

TAC GATEWAY

HPE Appliance
Getting Started
Version 3.0

Thank you for purchasing the PortSys Total Access Control Gateway. This document provides the steps required to initialize the Gateway.

When powering up the appliance for the first time, you will need:

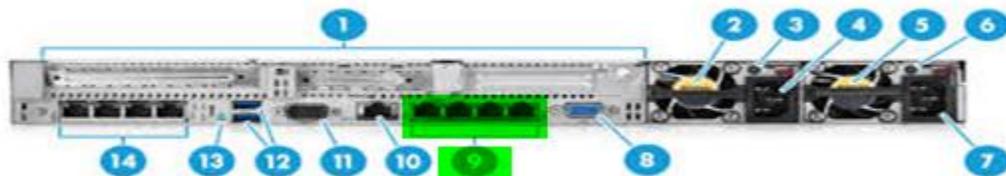
- USB Keyboard
- USB Mouse
- Monitor

The initial credentials are:

- Login = Administrator
- Password = Password\$

You will be required to change the password after the first login. The TAC Gateway can be launched from the Desktop icon.

There are 5 NIC ports on the appliance. In the graphic below, #10 is the ILO port; #9 is the group of 4 GB ports; #14 is not present. Use any of the #9 ports to connect your appliance to the network.



Rear View

1. PCIe Slots 1-3 NOTE: Slot 1 and 2 Riser Shipped Standard, Slot 3 Optional
2. HP Flexible Power Supply Bay
3. Power Supply Power LED
4. Power Supply Power Connection
5. HP Flexible Slot Power Supply Bay 2
6. Power Supply LED
7. Power Supply Connection
8. VGA Connector



9. Embedded 4 x 1 GbE Network Adapter

- 10. Dedicated iLO Connector
- 11. Serial Connector
- 12. USB 3.0 Connectors (2)
- 13. Unit ID LED
- 14. Optional Flexible LOM Ports

NOTE: Shown: 4 x 1GbE

Once the appliance has powered on, follow the steps below to prepare the server:

1. Configure static IP addresses for the network adapters presented on the server using Microsoft Windows network properties.
2. Rename the NICs to friendly name for easy identification such as "Internal", "External".
3. Join TAC Gateway server into domain.
4. Restart TAC Gateway server.

Your PortSys Total Access Control appliance is now ready to be used.

IMPORTANT NOTES:

- After joining the domain, please ensure that Windows Updates is configured to not automatically install Windows updates and to not automatically reboot after the updates are applied.
- PortSys recommend applying Windows updates manually with proper inspection to avoid service disruption and automatic server restart. You may disable automatic restart after windows update using local GPO.

Follow below steps to disable automatic server restart after windows updates:

1. Open **Run** prompt and type **gpedit.msc**.
 2. When the local GPO start, Navigate to **Computer Configuration\Administrative Templates\Windows Components\Windows Update**
 3. On the right hand side double click **"No auto-restart with logged on users for scheduled automatic updates installations"**
 4. Select **Enable**
 5. Update GPO using **gpedit /force** command
- If your domain has Group Policies enabled, make sure you exclude the server from any and all policies, and then reboot it to make sure it has been cleaned of everything. Corporate GPO Policies may conflict with TAC functionality. We recommend careful analysis of your domain policies before applying to TAC server.

- Your appliance is supplied with a USB key containing the TAC image. Retain this key should a factory restore be required.

- Your appliance Boot Mode is shipped from the factory set to Legacy Boot mode. If for some reason the BIOS reverts to factory default settings you should re-configure the BIOS back to Legacy Boot mode, otherwise the appliance will fail boot. To set the boot mode to Legacy follow these steps:
 - From the System Utilities screen, select System Configuration -> BIOS/Platform Configuration (RBSU) -> Boot Options -> Boot Mode and press Enter
 - Select Legacy BIOS Mode
 - Press F10
 - Reboot the Server

If you encounter any issues, have questions, or for further information, contact us at:

- support@portsys.com
- US: +1 781-996-4900 Press option 4
- UK: +44 (0) 208-196-2420 Press option 4

The appliance serial number is required when contacting PortSys support. The serial number was provided with your Certificate of Support and can also be located on the hardware.