* Workshee	t Information *		
Appraised Value:	219900	.00	Sales Price:	205000	.00
Current Housing Expense:	1050	.00	Unpaid Principal Balance:		.00
Borrower Paid Appraiser Required Repairs:	525.00		Principal Write-off Amount:		.00
otal Requirements:	4235	.00	Total Income:	4800	.00
Total Mortgage Payment:	1200	.00	Total Fixed Payment:	1412	.00
UFMIP Paid in Cash:					
Borrower Funds to Close					
Required Investment:	4235	.00	Verified Assets:	7456	.00
Borrower Paid Closing Costs:	5164	.00	Months in Reserve:		
Interested Party Contributions (%):	0.60		Interested Party Contributions Amount	1300	.00
Gift Letters			Inducements to Purchase:	250	.00
Letter 1 Amount:		.00			
Source:	N/A		<b>~</b>		
EIN:			EIN Name:		
Letter 2 Amount:		.00			
Source:	N/A		<b>→</b>		
EIN:	-		EIN Name:		
Secondary Financing					
Secondary Financing Exists:	● Yes ●	No Q			
EM Improvement Amount:		.00			
nergy Efficient Mortgage Type:	N/A		<b>→</b>		
Back to Work:	No <b>→</b>				
Inderwriters					
Underwriter Approval Date:	/				
Underwriter ID:	ZFHA	Q	Name:	TOTAL	SCORECARD UWRTR
Appraisal Underwriter:	AB12	Q	Name:	PAL, B	UDDY
Scorecard Decision:	Accepted		Decision Date:	04/17/	2015
TOTAL Scorecard Emulator					



## **Insurance Application: Borrower Paid Repairs**

- Insurance Application was modified to include the new viewonly Borrower Paid Appraiser Required Repairs field.
- This field is automatically pre-filled with the amount entered through Appraisal Logging.
- Any change to this amount must be made through Appraisal Logging.





# **Insurance Application: Borrower Paid Repairs (cont.)**

Insurance Application Update				Help Links		
<b>▲</b> WARNING				Other Functions		
Existing conditions may affect processing. [See message(s) below]						
		FHA	l Case Number	: 371-7777777		
		*	General In	formation *		
Property Address: 123 CHUMS PL				PUD/Condo: N/A		
FRIENDSHIP, NY 14739-0000		County Cod	le: 003			
Originator/Principal ID: 8888800008 YOU CAN BANK ON	US INC					
NMLS ID: 987654321			~		~~~	
CSCOM		Yes No	~~~~~	Fscrow Complete Date:	2 /15	~~~
	ization)	Yes No	Vorksheet I		2 /15 500 .	00
(203k/EEM/Repair/Solar/Wind/Weather	izauony		vorksheet I	Escrow Amount: 3	500	.00
(203k/EEM/Repair/Solar/Wind/Weather	219900 1050	* •	Vorksheet I	Escrow Amount: 3  Information *		
(203k/EEM/Repair/Solar/Wind/Weather Appraised Value: Current Housing Expense: Borrower Paid Appraiser Required Repairs:	219900 1050	* W		Escrow Amount: 3  Information *  Sales Price:	500	.00
(203k/EEM/Repair/Solar/Wind/Weather Appraised Value: Current Housing Expense: Borrower Paid Appraiser Required Repairs:	219900 1050	* W	Vorksheet I	Escrow Amount: 3  Information *  Sales Price: Unpaid Principal Balance:	500	.00
(203k/EEM/Repair/Solar/Wind/Weather)  Appraised Value: Current Housing Expense: Borrower Paid Appraiser Required Repairs: Total Requirements:	219900 1050 <b>525.00</b>	.00 .00		Escrow Amount: 3  Information *  Sales Price: Unpaid Principal Balance: Principal Write-off Amount:	205000	.00 .00
Appraised Value: Current Housing Expense: Borrower Paid Appraiser Required Repairs: Total Requirements:  Total Mortgage Payment: UFMIP Paid in Cash:	219900 1050 <b>525.00</b> 4235	.00 .00		Escrow Amount: 3  Information *  Sales Price: Unpaid Principal Balance: Principal Write-off Amount: Total Income:	205000	.00 .00 .00
Appraised Value: Current Housing Expense: Borrower Paid Appraiser Required Repairs: Total Requirements:  Total Mortgage Payment: UFMIP Paid in Cash:	219900 1050 <b>525.00</b> 4235	.00 .00		Escrow Amount: 3  Information *  Sales Price: Unpaid Principal Balance: Principal Write-off Amount: Total Income:	205000	.00 .00 .00
Appraised Value: Current Housing Expense: Borrower Paid Appraiser Required Repairs: Total Requirements:  Total Mortgage Payment: UFMIP Paid in Cash: Borrower Funds to Close	219900 1050 <b>525.00</b> 4235 1200	.00 .00		Escrow Amount: 3  Information *  Sales Price: Unpaid Principal Balance: Principal Write-off Amount: Total Income: Total Fixed Payment:	205000 4800 1412	.00 .00 .00
Appraised Value: Current Housing Expense: Borrower Paid Appraiser Required Repairs: Total Requirements:  Total Mortgage Payment: UFMIP Paid in Cash: Borrower Funds to Close Required Investment:	219900 1050 <b>525.00</b> 4235 1200	.00 .00 .00		Escrow Amount: 3  Information *  Sales Price: Unpaid Principal Balance: Principal Write-off Amount: Total Income: Total Fixed Payment:  Verified Assets:	205000 4800 1412 7456	.00 .00 .00



# **Insurance Application: Interested Party Contributions**

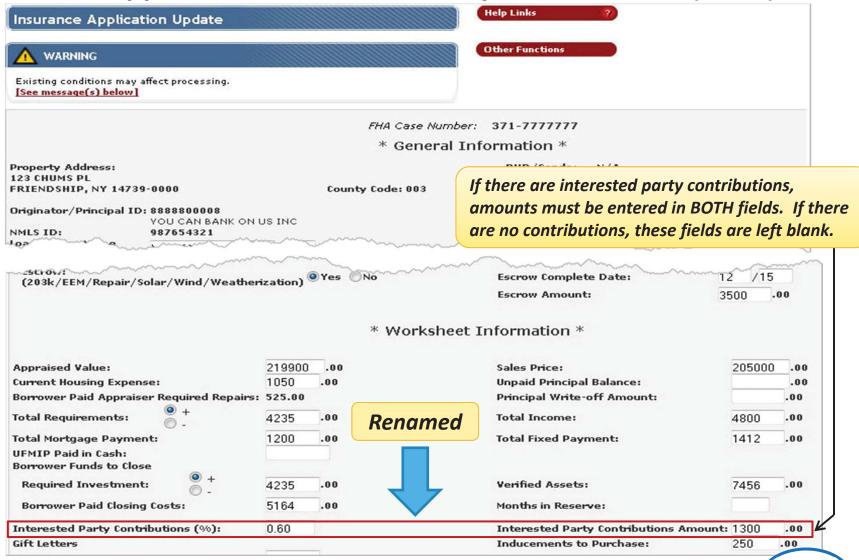
The seller concession information collected by **Insurance Application** was replaced.



- Seller Concession (%) (percentage of the Sales Price contributed by an interested party) field renamed Interested Party Contributions (%)
  - Format now a two-digit numeric field with two decimal places; and
  - Any amount greater than six percent (6.00%) must be included in the new Inducements to Purchase field.
- Seller Concession Amount (total dollar amount contributed by the interested parties) field renamed Interested Party Contributions Amount.



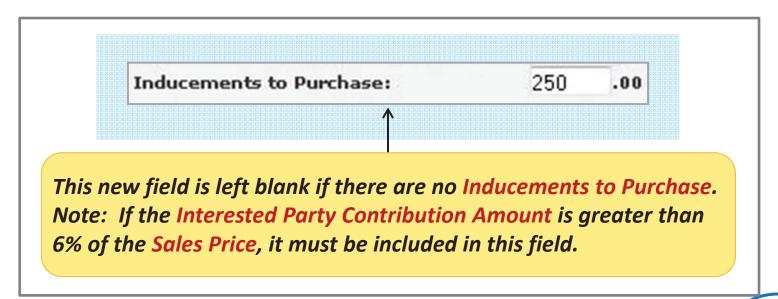
#### **Insurance Application: Interested Party Contributions (cont.)**





#### **Insurance Application: Inducements to Purchase**

- The **Inducements to Purchase** field was added to **Insurance Application** and is only applicable to a *purchase* case.
- Users enter the amount of certain expenses paid by an interested party on behalf of the borrower that results in a dollar-for-dollar reduction to the Sales Price when computing the Adjusted Value of the property before applying the appropriate loan-to-value (LTV) percentage.





# **Insurance Application: Inducements to Purchase (cont.)**

Insurance Application Update				Help Links ?		
<b>▲</b> WARNING				Other Functions		
Existing conditions may affect processing.  [See message(s) below]						
		,	THA Case Number:	371-777777		
			* General In	formation *		
Property Address: 123 CHUMS PL				PUD/Condo: N/A		
FRIENDSHIP, NY 14739-0000		County	ode: 003			
and the state of t			man and a second		~~~~	~~~
(203k/EEM/Repair/Solar/Wind/Weather	ration)	Yes No		Escrow Complete Date:	2 /15	V
(203K/EEM/Repair/30lar/Willia/Weadler	zadonij			Escrow Amount: 3	500 .	00
		*	Worksheet I	nformation *		
Appraised Value:	219900	.00		Sales Price:	205000	.00
Current Housing Expense:	1050	.00		Unpaid Principal Balance:		.00
Borrower Paid Appraiser Required Repairs:	525.00			Principal Write-off Amount:		.00
Total Requirements:	4235	.00		Total Income:	4800	.00
Total Mortgage Payment:	1200	.00		Total Fixed Payment:	1412	.00
UFMIP Paid in Cash: Borrower Funds to Close			Mann	Tripolini, Carrier		
Required Investment:	4235	.00	New	Verified Assets:	7456	.00
Borrower Paid Closing Costs:	5164	.00		Months in Reserve:		
Interested Party Contributions (%):	0.60			Interested Party Contributions Amounts	1300	.00
Gift Letters				Inducements to Purchase:	250	.00



# Insurance Application: Worksheet Information Topics Discussed

- Borrower Paid Repairs
- ✓ Interested Party Contributions % and Interested Party Contributions Amount
- ✓ Inducements to Purchase





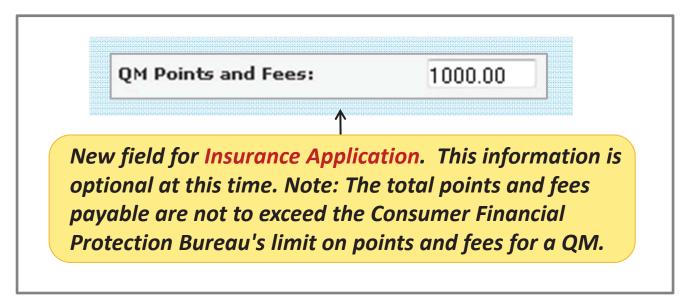
## **Insurance Application: Mortgage Information Section**

	* Mc	ortgage Information *	
Mortgage Amount: (without financed UFMIP)	195000 .00	QM Points and Fees:	1000.00
Mortgage Amount: (with financed UFMIP)	198413 .00	Interest Rate (%):	4.070
Monthly Payment:	955.34	Maturity Date:	07 /2045
Term of Loan:	360	Warranty:	
Amortization:	N/A +	First Payment:	08 /2015
ARM Type:	N/A -	ARM Index:	N/A ▼
ARM Margin:		Loan-to-value (%):	93.09
Qualifying Rate:		CLTV Total (%):	95.39
Adjusted Value:	.00	CLTV Subject to Limit (%):	0.00
Principal Reduction: Current Payments:	Yes ONO Yes No	Principal Reduction Amount:	
UFMIP Financed:	● Yes ○ No	Closing / Disbursement Date:	07 /23 /2015
Appraiser License ID:	NYCR88888888	Appraiser Name:	AMIGO, AMI
203k Consultant ID:	Q	203k Name:	
		Pre-endorsement Delinquency Status:	None



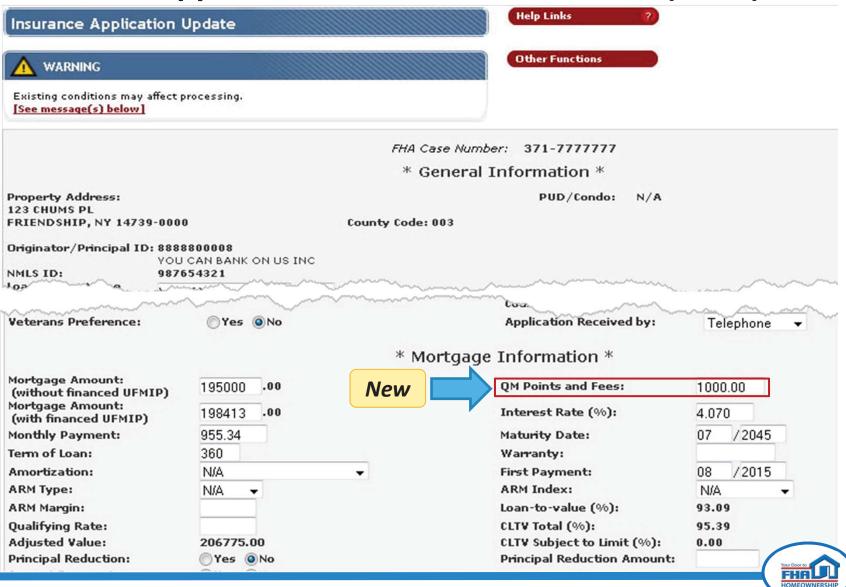
#### **Insurance Application: Qualified Mortgage Points and Fees**

- The QM Points and Fees field was added to collect the amount of costs charged by the lender during mortgage application, processing, and closing as calculated by the Qualified Mortgage (QM) rule.
- This field is optional at this time.





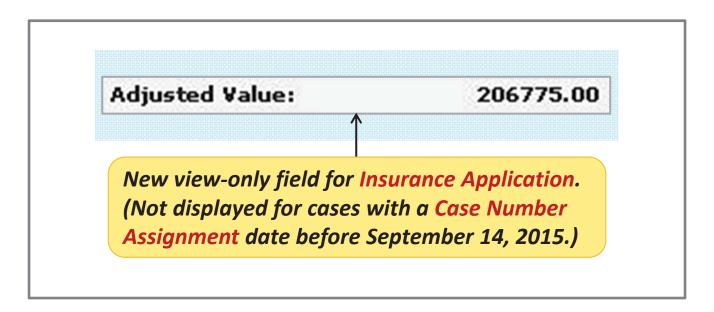
#### Insurance Application: QM Points and Fees (cont.)





## **Insurance Application: Adjusted Value**

A new field for **Adjusted Value** was added to **Insurance Application** for cases assigned on or after September 14, 2015.





#### **Insurance Application: Adjusted Value (cont.)**

#### **Adjusted Value According to Case Characteristics**

- Purchase case:
   Adjusted Value is the lesser of the (a)
   Sales Price less Inducements to Purchase plus Borrower Paid Appraiser Required
   Repairs or (b) Appraised Value.
- Streamline refinance case:
   Appraised Value of the prior FHA-insured mortgage.
- Refinance case; property acquired by the borrower within 12 months of Case
   Number Assignment date:
   Adjusted Value is the lesser of the (a) original Sales Price plus any documented improvements made subsequent to the purchase or (b) Appraised Value.

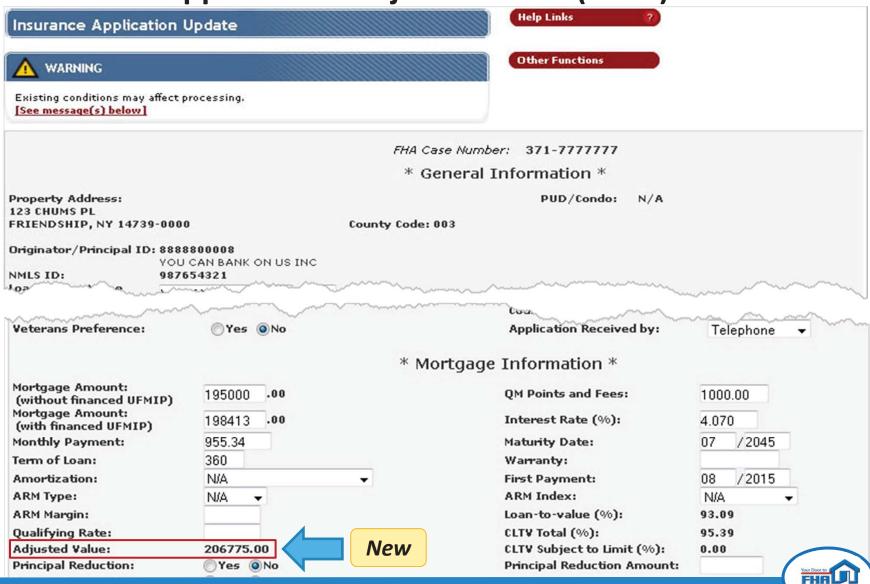
- Refinance case; property acquired by borrower earlier than or equal to 12 months prior to the Case Number Assignment date: Adjusted Value is the Appraised Value.
- Refinance case; property acquired by the borrower within 12 months of Case Number Assignment date by inheritance or through a family member's gift:
  - Same calculation used for properties purchased 12 months or earlier than the **Case Number Assignment** date.
- HUD REO case:

If no appraisal, the **Adjusted Value** is the **Sales Price**. Otherwise, **Adjusted Value** is the lesser of the **Sales Price** or **Appraised Value**.

**Note: Weatherization Amount** may be added to both **Sales Price** and **Appraised Value** when calculating the **Adjusted Value**.



## Insurance Application: Adjusted Value (cont.)





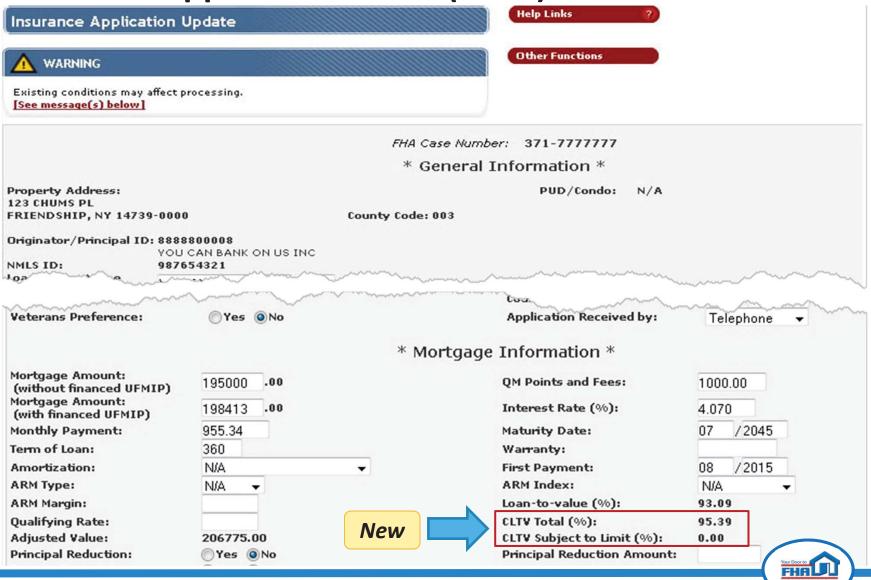
### **Insurance Application: Combined Loan to Value (CLTV)**

- **CLTV** (%) field was renamed *CLTV Total* (%). This is the CLTV ratio if the borrower has more than one loan (i.e., secondary financing). It is now a system-calculated value computed as follows: base mortgage amount (less UFMIP) plus the sum of all secondary financing amounts divided by the **Adjusted Value**.
- CLTV Subject to Limit (%) field was added. This is a system-calculated value as follows: base mortgage amount (less UFMIP) plus the sum of all secondary financing amounts <u>provided by private</u> <u>organizations/eligible individuals or lender</u> divided by the Adjusted Value.





#### **Insurance Application: CLTV (cont.)**



95.39



### **Insurance Application: CLTV (cont.)**

Renamed, view-only field for cases assigned on or after September 14, 2015. For cases assigned before September 14, 2015, the ratio must be entered by the user.

CLTV Total (%):

CLTV Subject to Limit (%): 0.00

New field. (Not displayed for cases assigned before September 14, 2015.)



## Insurance Application: Mortgage Information Topics Discussed

- ✓ QM Points and Fees
- Adjusted Value
- ✓ CLTV Total (%) and CLTV Subject to Limit (%)





# ESCROW CLOSEOUT, EEM CALCULATOR, and CASE QUERY CHANGES



## **Escrow Closeout Changes**



**Escrow Closeout** was modified to include options for escrow closeout certifications for:

- **Solar/Wind:** Certifies that installation of a solar or wind energy system was completed.
- **Weatherization:** Certifies that energy-related weatherization improvements were completed.

These new options are now included in the **Closeout Types** field on the **Escrow Closeout Certification** page.





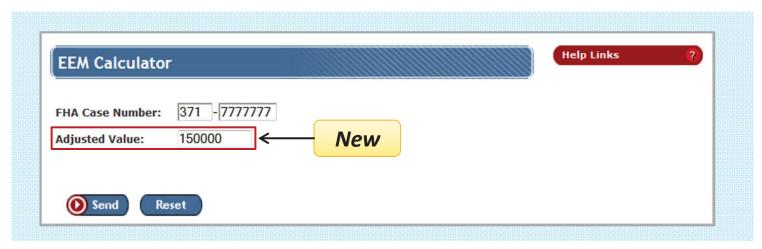
## **Escrow Closeout (cont.)**

Escrow Closeout Certification		
FHA Case Number: 371-777777  Address: 123 CHUMS PL FRIENDSHIP NY 147390000		
Closeout Types: 203k E	EM Repairs	New options
Select all energy efficient improvements that were made (Applicable to all 203(k)s, EEMs, loans with repair escrows, solar/wind, and weatherization):		
▼ Windows ▼ Doo		•
HVAC Programmable Thermostats Lighting  Ceiling Fan(s) Whole House Fan Insulation		
Caulking/Sealing Water Heater Appliances  Renewable Energy Improvements:		
Solar: PV/Hot Water Geothermal Wind Energy Systems Boilers, Furnaces or Stoves Fueled by Wood/Pellets		
N/A  Escrow Amount: 3,500.00 Expected Completion Date: 12/15		
Amount Applied to Principal: 0 .00		
By selecting Yes, the mortgagee certifies that a representative has personally inspected the:		
Construction     Alterations     Repairs		



## **EEM Calculator Changes**

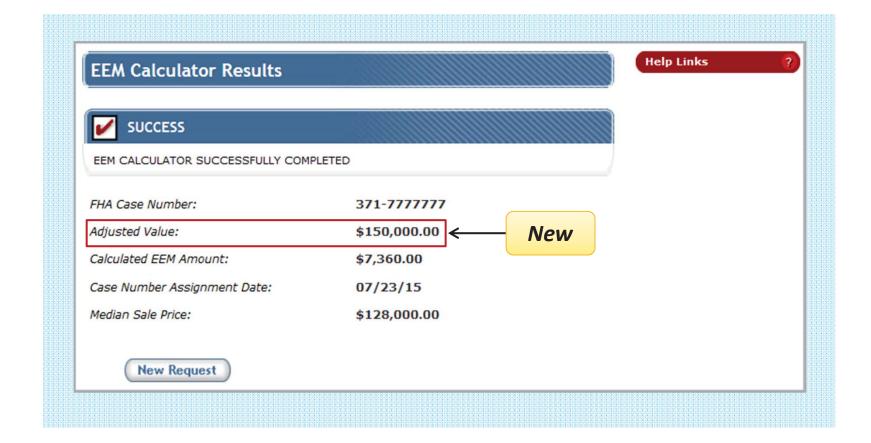
The **Projected Underwriter Approval Date** and **Sale Price** fields of **EEM Calculator** were replaced with the **Adjusted Value** field.



- The **Adjusted Value** of the property is required to be entered if:
  - Case not processed through Insurance Application, OR
  - Case number assignment date is prior to September 14, 2015.
- If the case was processed through Insurance Application, the Adjusted Value field is left blank and the Adjusted Value from Insurance Application is automatically included in the calculation.



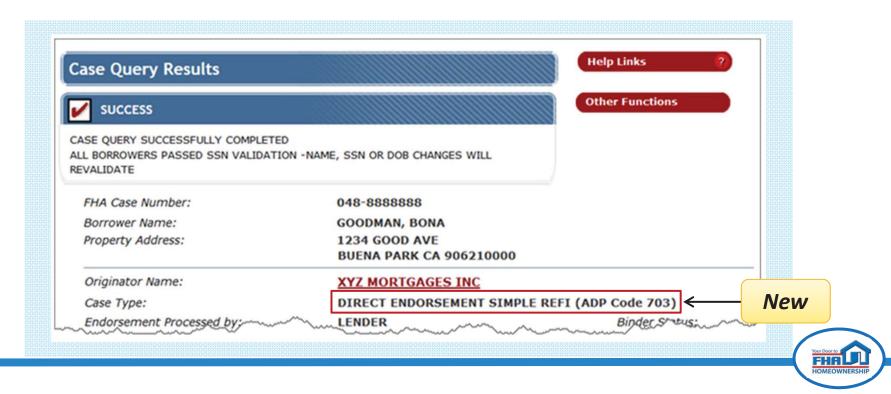
## **EEM Calculator (cont.)**





## **Case Query Change**

The Case Type field was modified and now displays *DIRECT ENDORSEMENT SIMPLE REFI*, rather than *DIRECT ENDORSEMENT STRMLND REFI*, for a no cash-out refinance of an existing FHA-insured mortgage requiring an appraisal (i.e., Simple with Appraisal) for cases assigned a case number on or after September 14, 2015.





## Escrow Closeout, EEM Calculator, and Case Query Topics Discussed

- ✓ Escrow Closeout: includes options for Solar/Wind and Weatherization
- **▼** EEM Calculator: includes Adjusted Value
- ✓ Case Query: Direct Endorsement Simple Refi, replaces Direct Endorsement Streamline Refi



## **QUESTIONS AND ANSWERS**



## **THANK YOU!**