



Backup Solutions

Backup365®

Protection against lost or deleted emails by backing up Office 365® mailboxes & Xero®

Endpoint Backup

Protection against lost or deleted files and documents. For servers, PCs & Macs.

BACKUP FOR BUSINESS

Backing up emails, financial data, documents and business files is crucial. Manage Protect offers an integrated platform of best-of-breed services designed to meet the unique needs of any business. Backup365 protects a business's Office 365® mailboxes and Endpoint Backup restores lost or deleted documents and files.



TO PROTECT YOUR CUSTOMERS' CLOUD SERVICES:

Backup365™

Key Benefits:

- ✓ **Email Backup:** Office 365 mailboxes (email, contacts, calendars) are fully backed up automatically and restorable to any point in time.
- ✓ **Xero®:** Invoices, purchase orders, contacts, attachments and documents are all backed up and searchable.
- ✓ **Global Search for Office 365:** Granular search and restore (across one or many mailboxes) of individual items.
- ✓ **Auto-provisioning:** New Office 365 services can be automatically provisioned with Backup365 to make sure nothing is ever missed.
- ✓ **Billing Integration:** Billing integration with Connectwise & Autotask (for Backup365 & Office 365) ensure that as you scale and grow, your administration and profitability is managed.
- ✓ **Storage:** Data is always stored in a physically and commercially different cloud than the source service. This data never leaves Australia.
- ✓ **Reporting:** Daily, weekly, and monthly reporting is available.
- ✓ **100% Australian:** Built, owned and supported in Australia. Backup365 was designed with Australian Privacy principals in mind.

Introduction to Backup365

Your clients trust you to protect their business from data loss. If you don't fully protect them or are not able to fulfil a request to restore email or financial data, the result is a damaged client relationship, wasted time, and repercussions for their business.

Backup365 automatically backs up all of your clients' Office 365 mailboxes and Xero accounting system data approximately every 90 minutes. All of this data is stored within Australia and, as a Managed Service Provider, you have access to search and restore this data at any time.

Why Backup365?

Backup365 is the first and only cloud backup solution designed and built 100% for Managed Service Providers to provide the necessary backup of your customer's data in the cloud.

A single panel to manage and provision all of your Backup365 customers coupled with local 1st, 2nd and 3rd tier technical support from our team in Australia and New Zealand ensures that we have your back when your customer comes to you.



Did you know?

- Office 365® keeps deleted items for only 30 days in the recycle bin - then they're gone
- Staff members may intentionally delete calendars, tasks, emails
- Accidental deletion of important items occurs regularly
- Malicious attacks of your customers' mailboxes are on the increase
- You can save money by not keeping old mailboxes on Office 365 after people leave the organisation

TO RESTORE LOST OR DELETED DOCUMENTS AND FILES:

Endpoint Backup

Key Benefits:

- ✓ **Security Testing and Compliance:** HIPAA and SOC2, 256 AES encryption in transit and at rest
- ✓ **Centrally Managed Full Configuration:** Consistent and reliable backup of all your devices
- ✓ **Fast and Easy File Restoration for Lost or Corrupted Data:** Stay ahead of the looming threats of Ransomware attacks or other viruses
- ✓ **Root Drive Backup:** Reduces administration to ensure important folder locations are backed up
- ✓ **Automated Scheduled Reports:** Visibility into backup status and audit trail of activity

Introduction to Endpoint Backup

Managing business files is one of the most important and complex IT challenges companies currently face. Critical files are constantly being created and saved in large quantities, and that number continues to rise. These files are often the most valued assets for a business, and as such, must be backed up in real time and protected.

Without access to a simple, automated and monitored business solution, companies risk employees failing to back up their devices, thus losing critical files, delaying business operations and decreasing productivity. Endpoint Backup delivers a simple to use solution, automatically backing up critical business files and saving them in a personalised portal.

Why Endpoint Backup?

Malware and ransomware attacks are increasing at a rapid rate and expected to cost businesses 6 Trillion annually by 2021.

Endpoint Backup is a cloud-based file backup service that can be deployed, configured and centrally-managed. The retention period is unlimited as long as the file isn't removed from the backup.

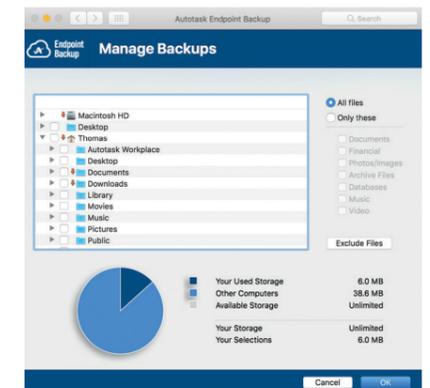
In the online portal you have the ability to:

- Select the files you want to back up
- Monitor backup progress
- Review backup versions
- Restore files
- View basic reporting

Your clients' file security is more important than ever

Service Features

- **Endpoint Desktop Agent:** The web portal accessed through the Endpoint Backup Desktop agent allows you to quickly see device information, view backup status and restore files from earlier versions of a backup.
- **Endpoint Backup Server and Desktop:** Endpoint Backup supports Windows and Mac. When a file is added to or edited in a location that has been specified for backup, the Endpoint Backup Device automatically recognises that and begins the backup process.



Backup365 is confidence your client will never lose their data



About Manage Protect

Manage Protect is an Australian business committed to making email and the Internet a secure, safe, compliant and productive environment for businesses; through our network of trained and certified partners across Australia & New Zealand.

Our suite of cloud-based managed services delivers true business grade, best-of-breed solutions focused on making business use of the internet (email, web and messaging) simple, secure and reliable.

Manage Protect enriches our clients' experience of email and the internet, while providing risk mitigation and policy enforcement for CEOs and CIOs.

As part of Manage Protect's dedication to providing the highest quality service, we proudly offer continued training to each of our partners, a dedicated portal where partners can access detailed information about each product 24/7 and the ability to receive first-hand experience using each of our products in your business for free or at a reduced price.

Organisations no longer need to purchase, deploy and manage countless point products. Simply define your corporate security, control and compliance policies and then focus on other core areas of your business with the peace of mind that the Internet, email and messaging services are fully "Managed" and "Protected".

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