

# FAQs

## AutoMax™ 200C, 200M & 150C



- The 200C, 200M and 150C look the same and many of the specifications are similar. What are the differences?
  - The 200M is a P-5 micro-cut, whereas the 200C and 150C are both P-4 cross-cuts.
  - The main general differences between the 200C, 200M and 150C are sheet capacity, versatility and run time.
  - Additionally, the 200C and 200M have casters, whereas the 150C does not.
- Is there a manual shredding option?
  - Yes, there is a manual feed slot located at the top of the machine. The manual feed slot provides additional versatility and allows the user to also shred credit cards, CDs/DVDs (200C only) and Junk Mail (200C only).
  - The 200C/200M can shred up to 10 sheets manually and the 150C can shred up to 8 sheets manually.
- Can the manual feed option be used while the machine is in an auto feed cycle? What will happen if a user tries to shred manually during an auto feed cycle?
  - No, the manual feed option cannot be used while auto feed is engaged. If the user attempts to manually feed paper during an automatic cycle, the paper in the auto feed tray will block the manually fed paper from the cutters.
- What other materials besides paper can the 200C, 200M & 150C shred? Are there any special instructions for shredding other materials in the auto feed paper tray?
  - 200C
    - The Auto Feed Paper Tray can also shred staples and paper clips.
    - The Manual Feed Slot can also shred staples, paper clips, credit cards, CDs/DVDs and Junk Mail.
  - 200M
    - The Auto Feed Paper Tray can also shred staples.
    - The Manual Feed Slot can also shred staples and credit cards.
    - The 200M **cannot** shred paper clips, CDs/DVDs or junk mail.
  - 150C
    - The Auto Feed Paper Tray can also shred staples and paper clips.
    - The Manual Feed Slot can also shred staples, paper clips and credit cards.
    - The 150C **cannot** shred CDs/DVDs or Junk Mail.
  - Note that if staples or paper clips are in the center of the document, a disruption may occur. We suggest that these sheets be separated or the staple or paper clip be removed.
  - These models can shred up to 20 sheets of paper stapled or paper clipped (200C and 150C only) together. Any quantity greater than 20 sheets must be separated to prevent shredding interruptions.

- Can they shred bulldog clips, plastic or wire binding combs or magazines?
  - No. We do not recommend any Fellowes shredders to shred these types of materials. For more information as to what the shredders specifically cannot shred, please review the manual.
- Why is there an extended run on time at the end of the shred cycle?
  - For automatic shredding, the extended run on time is to ensure that all materials and shreds have been cleared from the paper tray and the cutters.
  - For manual shredding, the extended run on time is to ensure that the auto feed mechanism within the housing returns to the correct position for the next automatic shred cycle.
- How do I ensure that the shredder lid is closed properly?
  - To ensure that the latch clicks fully into place, press firmly down on the front center of the lid (directly over the latch). You will hear a double-click, confirming that the shredder is securely shut.
- How do you oil the cutters? How often do you have to oil?
  - These AutoMax shredders are oiled similarly to how our traditional machines are oiled. The only difference is that the lid of the shredder will need to be opened to access the cutters. Once the lid is open, oil is carefully applied across the cutters (do not get oil in paper tray). Then close the lid and press and hold the Forward button for 2-3 seconds.
  - We recommend oiling each time the bin is emptied with Fellowes oil #35250.
  - Note that the “how to oil” is currently listed in the manuals.
  - We do not recommend the use of oiling sheets/shredder lubricant sheets.
- What is the accompanying shredder waste bag item #?
  - The recommended shredder waste bag is item #36053 (same as 99Ci bags).
  - This information is included in the manual.
- Are the 200C, 200M & 150C UL approved?
  - Yes.
- Do these shredders have auto voltage?
  - No. Auto voltage suggests that a machine can operate in a variable voltage environment, whereas we build our machines to specific market voltages (i.e. US is 120V, EU is 230V, etc.).
- If any unusual shredder behavior is experienced, call Customer Service at 1-800-955-0959.