

Office Practicum Patch Release Notes: Build 20.8.5

All content is subject to change.

Release Dates:

Cloud

November 21, 2020

On-Premise

November 23, 2020 following the standard availability announcement

Before reporting any issues specific to the release, check [Post-Release Support Trend Updates](#) for new topics that have already been reported.

Note: If any content in these Release Notes discusses an issue that has medical implications, that heading is displayed in **red**.

Improved Functionality

The following are improved functionalities or enhancements made to the software in OP 20.8.5.

Location	Description and Workflow
Exclude Instamed Link for Curbside Text Messages Admin tab > Global Preferences button > Portal tab	A System Preference has been added to allow a practice to turn off the Instamed payment link for Curbside text messages. Note: If your practice has not implemented the IntelliChart Patient Portal or OP Notify, this tab has been added to Global Preferences if using Instamed Merchant Services.
<i>IntelliChart Patient Portal Only</i> Patient Active Insurance sent to IntelliChart Practice and Patient Portal	A patient's active Insurance will be sent to the Practice and Patient Portal. A new field has been added to the "Schedule an Appointment" window that will allow a parent to select an insurance. The Insurance is only displayed in the Patient Portal if it has been abled in the Practice Portal: Portal Management > Patient Interface > Manage Setup > Insurance Page toggle
<i>IntelliChart Patient Portal Only</i> Resend a Survey to the Patient Portal when it has Failed due to a Non-active Patient Portal Account Clinical, Practice Management or Billing tab > Tasks button	A Resend button has been added to the Tasks window using one of the listed paths. The Resend button is only visible if the selected task meets the below criteria. <ul style="list-style-type: none"> • Department = Patient • Status = Queued

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<p>Clinical, Practice Management or Billing tab > Patient Chart button > Tasks</p>	<ul style="list-style-type: none"> Item = Survey <p>When the Resend button is clicked, the status will change from Queued to Not Started. This will trigger the survey to be resent to the Patient Portal.</p> <p>Note: Prior to clicking the Resend button, the patient must be registered and active on the Patient Portal. The ability to resend a survey is available from the date of update forward and will not function prior to that date.</p>
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Resolved Issues/Fixes

The following items have been identified as issues in the software and have been fixed in release OP 20.8.5.

Location	Description	Fix
<p>Modifier Rules not Applied Correctly Billing > More (Customize Group) > Advanced Workflow Rules</p>	<p>When an OP AWARE 'Add' rule is set to add a CPT code to a claim, the added CPT code inherited the modifiers, NDC, copay and any other characteristics of the initial CPT code.</p>	<p>When an OP AWARE 'Add' Rule is created, the added CPT Code will not inherit the initial CPT Code's modifiers, NDC, copay, or other characteristics.</p>