

Office Practicum Version 20.0.7 Release Notes

Note: The OP 20.0.6 release was for Beta clients only.

Release Dates:

- On-Premise Clients: January 16, 2020
- Cloud Clients: January 18, 2020

Note: If any content in these release notes discusses an issue that has medical implications, that text is displayed in **red** font.

Improved Functionality

The following are improved functionalities or enhancements made to the software in OP 20.0.7.

Location	Description and Workflow
<p>Encounter Note- BMI Diagnosis Logic Clinical, Practice Management, or Billing tab > Patient Chart > Encounters > New Note or Open Note > Assessment</p>	<p>The BMI Diagnosis Logic (an auto-calculate BMI checkbox) that exists for Well Visits has been added to the Assessment tab for Encounters.</p>
<p>Well Visit Note- School Exam Section Clinical, Practice Management, or Billing tab > Patient Chart > Well Visits > Open Note > Audit Report Note</p>	<p>The School Exam section has been removed from the Audit Report Note on finalized Well Visits.</p>
<p>Patient Chart- Print Demographics Clinical, Practice Management, or Billing tab > Patient Chart > Demographics > Print button</p>	<p>When the user prints from the Demographics window:</p> <ul style="list-style-type: none"> • If the user is logged in as a provider, the Provider field will default to that provider. • If the user is logged in as a non-provider, the Provider field will default to the patient’s PCP.

Resolved Issues/Fixes

The following items have been identified as issues in the software and have been fixed in release OP 20.0.7.

Location	Description	Fix
VFC Status Clinical, Practice Management, or Billing tab > Patient Chart > Insurance > VFC Status	When updating the VFC status in Insurance, the VFC status was not refreshing the Demographics until users closed the Patient Chart.	When updating the VFC status in Insurance, the VFC status will refresh the Demographics as expected.
Patients due for Vaccines Clinical, Practice Management, or Billing tab > Patient Chart > Immunizations > Forecast tab	Patient vaccines that were Due were displayed in gray instead of green on the Immunizations Forecast tab.	Patient vaccines that are Due will be displayed in green on the Immunizations Forecast tab.
Newborn History Percentiles Clinical, Practice Management, or Billing tab > Patient Chart > Vitals/Growth > Growth Charts Clinical, Practice Management, or Billing tab > Patient Chart > Vitals/Growth > Growth Measurements	When newborn measurements were entered on the Birth Info tab, the percentiles were not calculating and correctly showing on the Growth Charts and Growth Measurements tabs.	When newborn measurements are entered on the Birth Info tab, they will be calculated as expected and display correctly on the Growth Charts and Growth Measurements tabs.
Patient Statements Multiple	When Statements were generated between statement cycles, the application logic assumed it was not necessary to send the next monthly Statement even if there was a balance owed.	Statements that are generated from the Chart or in daily batches from the Tracking Schedule window for scheduled patients with balances due will <i>not</i> disrupt the normal statement cycle for those patients.
Bulk Statement Print Confirmations Billing tab > Billing Center button > Statements tab > Bulk Statements button > Begin Batch button >	When printing a batch of Statements, users were not getting pop-up messages to confirm the actions that they wanted to take. The Queue was automatically clearing all Statements. If there were issues with printing, the users had to re-create the batch.	When printing a batch of Patient Statements, all of the expected pop-ups will populate. Users can confirm the actions that need to occur and ensure they will not have to re-create the batch.
Bulk Statement Run Time Billing tab > Billing Center button > Statements tab > Bulk Stmtms button > Begin Batch button	Running Bulk Statements for a significant number of statements (350+) was taking an extensive amount of time (over 20 minutes).	Bulk Statements will run in an optimal amount of time.

<p>Clinical Work- Scope drop-down Main Navigation Panel > Any Clinical Option > Scope drop-down menu</p>	<p>When users changed the Scope from Me to a specified user using the User drop-down menu, the users within the location were not being displayed.</p>	<p>When opening the Clinical Work window, the location is set to the current location and the appropriate set of users for the chosen location are displayed in the Scope drop-down menu.</p>
<p>Privacy/Sharing- Consent Status and Effective Date Clinical, Practice Management, or Billing tab > Patient Chart > Demographics > Privacy/Sharing > Consent Status and Effective Date drop-down menus</p>	<p>When users selected a Consent Status and Effective Date in the Privacy/Data Sharing window, the entries were not being saved.</p>	<p>When the Documented Consent or Immunization Registry reminder grids are edited, the changes will be automatically saved upon exiting the window. Headers were also removed from the drop-down menus in those grids.</p>
<p>History- Birth Info Clinical, Practice Management, or Billing tab > Patient Chart > History > Birth Info tab</p>	<p>When users entered any data on the Birth Info window, they received an error. The data was saved, but the error caused confusion for users.</p>	<p>Birth information can be entered and will be saved without error.</p>
<p>Adjudications- Adjustment Codes Billing tab > Billing Center button > Adjudications tab > Post Payments</p>	<p>Some payers were sending more adjustment codes per line item than expected. In those cases, not every adjustment was processed, which made the payment seem out of balance.</p>	<p>Adjustment Codes were mapped to enable clients to post Adjudications without error.</p>
<p>Claims- Assisted By field Clinical, Practice Management, or Billing tab > Patient Chart > Charges > New Claim button > Assisted By field or Patient Chart > Claims > Edit button Assist By field</p>	<p>When creating or editing a Claim, changes to the Assisted By field were not saving.</p>	<p>When creating or editing a Claim, changes to the Assisted By field will be saved.</p>
<p>Calendar Schedule- Billing tab > Schedule button</p>	<p>Users were unable to view all of the details (such as Sum Co-Pay Rec'd) in the Status bar located at the bottom of the Calendar Schedule window.</p>	<p>Users will be able to view all details in the Status bar of the Calendar Schedule window.</p>
<p>Survey Questions - Alerts Clinical tab > More drop-down menu (in Customize section) > Surveys</p>	<p>The Alert Type drop-down menu was not being displayed for Surveys, therefore, Providers were not being alerted to Survey's scoring above or below a selected value.</p>	<p>Users will have the ability to select an Alert Type for Surveys and Providers will be alerted to Survey's scoring above or below a selected value.</p>

Database Connection Error Multiple	Practices with a server on-premise received error messages regarding dropped connections while working in the Problem List, Allergies and General Note Transactions	Identified and corrected a potential source of database connection error messages related to Problem List, Allergies and General Note Transactions.
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