Carol Hoppe, CPC, CCS-P, CPC-I
President and CEO of MedLucid Solutions

Carol Hoppe is a dynamic speaker who has been in healthcare for more than 25 years. She has worked with many different specialty and primary care physicians over the years. She has extensive hands-on practice experience working in transcription, billing, collections, medical office management and consulting services. Carol provides billing, coding, and compliance audits and education for physicians and staff. Carol previously worked as a consultant, instructor, and Director of Billing, Coding and Credentialing for a 500+ physician/hospital system in Indianapolis before starting her own consulting business in 2011.

Carol holds a BS in Business Management from Indiana Wesleyan University, where she graduated with honors, Summa Cum Laude. She is a Certified Professional Coder (CPC) and a Certified Professional Coding Instructor (CPC-I) through the American Academy of Professional Coders (AAPC) and a Certified Coding Specialist-Physician-Based (CCS-P) through the American Health Information Management Association (AHIMA).

Carol has published articles, developed and presented billing and coding curriculum for physicians and staff, and participated in Anthem and UHC advisory committees. She was an Adjunct Instructor at Sanford Brown College in Indianapolis and an Online Adjunct Instructor at Ultimate Medical Academy where she taught Medical Billing and Coding. She is also a member of the J-8 WPS Medicare Part B J8 Provider Outreach and Education Advisory Group (POE AG) and the AHIMA CCS-P Exam Development Committee.

Carol enjoys mentoring and helping others be efficient and successful in their roles. She is a gifted trainer and speaker with a wealth of practical knowledge on practice management, billing, coding, credentialing and compliance issues.

SPEAKING ENGAGEMENTS

- *Stay Compliant When Coding for Services Provided by Non-Physician Practitioners,* Lorman Education Services webinar, April 22, 2020
- *Billing and Coding for Telehealth Under COVID-19, Part 1* webinar, Indiana State Medical Association, April 15, 2020
- *Billing and Coding for Telehealth Under COVID-19, Part 1* webinar, Indiana State Medical Association, April 8, 2020
- *Telehealth Provides Expanded Access to Care*, ACSENT 2020 webinar with ENT Choice by iSalus Healthcare, 3/31/2020
- *2019 Provider Coding Education*, HealthNet, November 2019
- *2019 Provider Coding Education*, Aspire Indiana, August 2019
- *2019 Medical Coding Inservice*, Raphael Health Center April 2019
- *Medical Record Audits: What You Need to Know About Payor Provider and Government Reviews,* Lorman Education Services webinar, March and September 2019
- *Psychiatric Coding*, Raphael Health Center, April 2018
- *Evaluation and Management Documentation Guidelines*, Raphael Health Center, April 2018
- *E/M Documentation Guidelines and Coding for Neurosurgery – Brain/Spine/Pain Mgmt/INR*, April 2018
- *2018 CPT® and HCPCS Changes,* IHIMA Conferences in Fort Wayne and Indianapolis, Feb/March 2018
- *Medicare 101*, Christ's Community Church, Nov 2017
- *Medicare 101,* Keep 'Em Covered Training, Indiana Statement Department of Health, Aug/Sept 2017
- *Evaluation and Management Webinar Series*, Indiana State Medical Association, May 2017
- *Evaluation and Management Documentation Guidelines*, Evansville Surgical Associates, May 2017
- *Conducting Internal Audits,* IHIMA Conference, May 2017
- *Evaluation and Management Documentation Guidelines*, Raphael Health Center, March 2017
- *"OB Coding"*, Raphael Health Center, Dec 2016
- *"Evaluation and Management Documentation Guidelines"*, Urology of Indiana, Nov/Dec 2016
- *"Cardiology Coding"*, Professional Medical Coding Course, MedLucid Solutions, July 2016

- *"Ins and Outs of E/M Coding"*, AAPC Indianapolis Local Chapter Meeting, Nov 2015
- *"Healthcare Reform and Reimbur$ement"*, Guest Lecture for HSM 4591, Health Care Law, Safety and Ethics, University of Minnesota, Sept 2015
- *"ICD-10 Training for Staff"* (8 specialties & 2 general session), Newton Medical Center, Atlanta, GA, Aug 2015
- *"ICD-10 Training for Physicians"*, Raphael Health Center, Aug 2015
- *"ICD-10 Training for Physicians"* (13 specialties), Witham Health Services, Aug 2015
- *"ICD-10 Training for Physicians and Staff"* (6 sub-specialties), Goodman Campbell Brain and Spine, July 2015
- *"ICD-10 Training for Physicians"* (9 specialties), Dearborn County Hospital, July 2015
- *"Evaluation and Management Services"*, Dearborn County Hospital, June 2015
- *"ICD-10 for Pain Management"*, Anesthesia Pain Consultants, May 2015
- *"ICD-10 Training for Physicians"* (12 specialties), IU Health Goshen Physicians, April/May/Aug 2015
- *"Evaluation and Management Services"*, Raphael Health Center, April 2015
- *"Understanding "Incident-to" Guidelines in the FQHC"*, Raphael Health Center, March 2015
- *"Documenting and Auditing E/M Services"*, Indiana State Medical Association, March 2015
- *"Proper Management of Medicare/Medicaid Overpayments: How to Avoid the Risk of False Claims Act Violations"*, Health Care Compliance Association, Jan 2015
- *"ICD-10: Challenges with Adoption"*, webinar with Integrity Health Strategies, March 2014
- *"Motivating Physicians for ICD-10"*, AAPC Indianapolis Local Chapter Meeting, March 2014
- *"2014 CPT Changes"*, IU Health Goshen Physicians, Dec 2013
- *"Are Your EHR Templates Audit Proof?"*, Indiana Healthcare Symposium, Nov 2013
- *"The Nitty Gritty of E&M Coding – Examining the Gray"*, AAPC Indianapolis Local Chapter Meeting, May 2013
- *"E/M Coding"*, Indiana State Medical Association, April 2013
- *"Orthopedic Coding Education"*, IU Health Goshen Physicians, Nov 2012
- *"99211 and Modifier -25 Use and Abuse"*, AAPC Indianapolis Chapter Meeting, Nov 2012
- *"A Medical Practice Workshop"* Panel Discussion, Krieg Devault/MGMA/HFMA, Nov 2012
- *"General Surgery Coding"*, AAPC Greenwood Chapter Meeting, Sept 2012
- *"Medicare 101"*, AAPC Indianapolis Chapter Workshop, Sept 2012
- *"ENT-Allergy"* and *"Pulmonology"* Coding Education, Indiana State Medical Association, Feb 2012
- *"2012 Provider Coding Retreat"*, IU Health Goshen Physicians, June 2012
- *"2012 Coding Updates and Education"*, IU Health Goshen Physicians, Jan/Feb 2012
- *"E&M Coding Guidelines for Physicians"*, Community Health Network, 2002 thru 2011
- *"Billing and Collections 101"* ten week series, Community Health Network, 2002 thru 2011
- *"2011 Annual Coding Updates"*, Community Health Network Physician/Staff Education, Dec 2010 to Jan 2011
- *"Medicare Elimination of Consultation Codes"*, Community Health Network Physician/Staff Education, Dec 2009
- *Annual physician and staff coding education*, Primecare Physician Network, 2002 thru 2008

PUBLISHED ARTICLES

Hoppe, C. Payer Coverage of COVID-19 and Telehealth Visits, ISMA Newsroom, 3/24/2020

Hoppe, C. Indiana Medicaid updates its telehealth guidance; Anthem clarifies policy, ISMA Newsroom, 3/20/2020

Hoppe, C. Codes denied for same-day alcohol, depression screening? Here's why, ISMA eReports, 3/18/2020

Hoppe, C. Prepare now for Medicare's 2020 Clinical Decision Support mandate, ISMA eReports, 4/4/2019

Hoppe, C. New CPT and telehealth HCPCS codes for 2019 could affect practices, depending on specialties. ISMA e-Reports 2/7/2019

Hoppe, C. Proposed Medicare fee schedule aims to simplify E/M documentation. ISMA e-Reports, 7/18/2018

Hoppe, C. Where is Your Practice Losing Money. Efficiency in Practice, August 2012

Hoppe, C. Five Steps for Auditing Practices. Efficiency in Practice, August 2011

Hoppe, C. Revenue Cycle Management: Ten Tips to Maximize Revenue. Efficiency in Practice, July 2010