

SYNAPTIC RISK

USER GUIDE



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1. Introduction

Synaptic Software Limited has combined its market leading research tool "Synaptic" with the strength and depth of the Moody's Analytics (formerly known as Barrie + Hibbert) risk framework to create one easy to use solution, which provides you:

- Clear, consistent data on investment portfolios enabling you to deliver informed investment advice to clients. These investment portfolios could include: funds, portfolios, synthetic risk rated instruments (SRRIs) including discretionary fund manager (DFM) portfolios
- The ability to use the ratings to support the recommendation of portfolios on your approved lists, dovetailing to your firm's risk categories
- The information required to evidence the correct risk categorisation of clients' investments and indeed alert you to the need for any rebalancing to maintain the correct level of exposure to risk
- The service also provides the ability for fund managers and providers to understand where their funds and portfolios fit into an adviser firm's investment strategy
- The Synaptic Risk Service table and fund factsheets are updated quarterly

2. What is Included in the Risk Service?

The Risk Service is available within the Synaptic Software Suite.

Risk Table

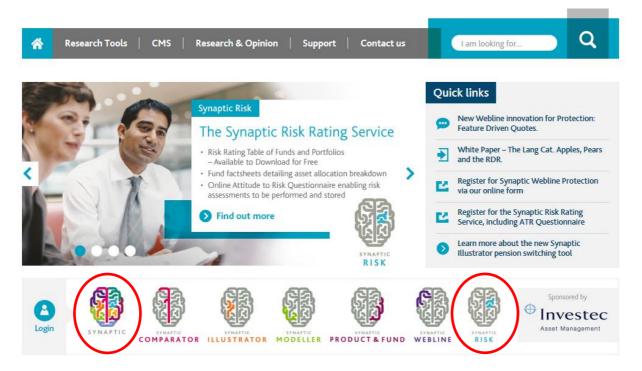
- Free access to online, searchable and downloadable table of risk rated funds and portfolios. These outputs are designed to form part of a company's compliance regime
- Downloadable Risk Fact Sheets that detail the asset allocation breakdown and 'Capacity for Loss' quotient of rated funds and portfolios

Attitude to Risk Questionnaire

- Access to the online and downloadable Synaptic Attitude to Risk Questionnaire and client modules, enabling risk assessments to be performed and stored
- Free access to the online Synaptic Attitude to Risk Questionnaire even if you are not a current Synaptic customer — please register using the form on the risk area of the website www.synaptic.co.uk

3. Accessing the Risk Service in Synaptic Suite

Once you have received your log in details via email, go to the Synaptic Software website – www.synaptic.co.uk and scroll down the screen until you find the 'log in' option.



There are two ways to sign in.

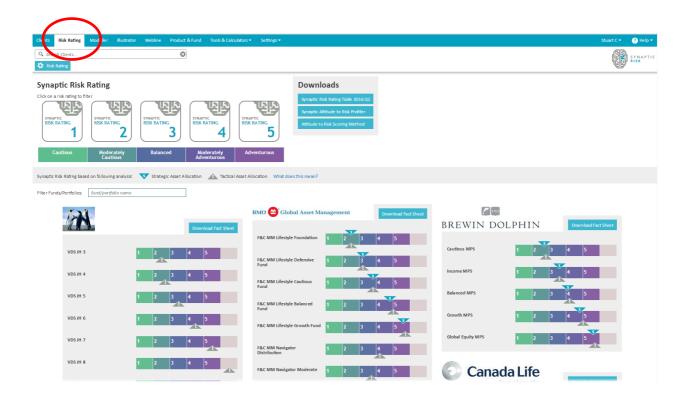
Click on Synaptic OR Synaptic Risk

Either will take you to the Synaptic Software login page as shown below where you can sign in.

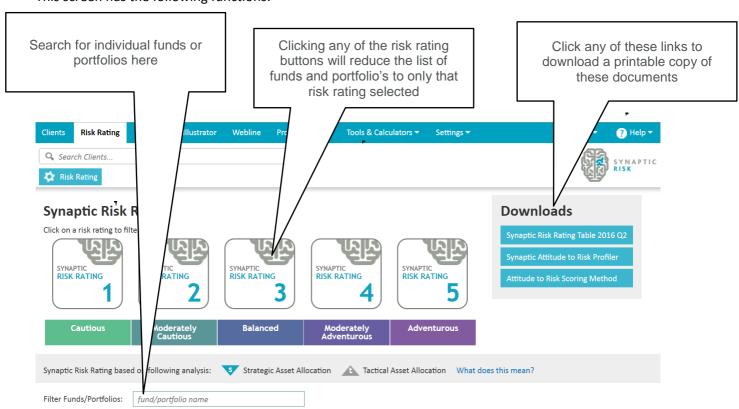


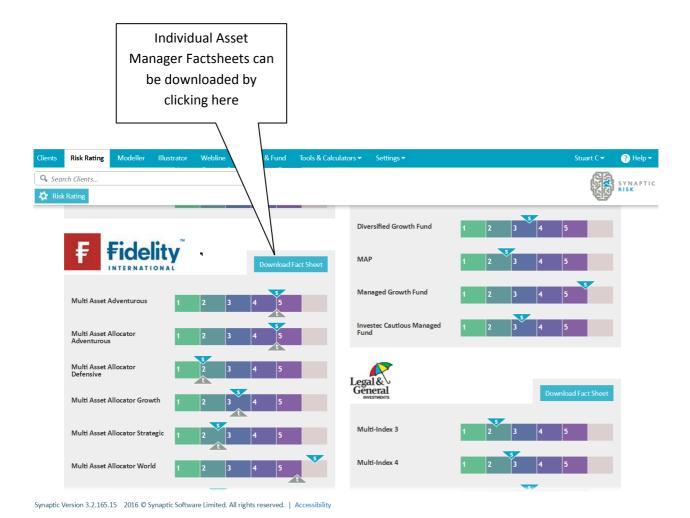


After signing in you will be presented with the following screen. The Risk Service is contained within its own tab as highlighted below. All the Asset Managers on the Synaptic Risk Service are shown on this initial screen.

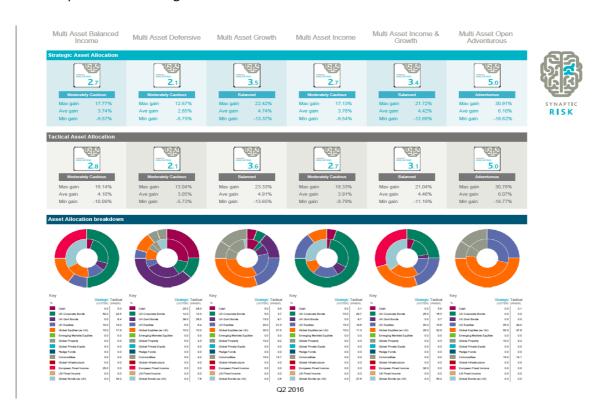


This screen has the following functions:



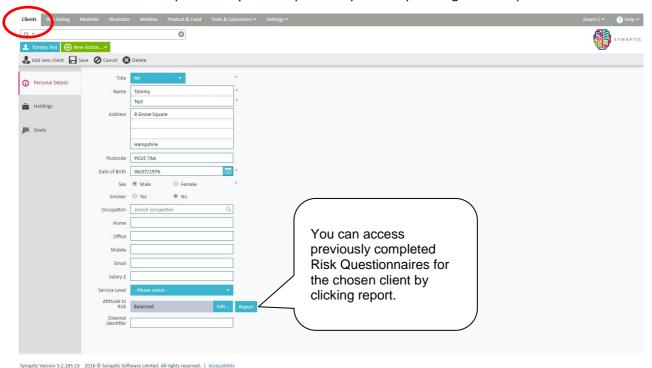


An example of a Risk Rating Factsheet is detailed below:



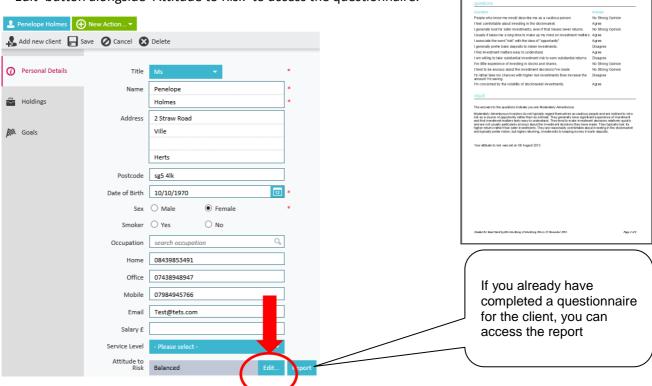
4. Accessing the Attitude to Risk Questionnaire

Adding a new client or searching for an existing client is easily completed. You can also access the Attitude to Risk Questionnaire Reports that you have previously saved by clicking on the report button:



5. Using Synaptic Attitude to Risk Questionnaire

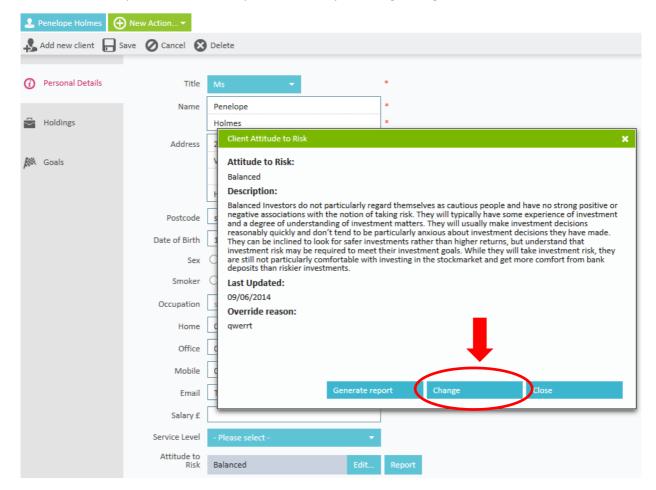
When a new client is set up in the client module, you can click on the 'Edit' button alongside 'Attitude to Risk' to access the questionnaire.



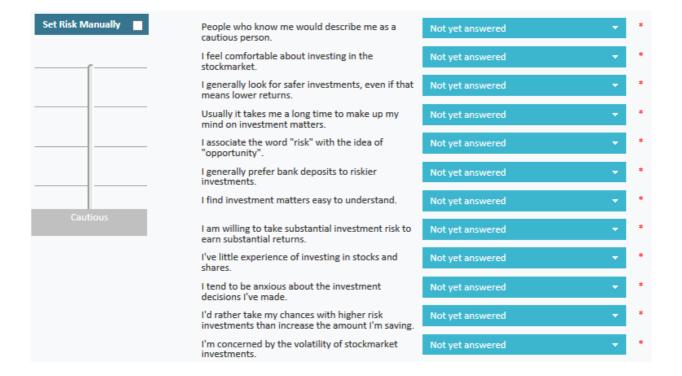
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CAPITA

You also have the option to run a new questionnaire by selecting 'change'.

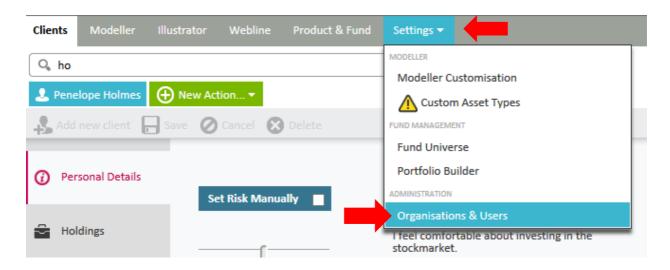


The Attitude to Risk Questionnaire is easy to use, with the client's replies captured by drop down.



6. Adding & Removing Users from the Client Module

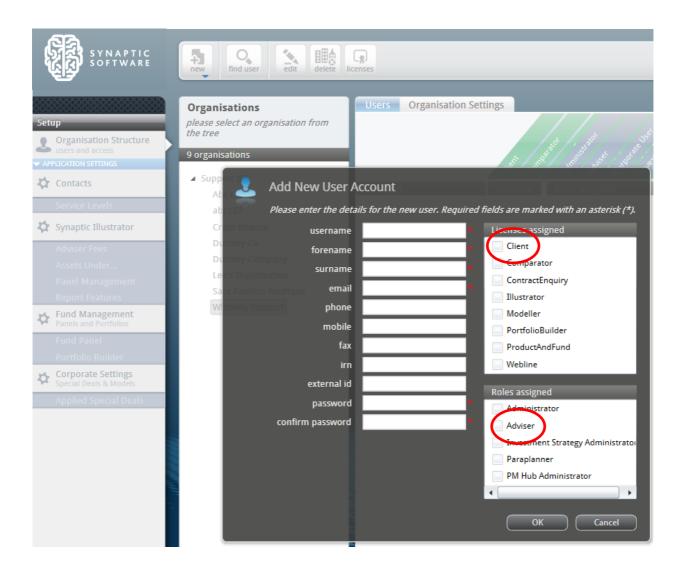
Select the 'Organisations & Users' drop down menu from the 'Settings' tab.



By pressing the 'New' button and selecting 'New User Account' you can easily set up the new users. We use an individual's email as user name as this normally streamlines things. There is also a delete button for old records.



Fill in the required details to complete set up.



At the bottom of the set up page, you will find confirmation of the number of accounts that you are able to set up.

If you experience difficulty accessing the risk rating service or attitude to risk questionnaire, please contact our Support Team on 0800 028 0033 option 1 or email support@synaptic.co.uk

If you require additional licences, please contact our Sales Team on **0800 783 4477**, alternatively email sales@synaptic.co.uk

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