

Team meeting CSS

2/3/2020



Agenda

- Success of the month
- Update intikfouten retours
- Analyse focustickets februari
- Nikon Ultimate Countdown
- A compliment a day...





Success of the month



Suggesties doormailen
tegen vr 5/3!

Update intikfouten retours

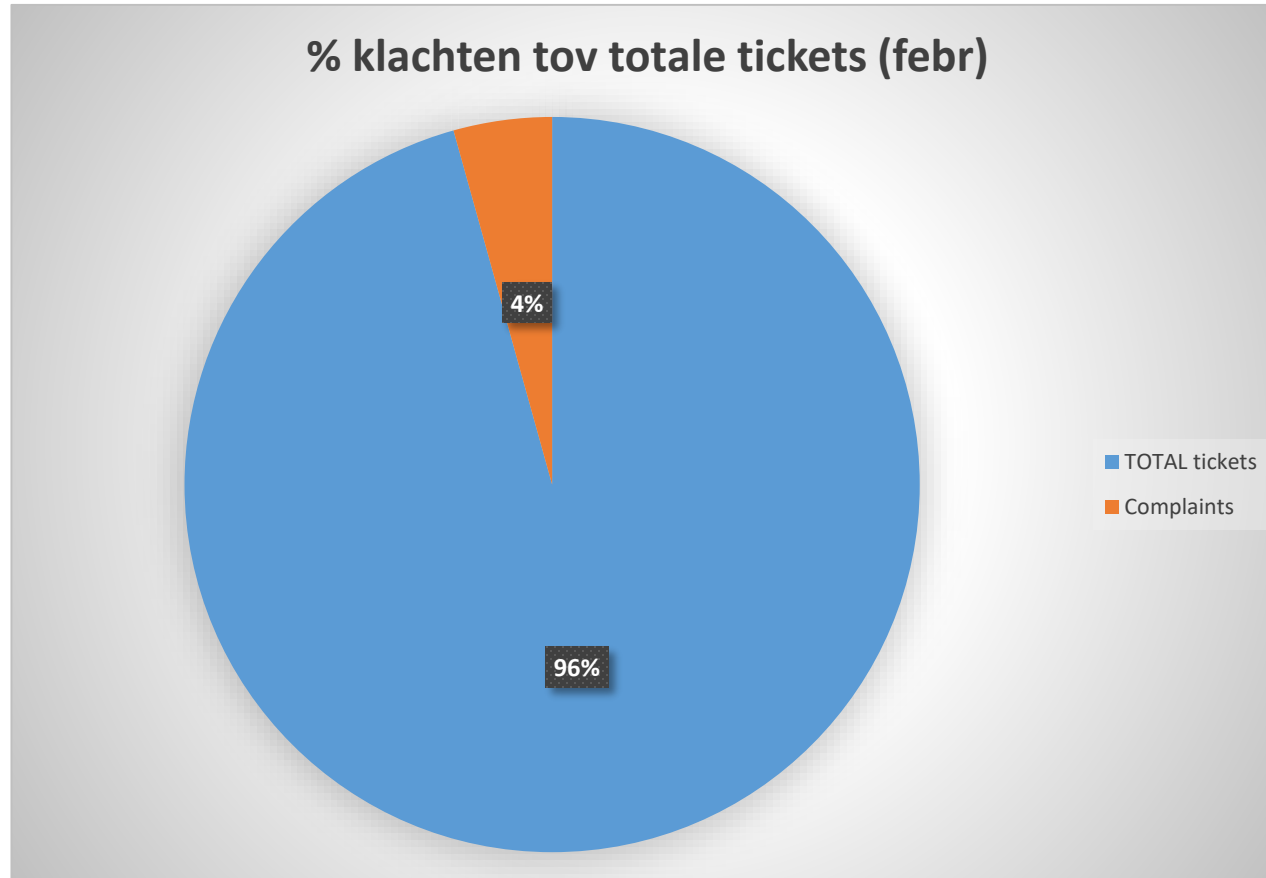
Maand	Totaal crediteringen	Waarvan intikfouten	% intikfouten
Maart	338	34	10,1
April	328	27	8,2
Mei	402	43	10,7
Juni	332	34	10,2
Juli	447	43	9,6
Augustus	361	20	5,5
September	387	19	4,9
Oktober	408	22	5,4
November	351	16	4,6
December	355	21	5,9
Januari	248	8	3,2
Februari	326	18	5,5



Analyse focustickets: klachten 2020

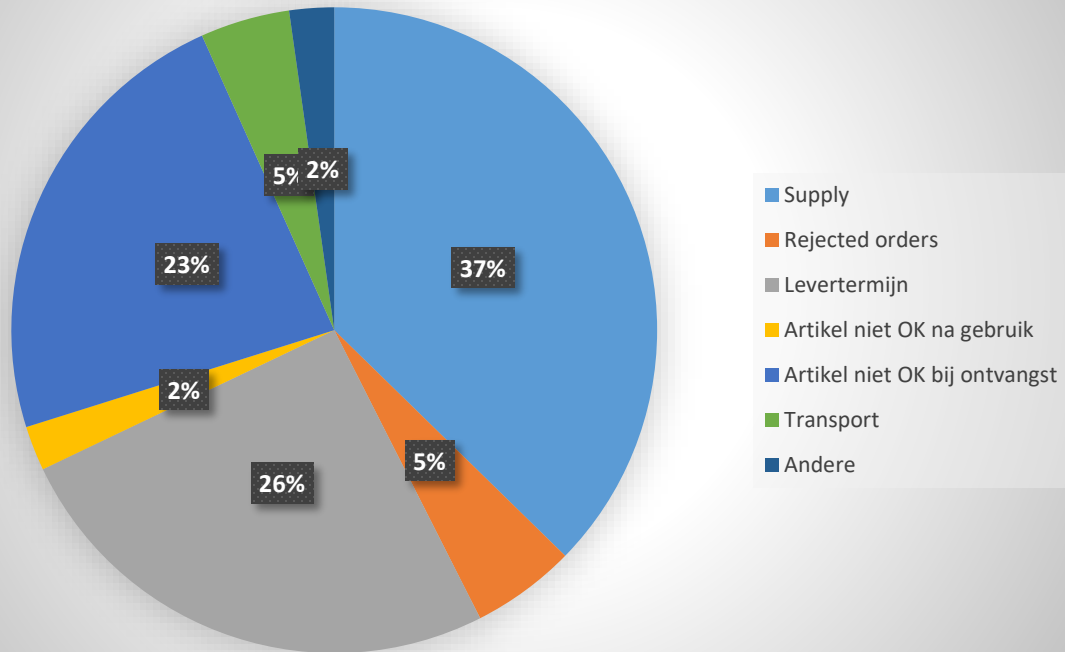


Analyse focustickets: klachten 2020

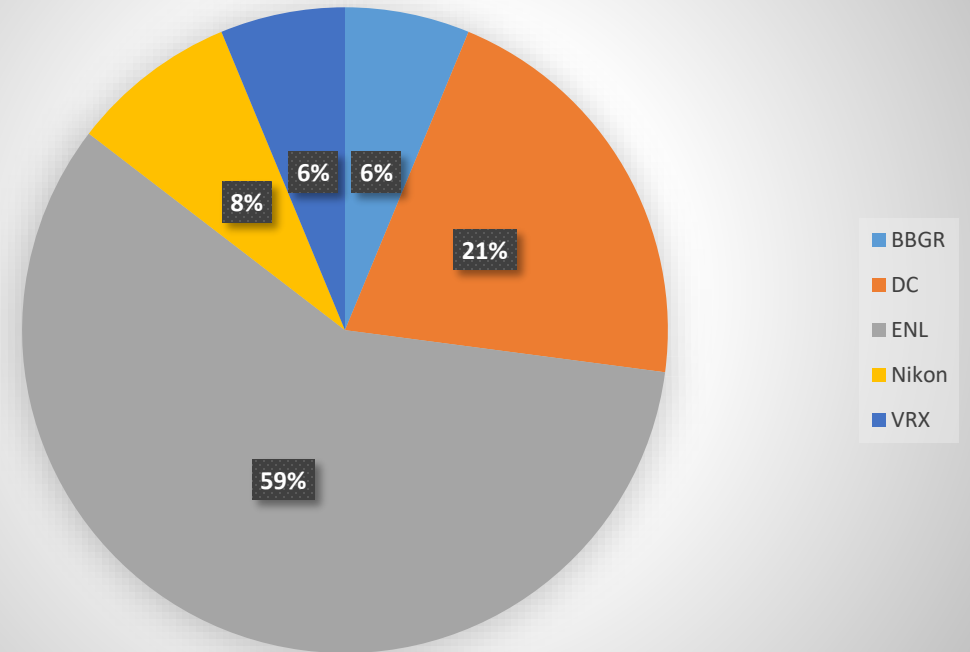


Analyse focustickets februari

Complaints by type



Complaints Supply Chain



NIKON ULTIMATE COUNTDOWN

PRESIO
ULTIMATE
SP

PRESIO ULTIMATE SP
Redefining Vision,
YOUR WAY



NIKON ULTIMATE COUNTDOWN

10

WEEKS TO GO BEFORE SAILING EVENT



NIKON ULTIMATE COUNTDOWN



24/2

2/3

9/3

16/3

23/3

30/3

6/4

13/4

20/4

27/4

4/5

NIKON ULTIMATE COUNTDOWN



TEASER NIKON CUSTOMERS

NIKON ULTIMATE COUNTDOWN



TEASER
NIKON
CUSTOMERS

- LIST ECP'S
SOFT LAUNCH
/ SAILING
EVENT
- ONBOARDING
SALESTEAM
ON FULL
LAUNCH

PRODUCT
TRAINING
INTERN

- PRODUCT
- APP
- MARKETING POS
- ONE PRICE

- ECP TRAINING
- HOUSEWARMING
- SOFT LAUNCH

INVITE TO ECP

NIKON ULTIMATE COUNTDOWN

PRESIO
ULTIMATE
SP

24/2

2/3

9/3

16/3

23/3

30/3

6/4

13/4

20/4

27/4

4/5

4/5

SAILING EVENT

20 ECP's
Nieuwpoort
1 day



NIKON ULTIMATE COUNTDOWN

ADVANTAGES OF PARTICIPATING SOFT LAUNCH FOR ECP:

- Special training
 - Technical
 - Marketing
 - One Price
- Participation Sailing event
- 1 Free Pair (personal Use)
- Voucher(s) Free pairs ophthalmologist

NIKON ULTIMATE COUNTDOWN



klNr Co	Naam	PM	PP	WI	Totaal
10023600	VAN BOCKSTAL-LOKEREN	56	110	286	452
10020080	ONGHENA-NIEUWKERKEN-WAAS	388	50	2	440
10060420	SMEETS-VAN HOPPLYNUS-BRUXELLES 18	141	197	4	342
10090870	DEBILDE-GEMBLOUX	291	4		295
10015560	BRILART-HEULE	81	193	15	289
10014650	BRILART-TORHOUT	18	226	36	280
10015960	JUMA-DE HAAN	173	72	22	267
10025390	BOGAERT OPTIEK-AALST	130	20	61	211
10026170	VERSCHELDEN-BELSELE	19	12	177	208
10040580	OPTIEK BETER-ZIEN-VLIERMAAL	127	23	33	183
10020750	SONCK-LOKEREN	8	81	88	177
10013290	LANNOO-SINT-ANDRIES-BRUGGE	56	106	12	174
10023670	INN-WAARSCHOOT	91	49	27	167
10025220	NATHALIE-DRONGEN	125	39	2	166
10081090	HUGON C.-MONS	77	70		147
10026310	ONGHENA OPTICIENS-BEVEREN-WAAS	115	19	3	137
10052320	FREIJA-BUIZINGEN	12	44	75	131
10085930	D & D OPTIC-LA LOUVIERE	90	26	12	128
10025020	JOKE OPTIEK-HEUSDEN	7	98	19	124
10015110	OLIVIER OPTIEK-NIEUWPOORT	4	113	2	119
10105630	ENTREVUE-HENRI-CHAPELLE	18	81	14	113
10080060	FURNAL-CHARLEROI	16	95		111
10024950	BOURGOY OPTIEK-SCHOONAARDE	14	8	63	85
10092310	VEROPTIQUE S R L-PHILIPPEVILLE	84			84
10042830	OPTIEK ELLEN-PAAL	45	30	8	83
10023590	VERCRUYSS-STEKENE	4	78		82

A compliment a day...

- We gaan het rijtje af... Wat vind jij zo speciaal of bewonderenswaardig aan de collega naast jou...



IK BEN BLIJ DAT GIJ



IN MIJN TEAM ZIT