

BARRY & NILSSON LAWYERS ENSURES IT MEETS ALL COMMUNICATIONS COMPLIANCE REGULATIONS THROUGH MANAGE PROTECT

Based in Brisbane and servicing clients Australia wide, Barry & Nilsson Lawyers offers specialised legal advice and solutions in relation to Insurance & Health, Property & Commercial and Family Law. This leading law firm prides itself on the proven expertise delivered to its clients by more than 55 lawyers.

SECURE COMMUNICATIONS CRITICAL TO PROFESSIONAL SERVICE

The firm's 120 staff currently generate and receive between 3,500 and 5,000 emails daily. "That's between 105,000 and 150,000 individual communication pieces monthly," says Russell Seenan, Barry & Nilsson IT Manager. "This is a busy practice and every minute of productivity counts.

All emails received must be virus free while keeping unwanted emails [spam] away to assist all staff members in managing their heavy workloads. With spam accounting for more than 80 per cent of all email traffic today, ensuring it doesn't hit our network is critical to productivity levels."

Barry & Nilsson Lawyers embraced the Manage Protect mail filtering Software as a Service (SaaS) solution - MPmail - having understood the multiple benefits it offered the firm. "MPmail is business grade, affordable and comprehensively filters all emails before they land on the users' desks. Reassuringly, the detection/security solution is automatically updated to protect against the ever new threats. Importantly to me, MPmail administration is completely effortless and the MP Control Console is an intuitive, state of the art management platform that allows me to fine-tune email protection as well as customise corporate policies," says Russell.

HEAVY WEIGHT OF COMMUNICATIONS STORAGE RESOLVED

Russell is acutely aware that the already high volume of email (many with large attachments) will continue to increase and the associated need to preserve and have access to this information has become critical. "Manage Protect's integrated email archiving service, MParchive, was an obvious additional service for us because it simplifies and secures this imperative storage process for us without changing how the users work," adds Russell. ▶



INDUSTRY: Legal professional services

CHALLENGE: Filtering and storage of all incoming/outgoing emails without burden of hardware, software and maintenance costs and ensuring scalability and accessibility

SOLUTION: Manage Protect SaaS

SERVICES: MPmail and MParchive



MPMAIL
MPARCHIVE
Barry & Nilsson
LAWYERS

MParchive was immediately attractive to senior management looking for a best practice compliance solution to the preservation of email communications. The firm's previous archiving system required the hands on involvement of Russell or his assistant, was cumbersome and offered no off-site/ disaster recovery options. He says, "It would take us at least 20 minutes to find a specific email, with MParchive we locate the same email within five minutes."

Russell no longer has rows and rows of folders holding disks of archived emails taking up valuable real estate on his desk. The scalable service captures securely and stores every email allowing quick searches and retrievals through the MP Control Console.

"MParchive is basically a set-it-and-forget-it archiving solution that we implemented over night. And after a few minor teething issues, I can absolutely state that Barry & Nilsson is prepared for any eDiscovery request. And because every email is instantly archived on receiving or sending from the mailserver, all our data is protected from any possible systems disruptions or natural disasters," says Russell.

COMFORT IN GROWTH

Now that Barry & Nilsson Lawyers is filtering and archiving emails via Manage Protect, the firm is realizing proven cost, resource, storage, scalability and disaster recovery benefits. The hosted SaaS offerings were quick and painless to implement and are easy to access via the Web browser interface. Russell also comments on the strong service commitment displayed by Manage Protect and its partners. "We are delighted by the responsiveness and ongoing proactivity. They are always at the end of the line for us even just to bounce off ideas."

Russell concludes, "Clearly the firm enjoys significant cost savings in hardware, software, maintenance and personnel investments. But, importantly, we see Manage Protect's scalable Cloud solutions essential components to Barry & Nilsson Lawyers' continued growth."

ABOUT MANAGE PROTECT

Manage Protect is an Australian business committed to making email and the Internet a secure, safe, compliant and productive environment for business. The company's suite of hosted services focus on making business use of the Internet (email, web and messaging) as simple as business use of electricity - while providing risk mitigation and policy enforcement. Organisations no longer need to purchase, deploy or manage countless point products. Companies simply define their corporate security, control and compliance policies with the peace of mind that their Internet usage and services are fully managed and protected. ●

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RUSSELL SEENAN,
Barry & Nilsson IT Manager.



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