## **LW WebTracker**

# WHY?

- Old fashioned tool
  - Ugly style
  - Ugly colors
  - $\circ$  Limited
- Planned delivery date not always correct
- 1st step to new DC-online

## Connection to dealerzone

#### deceunynck.be/nl



Nikon glazen

De Ceunynck glazen

Monturen

Software & Instrumenten

Easy Vision



## Into the dealerzone : login & pwd

deceunynck.be/nl/dealer-zone						
		dealerzone	Over ons	Store locator	Jobs	contact
DeCeunynck	Home > Gebruikersaccount Gebruikersnaam *					
	p.perreman					
Nikon glazen	Vul uw De Ceunynck-gebruikersnaam in. Wachtwoord *					
De Ceunynck glazen						
Monturen	Geef het wachtwoord dat bij uw gebruik	ersnaam hoor <mark>t</mark> .	Paswoord verge	ten? <u>Klik hier</u>		
Software & Instrumenten	Inloggen			1		
Easy Vision			0	/		
Vragen? 03 870 37 11 info@deceunynck.be						

## Button LW WebTracker

deceunynck.be/nl/dealer-zone								
	welkom, <u>p.perreman</u> (uitloggen) dealerzone Over ons	Store locator Jobs contact ScreenConnect Teamviewer 🛄 Nederlands						
0	Promo-materiaal & packshots   Social media   Mijn w	re locator Jobs contact ScreenConnect Teamviewer Image: Nederlands     Catalogi & prijslijsten   nieuws   evenementen   Video's   Bel ons: Bel ons: 03 870 37 11 Mail ons: 03 870 37 11 info@deceunynck.be 037 37 - E-mail: lensorder@deceunynck.be 037 13 - E-mail: frames@deceunynck.be 37 34 - E-mail: a.logel@deceunynck.be 37 34 - E-mail: a.logel@deceunynck.be						
DeCeunynck	Home > Users > p.perreman							
Nikon glazen	Welkom, opticien p.perreman!	Bel ons: Mail ons:						
De Ceunynck glazen	Hoe kunnen we u vandaag helpen?	03 870 37 11 Into@deceunynck.be						
Monturen								
Software & Instrumenten	Customer service brillenglazen:	T. 03 870 37 37 - E-mail: <u>lensorder@deceunynck.be</u>						
Easy Vision	Customer service Moltaren. Customer service Nidek: T. Marketing / Communicatie:	Customer service montaren. 1. 03 870 37 75 - E-mail: <u>contact@deceunynck.be</u> Customer service Nidek: T. 03 870 37 75 - E-mail: <u>contact@deceunynck.be</u> Marketing / Communicatie: T. 03 870 37 34 - E-mail: <u>a logel@deceunynck.be</u>						
	henceng, communicater							
	⊥ Download promo-materiaal & packshots	土 Catalogi & prijslijsten						
	Webtracker	NOW						

## How to change correct

### Week before

- ⇒ Agenda OK,
- ⇒ Hans gives visits to Pedro
- ⇒ Pedro makes password

### Rep visits customer

- 1st : Jan Van den Bremt (03/870.37.59)
  - 2nd : Natasja Machiels (03/870.37.26)
  - 3rd : Mireille De Brandt (03/870.37.02)
  - 4th : Pedro Perreman (03/870.37.58)



## WebTracker page

wt.deceunynck.be



## Remember password !



ID ↓ îì	Туре	Reference ∜ îî	Lens type	Entered on / at	Status man ufacturer ∜ ↑	Statusdate	Job No ∜ ¶	Date of delivery	Action
88375/3	Ν	A0450/3	B: Nikon Pr Power Inf12 1	15.02.2020 09:39:31	Processing	15.02.2020 09:39:44	2002150021	21.02.2020	Print
88380/2	N	A015/2	B: Nikon AS 1.6 HCC+ Stoc	15.02.2020 09:37:05	Processing	15.02.2020 09:41:00	2002150020	17.02.2020	Print
88380/1	N	A015/1	B: Nikon AS 1.67 sv rx	15.02.2020 09:36:43	Processing	15.02.2020 09:36:59	2002150019	21.02.2020	Print
88381/1	F	A107/1	B: Nikon Soltes Wide 1.6	15.02.2020 09:34:51	Processing	15.02.2020 10:00:45	2002150016	21.02.2020	Print
88367/1	F	a088/1	B: Anateo Plus Mini 1.74	15.02.2020 09:34:51	Processing	15.02.2020 10:00:45	2002150015	21.02.2020	Print
88365/1	F	a058/1	B: Anateo Plus Mini 1.6	15.02.2020 09:34:37	Processing	15.02.2020 09:41:00	2002150014	17.02.2020	Print
88355/1	F	a047/1	B: Nikon Relaxsee Neo 1.6	15.02.2020 09:34:23	Processing	15.02.2020 09:34:37	2002150013	21.02.2020	Print
88378/1	N	a085/1	B: DC Savers 1.6 HMC+ St	15.02.2020 09:17:10	Processing	15.02.2020 09:17:20	2002150011	17.02.2020	Print
88376/1	N	a093/1	B: DC Savers 1.6 HMC+ St	15.02.2020 09:16:56	Processing	15.02.2020 09:17:07	2002150010	17.02.2020	Print
88373/1	N	a111/1	B: DC Savers 1.6 HMC+ St	15.02.2020 09:16:46	Processing	15.02.2020 09:16:53	2002150009	17.02.2020	Print
88370/1	N	A041/1	B: Nikon AS 1.67 sv rx	15.02.2020 09:16:32	Processing	15.02.2020 09:16:46	2002150008	21.02.2020	Print
88359/1	N	a082/1	B: Nikon AS 1.74 Tr Grey	14.02.2020 09:35:08	Processing	14.02.2020 09:35:20	2002140013	20.02.2020	Print
565529	N	A008/1	L: Nikon 1.6 HCC Stock	13.02.2020 13:29:57	Processing	15.02.2020 09:30:00	2002130134	15.02.2020	Print

## FAQ

- Q: How can I have access to the dealerzone ?
   A: Request to send to Marketing who can add login & pwd for dealerzone
- 2. Q: How can I have access to the WT ?A: CSS or Sales can give login & pwd for WT. Login = customer number
- 3. Q: What about Now-button ?A: Coming soon
- 4. Q: Does ECP need to go over dealerzone to access the WT ?A: Yes, WT via dealerzone, not an isolated link in favorites

## Remarks

- ScreenConnect (SC) can be used to reach ECP. Contact JVB to get access to SC Mastermode
- JVB will be trainer for SC Mastermode
- <u>LW WebTracker deployment</u> : overview ECP deployment
- Credentials for DealerZone and WT are not the same
- WT password will be complex-pwd, must be changed also in LW ERP backoffice.
- If ECP is using DCOnline, pwd needs to be changed to the same of WT (complex one).
- Both CSS and Sales must be able to deploy at ECP