

Dear ICIX Customer

We are happy to announce that we've completed our transition to the new ICIX Platform - Powered by Salesforce

Since 2004, the ICIX Classic Platform has been used globally to help our customers manage risk, safety, compliance, and visibility in their supply chains. Our mission has not changed since then. In 2016, we began the process of migrating our ICIX Classic Platform functionality to a new, advanced platform Powered by Salesforce. Our customers have now moved their business processes to our new platform.

On January 31, 2021, the ICIX Classic Platform Solution located at <https://cloud.icix.com/> will cease operations.

We want to thank all of our customers over the years for contributing to the evolution of our legacy ICIX Classic Platform and those that worked with us to innovate on our new system, which can be accessed at <https://www.icix.com/icixlogin>.

**What does this mean for you?**

If you've already transitioned to the new platform to conduct business with your trading partners, then no further action is required. Your account will be deactivated and all of your data will be deleted after January 31, 2021.

**If you want to retrieve any of your data or documents, please do so prior to December 31, 2020.** Refer to this [help article](#) for more information on how to download documents from your account.

We'll send additional reminders running up to December 31, 2020. You can request support by filing a ticket at our online help center <http://help.icix.com>. Please select the "Case Reason" as ".Net Retirement".

We look forward to continued success with our customers and trading partners on our new platform.

Thank you.

The ICIX Team