



Office Practicum Version 14.8.22 Release Notes

Description:	This document contains the Release Notes for OP Version 14.8.22.
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1. Office Practicum (OP) Version 14.8.22 Release Notes

Software Release Date: 30-Jan-2018

Flu Season Information

For CDC guidelines regarding the 2017-2018 flu season, [click here](#).

To access the FAQ page for the 2017-2018 flu season, [click here](#).

For general 2017-2018 flu season information, [click here](#).

For Pediatrics-specific 2017-2018 flu season information, [click here](#).

For AAP's Flu Vaccine Recommendations for 2017-2018, [click here](#).

These Release Notes are organized according to functionality as presented in the application, which is not necessarily according to general workflow.

If an entry in these release notes is the result of a client's call to customer support and that issue was logged in our issue-tracking system, the Solution ID for that issue is included at the beginning of the solution or resolution.

2. New Features

2.1 Non Function-Specific New Features

There are no new features in this release that impact the overall application.

2.2 Function-Specific New Features

There are no new features in this release that impact a specific function.

3. Improved Functionality

3.1 Non Function-Specific Improved Functionality

There is no improved functionality in this release that impacts the overall application.

3.2 Function-Specific Improved Functionality

3.2.1 Utilities / Manage Codes / Diagnosis Codes

3.2.2 Tools / QIC (MU Calculator)

Function:	OP 14 needs to support the new ICD-10 code for Physical Activity Counseling.
Solution:	Enhanced the software so that OP 14 supports ICD-10 Code Z71.82, Physical Activity Counseling. This enhancement adds Z71.82 to the list of diagnosis codes and to the list of CQMs that the QIC (MU Calculator) calculates for measures associated with CMS-155.

3.2.3 Utilities / System Admin / eCorrespondents

Function:	OP 14 needs to reflect the new URL for the OP Notification Center.
Solution:	Enhanced the software by updating the Login URL field for the OP Notification Center correspondent record in the Correspondents window to: https://www.opmed.net/Notification_Center/OP14Billboard.html

3.2.4 Patient Chart / Prescriptions

Solution ID: No

Function:	OP 14 needs to update the mapping between NDCID codes and their RxNorm equivalents.
Solution:	Enhanced the software by updating NDCID information and then applying RxNorm values wherever appropriate to medications that previously did not have an RxNorm value.

3.2.5 Patient Chart / Surveys / CHADIS Surveys

Solution ID: No

Function:	When the end user starts a CHADIS survey but does not complete it, it remains in the OP system with a status of In Progress. OP 14 regularly polls CHADIS for all incomplete surveys. Because some Practices had hundreds of CHADIS surveys, this was slowing down the system and was sometimes preventing the return of good results from the polling. OP 14 needs to remove old, incomplete surveys from the system to improve system performance and ensure that OP 14 identifies incomplete surveys that are still valid when it polls for CHADIS surveys.
Solution:	Enhanced the system by changing the status of all incomplete surveys that are 60 days or older as Canceled. This improves system performance for Practices that had a high number of incomplete surveys and helps to ensure that OP 14 identifies incomplete surveys that are still valid when it polls for CHADIS surveys.

4. Resolved Issues

4.1 Non Function-Specific Resolved Issues

There are no resolved issues in this release that impact the overall application.

4.2 Function-Specific Resolved Issues

4.2.1 Utilities / Manage Codes / Vaccine Products / Vaccine Code Table Details

Solution ID: 00008888

Issue:	<p>An enhancement included in a previous version of OP 14 took the value from the Dose Size/Units field in the Vaccine Code Table Details window and added this as the Unit of Measurement field for NDC Codes. This value included a leading zero before the decimal point.</p> <p>With this issue, the leading zero caused rejections for some payers and resulted in the following error message, “Element CTP04 (Quantity) has a data type of ‘Numeric’ ®. Leading Zeros are not allowed. Segment CTP is defined in the guideline at position 4940. Invalid data 0.5.” This issue caused rejections in 837 and CMS-1500 files.</p>
Resolution:	<p>Updated the software so that OP 14, when creating 837 and CMS-1500 files, removes the leading zero from the Unit of Measurement field for administered vaccines (for example, OP 14 changes 0.5 to .5).</p>

4.2.2 Utilities / Manage Codes / Vaccine Products / Vaccine Code Table Details

4.2.3 Patient Chart / Immunizations / Complete List

Solution ID: 00008781

Issue:	When the end user selected a patient in the Patient Chart and then updated the Description field in the Vaccine Code Table Details window, OP 14 updated the Dosage Info column in the Complete List tab of the selected patient's chart. With this issue, OP 14 updated the Dosage Info column for all vaccines the selected patient had been administered.
Resolution:	Updated the software so that, when the end user selects a patient in the Patient Chart and then updates the Description field in the Vaccine Code Table Details window, OP 14 does not update the Dosage Info column in the Complete List tab for any administered vaccines listed on the selected patient's chart.

4.2.4 Tools / QIC (MU Calculator)

Issue:	The PCMH 2017 measures in the QIC had some outdated information and some measures did not calculate correctly.
Resolution:	Updated the software to ensure that PCMH 2017 measures in the QIC reflect only current information and calculate correctly. This update includes the following changes: <ul style="list-style-type: none">• KM01: Removing the outdated reference to ICD9 in the description.• KM03, KM07, KM08: Ensuring Risk Assessment increments the numerator as expected.• QI Newborn Care Coordination: Ensuring patients are included in the denominator based upon age.• QI Asthma Assessment: Adding ICD-10/SNOMED to queries.

	<ul style="list-style-type: none"> • QI Asthma Therapy: Removing reference to ICD9 in the description and ensuring the denominator is based upon SNOMED. • QI Meningococcal 11-13 Years, QI Tetanus, QI Meningococcal/Tetanus, QI HPV Completed by 13 Years: Ensuring that age range is correct. • QI HPV Completed by 18 years: Ensuring the numerator includes the new 2-dose rule. • QI Primary Caries Prevention: Ensuring the numerator increments correctly based upon Orders or Superbills conversion. • QI ASQ By Age 3, QI MCHAT By Age 3: Ensuring the denominator and numerator do not always remain 0. • QI Well Visits (0-15 Months): Ensuring the numerator increments correctly.
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4.2.5 Schedule and Practice Workflow / eRx

Solution ID: 00008942

Issue:	When the end user edited a prescription on the Created, Not Printed/Sent tab in the eRx window, OP 14 automatically recalculated the Amount to Administer field for Liquid medication. This altered the medication so that it no longer matched the prescription as written through the Medications window of the Patient Chart. This issue did not occur if the end user opened an existing prescription through the Patient Chart.
Resolution:	Updated the software so that, when the end user edits a prescription on the Created, Not Printed/Sent tab in the eRx window, OP 14 does not change any of the fields. This ensures that a prescription edited in the Created Not Printed/Sent tab matches the prescription as entered in the Medications window of the Patient Chart.

4.2.6 Patient Register / Patient

Solution ID: 00008908

Issue:	When the end user selected a patient in the Patient Register, then added and saved a new patient, when they returned to the Patient Register, OP 14 still displayed the Patient Photo, Last Visit Date, and Patient Information (in lower window bar) from the previously selected patient.
Resolution:	Updated the software so that, when the end user selects a patient in the Patient Register, then adds and saves a new patient, when they return to the Patient Register, OP 14 successfully clears all data from the previously selected patient and displays only the information for the newly added patient.

4.2.7 Patient Account / Claims

Solution ID: 00008886

Issue:	A previous version of OP 14 included an enhancement to process eChecks from Instamed electronically. With this issue, when OP 14 received from Instamed a Claim Number to attach a payment to, OP 14 misread the Claim Number as the Patient Account Number, which resulted in the credit posting to the wrong account.
Resolution:	Updated the software to ensure that, when OP 14 receives from Instamed a Claim Number to attach a payment to, OP 14 successfully posts the eCheck from Instamed to the correct patient account.

4.2.8 Patient Account / Credits

Solution ID: 00008169

Issue:	If the end user entered a patient credit and saved and posted the credit and then returned to the Credits window, OP 14 did not display for the transaction a date in the Posted Date field. With this issue, if the end
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	user ran the Billing Transaction Analysis report, OP 14 used values from both the Posted Date and the Daysheet Date fields, which caused errors in the Billing Transaction Analysis report.
Resolution:	Updated the software so that, when the end user enters a patient credit and saves and posts the credit, OP 14 successfully displays in the Posted Date field of the Credits window the date of the transaction. With this update, when the end user runs the Billing Transaction Analysis report, OP 14 only uses the Posted Date values to generate the report. This eliminates the errors in the Billing Transaction Analysis report.

4.2.9 Patient Chart / Encounter / Templates

Solution ID: 00008860

Issue:	If the end user hit the space bar while entering a search string in the Search field of the Templates tab, OP 14 displayed an Invalid Syntax error message.
Resolution:	Updated the software so that, if the end user hits the space bar while entering a search string in the Search field of the Templates tab, OP 14 does not display an error message.

4.2.10 Patient Chart / Immunizations / Forecast

Solution ID: 00008103

Issue:	<p>According to the CDC, HepB, if given as a monovalent vaccine (should be used for patients < 6 weeks) is forecasted as follows:</p> <ul style="list-style-type: none"> • HepB-1: Birth • HepB-2: 1-2 months • HepB-3*: 6-18 months
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	<p>*HepB-3 should be administered at least 8 weeks after HepB-2 and at least 16 weeks after HepB-1 and should not be administered before age 24 weeks.</p> <p>With this issue, OP 14 was forecasting the third dose of the HepB as being due earlier than it should have.</p>
Resolution:	Updated the software to ensure that OP 14 forecasts each dose of the HepB vaccine as being due at the correct time according to CDC guidelines.

4.2.11 Patient Chart / Immunizations / Indicators

Solution ID: 00008456

Issue:	When the end user entered multiple vaccine refusals for the same vaccine, OP 14 displayed only the oldest refusal on the Overview tab and on the bottom half of the printout of the vaccine record.
Resolution:	Updated the software so that, when the end user enters multiple vaccine refusals for the same vaccine, OP 14 successfully displays only the most recent vaccine refusal on the Overview tab and on the bottom half of the printout of the vaccine record.

4.2.12 Patient Chart / Surveys / CHADIS Surveys

Solution ID: 00007086

Issue:	When the end user fetched CHADIS survey results that were submitted on a single-digit day (that is, the 1 st through the 9 th of the month), occasionally the Submitted date was either invalid (for example, Submitted November 0, 2017) or did not match the actual submission date. This issue arose because OP 14 assigns two digits for single-digit days (a leading zero and the actual day number, for example, 06) and OP 14 was only acknowledging the first digit (the zero) of the two-digit day.
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Resolution:	Updated the software by eliminating the leading zero for single-digit days to ensure that CHADIS reports display only the actual day number for the submission date (for example, November 8, 2017).
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4.2.13 Manage Documents

Solution ID: No

Issue:	If a selected patient had a lab document in the Diagnostic Tests window and that document had a status of Complete and the end user scanned a document in the Manage Documents window and marked that document as Reviewed, OP 14 changed the Complete status of the existing document to Reviewed.
Resolution:	Updated the software so that, if a selected patient has a lab document in the Diagnostic Tests window and that document has a status of Complete and the end user scans a document in the Manage Documents window and marks that document as Reviewed, OP 14 does not change the status of the existing document.

5. Known Critical Issues

There are no known issues in this release.