

Level 10 Builds a Secure File Sharing Environment for its Mobile Workforce with Soonr Workplace



"Soonr quickly stood out as the feature leader. It provided all of the mobile support, security, control and availability features we were looking for."

– Doug Collins, Principal/VP, Level 10 Construction

The Company

Level 10 Construction is a full-service general contractor with an unwavering dedication to integrity and a commitment to innovation and cost-effective building processes. The Level 10 leadership has built more than 20 million square feet of construction projects and has been at the forefront of construction in every major market in the San Francisco Bay Area – commercial, technology, education and healthcare.

The Challenge

With as many as 15 to 20 jobs underway at any given time, working remotely is Level 10's way of business. But regardless of where they are working – at the jobsite, in one of the company's three offices, from home, or on the road – Level 10 Construction employees need secure access to business files from any device they have handy.

To support its file sharing needs the company had a server in its main office and employees needed to "vpn" into it to access files. Yet, when logging into the main server everyone had access to everything and documents could become easily misfiled or accidentally deleted. What's more, with large file types such as plans from architects and engineers, server capacity was quickly reaching its limit.

The construction firm needed to make a decision: expand its server infrastructure or identify a cloud-based collaboration solution that would better meet its needs. Since the server-method wasn't adequately supporting the firm's collaboration requirements, the Level 10 Construction team began to look into file sharing solutions that would not only deliver secure document access but that would support the multiple mobile devices the Level 10 Construction team relied on.



Industry

Construction

Challenges

- Consistent access to current data
- Large file sharing with external resources
- Business productivity from remote locations

Results

- Increased productivity on the road or at remote worksites
- File sharing control for external resources
- Anywhere, anytime, any-device access to secure files
- Consistent data protection and availability

The Soonr Workplace Solution

With Novani's support, Level 10 Construction implemented Soonr Workplace and began to quickly benefit from the mobile flexibility and security the file sharing solution offers. No longer do employees battle with "vpn-ing" into the main server or risking exposure to data loss from a careless accident by a coworker. Files are securely protected in simple-to-navigate file and folder structures for easy, protected access to the most current versions of documents – regardless of where employees are working. Because documents are automatically synced, users can easily find their latest files even when using their iPhone, iPad or any mobile device.

Another advantage of Soonr Workplace for Level 10 Construction is the ability to easily and securely share files with its subcontractors. Rather than struggle with the emailing of large, sensitive files that may not make it through due to size-restricted email domains, Level 10 Construction can simply send its vendors, customers and subcontractors a rights-protected link – which can be centrally managed and controlled for assured access security.

Results

With Soonr Workplace, Level 10 is now benefitting from enhanced user productivity, secure subcontractor collaboration and the peace of mind that data is consistently protected and available. The construction firm was able to accomplish each of these goals without the added expense of expanding its server infrastructure.

"With Soonr, we are dramatically more productive on the road," said project executive, Danielle Douthett. "And, when you are always on the road, this is very important. Files are automatically synced and ready for use from anywhere. It's just what we needed to keep up with our growing business."