



What's a Profit & Loss statement (P&L) and why is it so important?

Think of your P&L statement like a health card report for your hospital. It shows the results of financial and operational decisions over time.

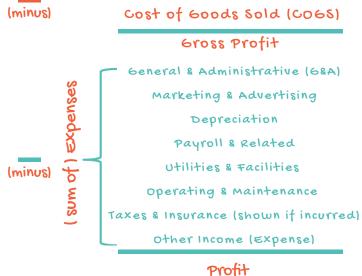
It shows your hospital's ability to generate services and manage expenses, and is your best tool for making decisions in the future - without one you might find yourself fumbling around blindly.

What's the structure of a P&L statement?

Your P&L provides a summary of revenues, expenses and profits/losses over a period of time, typically a month, quarter or fiscal year.

Bird's Eye View

Revenue



("The Bottom Line"... literally)

| Profit & Loss - Detail | Month Ending 06/30/2019 | |
|--|----------------------------|-------|
| | | |
| Revenue 4002 - CCP Production | 9.370 | 7% |
| 4002 - CCP Production 4004 - Non-CCP Production | 9,370 115,536 | 90 % |
| 4005 - Non-CCP Other | 2,990 | 2 % |
| Total Revenue | 127,896 | 100 % |
| Sales Returns and Discounts | (419) | (0) % |
| Total Revenue | 128,315 | 100 % |
| Cost of Goods Sold | | |
| Cost of Goods Sold | | |
| 5001 - Cost of Goods - In-House Labs & Supplies | 8,926 | 7% |
| 5002 - Cost of Goods - Outside (Reference) Labs | 0 | 0% |
| 5003 - Cost of Goods - Outside Services | 1,456 | 1% |
| 5004 - Cost of Goods - Pharmacy | 7,093 | 6% |
| 5005 - Cost of Goods - Flea/Tick and Heartworm | 5,209 | 4% |
| 5006 - Cost of Goods - Food | 2,422 | 2 % |
| 5009 - Cost of Goods - Medical Supplies | 1,743 | 1% |
| 5010 - Cost of Goods - Retail | 930 | 1% |
| 5019 - Cost of Goods - Other | 0 | 0 % |
| 5100 - Rebates | (154) | (0) % |
| Total Cost of Goods Sold | 27,625 | 22 % |
| Gross Profit | 100,690 | 78 % |
| General and Administrative Expenses | 2,052 | 2 % |
| Marketing and Advertising Expenses | 0 | 0 % |
| Depreciation: Post-Acquisition | 283 | 0 % |
| Payroll and Related Expenses | | |
| DVM Payroll | | |
| 6000 - DVM Wage Expense | 23,432 | 18 % |
| 6008 - Principal Plan Bonus | 0 | 0 % |
| 6038 - PTO Expense - DVM | 1,438 | 1 % |
| 6041 - Holiday Pay - DVM | 0 | 0 % |
| Total DVM Payroll | 24,870 | 19 % |
| Para Payroll | | |
| 6001 - Para Wage Expense | 30,191 | 24 % |
| 6002 - Overtime Pay | 63 | 0 % |
| 6005 - Hospital Bonus | 0 | 0 % |
| 6039 - PTO Expense - Para | 1,055 | 1% |
| 6042 - Holiday Pay - Para | 0 | 0 % |
| Total Para Payroll | 31,309 | 24 % |
| Taxes & Benefits | 9,550 | 7 % |
| Total Payroll and Related Expense | 65,729 | 51 % |
| Utilities and Facilities | 10,556 | 8 % |
| Operating and Maintenance Expenses | 47 | 0 % |
| Taxes and Insurance | 651 | 1 % |
| Other Income (Expense) | (636) | (0) % |
| Total Profit/(Loss) | \$ 20,736 | 16 % |
| | | |
| Additional CCP Profit | 2,461 | 2 % |
| Total Hospital Profit | 23,197 | 18% |





P&L Line Item My Level of Control Target Drivers what gets coded where? Influence... are we How do I keep what do I need ... in plain language, talking more like training a finger on the to keep an eye on please. puppies or herding cats? pulse of my hospital? or review regularly? REVENUE Income received from the sales of goods and services. Pets Average Patient Charge Growth % over cash collected | VetsFirstChoice (APC) High last year revenue CCP/existing wellness Pricing plan revenue | overages/shortages | Doctor days Sales tax paid to state/county/city is deducted from revenue. COST OF GOODS SOLD (COGS) COGS refers to the direct costs incurred in the production of goods 22% of Order management High Revenue or services. Inventory management Vendor contracts in-house labs & supplies | outside labs | outside services | pharmacy | flea/tick & heartworm I food I medical supplies | retail | rebates |

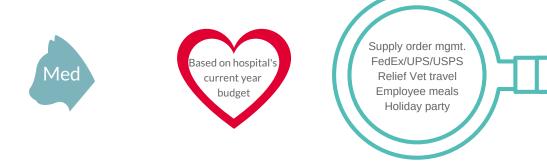


COGS is directly proportional to revenue; as revenue increases, more resources are required to produce goods or services. Conversely, if revenue decreases so should your COGS.

GENERAL & ADMINISTRATIVE EXPENSES

Expenses that relate to the day-today operations of the hospital.

charitable contributions I subscriptions to professional organizations I team meetings & events I office supplies I postage I water bottle delivery I printing charges I other expenses related to operations but not tied to rent, labor or insurance I







| P&L Line Item | My Level of Control | Target | Drivers |
|--|--|--|---|
| what gets coded where? in plain language, please. | Influence are we talking more like training puppies or herding cats? | ttow do 1 keep a finger on the pulse of my hospital? | What do I need to keep an eye on or review regularly? |
| MARKETING & ADVERTIS EXPENSES Expenses from any form of advertising. print digital television direct mail other promotional expenses | SING | 1% of Revenue | Monthly marketing subscriptions |
| DEPRECIATION Depreciation (hard goods) cos allocated over a specific perio time, usually the asset's usefu Straight-line expense of all assets purchased for De Novo build out o purchase of a hospital. | d of I life. | Based on hospital's current year budget | Equipment purchases |

Depreciation is calculated: Asset cost / months of useful life (60-468 months)

PAYROLL & RELATED EXPENSES

Expenses related to any benefits, salaries, wages and bonuses paid, payroll processing fees and tax expenses.

DVM wages I relief doctor wages I specialist labor wages I para wages I para overtime I PTO I all bonuses (including sign-on bonuses, production bonuses, principal plan bonuses, hospital bonus) I holiday pay I taxes & benefits (including health insurance, licensing & certifications, CE, employer taxes, uniforms and other fringe benefits) I employer fees including Paycom fees I







P&L Line Item

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... in plain language,

My Level of Control

puppies or herding cats?

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Target

What do I need to keep an eye on or review regularly?

Drivers

please.

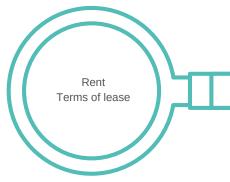
UTILITIES & FACILITIES EXPENSES

Majority of expenses in this category are related to facility rent and NNN (if applicable).

also includes equipment rented or leased | non-recurring repairs and maintenance to the building/equipment property taxes | utilities | phone service |









Rent is calculated using the straight-line method, per the Accounting Guidelines. It is entered as the average rent rate over the life of the lease. This means what is reported on the P&L may either be more or less than the actual rent paid, depending if it's near the beginning or end of the lease.







P&L Line Item My Level of Control Target Drivers what gets coded where? Influence... are we How do I keep what do I need ... in plain language, talking more like training a finger on the to keep an eye on please. puppies or herding cats? pulse of my hospital? or review regularly? **OTHER INCOME EXPENSE** Expenses that don't quite fit into Recruiting expenses other categories. Web services Based on hospital's Outside services Med job ads | practice management software | current year (lawn, snow, locksmith) warranties & support | CareCredit fees | budget Non-capital equipment credit card processing fees | bank (equipment <\$1000) account fees | late fees on invoices not received by Campus until after the due date | cleaning | landscaping | security monitoring I snow removal I pest control

Let the space below to jot down goals or questions that need follow-up from a budget review.

Last Updated: July 2019