California Lutheran University

Information Technology Services

Setting up the VPN Client: "Palo Alto GlobalProtect"

Please note that only individuals with specific needs to access restricted applications such as Colleague, Control Panel, Perceptive Content or Terminal Server; or a need to have read-write access to the campus shared drives (U, V & P drives) should be using the VPN service. This is due to service and volume limitations. If you do not require direct access we recommend that you use your campus Google Drive.

To setup the VPN client on your computer, Go to:

callutheran.edu/vpn

Click on the appropriate installation file.

After downloading the installation application follow the on screen instructions to install GlobalProtect
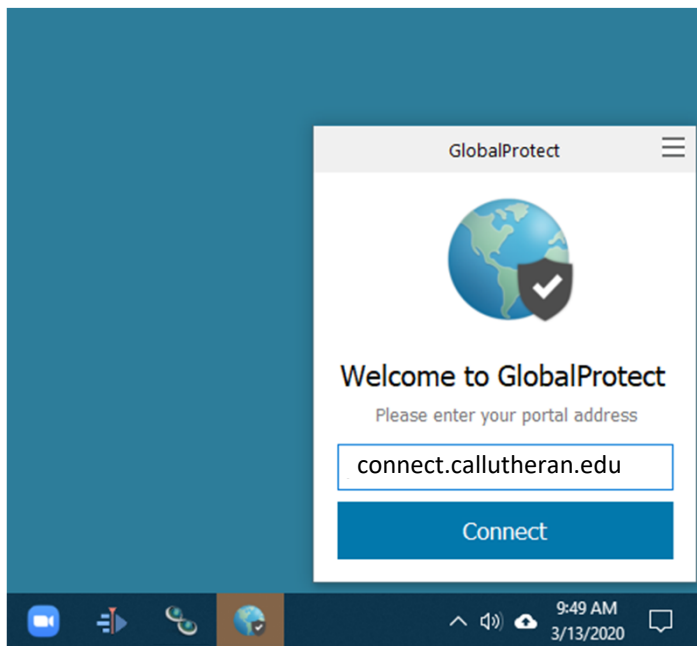
After installation, in the Welcome box enter: **connect.callutheran.edu** and click "Connect"
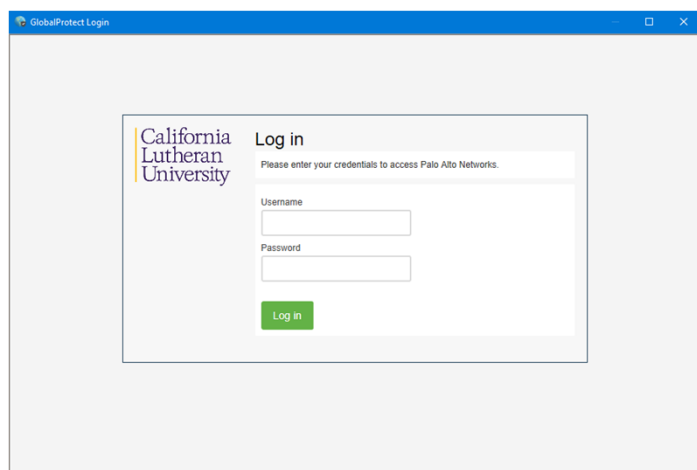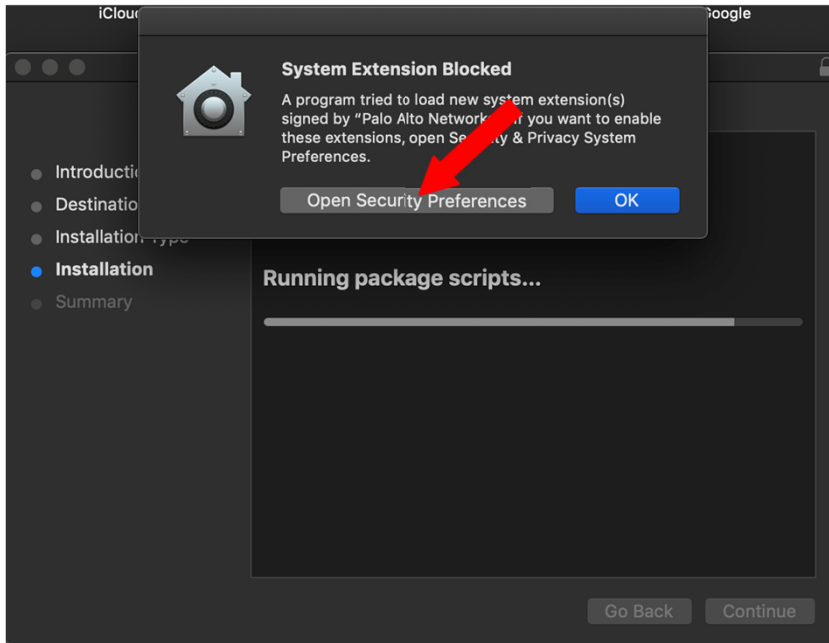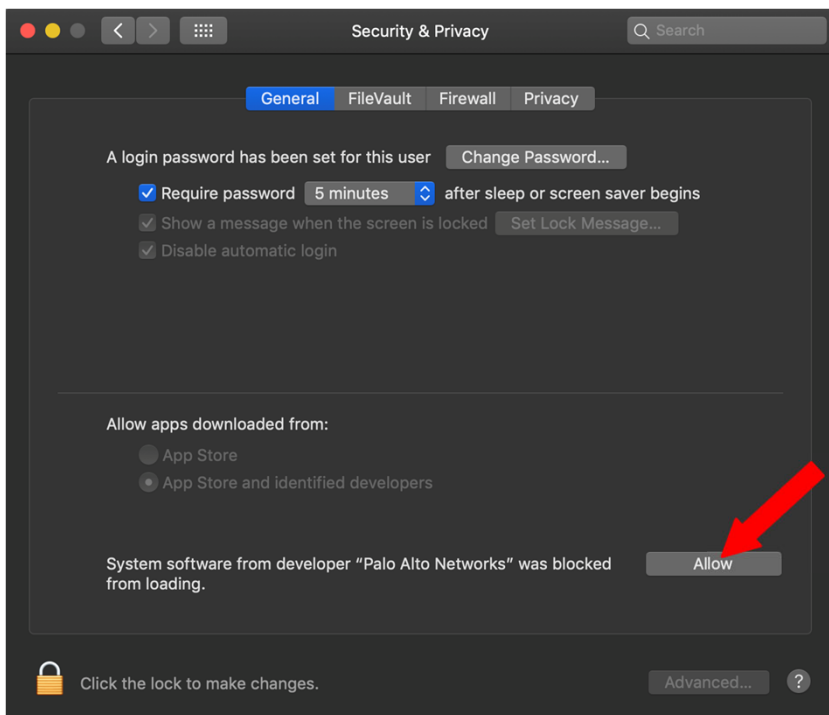

Enter your CLU credentials

Additional Instructions for Mac Users

If the message appears "System Extension Blocked" click on "Open Security Preferences"


At the bottom of the page is a button to allow blocked applications from loading. Click on "Allow" and the rest of the installation will proceed normally.
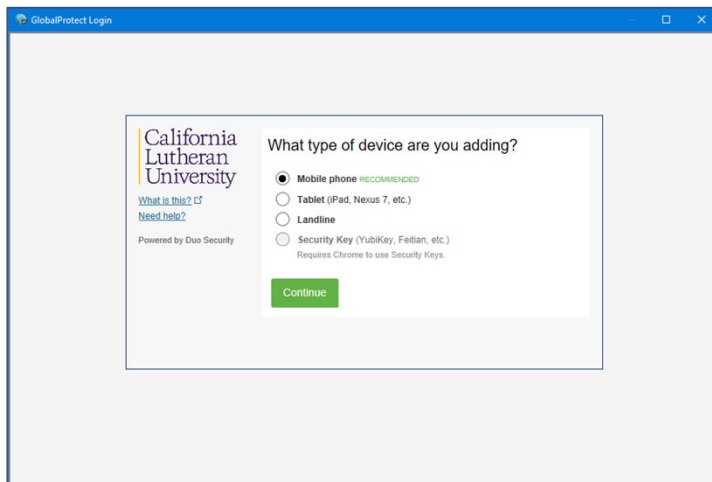
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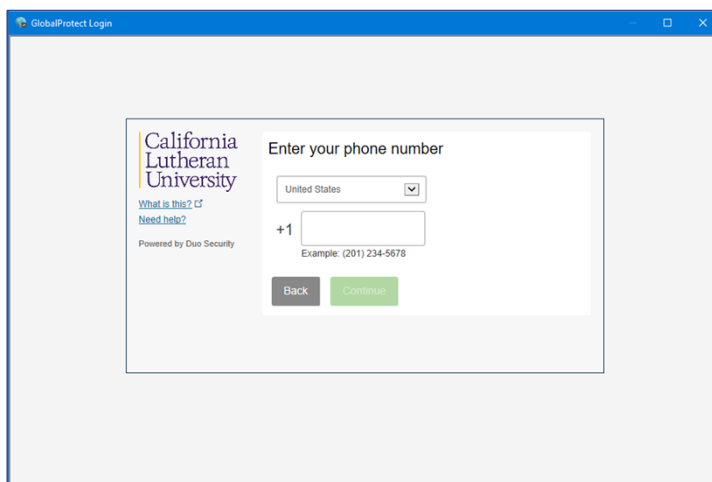## Instructions for Setting up 2 Factor Authentication

The mobile app is called: "Duo Mobile" and will be used to authenticate the VPN client. Follow these instructions to enable Duo Mobile.
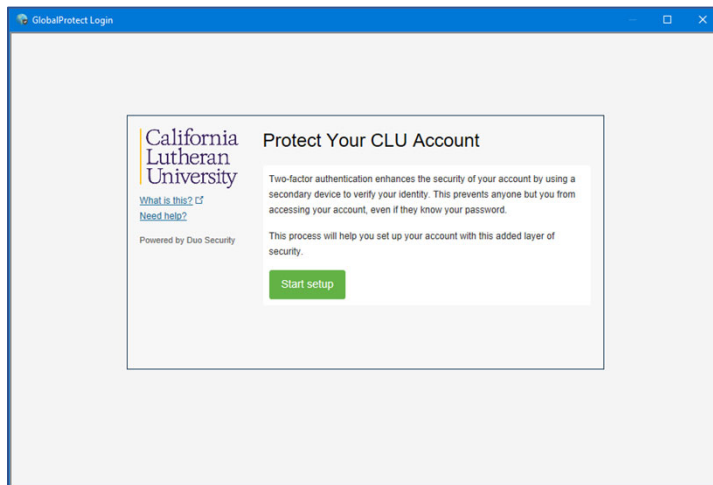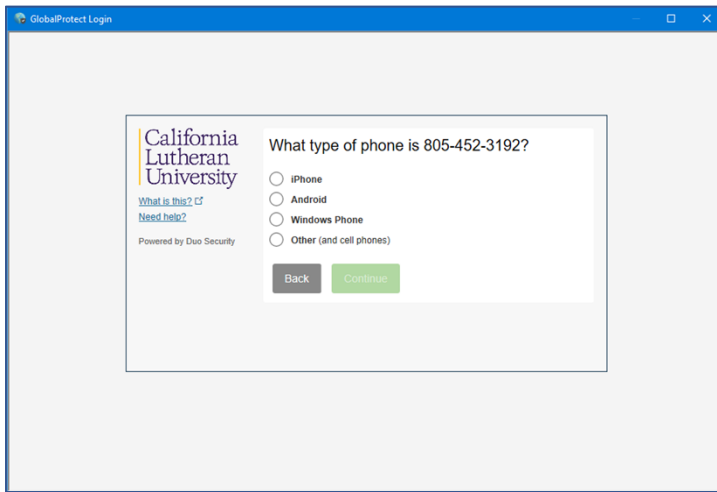

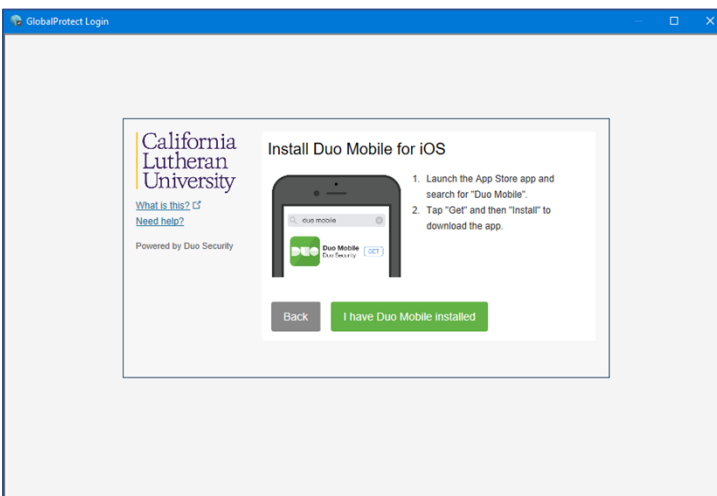To begin the process, click "Start Setup".
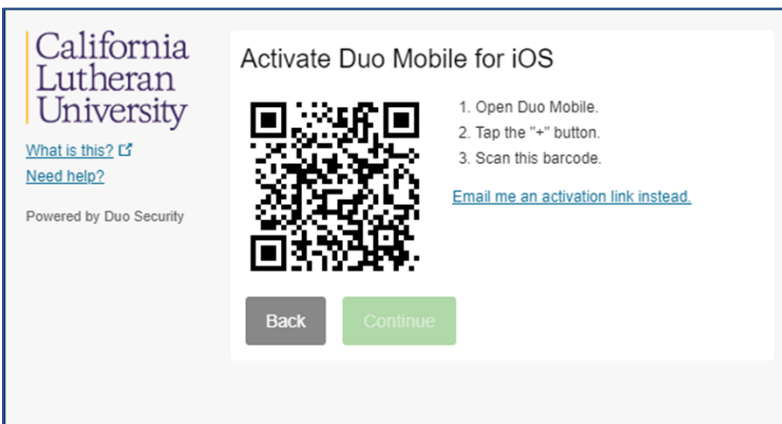

Select your device type.
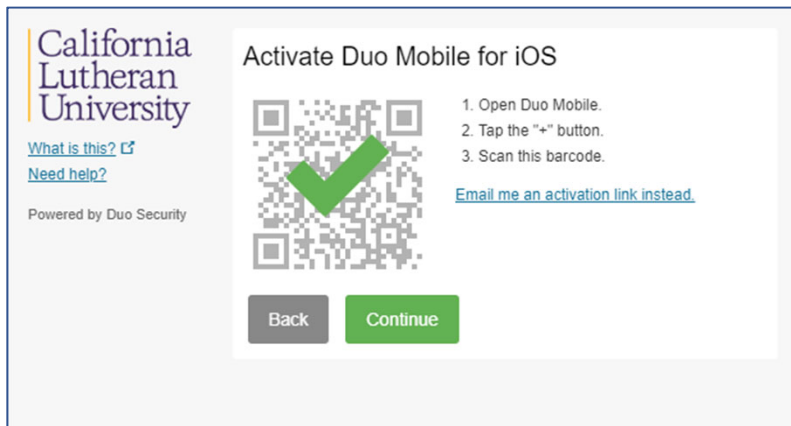

Enter your phone number
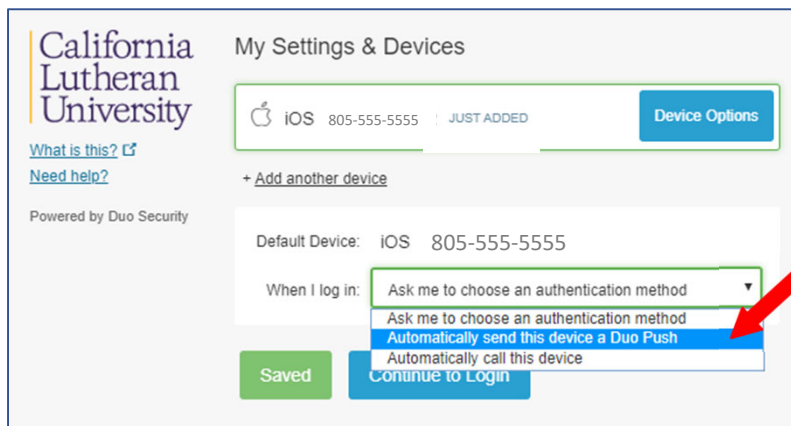
Select the operating system of your device.

Install the Duo Mobile app on your device. From the App Store for Apple, or Google Store for Android, find the "Duo Mobile" app and install.
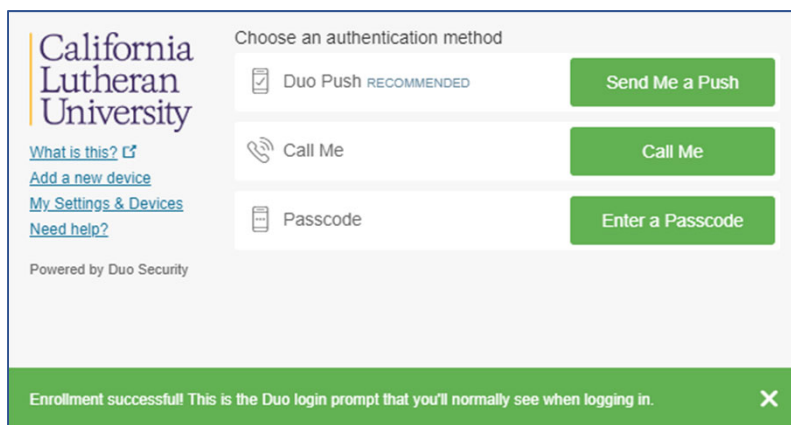

Use your device to scan the barcode on your PC

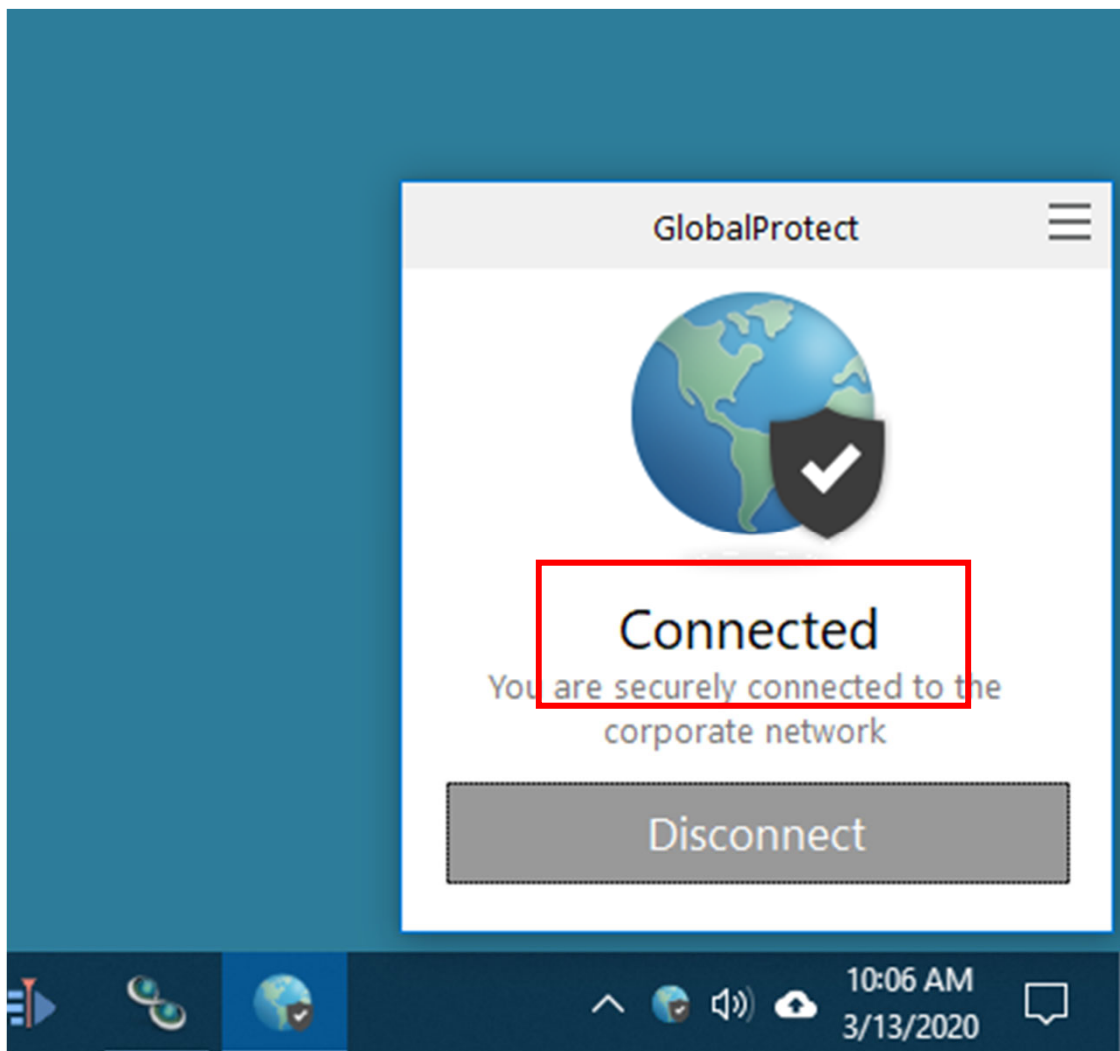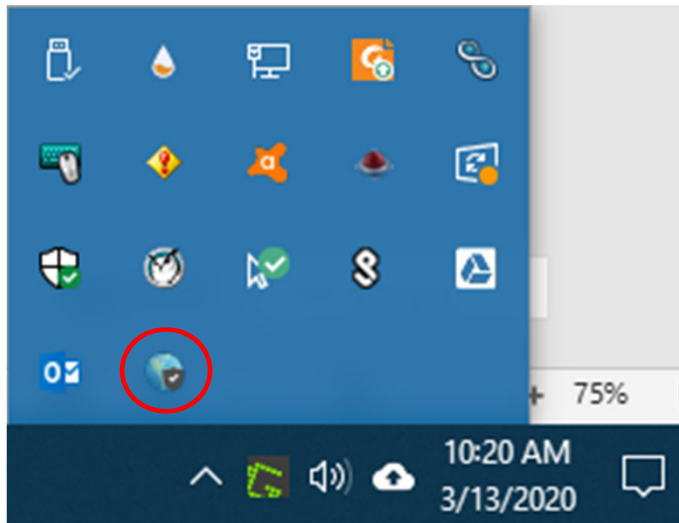Click "Continue" to activate your device

From the drop-down select "Automatically send this device a Duo Push"
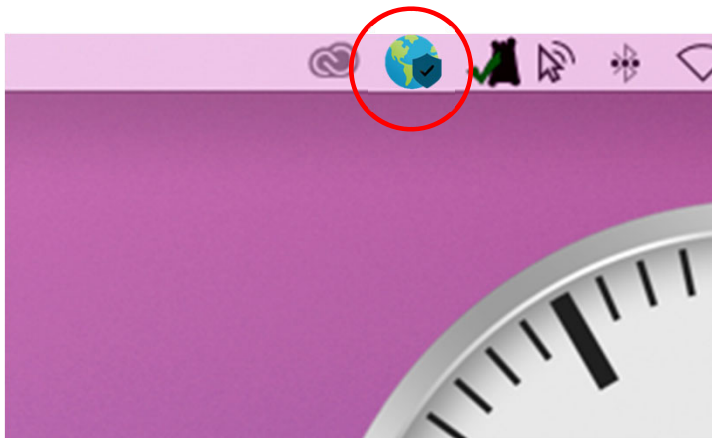

Select "Send me a Push" as your authentication method.

Once you have sent the push notification from your mobile device, the GlobalProtect dialogue box will show the VPN connected

On Windows, the application will appear in the system tray. Click on the icon and the application tray opens.

On the Mac it will appear at the top right of your screen. Click on the icon and the application tray opens.

You can also launch the application from the Windows Start Menu or the App Launcher on Mac.