


Release Dates

 **On-Premise:** April 8, 2021, following the standard availability announcement

☛ This is a phased release. Cloud practices will receive the standard email communication prior to their update to this version. To see which version of OP your practice is currently running, navigate to **Help** tab > **About**, and refer to the **Build number** field.

Before submitting a case highlighting release issues, we recommend reviewing the [Post-Release Support Trend Updates](#) to see if your issue has already been reported. If it has, there is no need to create another case.

Shortcuts

 [Release Video](#)

Table of Contents:

[Resolved Issues with Medical Implications](#) | [Updated Vaccine Products](#) | [Improved Functionality](#)
[Resource Updates](#) | [Resolved Issues](#) | [Resolved Issues: Patient Portal](#)

All content is subject to change.

Resolved Issues with Medical Implications

Issue: OPV given after April 2016 was being counted in the forecasting of IPV.

Resolution: VacLogic has been corrected so that doses of OPV administered on or after April 1, 2016, are not counted. Patients < 4 years old are not considered due for IPV if they had 3 prior valid polio doses.

- OPV given on or after April 1, 2016 are considered **invalid** for polio series completion
- OPV given prior to April 1, 2016 are considered **valid** for polio series completion

Issue: An error occurred when there was conflicting logic when DTaP was given as a Tdap dose or if it was given after the recommended series catch-up.

Resolution: An error message is no longer received when accessing the Forecast page for patients who receive DTaP after 7 years of age as part of a catch-up schedule.

Issue: Internal OP Surveys completed on the IntelliChart Patient Portal were coming into OP with a score higher or lower than appropriate or a score of 0.

Resolution: In order to ensure that the user rescores each survey completed on the portal to validate the scoring metric the practice set up with the survey, we are reverting to having a score of -1 to alert the user that scoring has not been done. Users will need to manually rescore the results as they did with the legacy portal. When the user clicks **Rescore**, the survey is scored by rules in OP.

[Back to top](#)

Updated Vaccine Products

➤ *Practice Management tab > More button (Reference Data group) > Vaccine Products*

MenACWY-TT (MenQuadfi®)

The following product has been added to the Vaccine Products table and is available for inventory, documentation, administration, order management, reporting, and VacLogic:

Vaccine	MenACWY-TT
Inventory Name	MenACWY-TT
Manufacturer	PMC
Description	Meningococcal polysaccharide (groups A, C, Y, W-135) TT conjugate
CPT Code	90619

COVID19 JANSSEN

The following product has been added to the Vaccine Products table and is available for inventory and documentation. This product is available for Quick Entry and ordering from the Inventory tab in the Immunization Order Management window:

Vaccine	COVID19 JANSSEN
Inventory Name	COV2-JSN
Manufacturer	JANSSEN
Description	SARS-COV-2 (COVID-19) vaccine, vector non-replicating, recombinant spike protein-Ad26, preservative free, 0.5 mL
CPT Code	91303*

* CPT code 0031A has been added to the CPT Code table to support the coding of the vaccine administration code for this vaccine. See: [2021 CPT Code Updates](#)

[Back to top](#)

Provider [P], Clinical [C], Practice Management [M], Billing [B], All [A]

Improved Functionality

[P] Time Details Tab Added to Coding Section of Encounter

➤ *Encounter > Coding*

A Time Details tab has been added to the Coding section of Encounter Notes. This tab is read-only and displays the specific amount of time spent by the Rendering Provider in each of the time-tracked areas in OP on the date of the visit. The information is grouped by category according to the Visit Status preference settings if made by the practice.

[B] Enhancements to Prevent Over-Posting of ERAs

➤ *Billing tab > Billing Center button > Adjudications*

OP no longer allows ERA transactions that will cause the line item to be overposted to be approved for posting. This means:

- The default Match Status applied when the Adjudications are processed into OP will be overridden with a **Discard** Match Status on items that will over-post the line item.
- If the user attempts to select a Matched status and approve the transaction (indicated with a yellow approved box), they will receive a warning that the transaction cannot be approved for posting. The user must select the Discard match status and manually post the item to the claim.

[Back to top](#)

Resource Updates

Emergency Use Authorization (EUA) Sheets

➤ *Clinical tab > More button (Reference Data group) > Immunization Codes*

The following EUA Sheets have been added:

- COVID-19 AstraZeneca Vaccine EUA Recipient-Caregiver Fact Sheet (2/1/2021)
- COVID-19 Janssen Vaccine EUA Recipient-Caregiver Fact Sheet (2/1/2021)

[Back to top](#)

Resolved Issues

(On-Premise Practices Only)

Issue: When viewing the CHC order, using the e-Lab Report button, the test results are no longer attached when navigating to a different area of the patient chart. *Clinical, Practice Management, or Billing tab > Patient Chart button > Diagnostic Tests*

Resolution: The feature of viewing the CHC order from a matched CHC resulted order, from within the patient chart, will work as designed.

Issue: New links could not be added to the AAP/Local Content Library. *Clinical tab > More button (Customize group), Patient Education*

Resolution: New links can be added to the AAP/Local Content Library as expected.

Issue: The Disclosures window was not triggered as expected when printing various patient items, such as General Letters or Encounter Notes. This prevented the items from being displayed in the Disclosures Item Type in Document Management. *Clinical or Practice Management tab > Document Mgmt*

Resolution: The Disclosures window is triggered, as expected, and the printed items are displayed in the Disclosures Item Type in Document Management. **See:** [Disclosure Tracking for Printed Medical Records](#)

Issue: When changing superbill charges from Converted to Hold-missing insurance, the change was applied to all recently converted superbills. *Clinical, Practice Management, or Billing tab > Patient Chart button > Charges*

Resolution: When changing a superbill status to Hold-missing insurance, the change will only be applied to other charges for the same date of service.

Issue: The Attach (paperclip) button used to apply a template while in an Encounter had to be double-clicked to attach the template. *Clinical, Practice Management, or Billing tab > Patient Chart button > Encounters*

Resolution: Templates can be easily applied to Encounters by single-clicking the Attach (paperclip) button.

Issue: When multiple vitals were entered on the same date for a patient outside of an Encounter or Well Visit Note, only one of the vitals was displayed in the patient's Medical Records and included in record printouts. *Clinical, Practice Management, or Billing tab > Patient Chart button > Vitals/Growth*

Resolution: All vitals taken for a patient on the date of the Encounter or Well Visit are displayed in the patient's Medical Records and included in record printouts, regardless of whether or not they were entered while in a Note.

Issue: CHADIS Surveys and Results assigned to a Department other than Patient were not displayed in the Patient Chart. *Clinical, Practice Management, or Billing tab > Patient Chart button > Surveys*

Resolution: CHADIS Surveys and Results assigned to any Department are displayed in the Patient Chart.

Issue: Users were unable to access the OP Ideas Portal using the Ideas Portal button located in the Help tab within OP. *Help tab > Ideas Portal button*

Resolution: The link associated to the Ideas Portal button has been updated to <https://ideasportal.officepracticum.com/> so that users can access the OP Ideas Portal from within OP.

Issue: Blank Diagnosis lines were appearing when applying Well Visit templates to Visit Notes. This was causing a warning to display, "Missing mandatory diagnosis (codes)". *Clinical, Practice Management, or Billing tab > Patient Chart button > Well Visits*

Resolution: When applying a Well Visit template that does not include a blank diagnosis line, a blank line will not be displayed.

Issue: If the Place of Service was set to anything other than Office and the dates of service were changed, the Place of Service field was reverted back to Office. *Clinical, Practice Management, or Billing tab > Patient Chart button > Charges*

Resolution: Once the Place of Service field is changed to something other than Office, that change will remain after any additional edits are made to the claim.

Issue: Default VIS sheets could not be associated in the Vaccine Products table. *Practice Management tab > More button (Reference Data group) > Vaccine Products*

Resolution: Users are able to view and/or edit linked VIS in the Vaccine Codes grid and the Vaccine Code Table Details window.

[Back to top](#)

Resolved Issues: Patient Portal

Issue: Deleted tasks were being displayed in the Patient Chart, which also resulted in deleted Survey tasks being sent to the Patient Portal. This caused duplicate Survey entries/results in the chart if a patient or parent re-completed the Survey on the Patient Portal. *Clinical, Practice Management, or Billing tab > Patient Chart button > Tasks*

Resolution: Deleted tasks are not displayed in the chart, and deleted Survey tasks are not requeued to the Patient Portal.

Issue: Not all Internal Surveys answer options were displayed for survey questions when a parent or patient was completing the survey on the Patient Portal.

Resolution: Internal Surveys that have listed answer options totaling over 250 characters are now available for display when accessing the survey from the Intelichart Patient Portal.

Issue: Medications, Allergies, Immunizations, and Vitals were not deleted from the Patient Portal after they were deleted from OP.

Resolution: Medications, Allergies, Immunizations, and Vitals are removed from the portal after they are deleted from OP or have a change in privacy level above "Any Staff Member". This is in effect **as of 03/14/2021**; data elements deleted or changed prior to 03/14/2021 would require a ticket with our partner, Intelichart.

[Back to top](#)