

Staff Responsibilities:

Determine who will receive the following notifications:	✓
Patient registrations	
Contact and personal information	
Appointment requests	
Form requests	
Medication refill requests	
Medical record requests	
Referral requests	
Receive/respond to messages on the portal	

Notes:





Protecting your Patients:

https://op.knowledgeowl.com/help/privacy-and-the-op-patient-portal

Protect Medical Data:	~
Medication (individually)	
Visibility controlled on Notes/Visibility tab when entered	
Medication Favorites (global)	
Utilities> Manage Forms> Medication Favorites	
*Update the meds you are using for consistency	
Diagnostic Test (individually)	
Visibility controlled on requisition level	
Diagnostic Tests (global)	
Utilities> Manage Codes> Diagnostic Tests> HL7 Diagnostic Test Utilities	
Problem List Entries:	
Visibility in entry mode	
Allergies:	
Visibility in entry mode	
Encounter Patient Exit Note:	
Edit report criteria Encounter: Counseling or entire note	
Well Visit Patient Exit Note:	
Edit report criteria Well Visit: Counseling or entire note	

Notes:

