

Forrester Family Video Viewing Guide: Pamela

How did Pamela set the tone for the interview? What was the tone?

Tone of voice:

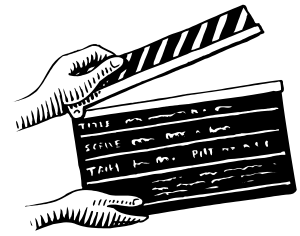
Body language:

Choice of words:

What were the client's reactions and feelings? How do you know?

What were the caseworker's reactions and feeling? How do you know?

Forrester Family Video Viewing Guide: Scott



How did Scott set the tone for the interview? What was the tone?

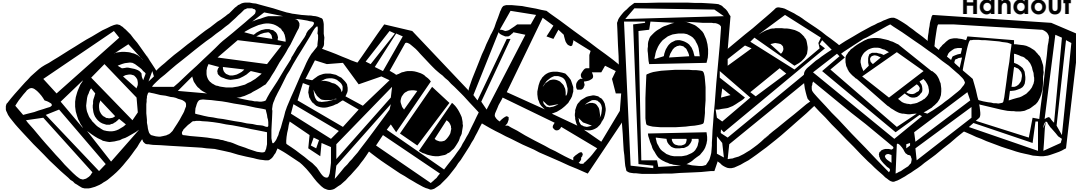
Tone of voice:

Body language:

Choice of words:

What were the client's reactions and feelings? How do you know?

What were the caseworker's reactions and feeling? How do you know?



Forrester Family Video Viewing Guide: Carol

How did Carol set the tone for the interview? What was the tone?

Tone of voice:

Body language:

Choice of words:

What were the client's reactions and feelings? How do you know?

What were the caseworker's reactions and feeling? How do you know?