

California Lutheran University

Information Technology Services

Setting up the VPN Client: “Palo Alto GlobalProtect”

Please note that only individuals with specific needs to access restricted applications such as Colleague, Control Panel, Perceptive Content or Terminal Server; or a need to have read-write access to the campus shared drives (U, V & P drives) should be using the VPN service. This is due to service and volume limitations. If you do not require direct access we recommend that you use your campus Google Drive.

To setup the VPN client on your computer, Go to:

callutheran.edu/vpn

Click on the appropriate installation file.

The screenshot shows a web browser window with the address bar displaying "callutheran.knowledgeowl.com/help/vpn-connect-client-0e698ba". The page header includes the California Lutheran University logo and "Information Technology Services". A left sidebar contains a navigation menu with links: Home, Accounts, Cybersecurity, Email Setup, FTP Server, Hardware, Purchases, Software, TechBytes, Telecom/Phones, Time Warner, and Videos. The main content area is titled "VPN Connect Client" and includes a "Last Modified" timestamp. It contains a paragraph explaining the VPN service, a section titled "How to obtain access to the VPN" with instructions to click on an installation file, and a list of three installation options: "Mac Installation", "Windows 64 bit installation" (marked as "Recommended"), and "Windows 32 bit installation". These three options are enclosed in a red rectangular box. At the bottom, there is a link to "PDF Instructions".

← → ↻ 🏠 ⓘ Not secure | callutheran.knowledgeowl.com/help/vpn-connect-client-0e698ba

California Lutheran UNIVERSITY | Information Technology Services

Home » VPN Connect Client

VPN Connect Client

Last Modified on 03/10/2020 12:00 pm PDT

The virtual private network (VPN) provides a secure connection to the Cal Lutheran campus from any computer that has an Internet connection. The VPN is available to faculty, administrators and staff. VPN will give the user the ability to access the protected network (file shares, Colleague and software that require network licensing) as if they were physically located on the Cal Lutheran campus.

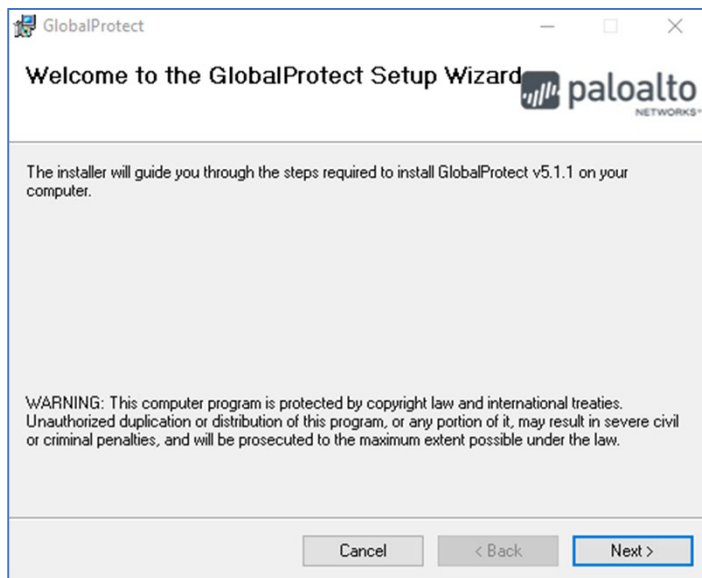
How to obtain access to the VPN

To install the VPN application (Pulse Secure) click on the appropriate installation file.

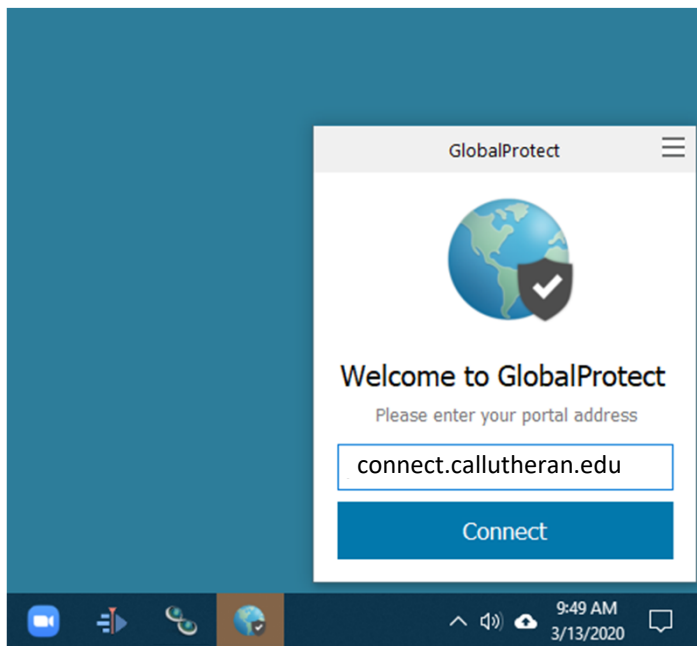
- Mac Installation
- Windows 64 bit installation *Recommended*
- Windows 32 bit installation

Follow these instructions to access the Cal Lutheran VPN

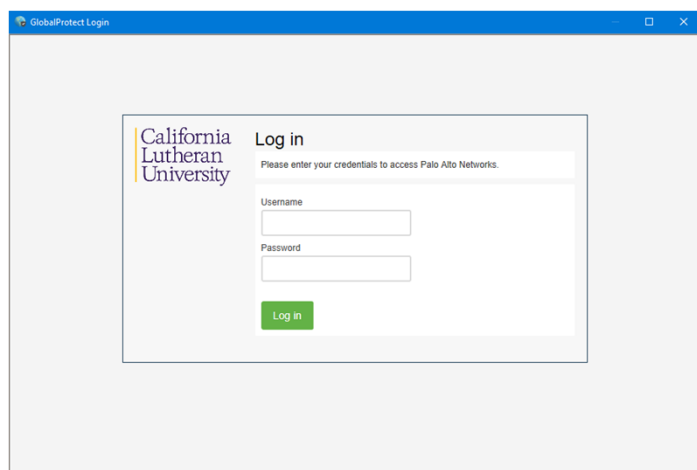
[PDF Instructions](#)



After downloading the installation application follow the on screen instructions to install GlobalProtect

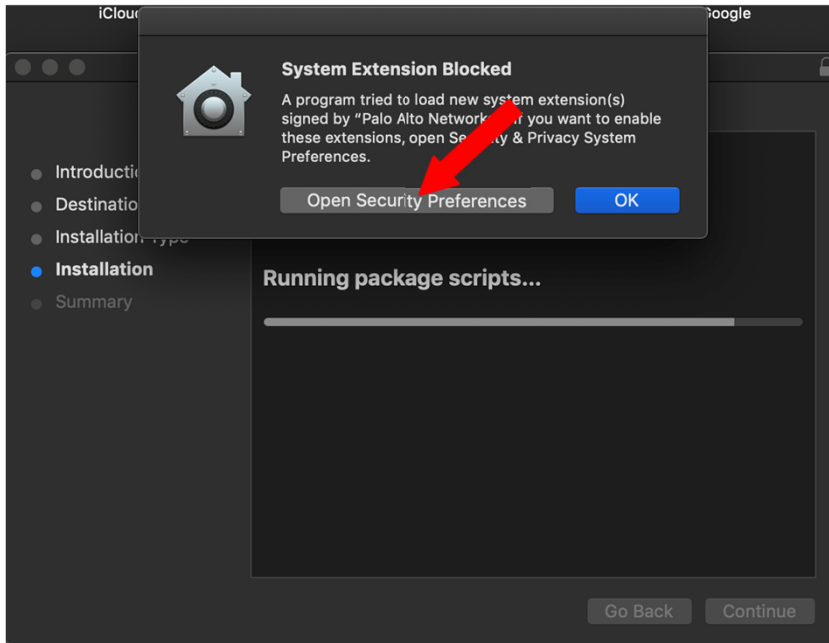


After installation, in the Welcome box enter: **connect.callutheran.edu** and click "Connect"

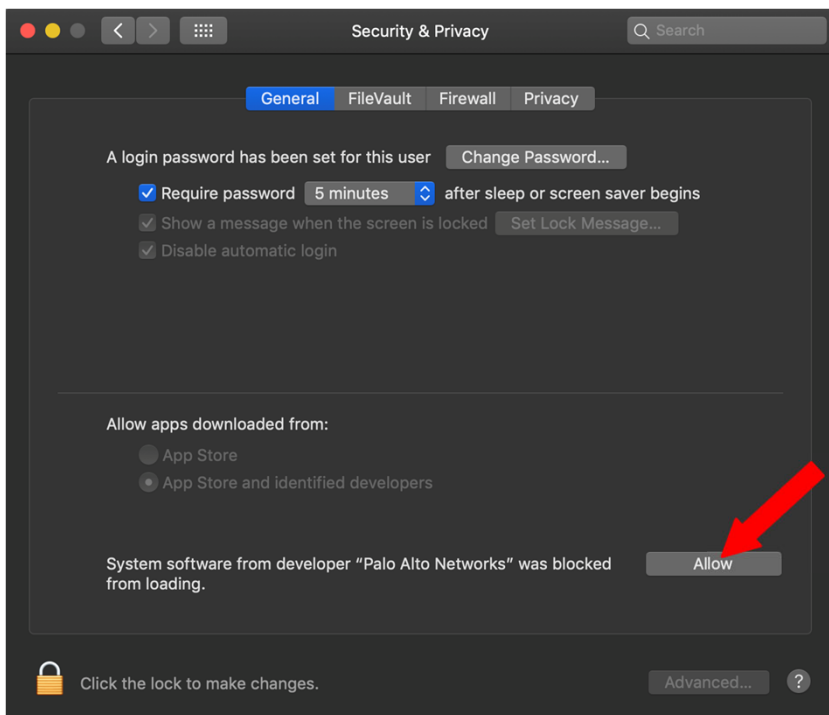


Enter your CLU credentials

Additional Instructions for Mac Users



If the message appears “System Extension Blocked” click on “Open Security Preferences”



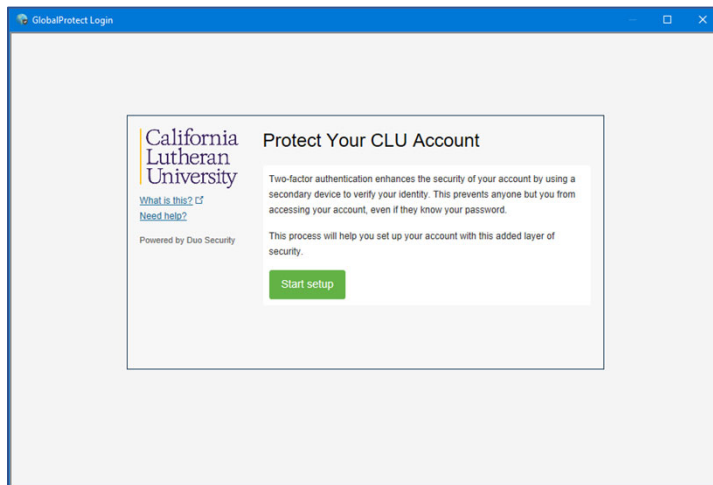
At the bottom of the page is a button to allow blocked applications from loading. Click on “Allow” and the rest of the installation will proceed normally.

California Lutheran University

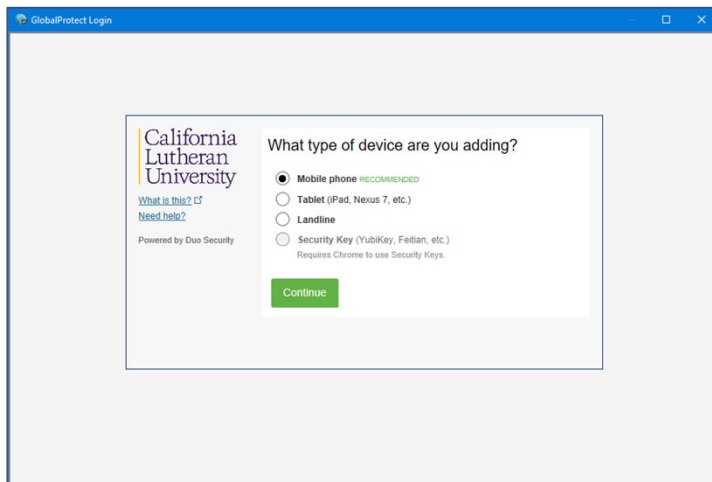
Information Technology Services

Instructions for Setting up 2 Factor Authentication

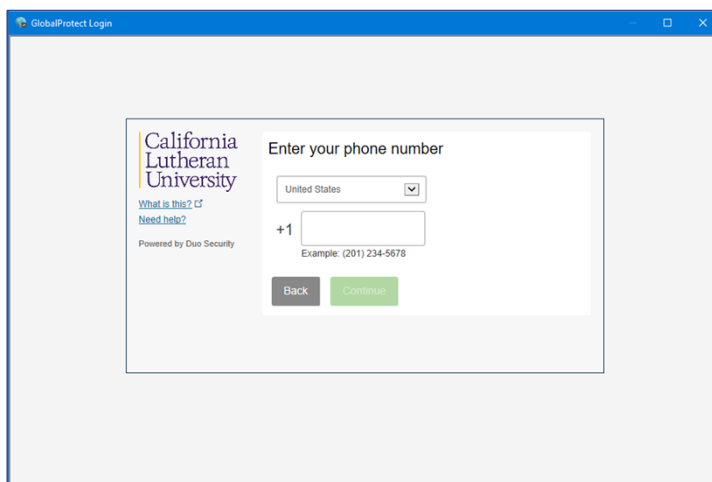
The mobile app is called: “Duo Mobile” and will be used to authenticate the VPN client. Follow these instructions to enable Duo Mobile.



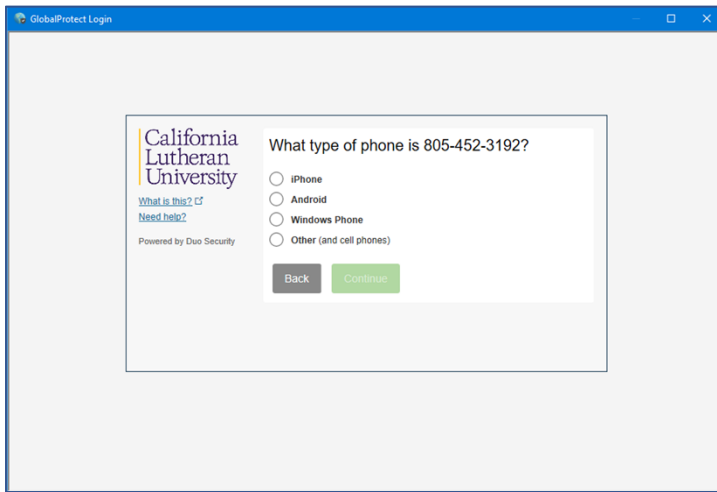
To begin the process, click “Start Setup”.



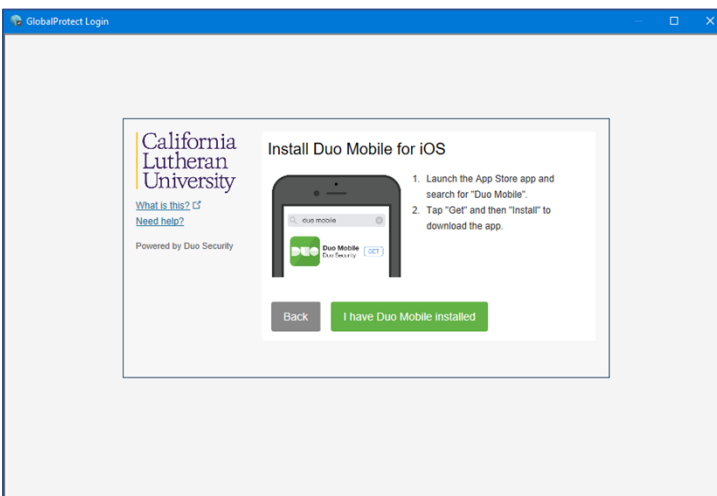
Select your device type.



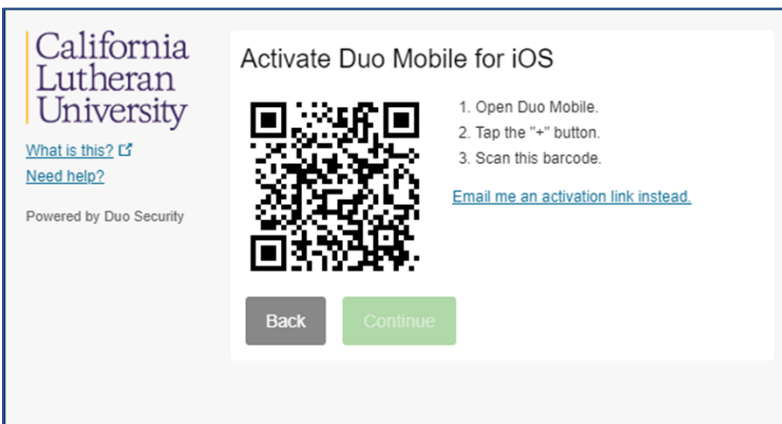
Enter your phone number



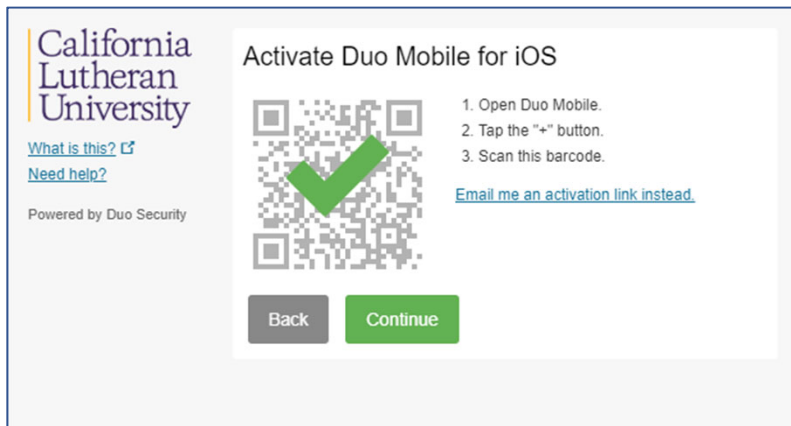
Select the operating system of your device.



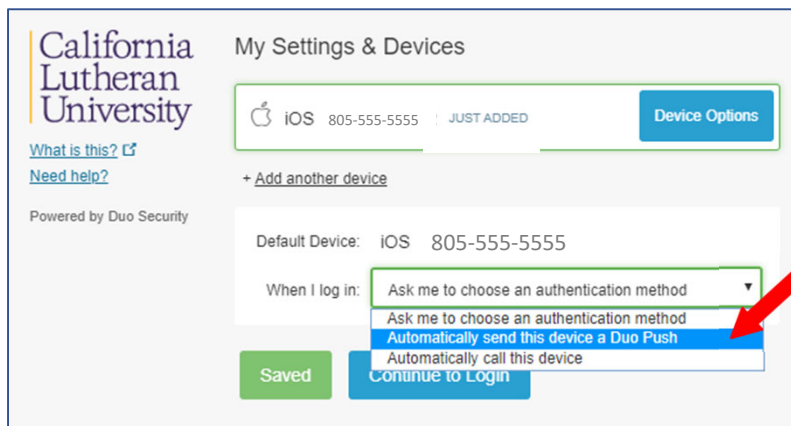
Install the Duo Mobile app on your device. From the App Store for Apple, or Google Store for Android, find the “Duo Mobile” app and install.



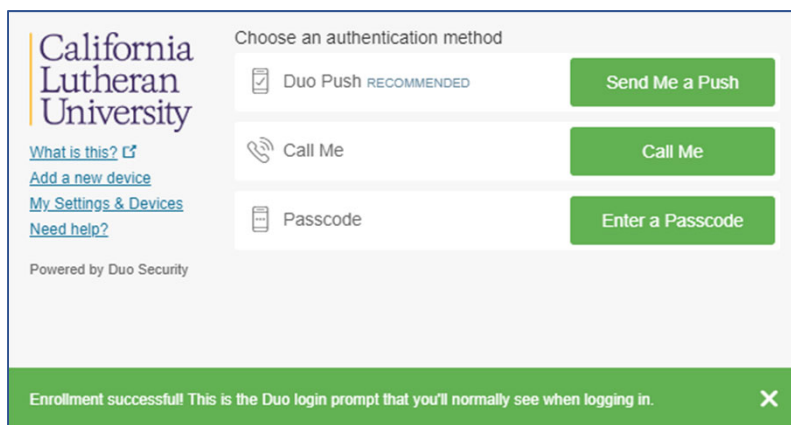
Use your device to scan the barcode on your PC



Click “Continue” to activate your device

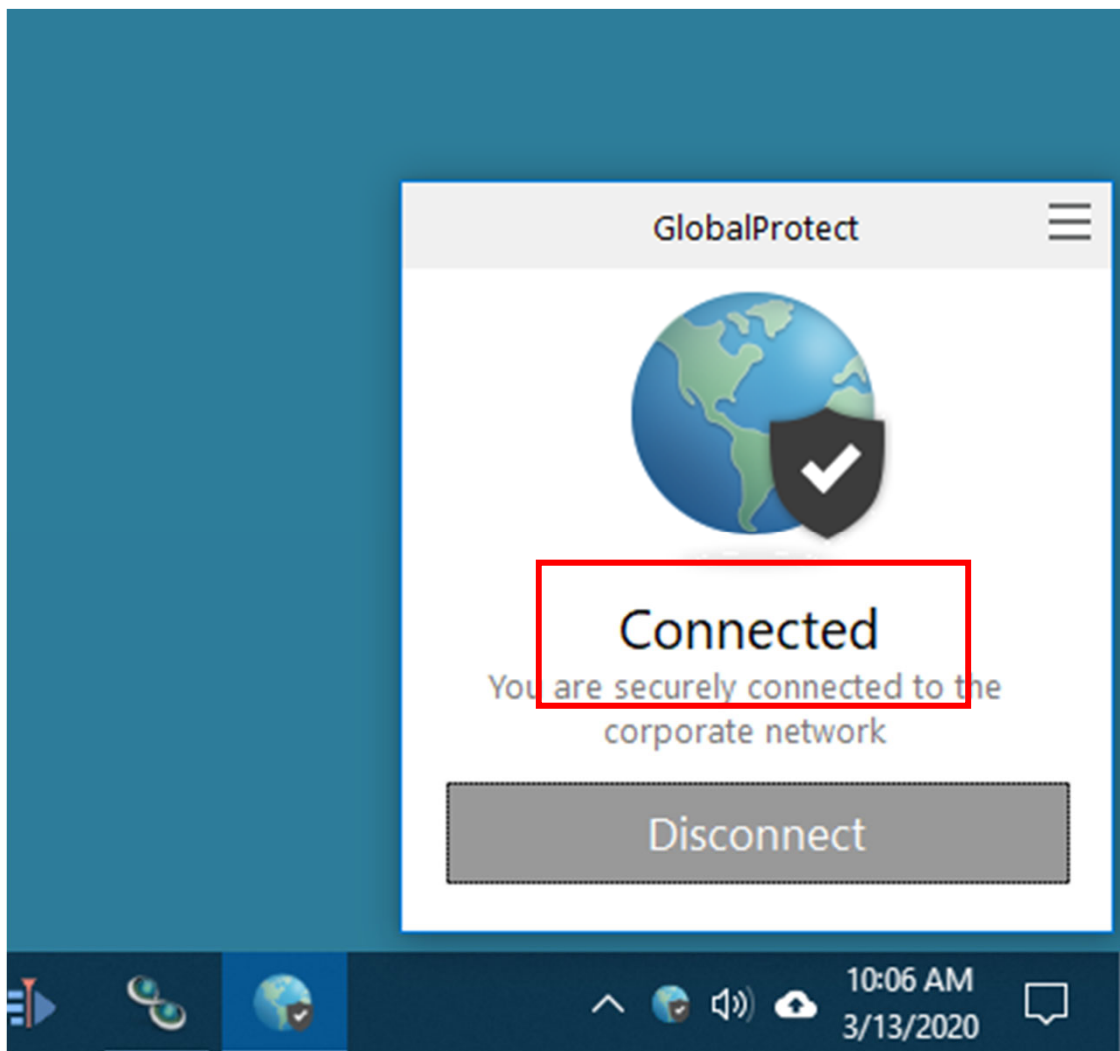


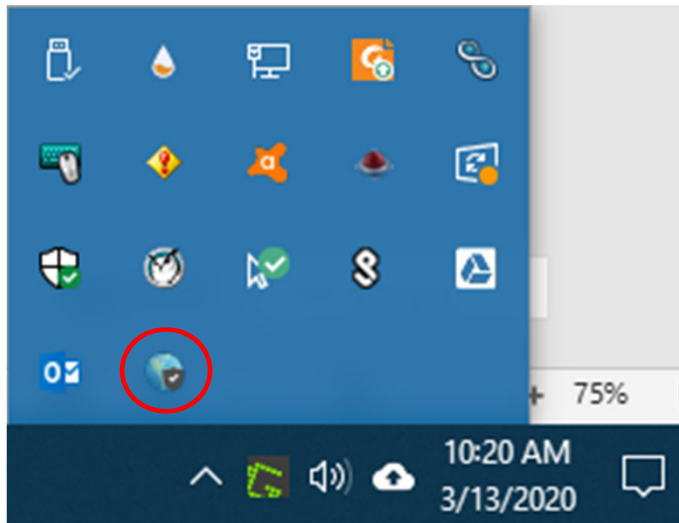
From the drop-down select “Automatically send this device a Duo Push”



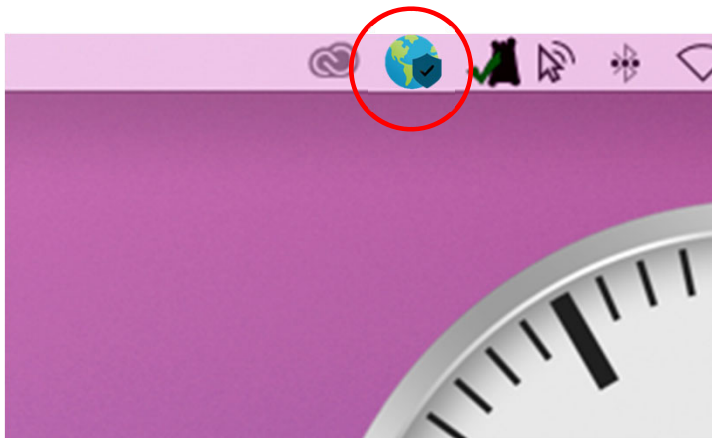
Select “Send me a Push” as your authentication method.

Once you have sent the push notification from your mobile device, the GlobalProtect dialogue box will show the VPN connected





On Windows, the application will appear in the system tray. Click on the icon and the application tray opens.



On the Mac it will appear at the top right of your screen. Click on the icon and the application tray opens.

You can also launch the application from the Windows Start Menu or the App Launcher on Mac.

