

Office Practicum Version 20.0.12 Release Notes

Release Dates:

- On-Premise Clients: 02/19/2020
- Cloud Clients: 02/19/2020

Note: If any content in these release notes discusses an issue that has medical implications, that text is displayed in **red** font.

Resolved Issues/Fixes

The following items have been identified as issues in the software and have been fixed in release OP 20.0.12.

Location	Description	Fix
Superbills - Superbill Exists Status Admin tab > Global Preferences > Billing tab > Superbill tab	The Superbill Exist status was updated to Superbill <i>Exists</i> in the OP 20.0.11 release.	A fix was implemented to ensure all Billing Statuses that were Superbill Exist are now Superbill <i>Exists</i> .
Messages - Attachments for Direct Messages Clinical, Practice Management, or Billing tab > Patient Chart > Messages Main Navigation Panel > Messages	In the OP 20.0.11 release, OP resolved an issue to save the file extension (JPEG, PNG, etc.) when a user selects an image file to upload into the Document Management window. When the image is attached to a direct message, it must have a file extension in order for the recipient to open it. Cloud clients reported that they were unable to load PDFs from their document warehouse.	OP reverted this change due to it causing a critical issue for our clients. Cloud clients can successfully load PDFs from their document warehouse.
Insurance Validation Clinical, Practice Management, or Billing tab > Schedule button > Calendar radio button	In the OP 20.0.11 release, an update was made to the Tracking screen so that insurance validation during scheduling is reflected.	OP reverted this change due to it causing a critical issue for our clients. The insurance validation will no longer show green for future appointments created if validation did not occur.