

"Parents' Thoughts on Caseworker Engagement"

VIEWING GUIDE

Please capture your initial thoughts for each theme mentioned below. Include any "a-ha's", new thoughts or impressions you have about engaging parents.

- 1. Being respectful and earning trust as a professional*
- 2. Being transparent and honest*
- 3. Being hopeful and positive*
- 4. Engaging fathers and extended family*
- 5. Some final thoughts*

OVERALL:

- 1. What casework skills were the most critical for engaging these parents?*
- 2. What may be some of your concerns ("yes buts") that make it difficult to engage clients as these parents suggest?*