# iPECS

## iPECS Cloud

**Strength to Support Your Communications World**

# COMMUNICATIONS YOU CAN DEPEND ON

## Powerful, Economical, Reliable, Tailored.

There's nothing more important to your business than speaking to your customers. Guarantee your customer communications with IPECS Cloud, a powerful hosted communications platform that offers enterprise reliability at SMB prices. IPECS Cloud delivers powerful telephony features as a hosted cloud service reducing your support costs and delivering an economical solution. The Vertical implementation team will tailor the IPECS Cloud solution to meet the unique needs of your business.

## POWERFUL CAPABILITIES

No matter your company's scale, IPECS Cloud is built to power your organization. Whether you have ten users or thousands, IPECS Cloud enables simple management with its unified web portal. Access settings for a single location or managed hundreds. It's easy with IPECS Cloud.

IPECS Cloud also makes your business smarter and faster. Keep your entire workforce connected with Unified Communications and Mobility apps. Make sure every customer call is routed to the right location automatically with Intelligent Call Routing. IPECS Cloud powers up your business.

### Key Features

■ Cloud Service

■ Unified Communications Client

■ Video Calling

■ CRM Integration

■ Vertical Branded Phones

■ Military-Grade Security

■ Audio Conference Bridge

■ Call Recording

■ Professional Design & Install

# ECONOMIC– BUILT WITH YOUR BUDGET IN MIND

IPECS Cloud offers enterprise grade features at SMB pricing. Advanced features such as call recording, automated call distribution, and video calling are built-in without breaking the bank.

- IPECS Cloud is paid for as a monthly service, making it an Operating Expense (OPEX) and offering your business ultimate flexibility and savings.

- Get the best value. IPECS Cloud includes the most common features users need in three affordable packages.

- Every IPECS Cloud user includes unlimited local and long-distance calling, so there's never any surprises on the bill.

- Reduce your investment cost by leveraging your existing Vertical equipment. IPECS Cloud supports many existing Vertical IP phones.

- Leverage investments in 3rd party devices as well. IPECS Cloud supports handsets and conference phones from Polycom, Cisco, and Yealink.

*iPECS Cloud supports existing Vertical branded IP phones and 3rd party IP phones to leverage your existing investments.*

# RELIABLE SECURITY AND STRENGTH

The world is an ever more dangerous place, especially when it comes to your technology solution. IPECS Cloud delivers military-grade security with **AES encryption**, support for **TLS** and **HTTPS**, and **802.1x port authentication** you never have to worry again. The IPECS Cloud solution keeps your communications secure.

IPECS Cloud ensures reliability by owning all parts of the solution chain, a process we call One Vertical. Vertical starts the chain with a professional install (choose **Remote** or add **On-Site services)** run by certified project managers and supported by **Vertical's nationwide service team.**

IPECS Cloud delivers **Vertical-branded phones** instead of a 3rd party solution. We validate your network with a network assessment process and recommend a **Vertical provided network connection** if your existing service can't support reliable VOIP service.

Vertical's professional support team completes our solution chain, always ready to help you and ensure your business never loses communication. Everything delivered from one provider, one responsible party, **One Vertical**.

# A TAILORED SOLUTION SPECIFICALLY FOR YOU

Your business depends on unique competitive advantages to engage with customers. You need a communications solution that can be tailored to how you work, not a **cookie-cutter solution** that doesn't meet your needs. With an array of user packages and add-on features, IPECS Cloud can be tailored exactly to your business needs. From call routing, to features available, to phones used; **you make the call** on every part of the iPECS Cloud solution. Don't accept a cookie-cutter solution for your unique business needs; IPECS Cloud is tailored to your company.

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# IPECS CLOUD USER PACKAGES

| | Extension Only | Basic User | Premium User |
|---|---|---|---|
| **Basic Phone Features** (call, transfer, conference, page, park) | • | • | • |
| **Advanced Phone Features** (forward, DND, speed-dial, camp-on, call-back) | • | • | • |
| **Unlimited Local and Long-Distance Calling** | • | • | • |
| **Member of Ring Group/Hunt Group** | • | • | • |
| **Web Portal for User Management** | • | • | • |
| **Direct Dial Number** | | • | • |
| **Voicemail Box** | | • | • |
| **Conference Room** | | • | • |
| **Call Recording** | | | • |
| **Unified Communications Client** (desktop and mobile) | | | • |

# www.vertical.com

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