Office Practicum

Release Dates

Cloud: January 8, 2021

On-Premise: TBD

If your practice is experiencing an issue following this release, check **Post-Release Support Trend Updates** for new topics that have already been reported. If you do not see your issue listed, please open a case with OP's Support Team.

Shortcuts

Table of Contents:

Resolved Issues

All content is subject to change.

Resolved Issues

Issue: Users reported they are receiving a warning message, "Cannot edit a survey already administered to a patient" when selecting the edit button in Surveys. When selecting the OK button the survey does not display.
Clinical tab > Surveys
Resolution: The warning message will no longer display when selecting the edit button. The survey form will display to allow users to edit any part of the survey, with the exception of questions, when a survey has already been used.

Issue: Users reported they are unable to access a patient's demographics, if required fields are incomplete.
Clinical, Practice Management, or Billing tab > Patient Chart button > Basic Information
Note: This can occur for practices that permit parents to self-register children on the Patient Portal without an address or if users create a New Patient from the Add/Edit Appointment window.
Resolution: Users are able to access the patient's demographics when selecting Basic Information, as expected.
Note: A practice can require the parent to enter an address on the patient portal by enabling Require Address. For information on this feature review the Configuring General Practice Settings section of the OP Practice Portal: Configuration QRG