



REST PROFESSIONAL

Release Notes

Version 18.0.03

Date: 8 November 2019

Rest Professional Version 18 Release Notes

Version 18.0.03 General Release

To successfully upgrade to Rest Professional Version 18, your database must be on v15.0.04 or later.

Tenant Consent for the Electronic Service of Notices and Documents

A new option is available on the Tenant Details screen to indicate whether a tenant has consented the electronic service of notices and documents. The tenant's consent status will be observed when the new system option is enabled (*Other > Utilities > System Options > Other > Enforce Electronic Consent status for tenant email.*)

- When tenants have not consented to receive notices electronically and the system option is enabled, they will be excluded from email communication when sending single or bulk emails, inspection letters from the Inspection Planner and when sending tenant invoices and statements.
- A new report has been added and can be filtered to display tenants who have consented or declined electronic communications, and also tenants whose profiles have not been updated with this setting.
- A new System Option has been added on the 'Other' tab labelled Enforce Electronic Consent status for tenant email. When the option is enabled, tenants who have not consented cannot be emailed.
- A new drop-down has been added to the Tenant Details screen in the Contact section: Consented to the electronic service of notices. The options are Not Recorded (default) Yes and No.
- A new filter has been added in Print Letters/Mail Merge and Export Data.
- Changes to a tenant's consent status will be recorded on the File Changes report.
- A bulk update utility has been added in *Other > Utilities > Global Changes > Bulk Status Update > Electronic Consent Bulk Update*. This screen allows bulk selection of tenants, and the allocated status will be saved to the Tenant Details screen.
- A prompt has been added to the Tenant Details screen to ensure changes to email addresses and mobile numbers are saved before using the quick-launch Email and SMS buttons.
- When using File Smart Version 7.10.1 with Rest Professional Version 18, the tenant's consent status will be synchronised with File Smart Printmail when the System Option Enforce Electronic Consent Status for Tenant Email is enabled.

New Third Party websites menu item

A new menu item has been added to the Other menu to launch third party websites for services that are configured in Other > *Utilities*> *Company Details* > *Third Party*.

- Direct Connect
 - The *Direct Connect* portal will launch, and the user will be able to log in using their *Direct Connect* credentials.

- Inspection Manager
 - The logged in user's *Inspection Manager* credentials will be used to automatically log the user into the *Inspection Manager* website.
 - When launching *Inspection Manager* from the new menu, the functionality will match the existing Rest Professional integration functionality.

- REI Forms Live
 - The logged in user's *REI Forms Live* credentials will be used to automatically log the user in to *REI Forms Live*.
 - When launching *REI Forms Live* from this menu, previously saved drafts can be finalised and saved to document management.
 - Documents that are created after launching *REI Forms Live* from the new menu cannot be integrated with Rest Professional.

- RockendSMS
 - The logged in user's *RockendSMS* credentials will be used to automatically log the user into the RockendSMS Administrator website.
 - SMS messages sent after logging in from the new menu cannot be integrated with Rest Professional.

- On the Move
 - The *On The Move* portal will launch, and the user will be able to log in using their *On The Move* credentials.

ANZ Transactive

- The download specification for ANZ Transactive has been updated to recognise and process new transaction codes 053 and 098 when processing tenant download files.

Pricefinder

Pricefinder no longer supports a free version of their software. As a result, the icon that previously loaded the Pricefinder widget has been removed from the Property Details screen.

Commercial Tenancy Schedule

A new template is available in Export Data to report all the fields contained in the Commercial Tenancy Schedule. The .csv file generated from this template can be used to provide information to land titles offices such as Landgate WA.

Version 18.0.02 Beta Release

Version 18.0.01 Internal Release