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Preface

This preface contains the following topics:

• About this Manual
• Audience
• Document Conventions

About this Manual

This manual describes how to use Kaltura MediaSpace™.

NOTE: Please refer to the official and latest product release notes for last-minute updates.
Technical support may be obtained directly from: Kaltura Customer Care.

Contact Us:

Please send your documentation-related comments and feedback or report mistakes to knowledge@kaltura.com.
We are committed to improving our documentation and your feedback is important to us.

Audience

This manual is intended for Kaltura MediaSpace users.

Document Conventions

Kaltura uses the following admonitions:

• Note
• Workflow

NOTE: Identifies important information that contains helpful suggestions.

Workflow: Provides workflow information.
1. Step 1
2. Step 2
Kaltura MediaSpace Overview

Kaltura MediaSpace is a fully customizable media destination site for your organization. MediaSpace is an out-of-the-box video-centric site that can serve as a repository for media collections across the organization or a full-featured “Corporate YouTube.”

MediaSpace enables community, collaboration and social activities by leveraging the power of online video. MediaSpace enables true collaboration with many contributors, moderators and viewers in a multitude of channels, projects and communities.

Depending on your setup, the site can be either public or restricted to authorized end users. In addition, sections of the site may be restricted to members only.

The Kaltura MediaSpace administrator sets up the content and the configuration of your MediaSpace homepage.

You may have playlists, a list of videos, or a single video displayed in the My Media window.

With MediaSpace you can

- Browse and search public categories and channels
- Upload and publish content
  - Contribute to categories and channels
  - Access and contribute to members-only channels
- Create playlists
- Create channels
- Comment on media
- Share media

Logging In

Logging in to MediaSpace depends on your MediaSpace configuration. When you receive the MediaSpace URL to login into, there may be two options:

- The site presents a login window to login into MediaSpace.
- The MediaSpace site homepage is displayed with pre-configured content.
The different login displays depend on whether your site is configured to allow anonymous users to access your portal. There are some pages in MediaSpace that are reserved for authenticated users and the login window displayed depends on your administrator's configuration.

**To log in to MediaSpace**

1. Select Login from the User drop-down menu.

2. Enter your UserID and Password, in the MediaSpace Sign In window and click Sign in.

If your administrator configured your site to allow multiple authentication providers, the login
prompt will display with several choices for you to login. If you are uncertain which option to use, use the tooltip for guidance.

The MediaSpace User Interface

Kaltura MediaSpace 5 (KMS 5) implements a responsive web design for optimal user experience across all devices. The MediaSpace User Interface displays differently on each device.

This guide screenshots were captured using the latest KMS UI that is configured by your administrator in the KMS Management Console (v2ui Module). The previously documented UI is available as well and you can refer to the relevant documentation on the Knowledge Center for the UI version you are using.

For example, the MediaSpace header on a desktop displays as follows:
Kaltura MediaSpace Go is available on mobile devices. For example, the MediaSpace header on a mobile device displays as follows:

For more information about KMS Go, please see the relevant documentation for your device on the Knowledge Center.

### Changing the KMS Language

MediaSpace users can change the language of their specific instance dynamically. When a language is changed, it is saved on a persistent cookie on that specific browser until it is deleted. For a list of the latest KMS and KAF languages that are supported, see What are the supported KMC, KMS & KAF languages?

#### To change the display language in KMS

- Click on the Flag icon on the upper right section in the header and select the language of your choice from the drop-down menu.
Administrators can create additional languages and customize existing languages. See Localization for KMS/KAF Administrators - How to Change Your Kaltura Application Language? for additional information.

**Accessibility Icon**

An icon has been added to the KMS header, in the upper right-hand corner, that allows you to toggle on Contrast Mode. Contrast mode allows you to browse the web with a high-contrast filter designed to make content easier to read.

**Understanding Categories and Channels**

You can access MediaSpace media collections through categories and channels. Categories define the taxonomy and hierarchical structure of your MediaSpace site. You can access categories through the Navigation icon and browse your content according to the categories they are contained in. Each category opens the list of sub-categories that are pre-configured by your administrator.

A channel is a user generated collection of content that pertains to a subset of users (or all authenticated users). Channel managers and site administrators may give users permission to perform specific actions in a channel. You can access your channels from the My Channels selection in the User menu. You can access channels in the header based on your entitlements.

To learn how to use channels, see Creating and Managing a Channel. The MediaSpace channel page that is public displays the information you have decided to share with the public from your account.

The following table lists some of the differences between categories and channels.

<table>
<thead>
<tr>
<th>What are they?</th>
<th>Categories</th>
<th>Channels</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Centrally curated hierarchical structure that defines the taxonomy of the site.</td>
<td>User generated collections that are personally managed</td>
</tr>
</tbody>
</table>
Interacting with Categories

MediaSpace opens with the Root categories displayed in the Category pane. Categories are also referred to as Galleries. The categories/galleries are all set up in the KMC and not editable in MediaSpace. Categories/galleries do not have thumbnails.

For example:

<table>
<thead>
<tr>
<th>Who can create?</th>
<th>KMC users only</th>
<th>Any KMS user (configurable according to role)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Where do they show?</td>
<td>Navigation menu</td>
<td>My Channels, All Channels, Inside a category.</td>
</tr>
<tr>
<td>Options</td>
<td>Entitlements, Moderation, Group Offline Sync, Import members from parent, Inherit members from parent</td>
<td>Entitlements, Moderation, Group Offline Sync</td>
</tr>
</tbody>
</table>

### To select a category

1. Select a Category from the header.
2. Use the arrows to open the sub-categories.
   The media and channels associated with the category are displayed.

When you exit MediaSpace your last category request is saved for your next KMS session.

### To moderate a category (entitlement dependent)

1. Select a Category from the header or a subcategory from the drop-down menu. The root categories are displayed initially.
2. Click the Edit icon in the upper right corner.
3. Check Moderate Content. (Media will not appear in the category until approved by the category manager.)
To add media to a category/Media Gallery (entitlement dependent)

1. Select a Category from the header or a subcategory from the drop-down menu.
2. Click Add to Gallery.

The Add Media to Gallery window opens.
For existing media in My Media: Check the boxes next to the media items you want to add to the category/gallery and click Publish.

For new media:
  a. Select an option from the Add New Drop down and upload new media.
  b. Create the media.
  c. In the Publish in Category section check the Category you want to add the media to.

3. Click Save.

**To delete media from a category/Media Gallery (entitlement dependent)**

1. Select a Category from the header or a subcategory from the drop-down menu.
2. Click on the media you want to delete.
3. Select Delete from the Actions drop down menu.
4. Confirm the deletion in the message that is displayed.

**Interacting with Channels**

Channels are set up for you by your administrator and depend on your entitlements. For more information on Channel Management see Kaltura MediaSpace Channels and Permissions Planning Guide.

My Channels include channels that may be set up for viewing and sharing media depending on your entitlements. There are the following Channels in My Channels:

- Channels I am a member of
- Channels I am subscribed to
- Share Repositories I am a member of

Viewing media in channels requires authentication. Depending on your permissions, you can view, contribute to, share and administer channel contents.

**To view your channels**

1. Click on My Channels in the User Menu.

The My Channels page is displayed.
Click on a channel under My Channels to display the channel’s playlists (if configured and available). The icon highlighted in yellow may be used to advance the media list.
Each channel thumbnail has a clear indication of all the information related to the channel including, the name, a thumbnail display of the last video added to the channel, total number of views and channel status.
After selecting the Edit icon, additional options to modify the media are displayed.

**To set the channel or category display**

1. Select My Channels in the User Menu or select a category.
2. Select a channel or select a sub category.
3. Select an option:
   - Collapsed View
   - Detailed View
   - Table View
Media Symbols and Channel Status Icons

<table>
<thead>
<tr>
<th>Status Icon</th>
<th>Status</th>
<th>What it means</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Icon" /></td>
<td>Open</td>
<td>Membership is open, and non-members can view content and participate.</td>
</tr>
<tr>
<td><img src="image" alt="Icon" /></td>
<td>Shared Repository</td>
<td>Membership is by invitation only. Members can publish content from this channel to any other channel according to their entitlements.</td>
</tr>
<tr>
<td><img src="image" alt="Icon" /></td>
<td>Restricted</td>
<td>Non-members can view content, but users must be invited to participate.</td>
</tr>
<tr>
<td><img src="image" alt="Icon" /></td>
<td>Private</td>
<td>Membership is by invitation only and only members can view content and participate.</td>
</tr>
<tr>
<td><img src="image" alt="Icon" /></td>
<td>Moderated</td>
<td>Media does not appear in channel until approved by channel manager.</td>
</tr>
<tr>
<td><img src="image" alt="Icon" /></td>
<td>Public</td>
<td>Anyone can view content (including anonymous not logged-in users). Only channel members can contribute content according to their publishing entitlements.</td>
</tr>
</tbody>
</table>

My History

MediaSpace now includes an option to view the content that you previously watched or heard and resume playback from the point you left off. The History feature, My History, is accessed from the user login menu and displays videos that you have viewed while signed in. This includes videos that you have watched while signed in to the KMS app or browser on a mobile device. Changes you make to your account history will appear on all devices you sign in to with using your account.

To view my history

1. Login to MediaSpace
2. Select My History from the User drop down Menu or

For more information about the History module, see the article Kaltura My History and Resume Playback on the Knowledge Center.
SECTION 2

Interacting with Media

NOTE: Depending on your MediaSpace role, you may be able to access additional content after you log in. To understand your role, ask your MediaSpace administrator.

You can do the following:

- Display and Filter the content
- Sort the content
- Select a video to play
- View media
- Report abuse
- Like media
- Comment on media
- Search media and captions

NOTE: Some MediaSpace features depending on your MediaSpace account’s configuration. Contact your system administrator to enable features that you may want to use.

Sorting and Filtering Content

The sorting and filtering media options for My Media and My Channels are as follows:

My Media

Select My Media from the Add New drop-down menu.

To search for content

- Enter the Search term.

My Media

To sort content

- Click on one or more of the sorting filters:
Interacting with Media

To filter Content

1. Select My Media or My Channels from the Add New drop-down menu.
2. Click on Filters.
   The Filtering options are displayed.

3. Click on the filters you would like to apply.
   The relevant media is displayed on the page.

My Channels

Select My Channels from the Add New drop-down menu.

To sort content

- Click on one or more of the sorting filters:
- Sort by Media Count
  - Most Recent
  - Alphabetical
  - Members & Subscribers
  - Media Count

- View Channels I manage
**To view content**

1. Click on any media thumbnail from your My Media page, a category or channel to browse to the media entry and play the content.

If you are the media owner, you can click on the Settings icon to open additional options.

**To open the settings for your media**

1. Select My Channels from the user drop down.
2. Click on a Channel thumbnail.
   
   Select the Media tab.
3. Click on the 3 dots in the lower right corner of the thumbnail to see additional options.
4. Click **Play** in the media player. You can use options such as volume control, report abuse (flag), caption selection, full screen, and enlarging the player within the MediaSpace window.

On an iOS device, a built-in iOS media player plays MediaSpace media.

**To report abuse (Flag)**

1. Click a media thumbnail or title to display the video in the media player.
2. Do one of the following:
   o Click **Flag** on the media player screen.
   o Click the **Flag** icon on the media player controls area.
3. Select the type of abuse.

**To Like or Unlike Media**
Interacting with Media

1. Click on a media thumbnail or title to display the video in the media player.
2. Click the **Like** button under the media player.

   ![Media Thumbnail and Player](image)

   A **Liked** label and an **unlike** option are displayed.

3. To cancel the Like, click **Unlike**.

Commenting on Media

You can comment on media, view comments by other users, reply to existing comments, and delete comments and replies.

**To comment on a media item**

1. Click a media thumbnail or title.
2. In the Comments tab under the media player, enter a comment in the Add a Comment field and click **Add**.

   ![Add a Comment](image)

   Your comment is displayed in the Comments tab.

**To display comments**

1. Click on a media thumbnail or title.
2. If comments were entered, they are displayed in the Comments area under the media metadata.
3. When a limited number of comments are displayed, click **Load more comments** to display additional comments.

**To reply to a comment**

1. Click on a media thumbnail or title.
2. In the Comments area under the media player, click **Reply** under the comment you would like to reply to.
3. In the Add a Comment field, enter a reply and click **Add**.
   
   Your reply is displayed under the comment.

**To delete a comment or reply**
Interacting with Media

NOTE: You can delete a comment or reply only in the following cases:

- You added the comment or reply.
- You are the media owner.

1. Click a media thumbnail or title.
2. In the Comments area under the media player, click Delete under the comment you would like to delete.
3. Click Yes to confirm the deletion.

NOTE: Deleting a comment also deletes replies to the comment.

Searching Through Media

Developed specifically for video to address video’s unique findability challenges, the Kaltura Media Search searches through all regular, custom and temporal metadata, and adheres to content entitlements.

The search results are unified, meaning that by searching for a keyword, the results from all metadata fields are returned in one symmetry search through all data.

Search results are rendered visually with the search string highlighted for each entry. The search is used for multiple use cases: "classical" full text search, analytics, auto completer, spell checker, alerting engine, and as a general-purpose document store.

The improved Search includes additional new filters and search capabilities such as partial search, synonyms and more. For more information see the Kaltura Search Module User Guide

You can search:

- All media based on metadata – basic metadata and text fields from custom metadata
- All videos for captions
- A category or channel for media based on metadata
- An entry for captions
- For media associated with a user, tag, or category
- For media in slides and chapters based on metadata
To clear the search text

- Click on the x.

For additional information on the KMS search behavior see the article Kaltura Search Engine for Media, Metadata and Timeline: Search Behavior and Commands in the Knowledge Center.

Specific URLs for all pages that have data filtered are available (except for the category pages). Each time you search or use filters for My Media, Global Search, or All-Channels, the URL changes accordingly to reflect your search/filtering results. You can save the URL in your favorites or send it to someone else.

An important use case for the filters’ URL feature is the Channel Topics. The Channel topics filter may be used to add and filter topics for channels in the “All Channels” and “My Channels” Pages. The URL created by filtering channels by topics provides a new way to create dedicated channel pages per topic. For additional information see Creating and Using Topics for Channels for KMS and KAF.
Uploading Media

You can upload media to MediaSpace from the MediaSpace header’s Add New menu. The following upload options are available:

- Media Upload
- Webcam Recording
- YouTube
- Express Capture
- Live Event
- Video Quiz

Media Upload

You can upload images and video files directly from your phone and tablet browser using the new upload control that uploads files in chunks and supports resuming uploads as well. MediaSpace supports uploading files that are larger than 2GB.

Dynamic Chunk Size Upload

To improve upload performance, KMS now dynamically changes the uploaded chunk size. The upload starts with a minimum-size of chunk, (1MB) then makes an intelligent decision as to what should be the next chunk size based on upload capabilities, and so on (the max chunk size of 50MB).

NOTE: Not all features are supported on all mobile browsers and operating system versions. Please refer to this list for detailed information. The new upload control is supported in Chrome, Safari, Firefox and IE 10+

To upload media from your desktop

1. Select Media Upload from the Add New dropdown menu.

The Upload Media page is displayed.
2. Drag and drop a media file or click **Choose a file to upload**.
3. In the Select file to upload window, select a media file to upload and click **Open**.

![Select file to upload window](image)

4. While the file is uploading, on the Upload Media page you can:
   - Enter metadata information about the media and click **Save**. Mandatory fields are marked with an asterisk.
   - Click **Cancel** to cancel the upload.
   - Click **Choose another file to upload** additional files.
5. Select the Privacy Settings. When adding new media and editing the metadata, select if the media will be private, unlisted or automatically published to specific categories and/or channels when the media is ready.

**NOTE:** If you click **Save** before the file is completely uploaded, the media information is saved after the media is uploaded.

6. To view the media page when uploading is complete, select My Media from the User dropdown menu.

**Video after Upload**

After a video is uploaded, it is converted for optimal playback. You cannot preview or publish a video
Uploading Media

during conversion.
If media is waiting for moderation, you cannot preview or publish it until it is approved.
You can edit media information during conversion and while waiting for moderation.

**NOTE:** Uploaded media also is displayed on your My Media page.

### Audio Entries

Audio entries are displayed on the default KMS player.
Kaltura Express Capture – Webcam Recording

Kaltura Express Capture enables recording content directly from the browser, with no need to install any additional software.

Adding Media Through a Webcam Recorder

Adding content from your Webcam Recorder to MediaSpace requires the Recorder feature to be enabled on your partner. The Kaltura HTML recorder allows you to use your webcam or audio devices to record video and audio entries directly from your browser. (The browser must support webRTC.) Please see supported browsers and more information here.

To create media using your Webcam Recorder and Microphone

1. Select Express Capture from the Add New dropdown menu.
   The Record Media page is displayed.

For more information please see the article Kaltura Express Capture.
Adding YouTube Media to Kaltura

Adding content from YouTube to MediaSpace requires the YouTube feature to be enabled on your partner.

To add media from YouTube

1. Select YouTube from the Add New dropdown menu. The YouTube page is displayed.

   **YouTube**

   ![YouTube](https://www.youtube.com/watch?v=dS3ruJhYj7g)

   Video Page Link (or Content ID)

   [https://www.youtube.com/watch?v=dS3ruJhYj7g](https://www.youtube.com/watch?v=dS3ruJhYj7g)

   **Preview**

   Note: Only public YouTube videos are supported

2. Enter the Video Page Link or the Content ID and click Preview.

   **NOTE:** To obtain the URL, right click on the video in YouTube and copy the URL. Only public YouTube videos are supported.

3. Click Preview to edit the YouTube entry and enter metadata. Metadata includes the Name, Description and Tags.
4. Click Save.
5. Click My Media or Go to My Media.

You cannot add video presentations or YouTube media to playlists.
The 'Share' option (Email, Media Link, Embeds) is available for YouTube entries (like other entry types).

## Replacing a YouTube Link

**To replace a YouTube link**

1. In the Edit Media window, click the Replace Video tab. See Editing Media.
2. Enter the replacement video page link or Content ID and click Replace.
3. A Confirmation message is displayed to ensure your choice.

Replace external entry

I confirm that this new external content is similar in essence to the original content which may have already generated views and likes

4. Go to My Media and click the pencil icon to edit the YouTube entry.

Analytics for YouTube Entries

Videos that originate in YouTube (presented and linked to KMS through the YouTube module) now include the analytics pages, similar to other entry types. The analytics for these entries include metrics for engagement inside KMS only and are not aggregated with YouTube playback analytics.
Express Capture

Kaltura Express Capture enables recording content directly from the browser without the need to install any additional software. Kaltura Express Capture is now available for all KMS and KAF instances. A new Big Red Button has been added to the Kaltura Capture suit to enable you to add content from your Webcam Recorder to MediaSpace or your KAF applications. Kaltura Capture Express requires the Recorder module to be enabled on your partner. The Kaltura HTML recorder allows you to use your webcam or audio devices to record video and audio entries directly from your browser. (The browser must support webRTC.) Please see supported browsers and more information here.

See the article on Express Capture for more information.

Viewing Rich Media in the Kaltura Player

After you upload your recording you can view your recording using one of the many robust features of the Kaltura Player. For more information about the viewing options, see Viewing Rich Media in the Kaltura Player.

Using Chapters and Slides

Chapters and slides are used as markers for navigation purposes. Slides are automatically created when a presentation is recorded using the Kaltura CaptureSpace Desktop Recorder. For more information about chapters and slides see Managing Chapters and Slides in the Timeline Tab. To learn more about recording presentations using the Kaltura CaptureSpace Desktop Recorder, see the Kaltura CaptureSpace - User Guide.
Video Quiz

Kaltura’s Video Quizzes (VQ) integrate and work seamlessly with Kaltura MediaSpace (KMS) and all Kaltura Application Framework (KAF) based applications, such as different Learning Management Systems (LMSs) and Social Business Software (SBSs). The VQ feature is based on the Kaltura Player version 2.0.

As users watch a video, a question appears at its chosen point; the video continues after the user answers the question. Depending on configuration, users may be allowed to repeat sections, skip questions, revise answers, receive hints, and discover the correct answers. Practically, VQ increases engagement, tests knowledge and retention, and gathers media effectiveness data. Users can watch media segments multiple times in preparation for answering questions; and receive feedback, correct answers, and in-depth explanations when completing questions.

On the playback side, VQ is part of Kaltura player and is supported by the player wherever media quizzes are embedded and presented. Viewing and use is supported on any digital device.

See the article Video Quizzes - How to Take a Quiz in the Knowledge Center, for information on how to take a quiz and for other frequently asked questions.

To display media that have quizzes configured

1. Go to My Media Page and click Filters.
2. Select Quiz.

All media with quizzes is displayed on the My Media page.

A special icon on the video thumbnail, and on the entry page, is displayed for videos that have quizzes configured.
Provisioning and Publishing Live Events

You can publish live stream events to channels and categories and provision live events and stream them from MediaSpace.

- **Publish live streams to channels and categories** - Live streams that are provisioned from the KMC can be published and displayed in any channel or category. The streams are also found in search results. If the live entry is associated with the user ID of a MediaSpace user, it will be available from the media owner through "My Media", to manage and publish from MediaSpace.

- **Provision a Live Event and Stream from MediaSpace** - Authorized MediaSpace users can create a live event from MediaSpace that is provisioned instantaneously. Users can stream from MediaSpace using a web camera without the need for external encoding software.

Provisioning a live event from MediaSpace requires the new Kaltura Live feature to be enabled on your partner. See [Live Streaming Using Kaltura Live Streaming (HDS / HLS / DASH)] for more information.

Using live in MediaSpace requires you to update the uiConf of your main player to SWF URL version 3.9.7 or above.

**To create a live event**

1. Select Live Event from the Add New dropdown menu.

The Create Live Event page is displayed.

**Create a Live Event**

2. Enter the relevant fields in the Create Live Event window.
3. (Optional) Check Enable Recording of the Event - The event will be available to watch on demand after the broadcast ends. Up to 24 hours will be recorded.

4. Click Create Event. The following message is displayed: “Live Event created successfully.”

5. Set the media’s status:
   - Private - Media page will be visible to the content owner only.
   - Unlisted - Media page will be visible to anyone with a link to the page.
   - Published - Media page will be visible to individuals according to entitlements on published destinations. If selected, choose the Categories and Channels where you want to publish to.

6. Click Save and then edit the Live Event. Click Edit Event and Broadcasting Options or Go To My Media. Live Events are indicated with the Live icon in the upper left corner.

To start/stop broadcasting the live event

1. In the My Media Page select the live entry and click Edit.
2. Enable the relevant Options in the Options tab.
   - Enable DVR - Users will be able to seek back during the live event
   - Enable Recording of the Event - The event will be available to watch on demand after the broadcast ends. Up to 24 hours will be recorded.
   - Click Start Streaming to start you broadcast. Click OK to Start;
   - Click Stop Streaming to stop your broadcast. Click OK to Stop.
3. Click Save.

To publish or perform actions on the entry

1. Select the Live Event entry in the My Media page.
2. Select an option from the Actions drop down menu.
   .
SECTION 9

Managing Your Media

NOTE: If you cannot access your My Media page content or actions, or display editing tabs, ask your MediaSpace administrator to give you the required permission.

Your My Media page lists previously uploaded media.

Editing Media

In the Edit Media page, you can:

- Edit metadata about the media.
- Modify tags. The Tags field automatically completes values from tags that already exist in your application and consolodate taxonomy and improve discoverability of your content.
- Click the Delete icon next to the media to delete an entry.
- Launch the Kaltura Video Editing Tools to trim or clip content. See Creating a Video Clip.
- Access other Editing tabs.
- Comment, Disable and Close Commenting
- Add Attachments
- Schedule Media
- Replace Media
- Change Media Owners and Collaborate
- Upload and Manage Captions

To edit media

- On your My Media page, click on the pencil (Edit icon) next to the media you want to edit.

The Edit Media page opens with Editing tabs. The editing tab display depends on your MediaSpace admin configuration.
Editing Metadata

To edit metadata

1. Go to your My Media Page and click Edit near the entry you want to edit.
2. On the Details tab, fill in the various metadata fields:
   a. Name
      
      NOTE: A name is required for any media item.
   
   b. Description
      
      You can use the button above the textbox to format the description text.
   
   c. Tags
      
      NOTE: As you type there will be suggestions for tags from tags already used in this account for quick action and to encourage tag consistency.

3. Click Save.

   NOTE: Depending on how your account is set up, there could be additional metadata fields to fill, some of which may be required for publishing.

Scheduling

Use the Publishing Schedule feature in the Details tab to create content and set its publishing start time and end time.

After you create content you may define whether to define scheduling rules. The default is that content is available always.

If you choose to apply a scheduling rule on the content add the following:
- start time (date and hour),
- end time – “The default is “no end time”.
- time zone.

Scheduling input from the KMC is visible in KMS. It is possible to input a start date without an end
date. (‘Select Clear from the date drop down menu.)

It is possible to select start or end dates that are prior to current date.

Publish schedule time zone presentation - Entries where Scheduling was set outside of KMS (thus the time zone is not specified on the entry) will show Scheduling in the user’s local time zone, per the current Scheduling functionality. Entries where Scheduling was set in KMS (thus time zone is specified on the entry) will show Scheduling in the time zone specified by the KMS user who set the Scheduling.

To add a scheduling rule

1. Go to the entry Edit Page in My Media.
2. Select the Details tab and then enter the publishing schedule.

You can then publish the entry to channels and categories. The entry will only be visible to you or other users, only between the scheduling start time and end time. Only the entry owner can see the entry in My Media.
You can filter entries from different availabilities in the My Media page as follows:

- **All availabilities** - all entries no matter what their scheduling window is
- **Future Scheduling** - entries that their scheduling start time is in the future (These entries will be seen in categories/channels in the future.)
- **Past Scheduling** - entries that their scheduling start time was in the past (These entries were seen in categories/channels in the past and are no longer available.)

See [here](#) for more information.

- Scheduled entry can be *published* but won't appear in the *category/channel* until the scheduling window will start.
- Scheduled entry can be added to a *playlist* but won't appear in the playlist until the scheduling window will start.
- Scheduled entry can be set as *unlisted* shared but won't be able to be seen by anyone but the owner, until the scheduling window will start.
Enabling Clipping

Use the Options tab in the Edit page to manage clipping and to manage comments.

To allow other users to create clips from an entry

1. Go to the entry Edit Page in My Media.
2. Select the Options tab and then check the “Enable everyone to create clips from this video” checkbox. See Creating a Video Clip.

Media Collaboration

Media owners can change the media ownership and are able to add co-editors and co-publishers to their media.

Co-Editors can edit the entry’s details and metadata, trim media, replace media, edit captions, edit chapters and edit slides. Co-editors cannot delete media or add new co-editors and co-publishers. Co-editors can see analytics page for the media they co-edit.

Co-Publishers can publish media to their entitled Categories or Channels. This option must be enabled by your KMS administrator for this tab to display. Group support may be enabled for the Media Collaboration features. When enabled, you can select groups that may be assigned as co-editors/publishers for an entry.

Kaltura Webcasting Moderators are also added through the Media Collaboration Tab. Only Media Owners may add Webcasting Moderators.

Webcast Moderators may:

- Send announcements
- Respond to questions
- Mark questions in queues.
- Answer on air.

Change Media Owner

Use the Change Media Owner screen to change the owner of the media (for example in case the owner is leaving the organization, and someone needs to take ownership of the media). Only Media Owners may assign Kaltura Webcasting Moderators.

To change an entry’s media owner

1. Go to the entry Edit Page in My Media.
2. Select the Collaboration tab.
Managing Your Media

3. Click Change media owner.
   The Change media owner window is displayed.

   **Change Media Owner**

   ![Change Media Owner](image)

   **Note** Once you change owner you will not be able to edit this media and it will no longer appear in your ‘My Media’ list

   Type user or group name

   ![Type user or group name](image)

   ![Cancel Add](image)

4. Enter the user/group name for the new owner.
5. Click Save.

Filtering Media

You can filter media according to the collaboration settings.
Add Co-Editors, Co-Publishers or Webcasting Moderators

You may add a multiple selection of users and groups with one click.

**To add Co-Editors, Co-Publishers or Webcasting Moderators**

1. Go to the entry Edit Page in My Media.
2. Select the Collaboration tab.
3. Click Add Collaborator.

The Add Collaborator window is displayed.

4. Enter the user/group name or ID. You can add users/groups that are available on the site and you can use the auto-complete function (from 3rd letter and on).
5. Check the type(s) of permissions for the collaborator you are adding to the media entry.
6. Click Add.
7. To view the collaborators’ permissions click View all Permissions and select the type of collaborator.
8. Use the editing options /icons in the Actions column to edit/delete the collaboration options.
Your KMS administrator may also configure the option of adding co-editors, co-publishers or Webcast Moderators during upload of an entry in KMS or KAF.

**Customizing an Entry Display Page**

Content Owners and co-editors may customize the look and feel of an entry page. Your Kaltura MediaSpace administrator must enable this option for you. See Customizing the Media Entry Display for Kaltura MediaSpace Entries for more information.

**Disabling and Closing Comments**

For each of your media items, you can:

- Disable the comment feature.
- Prevent additional comments.

**To disable comments on a media item**

1. On your My Media, click the Edit icon.
2. Select the Options tab and select the Disable comments for this media checkbox.

The Comments tab is not displayed on the media page.

**NOTE:** Comments that were entered before you disable the comment feature are re-displayed if you re-enable comments.

**To prevent additional comments on a media item**

1. On your My Media page click the edit icon next to the video you want to edit.
2. Select the Options tab and select the Close discussion checkbox.

On the Comments tab of the media page, Comments closed is displayed and the Add a Comment field is not displayed.

**Uploading and Managing Captions**

You can upload caption files for your media items and manage the captions. Users can search the caption texts and filter media according to captions and their availability.

**Uploading Captions**

**To upload captions**
1. On your My Media page click the edit icon next to the video you want to edit.
2. Select the Captions tab and click Upload captions file.

On your My Media page click the edit icon next to the video you want to edit.

Select the Captions tab and click Upload captions file.

Upload captions file

Select a file: Browse...
Language
Select Language
Label

3. Click Browse and select an SRT or DFXP caption file.
4. Select the caption language.
5. Enter a label to display for the file in the caption selector.

The caption selector displays caption options in the media player.
6. Click Save to upload the file.

The file is added to a table on the media page’s Captions tab.

NOTE: To upload another file, click Upload captions file again and repeat.

Managing Captions

After you upload captions for a video, in the caption table you can:

- Modify the caption language or label.
- Change the default caption file.
- Delete a caption file.
- Download a caption file.

To modify the language or the caption selector label

1. On your My Media page click the edit icon next to the video you want to edit.
2. Open the Captions tab to display the caption table.
3. In the Actions section, select the Pencil icon to edit the captions file.
   o To change the language, select a new language in the Language column.
   o To change the label, enter new text in the Label column.
Managing Your Media

4. Click the disk icon to update the values.

To change the caption file used by default in the media player

1. On your My Media page click the edit icon next to the video you want to edit.
2. Open the Captions tab to display the caption table.
3. In the caption table, click on the checkmark icon in the right column of a caption row to Set as default.

To delete a caption file

1. On your My Media page click the edit icon next to the video you want to edit.
2. Open the Captions tab to display the caption table.
3. In the caption table, click on the “x” icon to Delete.
4. In the Confirm Remove window, click Yes to remove the caption file.

To download a caption file

1. On your My Media page click the edit icon next to the video you want to edit.
2. Open the Captions tab to display the caption table.
3. Click the Download icon.
   The captions file is downloaded.

Managing Chapters and Slides in the Timeline Tab

Chapters are like bookmarks in the video and can be used to navigate through the video. You can use chapters to mark the beginning of a new topic, highlight important segments, or help navigate through the content of a long video. You can add, edit, and delete chapters and slides in the Timeline Tab. Contact your administrator to enable this feature.

A Slide is a synchronized visual element to the main media.

After chapters and slides are created, the player is displayed with a matching plugin that presents the chapters and slides view on it.
A viewer only sees the extended player and does not see the timeline for editing. A viewer can navigate between chapters and slides inside the player view, as well as search on its text. For more displaying options see Viewing Rich Media in the Kaltura Player.

Remote Storage

In KMS and KAF instances that are set with remote storage configuration, slides on entries are stored and played from the remote storage.

Creating and Editing Chapters

1. Go to your My Media page and click the edit icon next to the video you want to edit.
2. Select the Timeline tab. Here you can view all the chapters and slides in the video.
3. Place the cursor on the timeline and click the Create New Chapter icon to create or update a chapter or click on the cue point for the chapter you want to edit to view its properties.
Managing Your Media

4. After you create a chapter, you can:
   o Add or modify the Chapter Title.
   o Select a thumbnail. You can upload a thumbnail image for the chapter, or automatically create one from the video.
   o Add or modify the Chapter Description (optional).
   o Add Search Tags (optional).
5. Click View in Player to see your changes.

To delete a chapter

1. Go to your My Media page and click the edit icon next to the video you want to edit.
2. Select the Timeline tab to view all the chapters and slides in the video.
3. Click on the cue point of the chapter you want to delete from the timeline of the video.
4. Click Delete Chapter.
5. A confirmation box is displayed, click Delete to confirm.

Using Slides in Kaltura MediaSpace

You can add slides to enhance a video experience. Slides are part of the video content, and viewers can view the slides in the player simultaneously with the media. Using the Navigation Panel, you can navigate the video using the slides.

To add or edit slides

1. Login to your My Media page.
2. Click on the Edit icon near the entry you want to edit and select the Timeline tab.
3. Place the cursor on the timeline and click Upload Slides Deck to add a slide or a slide deck or click on the cue point for the slide you want to edit to view its properties.

4. Upload a full deck of slides. The supported formats are: PPT, PPTX, and PDF. Note - once the upload and processing are done, the slides will be equally spread across the timeline for you to manually arrange them.
5. Move each slide to its desired point in the timeline and save.
6. After you upload a slide deck, you can:
   a. Add or modify the slide image.
   b. Add or modify the slide title.
   c. Add or modify the slide description (optional).
   d. Add search tags. (optional)
7. Click View in Player to see your changes.

### To delete a slide
1. Login to your My Media page.
2. Click on the Edit icon near the entry you want to edit and select the Timeline tab.
3. Click on the cue point of the slide you want to delete from the timeline of the video.
Managing Your Media

4. Click Delete Slide.
   A confirmation box is displayed, click Delete to confirm.
   
   Delete Confirmation
   
   Are you sure you want to delete this Slide?
   
   Cancel Delete

5. Click View in Player to see your changes.

Creating a Video Clip

NOTE: The clipping and trimming functionality for Kaltura MediaSpace and Kaltura Application Framework applications has been moved to the Kaltura Video Editing Tools feature.

You can create clips from existing videos. Each clip becomes its own media entry. The Kaltura Video Editing Tools enable you to edit your videos visually or by setting the start time and end time of your clip.

Clipping creates a new entry from an existing entry and allows you to specify the start and end time for the new entry. For example, you can clip an entry that can be used to create a 2-minute intro video to a long lecture, or clip part of an entry, such as homework assignments. You can also clip a long lecture to several shorter clips divided by subjects.

Entries can be clipped by the media entry owner and co-editors.

To create clips from your media see For more information about clipping content, see Editing Media Using the Video Editor.

The clipped content appears in My Media as a new entry. Media Owners can define the videos that other users can generate clips from.

To allow other users to create clips from an entry

- See the description in the Options Tab.

You can trim out parts of video in the Kaltura Video Editing Tools timeline. You can edit your videos visually by setting the start time and end time of your media.

Sometimes, you may want to trim the start and/or end of a video to remove redundant parts. Trimming is performed on the source media, modifying that video permanently.

Entries can be trimmed by the media entry owner and co-editors.

For more information about trimming content, see Editing Media Using the Video Editor.

The trimmed content appears in My Media as a new entry.

Setting and Modifying Thumbnails

There are four options for setting and managing a thumbnail for your content:

- Upload a thumbnail from your desktop and use it as the default thumbnail.
- Use the player to select the frame you want to use as your default thumbnail and then click on the Capture button.
- Select one thumbnail from ten automatically generated thumbnails of the selected video and set it as the default thumbnail.
- Download a thumbnail to back up your current thumbnail.
Selecting a Thumbnail

To upload a thumbnail from your desktop

1. Select My Media and then click the Edit icon next to the entry you want to add a thumbnail to.
2. In the Edit Media window select the Thumbnails tab.
3. Click Upload Thumbnail.
4. Upload a file from your desktop and click Open.

To grab a frame from the content as a thumbnail

1. Select My Media and then click the Edit icon next to the entry you want to add a thumbnail to.
2. In the Edit Media window select the Thumbnails tab.
3. Select the Thumbnails tab and click Play.
4. Click Capture at the frame that you want to use as a thumbnail.
   The captured frame is saved automatically and used for the thumbnail.

To select an automatically generated thumbnail

1. Select My Media and then click the Edit icon next to the entry you want to add a thumbnail to.
2. In the Edit Media window select the Thumbnails tab.
3. Click Auto Generate.
To download and save a thumbnail

1. Select My Media and then click the Edit icon next to the entry you want to add a thumbnail to.
2. In the Edit Media window select the Thumbnails tab.
3. Click Download.
4. Save your image.

Updating a Channel Thumbnail

The Update Channel Thumbnail feature allows the KMS Channel Manager to choose and set a thumbnail for a channel. Previously, the channel thumbnail was set by default based on the type and content of the channel. The thumbnail was based on the last media item published to the channel. If there was no media, the thumbnail was based on the type of channel (open, private, moderated, shared repository).

The thumbnail permissions are available in MANAGER view only.

When a channel manager creates a new channel, the channel's thumbnail cannot be chosen, and the default thumbnail is used. The channel manager can change the thumbnail only after the channel is created.

A Channel Manager can set an entry thumbnail to be the channel thumbnail.

To set the entry thumbnail to the channel thumbnail

1. Go to My channels and select a channel.
2. Select a media entry and click on the Edit icon to open the editing options.
The Channel Manager can upload a thumbnail from the desktop.

To upload a channel thumbnail from your desktop

1. Click Upload Thumbnail.
2. Choose an image file and click Save.

The Channel Manager can choose to reset the channel thumbnail to the default thumbnail, which is the dynamic thumbnail choice of the system. The default thumbnail is based on the last media item published to the channel. If there was no media, the thumbnail is based on the type of channel (open, private, moderated, shared repository).

To restore the default thumbnail

- Click Reset Thumbnail.
  A confirmation message is displayed.

NOTE: Audio entries include a player thumbnail like video entries.

Adding an Attachment to a Video

You can attach files to your media. Media viewers may download the file before, during or after
Managing Your Media

viewing the media.

**To add an attachment to a media entry**

1. Select My Media and then click the Edit icon next to the entry you want to add an attachment to.
2. Select the Attachment tab.

   ![Attachment Tab](image)

3. Click Upload file. The Upload window is displayed.

   ![Upload Attachment](image)

4. Provide descriptive information about the attachment (optional) and click Select File.
5. Select a file to attach and click Open.

   The file is saved as attachment to your media file.

   Use the editing options /icons in the Actions column to change (Pencil icon) the title or description of the attachment file, delete (X icon) or download (Download icon) the attachment file.

---

**Replacing Media**

You can replace media, and retain the entry’s metadata, URL and analytics. Only video entries can be replaced. The time-based metadata on the entry is kept in place, however it most probably will be out of sync with the new media. The time-based metadata should be manually adjusted.

When replacing media:

- If the media is published in a moderated channel/category - Media will be unpublished and
moved to the pending moderation state.

- If the media is in un-moderated channel/category - Media will still be published.

Note that media will be unpublished from a moderated location (channel/gallery/category) and will remain published otherwise.

## To replace a media entry

1. Select My Media and then click the Edit icon next to the entry you want to replace.
2. In the Edit Media window select the Replace Video tab.

3. Select either Upload from Desktop or Upload from URL.
   - **Upload from Desktop**: Choose a file to upload and select the replacement file.
   - **Upload from URL**:
     a. Enter a URL in the Ingest media from a URL field.
     b. Click Validate URL
4. After the upload is complete either click Approve or Cancel Replacement to determine your choice.

## Entry Analytics

Media Owners and co-editors may view analytics about their media. Analytics are available for total plays, views, plays in channels, plays in categories, users that watched, drop off rates and other metrics.

**NOTE:** Entry analytics are identical to the analytics for the entry in the KMC.

## To view entry analytics (for Media Owners and co-editors)

1. Search for or click on an entry to edit.
2. Select Analytics from the Actions drop down menu.
3. Select the timeframe for the analytics from the drop-down list.

The analytics for the entry are displayed across four tabs.
- Dashboard
- Channels
- Categories
- Users

**Dashboard View Analytics for an Entry**

The Dashboard view presents the analytics for the entry from all perspectives. You can use the other tabs to break the information down into more specific details.
Managing Your Media

Channels View Analytics for an Entry

The Entry analytics Channels’ view displays the statistics for the views of the entry in the channels the entry was viewed in.
Categories View Analytics for an Entry

The Entry analytics Categories' view displays the statistics for the views of the entry in the categories the entry was viewed in.

<table>
<thead>
<tr>
<th>Name</th>
<th>Plays</th>
<th>Visits</th>
<th>Plays to Visits Ratio</th>
<th>Avg. Drop-Off</th>
<th>Avg. View Time</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communications</td>
<td>6</td>
<td>13</td>
<td>46%</td>
<td>25%</td>
<td>00:33:13</td>
<td></td>
</tr>
<tr>
<td>Interactive Video/Quiz</td>
<td>4</td>
<td>9</td>
<td>44%</td>
<td>19%</td>
<td>00:52:25</td>
<td></td>
</tr>
<tr>
<td>Corporate</td>
<td>1</td>
<td>13</td>
<td>8%</td>
<td>50%</td>
<td>00:08:27</td>
<td></td>
</tr>
<tr>
<td>Events &amp; Entertainment</td>
<td>1</td>
<td>1</td>
<td>100%</td>
<td>50%</td>
<td>00:06:28</td>
<td></td>
</tr>
<tr>
<td>Products</td>
<td>0</td>
<td>1</td>
<td>0%</td>
<td>0%</td>
<td>00:00:00</td>
<td></td>
</tr>
</tbody>
</table>
Managing Your Media

Users View Analytics for an Entry

The Entry analytics Users view displays the statistics for the views of the entry according to the users that watched or attempted to watch the video.

### Analytics for media

*Lessons From Leaders - General Mills*

<table>
<thead>
<tr>
<th>User</th>
<th>Plays</th>
<th>Visits</th>
<th>Plays to Visits Ratio</th>
<th>Avg. Drop-Off</th>
<th>Avg. View Time</th>
<th>Total View Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unknown</td>
<td>26</td>
<td>136</td>
<td>22%</td>
<td>26%</td>
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<td>03:27:17</td>
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<tr>
<td>Tina Windsor</td>
<td>11</td>
<td>39</td>
<td>12%</td>
<td>23%</td>
<td>00:02:56</td>
<td>03:32:19</td>
</tr>
<tr>
<td>PubForum</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>David Weber</td>
<td>4</td>
<td>10</td>
<td>40%</td>
<td>13%</td>
<td>00:01:37</td>
<td>06:28</td>
</tr>
<tr>
<td>Salesmanager</td>
<td>1</td>
<td>2</td>
<td>50%</td>
<td>0%</td>
<td>00:00:00</td>
<td>00:00:00</td>
</tr>
<tr>
<td>Aaron Fields</td>
<td>1</td>
<td>4</td>
<td>25%</td>
<td>75%</td>
<td>00:09:41</td>
<td>00:09:41</td>
</tr>
<tr>
<td>John Kasien</td>
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<td>0%</td>
<td>0%</td>
<td>00:00:00</td>
<td>00:00:00</td>
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<tr>
<td>Peggy Wright</td>
<td>0</td>
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<tr>
<td>Devin Drake</td>
<td>0</td>
<td>1</td>
<td>0%</td>
<td>0%</td>
<td>00:00:00</td>
<td>00:00:00</td>
</tr>
</tbody>
</table>

Channel Managers can view analytics for their channels. Analytics are available for total plays, views, plays in channels, plays in categories, users that watched, drop off rates and other analytics.

**NOTE:** Channel analytics are identical to the analytics for the categories in the KMC. Use the tabs and drop-down options to produce various options available for analytics.

For more information see Channel Analytics.

### Quiz Reporting (Analytics)

The VQ feature enables quiz creators/media owners and co-editors to view analytics about the quiz and the users that have submitted them. The Userreports module must be enabled in KMS or in your KAF instance to view VQ analytics.

To access the analytics reports
Select Analytics from the Actions drop down menu. The Dashboard tab contains a snapshot of all the metrics for the entry.

- The following sections of this document describe how you, the quiz creator, can view analytics for quizzes.

**To view the average score for all users**
In the General Metrics Average Score field, you can view the average score of all the users that have taken the quiz until now. Use the drop down menu to set the time period for the analytics information.

**To view a specific user's quiz results**

To view how specific users scored on the quiz, and how many times they took the quiz, click the Quiz Users tab. Use the drop down menu to set the time period for the analytics information.

A report listing all users is displayed with a breakdown for the following values for each user. **User Name** - click to expand for Additional Details.

- **Attempts** - related to the Multiple Attempts feature. See Multiple Attempts. If the Multiple Attempts field is not enabled by your administrator for quizzes, you will always see “Attempt”: 1/1

- **Final Score** - displays the final grade for each user. If Multiple Attempts is not enabled on the quiz, you will always see “Final Score” as the latest.

- **Actions** - You can remove a user’s last attempt. When you remove the last attempt, the user’s last submission is removed, and the user will be allowed to take the quiz again. Clear all attempts will remove the user’s attempts completely and allow the user to take the
quiz again.

To remove submissions - click on the Trash can.

A warning message is displayed:

Remove Attempt

You can remove the user’s last attempt or delete all the user’s attempts. This action cannot be undone!

Cancel  Remove last attempt  Clear all attempts

All anonymous users (not logged in) that have taken the quiz, will be identified as a single anonymous user.

Additional Details

Click on a User Name. The table expands and displays the Last Attempt's Results for the user (even if final score is calculated based on first or highest score for example).
Click Export to CSV file or Printable Version to export or print the data in this report or use the representative icons to do so.

Alternatively, click on the Dashboard to view this report.

To view answers to specific questions

Click Quiz Questions.

A report with all questions is shown with a breakdown of how each user answered it.

When you create an Open Question for your users, (quiz takers) you enable them to add free text as their answer. After the quiz is submitted, a quiz owner can review at the written response and reply with a note to the quiz taker. See Quiz Reporting (Analytics) for more information.
In the KMS entry Analytics for quiz Questions, the quiz owner can look at the answers for each of the users. Open answers may be reviewed and addressed by the quiz owner.

Below each answer, the quiz owner can add a note for later review.

**NOTE:** The ability to add a note will be available to the quiz taker in later versions of the VQ.

Enter text and click Add Note.

- Edit or delete the note if needed.
- Click Export to CSV file or Printable Version to export or print the data in this report.
- Alternatively, click on the Dashboard to view this report.
Refresh Media

You can refresh your media library in the My Media window and view the recently added entries. Due to caching constraints, an entry may appear in the search results for example but may not appear in the My Media page. The Refresh option overcomes this constraint and displays the most recently added entries.

To refresh the My Media library

- In the My Media window, click on the Refresh icon.
SECTION 10

Publishing Media

By default, media that you upload is private. You can access private media on your My Media page. On your My Media page, you can grab the embed code of private media or publish it to make it public in MediaSpace.

Publishing media makes the media publicly accessible to MediaSpace users. You can publish media:

- In multiple categories and multiple channels
- Only when file conversion is complete, and the media is not waiting for moderation

NOTE: If you cannot publish media, ask your MediaSpace administrator to give you the required permission.

To publish a media item

1. On your My Media page, click the thumbnail or title of the media you want to publish. For multiple entries, check multiple media items.
2. Select Publish from the Actions menu.
   By default, uploaded media is not published.
3. When publishing an entry, you can use the search box to find the desired media entry. Select Publish in Channel or Publish in Category Tab. Enter the search string (tag) to see where the media item is located. Results of the search are highlighted on the category tree for categories and the channels are listed as the search results.
4. Select one or more categories or channels to publish to.

5. Click on Save to apply changes.
   When hovering over the published icon- the relevant information for the entry is displayed.
To set media to be private

1. Click the thumbnail or title of the published media that you want to make private.
2. In the Actions dropdown select Publish and then select Private.
3. In the Confirm Unpublishing window, click Confirm to unpublish the media.

Private media is accessible only on the media owner’s My Media page.

Cross Application Publishing

The My Media Page may be used to display all of the Kaltura applications into which the selected media is published.

- Click on the green Published button to display all other applications this media appears in.

The publishing information for each individual application is displayed above the Save and Cancel buttons.
The “Unpublish from all applications” feature is located below the Published state radio button. Clicking “Unpublish from all applications” removes the media from ALL applications, including the current one, and the media entry is then completely private.

This feature may be turned on using the External Applications Guide.

Creating a Playlist

You can create playlists and associate media with the playlists. Playlists are displayed in the homepage ('Most Recent', 'Most popular', etc.) showing entries, are clickable, leading to a playlist media page with the full list of playlist entries.

To create a playlist

NOTE: If you cannot create a playlist, ask your MediaSpace administrator to give you the required permission.

1. Select My Playlists from the user drop down menu.
2. Go to My Media and click on the media item(s) you want to add to your playlist.
3. Select “Add to Playlist” from the “Actions” drop down that appears under the player.
4. In the "Create new playlist" field enter the playlist name and click Create. The playlist name is displayed with a checkbox indicating that the media item will be added to the playlist.
5. Click Save.

A message is displayed that “Media added to selected playlist(s):”<playlist name>. In following example displays the “Trending Now Kaltura Playlist”.

After you create a playlist, it appears on the My Playlists page where you can preview it, edit the sequence of media, select design of playlist, and grab the embed code.

To add media to a playlist

1. On the My Media page select the media (use the checkbox) you want to add to your playlist or go to the edit media page for the media you would like to add to a playlist.

2. Select the "Add to Playlist" option under the Actions dropdown.
The My Media page is displayed with a list of playlists or the option to create a new playlist.

**My Media**

3. Check one or more playlists to add the media to and click Save.

**NOTE:** You cannot add video presentations or YouTube media to playlists.

The media is added to the new playlist.

4. Click Go to My Playlists to preview the content, edit the sequence of media, select design of playlist, and grab the embed code.
To remove media from a playlist

1. Click the media thumbnail or title that you want to remove from a playlist.
2. Select Add to Playlists from the Actions drop down menu.
3. Click on the x on the media that you want to remove from the playlist.

4. A delete confirmation is displayed.

   Delete Confirmation

   Are you sure you want to remove the entry from the playlist?

   Cancel  Delete

5. Click Save.

Managing Playlists

After you create a playlist, you can preview the playlist, reorder the media in the playlist, design the playlist, and copy the playlists embed code.

To manage a playlist

NOTE: If you cannot manage a playlist, ask your MediaSpace administrator to give you the required permission.

1. Select My Playlists from the User menu.
2. Select the playlist name to view all the content in the playlist.
   For the selected playlist, you can do the following:
   o Delete the playlist. Click the Trash icon.
Reorder the videos in the playlist. Drag and drop the content.
- Remove videos from the playlist.
- Copy the playlists embed code to paste it on a web site.
- Share the playlist via email.
- Select the layout and color of the playlist
- Add entries to playlists

A playlist type "Trending" is now available in the Home page setting and may be set by your system admin.
The Trending playlist presents the set of the most played media in the past 30 days, 7 days, or last 48 hours on the MediaSpace home page.

Sharing Media

You can share media using the Share icon configured in your v2 Player.
Select the platform you want to share your media to and post whatever relevant text you want to add.

You can also share a media item by:

- Linking to a media page
- Embedding a media item
- Email

**To share a link to a media page**

1. Click a media thumbnail or title.
2. Click the Share button under the media player.
3. Select the Link to Media Page tab to copy the media page link.
4. Paste the link to share the media page.

**NOTE:** If the media is restricted, only authorized users can access the shared media page.

You can send a link to a media page with a specific portion of the media so only a concentrated portion of the media is shared. Use one of the following methods:
Use the Start at time or End at time field to enter the viewing start and end times.
Use the icon next to the field to sync the time that is currently on the media player.
Manually input the start and end times into the link by adding st=$ed=

To embed a media item

1. Click a media thumbnail or title.
2. Click the Share button under the media player.
3. Select the Embed tab to grab and share the embed code. Grabbing the embed code will make this media public to the world and override all entitlements defined in MediaSpace.
4. Paste the embed code into your site.
5. Select a Player Skin.
6. Select the Player Size.
7. Copy the embed code.
8. On the web site where you want to share the media, paste the embed code.

To share a media item through email

**NOTE:** To share media via Email you must publish it to a channel or unlist it.

1. Select a media Item.
2. Click Share.
3. Select the Email tab. The media is shared by the default mail client on the machine.
**Downloading Media**

If Media Download was enabled for a specific entry you can use the Download button and then choose from the available flavors list to download the specific file.

The media file is downloaded to the desktop for future use.

---

**To Download Media (for Media Owners)**

1. Select a media Item and click Edit.
2. Click the Downloads Tab.

3. Check one or more Available Formats.
4. Click Save.

**To Download Media (for viewers)**

If Media Download was enabled for a specific entry, you can use the Download button and then choose from the available flavors list to download the specific file.

The media file is downloaded to the desktop for future use.

1. Select a media item.
2. Click the Download tab and then under Actions click Download.

---

The Download’ option is also available for Audio entry types (Similar to video entry) if Media
Download was enabled for a specific entry.

Hallelujah - Michelle Audio Choir
Creating and Managing a Channel

NOTE: If you cannot create and manage channels, ask your MediaSpace administrator to give you the required permission.

This section describes how to
- Create a channel.
- Manage a channel.
- View Channel Analytics
- Create and Manage Channel Playlists

Creating a Channel

Be certain to take a moment to consider your privacy settings when creating a channel. You have the option of deciding who sees what, and you should make a conscious choice here. You can decide to allow only members to send messages or share videos with you; to let others see your “channel” on MediaSpace if they have your e-mail address; and to share or hide “interesting statistics” about each of your videos with your viewers.

To create a channel

1. Select My Channels from the User drop down menu.

2. On the My Channels page, click Create Channel.

The Create a New Channel page is displayed.

There are two types of channels that are configuration based: Shared Repositories and Public channels.
3. On the Create New Channel page:
   a. Enter values for:
      - **Name** – Enter the channel name to display on the Channels page.
      - **Description** – Enter a summary of the channel content to display on the My Channels page.
      - **Tags** – Enter a descriptive tag to use in searches.

   b. (Optional) Select the privacy settings for the channel.
      - **Open** – Membership is open, and non-members can view content and participate.
      - **Restricted** – Non-members can view content, but users must be invited to participate.
      - **Private** – Membership is by invitation only and only members can view content and participate.
      - **Shared Repository** – Membership is by invitation only. Members can publish content from this channel to any other channel according to their entitlements.

   c. (Optional) Select the options settings for the channel.
      - **Moderate content** (Media will not appear in channel until approved by channel manager.)
      - **Enable comments in channels**
      - **Enable subscription to channel**

   **NOTE:** If comments are enabled for a media item, the comments are displayed when the media item is accessed through a channel only when the Enable comments in Channels checkbox is selected. To completely disable comments for a media item, see Disabling and Closing Comments.

d. Depending on your entitlements, select the Categories that this channel will be associated
Creating and Managing a Channel

For example, the categories of the following instance of MediaSpace are as follows:

In the Create a New Channel Window the option to assign the channel to one of the categories is available:

4. Click Save.
You can access the new channel from your My Channels page.

Shared Repositories

You can create shared media repositories that allow any member to not only browse the media that is published in the shared repository, but also use the media to publish to other channels and/or categories. Members of a shared repository can contribute content to it, based on permission level, and re-use content that was contributed to the shared repository by other members.

Shared Repositories allow education institutions and enterprises to create a shared media location for media that anyone with access to the location, has publishing rights to that content and can share the media to other areas in MediaSpace.

A shared repository is a special type of channel. Nested filters add the ability to filter media from a shared repository when media is added to a channel/category. For more information about Nested Filters see How to Use Nested Filters.

When adding content to any shared repository, a user can add content from their My Media list or

if the user is a member of one or more shared repositories, they can add a content item from the shared repository to a selected channel/gallery (whether that content item is theirs or was contributed to the shared repository by someone else).

To create a shared repository

1. Create a channel and set the privacy settings to Shared Repository. See Creating a Channel.
2. Add Users to the Shared Repository. See Editing Channel Users.

To add entries to the shared repository

1. Go to My Media.
2. Select the content you want to add to the Shared Repository.
3. In the edit entry window click “Click to add required metadata for shared repository.”
Creating and Managing a Channel

4. Assign the media to one or more filters and click Save.
5. Publish your media. See Publishing Media
   Your media is now shareable between members of defined shared repositories.

To add content from a Shared Repository to your channels

1. Select My Channels from the User drop down menu.
2. Click on the Channel that you want to add the content from to the shared repository.
3. Click on the Media tab to display the media.
4. Click Add to Channel button.

5. Click on Shared Repositories tab and select one of the shared repositories from the drop-down list.

   Add Media To Channel

   Select one or more media items to add to the current category

   My Media 3 Shared Repositories

   Sort by Most Recent  View All Media

   Shared Enterprise Videos
   Shared Repository Test DZ
   Family and Fun

   The content items in the selected shared repository are displayed.

6. Search for the item by either scrolling down the page or using the search box or nested filters.
   a. Enter a search string and click Search
   or
   b. Click on the Search icon and check the filters that you want to search through to find content and click Search.
      The content that was created within the nested filters is displayed.

7. Select the content you want to add to the channel and click Publish.

Public Channels

A public channel allows anonymous users (guests) to view the channel when enabled, the Channels gallery link is available to anonymous users but displays only public channels.
Managing a Channel

To manage a channel

1. Select My Channels from the User menu.
2. (Optional) Filter the content.
   - Most Recent
   - Alphabetical
   - Members & Subscribers
   - View Channels/Manage
   - View all Topics
3. On the My Channels page, click on a channel thumbnail to open the Channels page. The <channel_name> page opens.
4. Click on the Media tab to display media content.

Adding Media to a Channel

In the Add Media to a Channel page you can add existing media or upload new content to the channel.

To add existing media to a channel or category

1. Select My Channels from the User drop down menu.
2. Click on the Channel that you want to add content to.
3. Click on the Media tab.
4. Select the content you want to add or select an option from the Add New drop down to add media.
5. Click Add to Channel.

On the Add Media to Channel page you can:
Creating and Managing a Channel

<table>
<thead>
<tr>
<th>Action</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Filter types of Media</td>
<td>See Displaying and Viewing Content</td>
</tr>
<tr>
<td>Add Media</td>
<td>See Add Media to upload media to the channel.</td>
</tr>
</tbody>
</table>

**Add Media To Channel**

6. Click Publish to add media to the channel.

**To delete media from a channel or category**

1. Select My Channels from the User drop down menu.
2. Click on the Channel that you want to delete content from.
3. Click on the Settings icon on the lower right of the content you want to delete and click Remove from Channel.

2. Confirm the deletion.

**Moderating Channel Content**

Channel managers and moderators approve or reject content when a channel manager's approval is required before media is displayed.

**To set content moderation**

- Modify the channel options in the Edit Channels page. For details, see Channel Options Settings.

**To moderate channel content**
1. Select My Channels from the user drop down and select a channel.
2. Click the Edit icon in the upper right corner.

3. Check Moderate Content. (Media will not appear in category until approved by category manager.)

   **Options**
   - Moderate content (Media will not appear in category until approved by category manager)
   - Enable comments in category

4. Click Save.
   The channel is moderated. If content is uploaded to the channel the status will be pending approval.

   **NOTE:** If media is waiting for moderation, you cannot preview or publish it until it is approved. You can edit media information while waiting for moderation.

**To approve content that is pending**

1. Go the My Channels page.
2. Click on the pending link on a channel that has media pending or on the Channel page click Browse Pending.

The browser pending media window is displayed.
Creating and Managing a Channel

3. Click Approve or Reject. Approved content is displayed on the channel page. Rejected content will not be added to the channel.

Editing Channel Users

To configure and add members to a channel

NOTE: Adding members applies only to channels that are restricted or open.

1. Select My Channels and then click on a channel.
2. Select Actions > Edit.
   If you are the channel manager or owner, you can add members to the channel.
3. Select the default permission level.
4. Click Save.
5. Click Add Member.
6. In the Add Member window under Enter user name, start typing a user name or group name to display user names/group names and select a member/group to add.

7. In the Add Member window under Set permission, select the member's permission.

<table>
<thead>
<tr>
<th>Permission</th>
<th>Allows a user to...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Member</td>
<td>View channel content only.</td>
</tr>
<tr>
<td>Contributor</td>
<td>View channel content and add media to the channel.</td>
</tr>
<tr>
<td>Moderator</td>
<td>View channel content, add media to the channel, and moderate channel content.</td>
</tr>
<tr>
<td>Manager</td>
<td>View channel content, add media to the channel, moderate channel content, and manage the channel (delegate managerial rights to additional users).</td>
</tr>
</tbody>
</table>

8. In the Add Member window, click Add to add the selected member with the specified...
Creating and Managing a Channel

9. Click Save to apply your changes.

To modify a channel member’s permission

1. On the My Channels page, hover over the bottom right of the channel thumbnail and click the pencil icon to Edit.

2. On the Members tab, you can choose from one of the following options:
   - Edit the permission - a drop down appears
   - Select a member.
   - Assign the user to be the channel owner.

3. Click the Save icon to apply the modified permission to the member.

Deleting a Channel

NOTE: Deleting a channel does not delete the media from MediaSpace.
Creating and Managing a Channel

To delete a channel

1. On the My Channels page, hover over the bottom right of the channel thumbnail and click the pencil icon to Edit.

2. In the Edit <channel name> page click Delete.

3. Click Delete to confirm the deletion.

Importing Content from Other Channels/Galleries

To import content from other Channels/Media Galleries that are managed by you

1. Enter the Media Gallery or Channel. When a Channel/Media Gallery Manager enters an empty Channel/Media Gallery, the following message is displayed:

2. The importing process can also be initiated from the Actions drop down menu or by clicking ‘Click here’ on the page.

3. Choose a Channel/Media Gallery to import content from. The list includes all Channels/Media Galleries the user manages that have content.
Select the channel you want to import entries from

- CEO On Camera Channel
- Employee education - expand your horizons
- Finance & Ops
- Electrolux fun day
- Shared Repository

Cancel  Import

4. Click the selected Channel/Media Gallery and select Import. A confirmation message is displayed. After the import is complete you will be required to refresh the page to view the imported content.

After importing media and refreshing the page, the imported media is displayed with all the channel statistics.

Channel Analytics

Channel Managers can measure and analyze the user engagement and contribution to their channels. These contextual analytics allow channel managers to answer important questions such as: What are the most popular videos in the channel? Who are the members that watch the most videos and what is their drop off rate? Who are the members that contribute the most media to the channel?
Creating and Managing a Channel

All analytics tabs have the option to Export to a CSV or print your information.

**To display Channel Analytics**

1. Select My Channels.
2. Click on a Channel.
3. Select Analytics from the Actions drop down menu.

The Analytics Dashboard is displayed. The Dashboard presents a summary of the available analytics. For example,

- **Top Engaged Users** – who are the users who viewed most content
- **Top Contributors** – who are the users who contributed most content

4. Select a time range. You can select a custom range.
   If you have previously seen the channel analytics, a red/green percentage is displayed on the Media Items display and User Engagement and Contribution data that shows the change from the previous period selected in the time range.

5. In the Analytics page, select the desired report by clicking its corresponding tab.
Media Analytics Report

The media analytics report lists all the content available in My Media. For each media entry, the number of plays is displayed, total view time, average view time and the average drop-off rate.

The Media tab presents information about who is watching specific information. A column with a graph of last 7 days' plays for each entry is displayed (number of plays of this entry in the channel). The Total Plays column shows all plays of the entry regardless of the context (the channel). This indicates the ratio between channel plays and general plays of the entry to the channel manager.

Engagement Analytics Report

The Engagement tab presents information about what a specific user is watching. The column with a graph of last 7 days' plays for each user indicated the number of plays of this user in the channel.

Contribution Analytics Report

The Contribution tab presents information about who is contributing to the channel.
Create and Manage Channel Playlists

The Channel Playlist feature allows Channel Managers to curate, organize and improve displayed featured content in their channels.

Channel Managers can create a collection of media assets that can be presented throughout the application as a unified playlist.

The advantages of creating Channel Playlists are that you can create ordered entries to determine what will be viewed and even repeat the same entry in a specific location (by adding the same entry to the Channel Playlist). In addition, Channel Playlists are organic elements that can be shared (embedded) as-is.

Channel Playlists

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When you click on a channel thumbnail the channel playlists are displayed.

Channel Playlists Tab

The Playlists Tab is used to manage a selected channel's playlist and is the first tab presented to the user.

Creating a Channel Playlist

Creating a channel playlist is the process of defining which media assets are included in the Playlist.

**NOTE:** To create a Channel Playlist you must be the channel's owner.

1. Login to MediaSpace and select My Channels.
2. Click Edit on the channel thumbnail or create a new channel. See Creating a Channel.
The Edit <Channel Name> Page is displayed.

3. Click on the **Playlists** tab.  
   Only channel owners can see the Playlists tab.

4. Click Create New and select **Manual Playlist**.

The "Create a Manual Playlist" dialog is displayed.

5. Enter the following Details: 
   a. **Title** - Give the playlist a unique name, indicative of the content and purpose of the playlist.
   b. **Description** - Describe the Playlist's contents.
   c. **Tags** - Add descriptive metadata to help categorize the playlist and improve search
Creating and Managing a Channel

ability.

The auto-complete feature suggests existing tags, if the Tag does not exist after you have completed typing in the tag, click on the suggested option with (new Tag) next to it.

6. Click Add Media.

All the channel's content is listed and can be sorted by Attributes (Most Recent, Alphabetical, Likes and Comments), Media Type (Video or Audio) or Free Text by using the search field.

In the Add Media section you can:

a. Add content by selecting an item from the list on the left and clicking Add. A green check-mark appears next to the Add button of items already in the Playlist. You can add the same entry as many times as you want to the Playlist.

b. Remove content by selecting an item from the Playlist on the right and clicking Remove.

c. Rearrange content in the Playlist by dragging and dropping the items on the left according to the order you want them to be played or using the up/down buttons.

7. Repeat adding Media Assets until you have completed populating your Playlist and click Save. The "Create Manual Playlist" dialog closes and the new Playlist is added to the Playlists Tab.

The Playlists tab is used to manage a selected Channel's Playlist.
Creating and Managing a Channel

To open the Channel Playlists Tab

1. Login to MediaSpace and select a channel.
2. Click Edit on the channel thumbnail or create a new channel. See Creating a Channel.

The Edit <Channel Name> Page is displayed.

3. Click on the Playlists tab to display all the channel's existing playlists. Only channel owners can see the Playlists tab.

From this page, you can:
- Search Playlists, by entering a search term in the Search Playlists area.
- Create a Channel Playlist
- Edit a Channel Playlist
- Embed a Playlist
- Modify Channel Playlist Order

Editing a Channel Playlist

You can modify a playlist's details, content and order from the Edit Playlist dialog.

After you have created a Channel Playlist, you can modify a playlist's details, content and order from the Edit Playlist dialog.

To access the Edit Playlist dialog and modify details

1. Open the Channel Playlists tab.
Creating and Managing a Channel

2. Select the Playlists tab and click Edit for the playlist you want to modify.

   ![Edit Playlist](image)

   The Edit<playlist name> window is displayed.

3. In the Set Details section, modify the text in the relevant fields and click Save.

   ![Edit Playlist](image)

   **To modify a channel playlist's content and/or order**

   - In the Add Media section:
     - a. To add content, select one or more items from the list on the left and click Add.
        
        A green check-mark appears next to the Add button of items already in the Playlist.
     - b. To remove content, click on the x next to the item you want to remove.
     - c. To rearrange content in the Playlist, drag-and-drop the items on the right according to the order you want them to be played.

   ![Edit Playlist](image)

   **Embedding a Playlist**

    Channel Playlists are created so that you can share a certain selection of Media Assets with others through other web pages. Use the Embed feature to share your playlists by rendering the player and linking to the media assets as HTML code that can be added to any HTML page.

    **NOTE:** Channel Playlist content is publicly shared. Media assets in the playlist can be viewed over the web, no login is required. If the content you are embedding needs to be secured, embed the playlist on a page that requires login.
Creating and Managing a Channel

To generate Embed code for a channel

1. Open the Channel Playlists tab.
   The embed feature supports the following media formats: Video, Audio, Image, YouTube and Live.
2. Choose the Playlist that you want to Embed and click Embed.

   Edit Education

   Details   Members   Playlists

   Successfully added a new playlist: Educational Playlist

   1 Playlist

<table>
<thead>
<tr>
<th>Title</th>
<th>Type</th>
<th>Description</th>
<th>Entries</th>
<th>Copy Embed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Educational Playlist</td>
<td>Manual</td>
<td>educational videos</td>
<td>4</td>
<td>Embed</td>
</tr>
</tbody>
</table>

   The Embed Playlist dialog is displayed.

   Embed Playlist


3. Choose the Embed Type code to be generated.
4. Choose the playlist’s layout.
   Clicking on an option automatically generates the embed code.
5. Copy the code from the code window:
   For example, if you choose to create an Iframe with a horizontal layout, the code displayed should be as follows:

Testing the Embed Code

After the embed code is generated you can test to see what the playlist will look like by saving the embed code to an HTML file and opening it in a browser.

The example code renders as follows:

Modifying the Channel Playlist Order

Modifying the Channel Playlist Sequential Order is the process of defining the existing Playlist's order of appearance in the Channels page. Use the Channel's Playlists Tab to modify the channel playlist order.

To Reorder Playlists:

1. Access the Channel Playlists tab. See To Open the Playlists tab.
2. Drag and drop to reorder the Playlists.
3. Click Save to apply your changes.
Working with Channel Playlists

The following topic describes how users can view and work with the Channel Playlists page. You can view and access Channel Playlists if the feature is enabled by your administrator and there are Channel Playlists created for a specific channel see: Creating a Channel Playlist.

Viewing a Channel Playlist

To view a Channel Playlist

1. Select My Channels to open the My Channels page.
2. Click on a Channel to display the Channel's content.

Playlists are displayed by name and accompanying thumbnails to help identify the content of the Channel Playlist.

3. Click on one of the Channel Playlist titles to open the Channel Playlist's page.
4. Click on a thumbnail to begin viewing or click on the Playlist title to open the playlist.
The Channel Playlist page consists of two main areas:

- The right pane lists the videos included in the Channel Playlist. The currently playing item is highlighted. Use the navigation buttons to skip back and forwards between the videos:

  - On the right, the Player, the player details and the comments area are displayed. See Working with the Channel Playlists Page for a full list of the actions that can be performed from this page.

**Working with the Channel Playlists Page**

The Channel Playlists Page consists of the following components:

- **Player** - uses standard video player features.
- **Details** - clicking on Details shows the Description, the Tags associated with the item and where the item appears.
• **Attachments** – Lists available attachments for downloading.

<table>
<thead>
<tr>
<th>File Name</th>
<th>Title</th>
<th>Description</th>
<th>Size</th>
<th>Uploaded At</th>
<th>Download</th>
</tr>
</thead>
<tbody>
<tr>
<td>Video_Solution_for_Media_Use_Cases.pdf</td>
<td>654.26 Kib</td>
<td>Jun 18, 2013</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

• **Share** – clicking on Share displays the different options for sharing and embedding the current media item. For more information, see Embedding a Playlist

There are four options:

  o **Link to Media Page** – copy the link to share.
  o **Embed** - Grab the embed code to make the media public to all and override all entitlements defined in MediaSpace.
Email – Share via email.

**Actions** - Clicking on Actions opens a menu with the following options:

- **Edit** - Opens the item currently being played in the Edit page where you can change associated information such as details, collaboration, options and attachments.
- **Publish** - Opens the publish page with the different options for publishing the item currently being played,
- **Create Clip** – If configured allows you to create a clip from the video. See Creating a Video Clip for more information.
- **Add Quiz** – If configured allows you to create an interactive quiz for the media. See Video Quiz for more information.
- **Add to playlist** - Opens a page from which you can associate the item currently being played to an existing playlist or create a new playlist.
- **Analytics** - Directs you to the item's Analytics page where you can view a wealth of information surrounding the item and how and where it is used.
- **Delete** - deleted the selected item from the Channel Playlist

Entries/items are played one after the other automatically. After the last entry/item in the playlist plays, the player stops.