



Office Practicum Version 14.8.28 Release Notes

Description:	This document contains the Release Notes for OP Version 14.8.28.
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1. Office Practicum (OP) Version 14.8.28 Release Notes

Software Release Date: 21-Mar-2018

Flu Season Information

For CDC guidelines regarding the 2017-2018 flu season, [click here](#).

To access the FAQ page for the 2017-2018 flu season, [click here](#).

For general 2017-2018 flu season information, [click here](#).

For Pediatrics-specific 2017-2018 flu season information, [click here](#).

For AAP's Flu Vaccine Recommendations for 2017-2018, [click here](#).

These Release Notes are organized according to functionality as presented in the application, which is not necessarily according to general workflow.

If an entry in these release notes is the result of a client's call to customer support and that issue was logged in our issue-tracking system, the Solution ID for that issue is included at the beginning of the solution or resolution.

2. New Features

2.1 Non Function-Specific New Features

There are no new features in this release that impact the overall application.

2.2 Function-Specific New Features

There are no new features in this release that impact a specific function.

3. Improved Functionality

3.1 Non Function-Specific Improved Functionality

Solution ID: 00008919

Function:	OP 14 needs to support Country Code in Billing for patients that reside in countries other than the U.S.
Solution:	Enhanced the software so that OP 14 supports the two-character, ISO-standardized Country Code. This Country Code enhancement displays in the N4 segment of the Patient Address in the 837 file and applies to the Patient Register, Contacts, Insurance, and Billing.

3.2 Function-Specific Improved Functionality

3.2.1 IB Expert

Function:	<p>The OP 14 database does not allow a 0 or Null character in the Transaction Number field in the Archive Transactions database table. However, if the IB Expert end user deletes the value from this field in IB Expert and saves the record, the OP 14 database allows this entry.</p> <p>The OP 14 database needs to prevent the IB Expert end user from entering a blank or a 0 or Null character in the Transaction Number field and saving that to the OP 14 database.</p>
Solution:	Enhanced the software so that, if the IB Expert end user attempts to enter a blank or a 0 or Null character in the Transaction Number field, the OP 14 database generates an error message stating that this is not an allowable value and does not allow the IB Expert end user to save the record.

3.2.2 Utilities / Manage Codes / Vaccine Products

3.2.3 Utilities / Manage Codes / Procedure (CPT) Codes

3.2.4 Patient Chart / Immunizations

Solution ID: 00009068

Function:	OP 14 needs to support the FLU-IIV4 5yrs+ and FLU-IIV4 5yrs+pf vaccine.
Solution:	Enhanced the software so that OP 14 supports the vaccine: FLU-IIV4 5yrs+ and FLU-IIV4 5yrs+pf This enhancement adds the vaccine to the Vaccine Names table and the CPT Codes table. This enhancement also resolves an issue that added this vaccine to OP 14.8.19 erroneously specifying it as 3yrs+.

3.2.5 Utilities / Manage Clinical Features / Encounter Questions

Function:	When adding an encounter question, end users sometimes delete one of the options in the Exam Type dropdown menu and save the encounter question without a valid value in this field. OP 14 needs to process these values to a value the database can recognize.
Solution:	Enhanced the software so that, if the end user deletes a valid value from the Exam Type field when adding or editing an encounter question in the Encounter Questions window, OP 14 automatically changes that invalid value to the first option in the Exam Type dropdown list.

3.2.6 Utilities / Manage Clinical Features / Chart Notes Worksheet Names

3.2.7 Patient Chart / Problem List

Function:	OP 14 needs to remove the Chart Notes Worksheet functionality.
Solution:	Enhanced the software by removing the Chart Notes Worksheet Names functionality from OP 14. This enhancement removes Chart Notes Worksheet Names from the Manage Clinical Features menu. This enhancement also removes the Add/Edit Worksheets button from the Worksheets tab in the Problem List.

3.2.8 Patient Register / Privacy

Function:	The Healthix consent form does not use an end date. The End Date field in the Privacy tab of the Patient Register is currently configurable. Entering a value in this field can cause confusion for Healthix. This field needs to be disabled.
Solution:	Enhanced the software so that OP 14 grays out (disables) the End Date field for the Healthix third-party line in the Privacy tab of the Patient Register.

3.2.9 Patient Chart / Immunizations

Function:	OP 14 needs to be updated to reflect the latest CDC MVX updates. These updates need to support new active vaccine relabelers and to inactivate vaccine manufacturers that are no longer operating in the U.S.
Solution:	Enhanced the software so that OP 14 reflects the latest CDC MVX updates. With these enhancements, MVX codes in OP 14 support the following active vaccine relabelers: <ul style="list-style-type: none">• DSI – Dispensing Solutions

	<ul style="list-style-type: none"> • REB – Rebel Distributors • VET – Vetter Pharma Fertigung GmbH & Co. KG <p>These enhancements also inactivate in OP 14 the following vaccine manufacturers:</p> <ul style="list-style-type: none"> • Abbott Laboratories • Adams Laboratories, Inc. • Akorn, Inc. • Alpha Therapeutic Corporation • Barr Laboratories • Baxter Healthcare Corporation • Berna Products Corporation • Crucell • Dynaport • Greer Laboratories, Inc. • Immuno-U.S., Inc. • The Research Foundation for Microbial Diseases of Osaka University (BIKEN) • MCM Vaccine Company • New York Blood Center • Ortho-clinical Diagnostics • Sclavo, Inc. • Talecris Biotherapeutics • United States Army Medical Research and Material Command <p>Note: OP 14 end users can still use inactive vaccine manufacturers for historical doses.</p>
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3.2.10 Patient Chart / Immunizations / Immunization Order Management

Solution ID: 00008146

Function:	OP 14 displays the brand name Kinrix under DTaP-IPV in the Immunization Order Management window. OP 14 should also display the brand name Quadracel under DTaP-IPV.
Solution:	Enhanced the software so that OP 14 displays Quadracel under Kinrix under DTaP-IPV in the Immunization Order Management window.

3.2.11 Billing / RCM

Function:	OP 14 needs to add RCM Daily Summary and RCM Monthly Summary data to the RCM KP vectors to make it easier for RCM to monitor additional workflows.
Solution:	<p>Enhanced the software so that OP 14 collects the following daily and monthly data:</p> <p>RCM Daily Summary</p> <ul style="list-style-type: none">• In addition to the existing total Superbill count, add a subtotal count by age: 0-30 days, 31-60 days, 61-90 days, 91+ days.• In addition to the existing total Payment count, add the subtotal of how many payments are associated with an electronic method (ACH or EFT). <p>RCM Monthly Summary</p> <ul style="list-style-type: none">• Change logic for Accounts Receivable calculation to be open-ended rather than arbitrarily ignoring all activity older than 180 days.• To prepare for serving clients who see adult patients, add Well Visit counts for 40-64 (CPT=993x6) and 65+ (CPT=993x7) age ranges.

3.2.12 Export C-CDAs

Solution ID: 00009101

Function:	<p>When the end user in the Cloud environment attempts to export a C-CDA file, OP 14 does not allow the end user to specify a location to export the file to. This prevents the end user in the Cloud environment from accessing exported C-CDA file.</p> <p>OP 14 needs to allow the end user to select the export location so that they can access exported C-CDA files.</p>
Solution:	<p>Enhanced the software so that OP 14 allows the end user in the Cloud environment to select a location to export a C-CDA file to. This allows the end user to export a C-CDA file to their local hard drive or to a local server.</p>

4. Resolved Issues

4.1 Non Function-Specific Resolved Issues

There are no resolved issues in this release that impact the overall application.

4.2 Function-Specific Resolved Issues

4.2.1 Log In

4.2.2 Utilities / System Admin / Security Audit Trail / Login Statistics

Solution ID: 00009145

Issue:	When someone attempted to log in to OP 14 and used an invalid login, when someone logged in to OP 14 with a valid login, OP 14 added multiple rows of the valid login to the Login Statistics table.
Resolution:	Updated the software so that, when someone attempts to log in to OP 14 and uses an invalid login, when someone logs in to OP 14 with a valid login, OP 14 adds only one row for the valid login to the Login Statistics table.

Solution ID: 00009134

Issue:	OP 14 was not recording in the Login Statistics table invalid login attempts.
Resolution:	Updated the software to ensure that OP 14 successfully records in the Login Statistics table invalid login attempts.

4.2.3 Tools / QIC (MU Calculator)

Solution ID: 00007160

Issue:	The QIC (MU Calculator) did not populate the denominator of the calculation for CMS 153 (Chlamydia Screening for Women).
Resolution:	Updated the software to ensure that the QIC (MU Calculator) calculates correctly for CMS 153 (Chlamydia Screening for Women). This update also ensures that OP 14 uses ICD-10 and SNOMED diagnosis codes (replacing ICD-9 codes).

4.2.4 Tools / QIC (MU Calculator)

Solution ID: 00009257

Issue:	When the end user ran the PCMH 2017 QI report, OP 14 was not able to generate the report (due to the numerator calculation of the Asthma Assessed measure) and displayed an error message.
Resolution:	Updated the software so that, when the end user runs the PCMH 2017 QI report, OP 14 successfully generates the report without displaying any error messages.

4.2.5 Schedule and Practice Workflow / Tasks

4.2.6 Patient Chart / Tasks

Solution ID: 00009296

Issue:	When the end user clicked the Incomplete Only radio button in the Tasks window, OP 14 did not display any incomplete tasks although there were incomplete tasks that should have displayed.
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Resolution:	Updated the software to ensure that, when the end user clicks the Incomplete Only radio button in the Tasks window, OP 14 successfully displays all tasks with a status of Incomplete.
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Solution ID: 00009202

Issue:	When the end user clicked the Incomplete Only radio button in the Tasks window then marked a task as Canceled, OP 14 continued to display the task in the list of Incomplete Tasks.
Resolution:	Updated the software so that, when the end user marks a task as Canceled, OP 14 does not display it in the Incomplete Tasks list.

4.2.7 Patient Chart / Immunizations**Solution ID: 00009137**

Issue:	OP 14 was using the incorrect CPT code of 90574 for Flucelvax Quadrivalent (FLU-ccIIV4 4yrs).
Resolution:	Updated the software so that OP 14 uses the CPT Code 90756 and CVS Code 186 for Flucelvax Quadrivalent (FLU-ccIIV4 4yrs).

4.2.8 Event Chronology**Solution ID: 00009184**

Issue:	When the end user opened the Event Chronology and selected a report created by another end user and that had a Record Type of History, then viewed or printed the record and exited the Event Chronology, when
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	they opened the Event Chronology again, OP 14 changed the name in the Staff field to the end user that last opened the Event Chronology. This issue impacted only History records.
Resolution:	Updated the software to ensure that OP 14 does not change the name in the Staff field of History records when an end user other than the one listed in the Staff field views or prints the record.

4.2.9 Patient Account

Solution ID: 00009276

Issue:	When the end user clicked on the Acct button on the smart toolbar (or pressed F12), OP 14 displayed an error message.
Resolution:	Updated the software so that, when the end user clicks on the Acct button on the smart toolbar (or presses F12), OP 14 opens the Patient Account window without displaying an error message.

4.2.10 Electronic Billing Center / Statement Queue

Solution ID: 00009097

Issue:	<p>OP 14 allows Practices to configure their Statement Queue so that it does not display statements if all members of a family have an outstanding balance below the threshold that the Practice sets.</p> <p>With this issue, OP 14 was not displaying statements for a family if one member of the family had a balance below that threshold, even if one or more family members had a balance above the threshold.</p>
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Resolution:	<p>Updated the software to ensure that, when the Practice determines the balance that serves as the threshold for hiding or displaying a statement, if at least one member of a family has a balance above that threshold, OP 14 successfully displays the statement for that family in the Statement Queue.</p> <p>This update also changes the label on the Batch Billing Statement window from Minimum Patient Balance to Minimum Family Balance.</p>
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4.2.11 Manage Documents

Solution ID: 00009192

Issue:	When the end user selected a document in the Manage Documents window, clicked Delete, clicked No in the confirmation window and then allowed OP 14 to be inactive for 25 seconds, OP 14 deleted the document.
Resolution:	Updated the software so that, if the end user selects a document in the Manage Documents window, clicks Delete, clicks No in the confirmation window, OP 14 does not delete the document.

4.2.12 Manage Documents

Solution ID: 00009204

Issue:	The Copy (Ctrl-C) and Select All (Ctrl-A) shortcut keys were not working in the Manage Documents window.
Resolution:	<p>Updated the software to ensure that all shortcut keys work in the Manage Documents window. This update also assigns the following shortcut keys to the following actions:</p> <ul style="list-style-type: none">• Ctrl+Alt+C: Cancel

	<ul style="list-style-type: none">• Ctrl+Alt+A: Assign• Ctrl+Alt+M Mark Review• Ctrl+Alt+R: Reconcile
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5. Known Critical Issues

There are no known issues in this release.