



REST PROFESSIONAL

Release Notes

Version 17.5.04

Date: 31 July 2019

Rest Professional Version 17.5 General Release Notes

Version 17.5.04 General Release

Inspection Manager	The Property Notes field will now be included when synchronising with Inspection Manager.
System Recovery	An issue occurred in some instances when running System Recovery when the Tenant Rate field on the Tenant Details > Invoice tab has more than 2 decimal places. This issue has been resolved.
Property Maintenance Jobs	In some Windows 10 environments, the option the email the Creditor did not appear when adding a new Property Maintenance job and selecting Save and Send. This issue has been resolved.
Action Diary	An option has been added to exclude the content of SMS messages when saving diary items from RockendSMS bulk messaging and Inspection Planner/Follow-up. The new option will default to OFF on upgrade and should only be enabled when experiencing a known issue with diary items when using Windows 10.

Version 17.5.03 General Release

REI Forms Live - TAS	The <i>Notice to Vacate - Breach of RTA</i> form is now available to use when integrating with REI Forms Live Tasmania.
REI Forms Live - NSW	<p><i>FM00104d Routine Inspection Report</i> is now available to use when integrating with REI Forms Live New South Wales. Please note that the form name displays as shown below in the integration, but the form itself will display the correct name when generated.</p> <ul style="list-style-type: none"> Property Management Forms Holiday Premises Management Agency Agreement Short Term Lease for Holiday Premises Exclusive Management Agency Agreement (Residential long version) Routine Inspection Report Routine Inspection Report (used by Inspect Live)
Tenant Refund	When processing a Tenant Refund for tenant with multiple rent columns, editing the refund amount in the grid will automatically calculate the GST portion of the refund based on the default GST% set in Company Details.
End of Month Wizard	A change was implemented to ignore deleted and archived internal accounts when configuring the End of Month Wizard Internal Payment Method in Company Details.

Version 17.5.02 Beta Release

Functional Improvements

Moving Services	<p><i>On The Move</i> can now be configured as an moving services provider in Company Details > Third Party > Moving Services.</p> <p>Visit the following link for more information:</p> <p>https://www.onthemove.com.au</p>
Property Maintenance	<p>When creating Property Maintenance Jobs, a new feature is available to run a spell check on the Summary and Description text.</p>
RockendSMS	<p>The following new merge fields have been added under Tenant Lease Details when sending bulk SMS merge messages via RockendSMS:</p> <ul style="list-style-type: none"> - Rent Increase Date (<i>RentIncrDate1</i>) - Rent Credit (<i>Credit1</i>) - Bank Code (<i>TentCode</i>) - Bank Code incl. check digit (<i>TentCodeIncCheckDigit</i>)
REI Forms Live - SA	<p>The <i>Pet Agreement (Form FM6150)</i> is now available to use when integrating with REI Forms Live South Australia.</p>
Rockend User Voice	<p>A direct link to Rockend User Voice has been added to the Help menu. Your suggestions in User Voice will help us identify which issues to review for future releases.</p>
Rockend Branding	<p>Rockend's modern new branding has been applied to deliver a fresher look when installing and logging into Rest Professional.</p>
News Feed	<p>The News Feed has been removed from the Help menu since this blog is no longer maintained.</p>
Minimum Version	<p>To upgrade to Rest Professional v17.5, a minimum version of v14 is required.</p>

Other Changes

Tenant Refund	<p>In some instances, modifying the total refund amount for tenancies with multiple rent columns could prevent the refund from being processed. This issue has been resolved by automatically expanding the grid to allow editing of individual amounts for each rent column before processing the refund.</p>
REI Forms Live	<p>An issue with the address block not displaying the tenant address details correctly on the <i>Realworks Entry Notice (Form 9)</i> when integrated with REI Forms Live has been resolved.</p>

Property Maintenance	in some instances, Rest Professional allowed a Property Maintenance disbursement to be saved with a Due Date in the past. This issue has been resolved.
Files Update	In some instances, linked transactions were not cleared correctly during Files Update for paid invoices that were linked to outstanding disbursements. This issue has been resolved.
Files Update	When file access errors during Files Update, Rest Professional will automatically try to access the files up to 3 times. If the file still cannot be accessed, an option will be available to retry manually or contact Rockend Support for assistance.
End of Month Wizard	A change was implemented to ignore deleted and archived internal accounts when running the End of Month and Mid-Month Wizard.
Linked Disbursements	In some instances, the Owner Ledger and Creditor Remittance Advice displayed a GST component on linked disbursements for GST Exempt Creditors where no GST was included in the transaction. This issue has been resolved.

[Version 17.5.01 Internal Release](#)