

RECOVER CARE AT HOME & THE FAMILY ROOM

At Recover Care at Home we want to alleviate some of the stress by giving clients and their family members real-time transparency to the care process by providing our FREE online Family Room portal.

What is the Family Room?

The Family Room provides family members with real-time transparency into the care of their loved ones. Clients have the power to choose who they invite and how much access each invitee has to their information.

Why choose an agency that utilizes a Family Room?



Transparency and comfort for Families and Loved Ones

- The Family Room portal allows clients to give family, friends, medical professionals, and others a chance to see into the home care of the people they care about most.
- Family members that have access to the client portal remain up-to-date about the well-being of their loved one with real-time, on-demand features.



Reduce the number of visits to the doctor's office

- Health professionals can update existing medications, inactivate medications that are no longer needed, as well as add new medications automatically. This feature updates the client's care plan so that caregivers can ensure clients are taking the right medication at the right time.
- The ease of this task done remotely, not only help doctors react more immediately to the changing health of their patients, but it allows the client to remain in the comfort of their own home.



Centralized Communication

- The Family Room allows users to communicate back and forth with their loved one.
- Schedule 'To Do' items they'd like the agency/caregiver to accomplish with the client during visits.
- Schedule events on the Family Calendar so that everyone can remain current with regard to the client.



View Invoices

- Review invoices in advance of making payments, avoiding any invoicing errors.



How do the Family Room features work?

With the features listed below, family members can participate in the care of their loved one in real time:



- Family Room Tab is a dashboard of all the information in the Family Room that pertains to the client.
- Care Logs Tab is comprised of completed shifts and the tasks that occurred during each client visit.
- Calendar Tab is a place to view upcoming caregiver visits and to coordinate visits/events with family members.
- Invoice Tab allows the review of invoices prior to payment.
- Medication Tab is a list of all medications and can be viewed. Medical professionals can add new medications/supplements as needed.
- To Do Tab is where 'to dos' can be viewed, added and checked off for the client, caregiver or family members.
- People Tab allows you to view contact information for family members, agency staff and caregivers that are active in the Family Room.

If you are interested in learning more call or email us.

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