



Backup Solutions

Our backup solution protects against lost emails, financial records and critical business files, giving you peace of mind so you know that if email communication or documents are deleted, they can easily be recovered.

BACKUP YOUR BUSINESS

Backing up emails, financial records, documents and files is crucial as the loss of this information can delay business. We understand the importance of ensuring that a deleted email or document can be restored.

TO PROTECT YOUR
BUSINESS' DATA & EMAIL:

Backup365®

Key Benefits:

- ✓ **Unintentional Deletion:** We've all done it, whether it be a miss click on the mouse or a finger slide on the phone, it's way too easy to delete an email that you may need in the future. While Office 365® provides a temporary (30 day) recycle bin, Backup365 stores every email forever.
- ✓ **Malicious Deletion:** A person has left the organisation and made sure they deleted any evidence of wrong doing prior to their departure. Backup365 is untouchable and undeletable.
- ✓ **Email Archive:** Backup365 allows the administrator to perform global searches across all of the company's users through calendars, contacts & emails, with the ability to restore any specific items to a mailbox for analysis.
- ✓ **Xero Search:** Backup365 performs full searches across all of your Xero data, including attachments, purchase orders and invoices, allowing you to view this information through the secure administrator portal.
- ✓ **100% Australian:** Built, owned and supported in Australia. Backup365 was designed with Australian Privacy principles in mind.

Introduction to Backup365

The cloud has enabled small to medium businesses across Australia & New Zealand to work more flexibly, more efficiently and have access to tools and services that, only a few years ago, were either too difficult to manage or too expensive to access.

However, just because your data and email has moved to the cloud with Office 365 and Xero, this doesn't mean we can abandon all responsibility for keeping data safe and secure. It's never a good idea to only have your data in one place, without any source of backup. Fortunately, Backup365 offers a simple solution to protect your business from ever losing critical data.

Why Backup365?

Your business data is crucial to your success. However employees can intentionally or unintentionally delete financial information, important emails, or even their entire mailbox with devastating impacts.

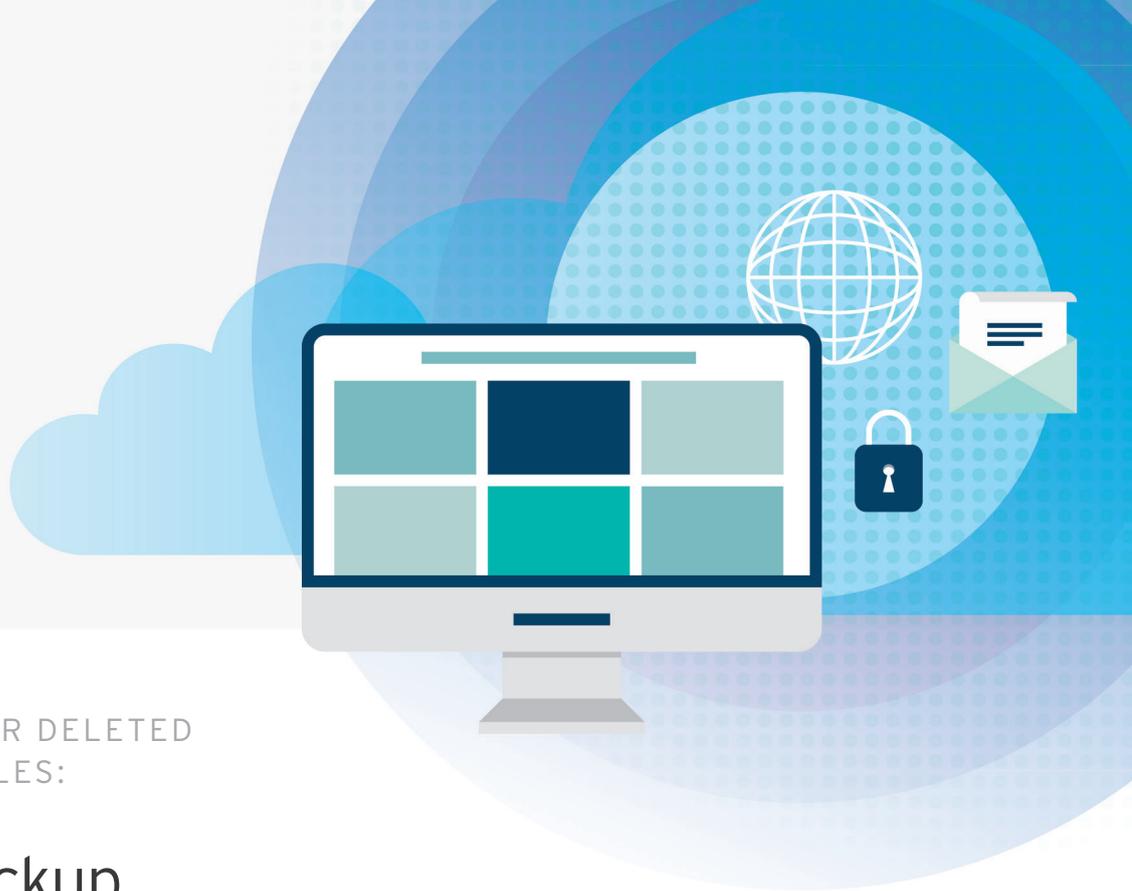
Backup365 automatically backs up all of your Office 365® mailboxes and Xero® accounting system data approximately every 90 minutes. This data is all stored within Australia and is accessible to be searched and restored at any time by your Managed Service Provider.



Did you know?

- Office 365 keeps deleted items for only 30 days in the recycle bin - then they're gone
- Xero recommends that you backup your financial records
- Staff members may intentionally delete calendars, tasks, emails
- 70% of data loss is accidental
- Accidental deletion of important items occurs regularly
- Malicious attacks of your business' mailboxes are on the increase
- You can save money by not keeping old mailboxes on Office 365 after people leave the organisation

Microsoft are responsible for keeping Office 365 running, but you are responsible for your data



TO RESTORE LOST OR DELETED DOCUMENTS AND FILES:

Endpoint Backup

Key Benefits:

- ✓ **Security Testing and Compliance:** HIPAA and SOC2, 256 AES encryption in transit and at rest
- ✓ **Centrally Managed Full Configuration:** Consistent and reliable backup of all your devices
- ✓ **Fast and Easy File Restoration for Lost or Corrupted Data:** Stay ahead of the looming threats of Ransomware attacks or other viruses
- ✓ **Root Drive Backup:** Reduces administration to ensure important folder locations are backed up
- ✓ **Automated Scheduled Reports:** Visibility into backup status and audit trail of activity

Introduction to Endpoint Backup

Managing business files is one of the most important and complex IT challenges companies currently face. Critical files are constantly being created and saved in large quantities, and that number continues to rise. These files are often the most valued assets for a business, and as such must be backed up in real time and protected. They must be easily accessible from anywhere at any time.

Without access to a simple, automated and monitored business solution, companies risk employees failing to back up their devices, thus losing critical files, delaying your business operations and decreasing productivity. Endpoint Backup delivers a simple to use solution, automatically backing up critical business files and saving them in your portal.

Why Endpoint Backup?

Endpoint Backup is a cloud-based file backup service that can be deployed, configured and centrally-managed.

In the online portal you have the ability to:

- Select the files you want to back up
- Monitor backup progress
- Review backup versions
- Restore files

Your business's success relies on securely storing and having access to critical files at any time

Service Features

- **Endpoint Desktop Agent:** The web portal accessed through the Endpoint Backup Desktop agent allows you to quickly see device information, view backup status and restore files from earlier versions of a backup.
- **Endpoint Backup Server and Desktop:** Endpoint Backup supports Windows and Mac. When a file is added to or edited in a location that has been specified for backup, the Endpoint Backup Device automatically recognises that and begins the backup process.

