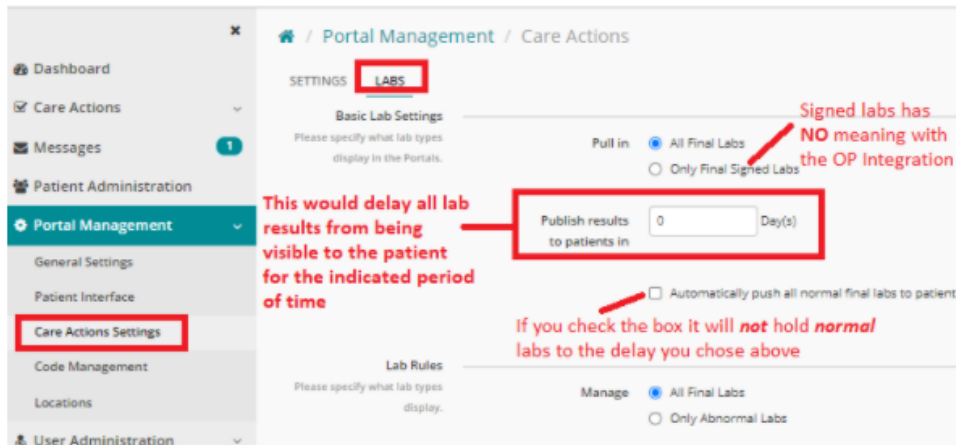


## April 27, 2021 Portal Tips & Tricks

### Lab Results: GET READY!

Get ready for lab results! The OP development team is hard at work preparing to send lab results to the portal. This will be accomplished behind the scenes and you will not need an OP Update to take advantage of this functionality. However, in accordance with the 21st Century Cures Act, OP will be sending the results to the portal, as soon as they are received in OP. If your practice wants to impose a delay, you must do it on the IntelliChart Practice Administrative Portal by May 13, 2021, before this functionality is released in OP in mid May. Stay tuned for further communication and an OP Help Center article.



Portal Management / Care Actions

SETTINGS **LABS**

Basic Lab Settings  
Please specify what lab types display in the Portals.

Pull in ☒ All Final Labs ☐ Only Final Signed Labs

**Signed labs has NO meaning with the OP Integration**

Publish results to patients in  Day(s)

**This would delay all lab results from being visible to the patient for the indicated period of time**

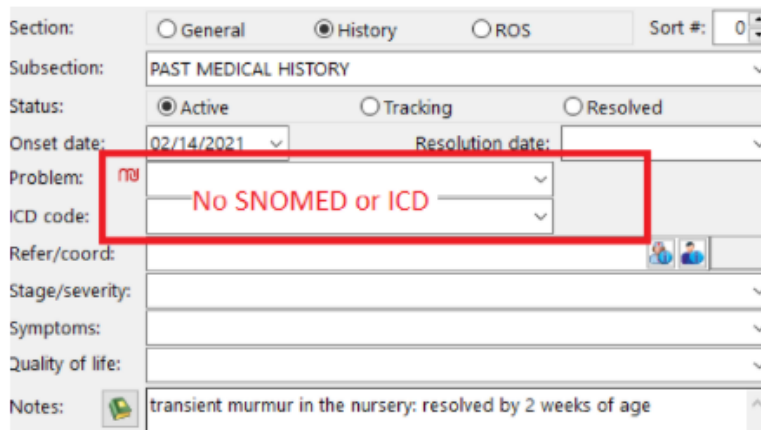
☐ Automatically push all normal final labs to patient

**If you check the box it will not hold normal labs to the delay you chose above**

Manage ☒ All Final Labs ☐ Only Abnormal Labs

### Clean up your Problem List

We know that some practices have Problem List items in OP that only contain information in the notes section without coded data, there is no SNOMED or ICD code. Those display on the portal as null to the parent/patient. OP has an [SQL](#) to run in the database viewer to assess your practice impact so that you can plan remediation. For complete information on how to clean up your Problem List, review the article on the Help Center [OP Patient Portal: Problem List](#).



Section: ☐ General ☒ History ☐ ROS Sort #: 0

Subsection: PAST MEDICAL HISTORY

Status: ☒ Active ☐ Tracking ☐ Resolved

Onset date: 02/14/2021 Resolution date:

Problem: **No SNOMED or ICD**

ICD code:

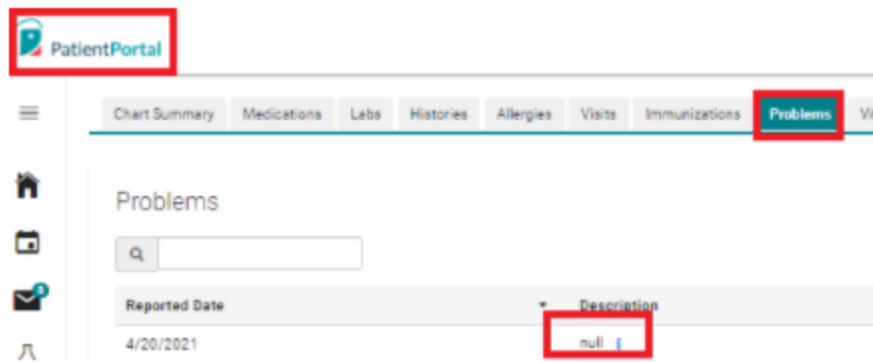
Refer/coord:

Stage/severity:

Symptoms:

Quality of life:

Notes: transient murmur in the nursery: resolved by 2 weeks of age



### ***Growth Curves on the Portal***

There have been reports that the growth charts and percentiles in the portal do not match what is in OP. If this is the case for your practice, please provide your patients/families with a printed copy of the OP growth chart while they are in the office, or share as a document to the portal.

**Note:** a fix for this issue is part of IntelliChart's development plan and is expected to be resolved in August.