

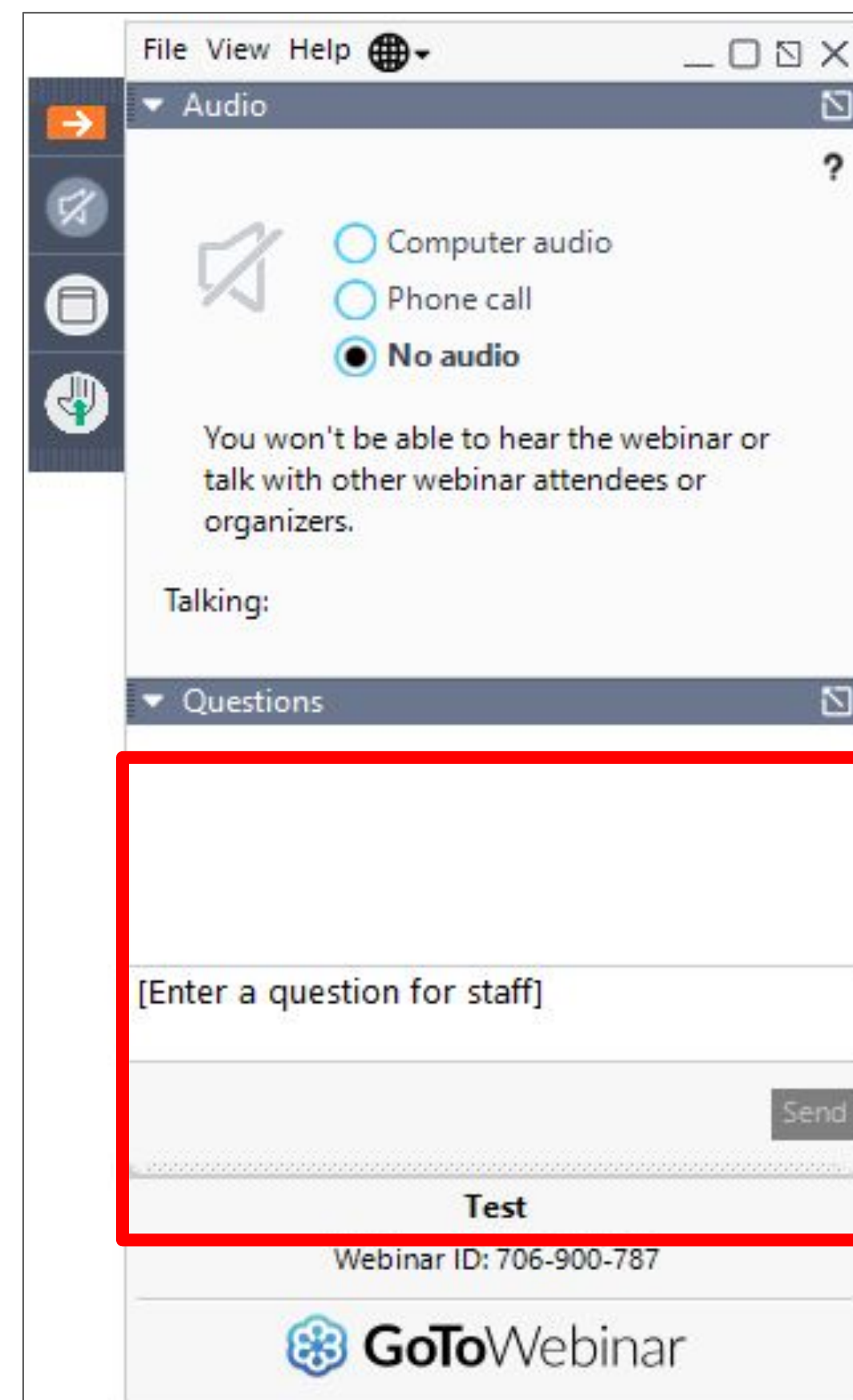


Critical Updates for eRx Coming

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Critical Updates for eRx Coming

Attendees will be muted. If you have a question, enter it into the **Questions** box.



Speakers

Susan Kressly, MD, FAAP
OP Medical Director



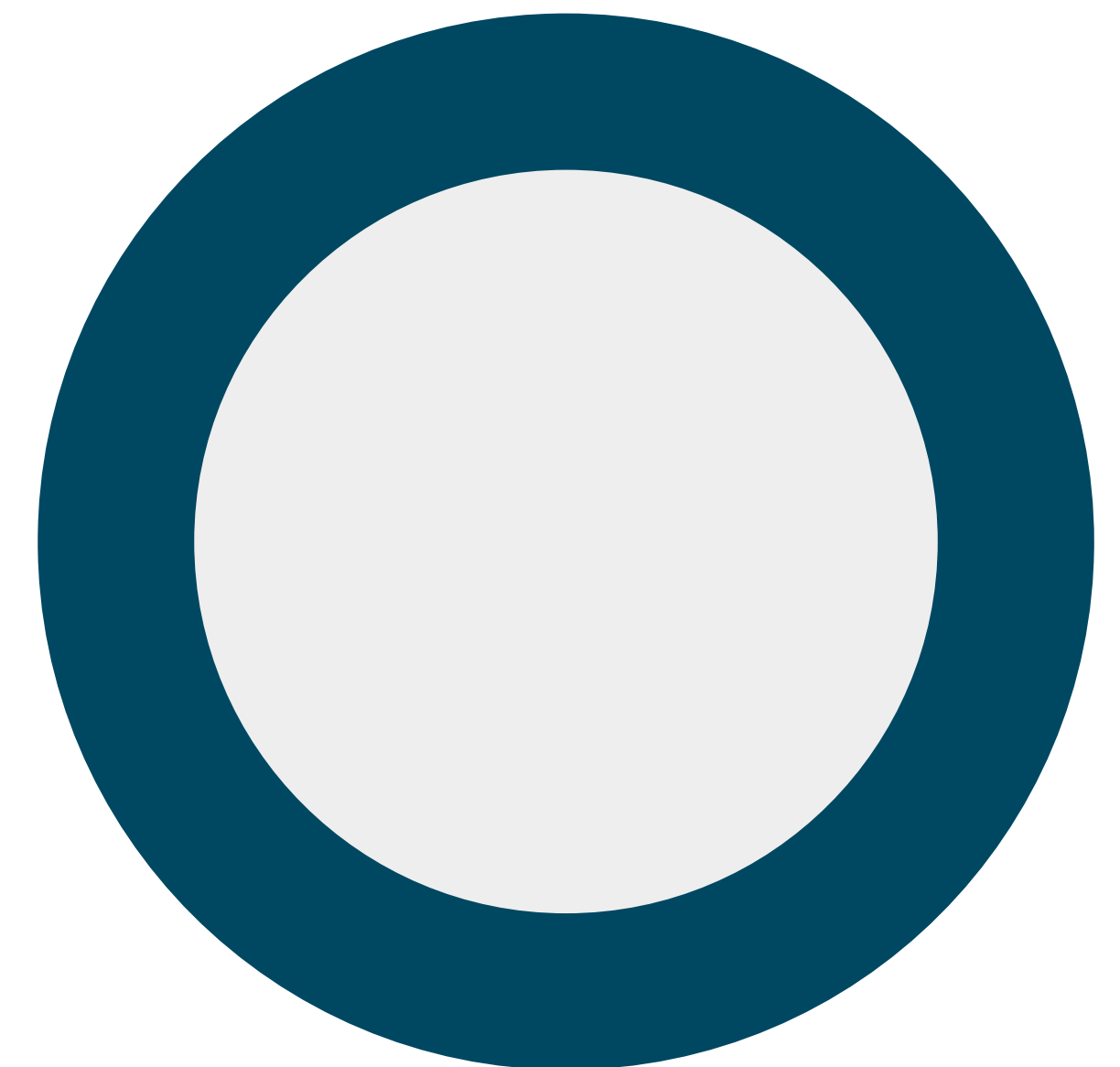
Jenna Stone
Senior Training Specialist



During the webinar you'll learn:

- About New eRx Changes and Enhancements
- Why the eRx standard is needed
- How it will benefit your practice
 - Turning on eRx change
- What the new workflows look like

What's in it for you



The Why

- There is a new eRx certification standard and all EHRs must update and recertify their functionality in order for providers to continue to send electronic prescriptions
- Functionality has been added to improve safe prescribing practices
 - Height/weight transmitted to pharmacy
 - Up to 2 diagnoses transmitted to pharmacy
- Functionality has been added to minimize practice disruptions with back and forth phone calls between the pharmacy and practice
- Functionality has been added to give prescribers additional information about medications dispensed
- Improved functionality helps reduce preventable errors and duplication of efforts

Why All Prescribers?

- Workflows that are not unified across the practice:
 - Have potential patient safety implications
 - Confuse staff and have greater opportunity for error
 - Make cross coverage/provider vacation management difficult
 - May create/worsen disparities of care between different groups of patients
 - Make it difficult to set and meet patient/family expectations

Heads Up: Refill Requests Migrating to New Functionality

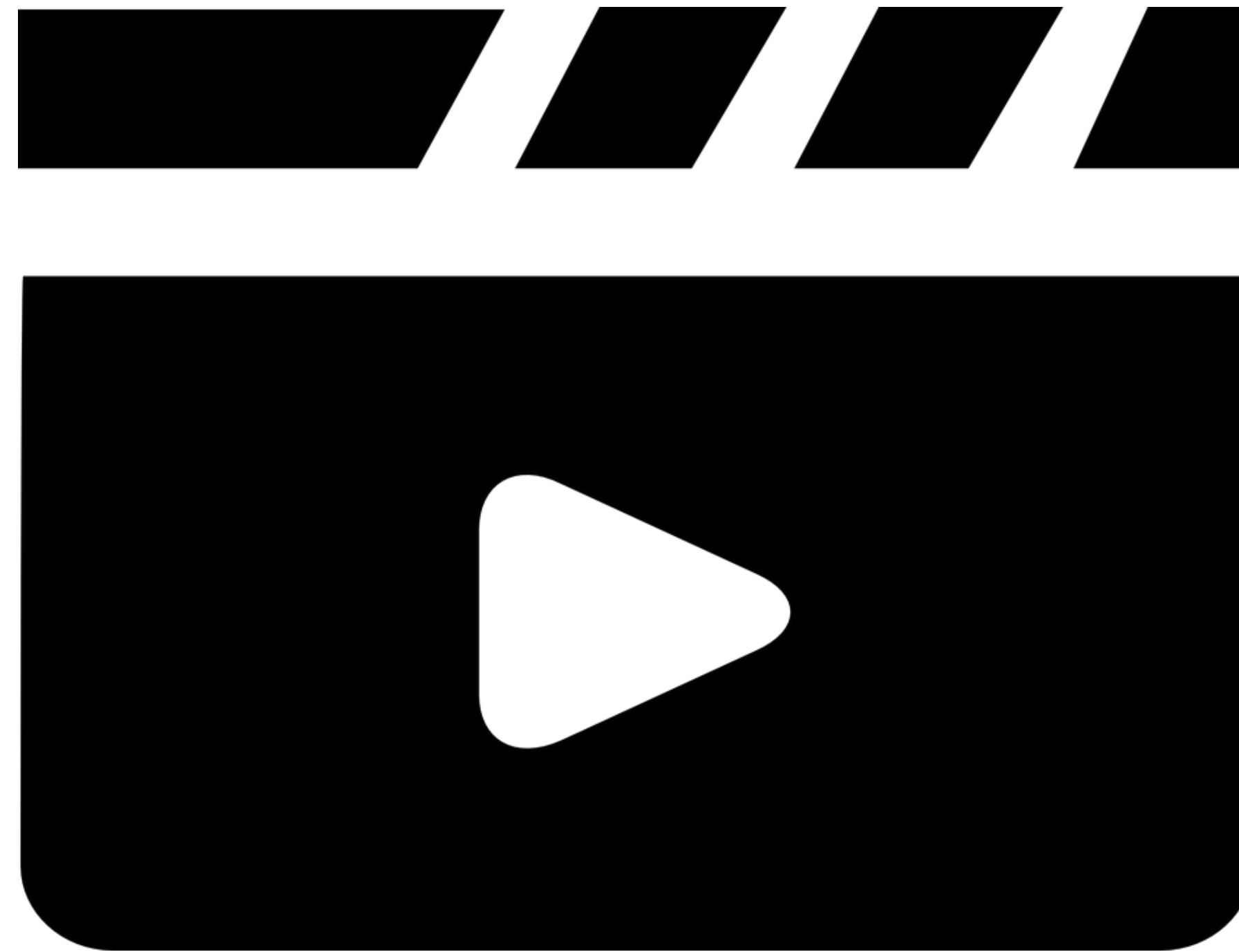
- There is a **change** in the functionality of responding to refill requests from the pharmacy from the previous version to the new certified version
- Practices should understand the timing of the eRx migration so that you can “clear the decks” regarding any outstanding requests, prior to your update
- *IF you have pharmacy generated refills enabled for your practice: prescribers will **not** be able to respond to old electronic requests successfully after eRx migration*
- *Pay attention to communications* about when you will be moved to the updated eRx functionality so you can plan to respond to those refills prior to your update
- Look for coming functionality and communication on how to archive any residual pharmacy refills that were not responded to prior to eRx migration
- **On premise:** OP team will schedule eRx migration; **Cloud:** will be done at the same time as your OP update

Who Really Benefits?

- Payers?
- Pharmacy Benefits Managers?
- Pharmacists?
- Prescribers?
- Office staff?
- Patients and families?

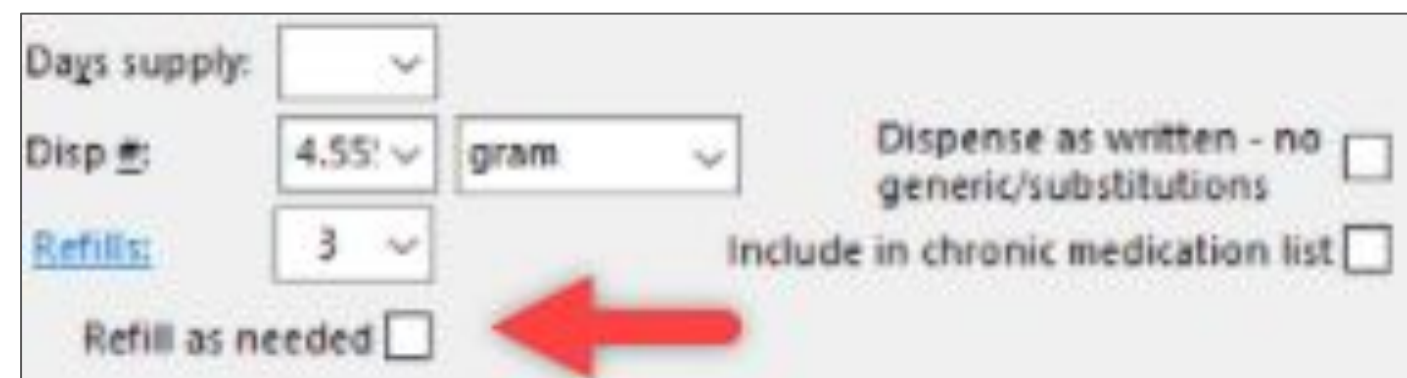


Workflow for All Users



Changes/Enhancements

- Suffix will now allow alphanumeric input
- Secondary Diagnosis will be disabled until a Primary Dx has been populated
- ICD-9 radio button is no longer available
- Most recent height/weight will be sent in the XML script to Pharmacy if entered in the last 30 days
- Refill as needed checkbox will no longer be available



The screenshot shows a portion of a prescription form. It includes fields for 'Days supply' (a dropdown menu), 'Disp #:' (a dropdown menu showing '4.55'), and a unit dropdown menu showing 'gram'. There are also checkboxes for 'Dispense as written - no generic/substitutions' and 'Include in chronic medication list'. A red arrow points to the 'Refill as needed' checkbox, which is currently unchecked and appears to be disabled.

- Schedule II drugs cannot have refills, error will now appear
- Prescription Sig is limited to 140 characters. An error will now appear
- Pharmacist notes is limited to 175 characters. An error will now appear

Changes/Enhancements

- eRx Summary has been updated to include more information when sending it electronically to the Pharmacy
- The Status/Most Recent Action drop-down list has been updated to allow selections of user allowed status
- When a user opens the Choose a Pharmacy window, OP will update the pharmacy records that have not been updated in the past 12 hours to match the SureScript directory
- The Address Book will display Pharmacy updates: Last Updated By and Last Updated
- e-Cancel button has been added to the Patient Chart and Medications
- ePrescribing Center Enhancements

Workflow for Optional New Features / Functionality



Optional New Features / Functionality

The features that we will be reviewing are optional and must be turned on by Support. If interested in any of the Change Requests please reach out to OP Support.

- Generic Substitution
- Prior Authorization Required
- Therapeutic Interchange/Substitution
- Drug Use Evaluation
- Out of Stock
- Prescribed Authorization
- Script Clarification

Prescriber Authorization

Prescriber Authorization

Prescriber must confirm their information and send appropriate response to the requesting pharmacy

State license status	<input type="radio"/> Active <input type="radio"/> In-Active
State license number	
DEA license status in prescribing state	
DEA registration by DEA class	
Registration by State Controlled Substance Registration class	
NADEAN license status	

Rx Fill Status Options when writing a new prescription

Prescription Fill Status:		
1885	<input type="checkbox"/>	06/15/202
s Date	Status	
2021	PENDING CAN	
2021	CANCELLED	

Send

All RxFill status messages

All RxFill status messages but transferred

Dispensed and Partially Dispensed

Partially Dispensed and Not Dispensed

Not Dispensed or Transferred

Partially Dispensed Only

Not Dispensed Only

Rx Fill Status

Chart: ZACHARY DELAPLAINE (118) ✕

Medications Affirm "No Meds" Mark Reviewed Print Med List Interactions Validate Med History Refresh

☐ Current meds only
 ☒ Extra notes
 0 Lines: 2

Trx #	Start Date	Chronic	Status	Prescription	Refills	Days Supply	DAW	End Date	DX	-Prv-	Purpose	Pharmacist Note	Trans. Status	Trans. Status Date	Trans. Status Source	ePrior Auth Status	Worklist																		
1080	04/18/2021	N	DELIVERED	Lipitor tablet 20 mg Dispense: 10 (ten) tablet	0	10	N	04/28/2021		Wayne	Med - to		PARTIALLY DISPENSED	4/18/2021	SURESCRIPTS	Not Indicated																			
<table border="1"> <thead> <tr> <th>Status Date</th> <th>Status</th> <th>Status Entity</th> <th>Qty</th> <th>Qty Type</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>4/18/2021</td> <td>DISPENSED</td> <td>SURESCRIPTS</td> <td>10</td> <td></td> <td>Dispensed remaining quantity</td> </tr> <tr> <td>4/18/2021</td> <td>PARTIALLY DISPENSED</td> <td>SURESCRIPTS</td> <td>10</td> <td></td> <td>Out of Stock</td> </tr> </tbody> </table>																		Status Date	Status	Status Entity	Qty	Qty Type	Notes	4/18/2021	DISPENSED	SURESCRIPTS	10		Dispensed remaining quantity	4/18/2021	PARTIALLY DISPENSED	SURESCRIPTS	10		Out of Stock
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1076	04/18/2021	N	ADDED	Lipitor tablet 20 mg Dispense: 10 (ten) tablet	0	10	N	04/28/2021		Wayne	Med - to					Not Indicated																			
1064	04/16/2021	N	PENDING	betamethasone,	0	30	N			Wayne	Med - to		PENDING	4/16/2021	OP																				

Prescription Fill Status

- The Prescription Fill Status does not need to be selected for all prescriptions, only select if wishing to know the status of the prescription.
- Not all pharmacies support this message type.
- If sending the prescription to a pharmacy, not capable of receiving this message type, the drop-down will be disabled. Additionally, if the prescriber hovers over the drop-down a message is displayed that the pharmacy does not support this message type.

Description	Dispensed	Partially Dispensed	Not Dispensed	Transferred
All RxFill status messages	X	X	X	X
All RxFill status messages but Transferred	X	X	X	
Dispensed and Partially Dispensed	X	X		
Partially Dispensed and Not Dispensed		X	X	
Not Dispensed or Transferred			X	X
Partially Dispensed Only		X		
Not Dispensed Only			X	
Cancel all RxFill Statuses				

The selections marked with an X are responses that will come from the Pharmacy

Action Items: New Features/Functionality*

1

First

Discuss eRx Features
Internally

2

Second

Decide which features to use
and turn on

3

Third

Decide to set for entire
Practice

4

Fourth

Reach out OP support

*See Slide 14 for New Features and Functionality

Questions



Help Articles

- [Release Notes: eRx Certification](#)
- [eRx Certification Summary Notes](#)
- [Change Request Generic Substitution](#)
- [Change Request Prior Authorization](#)
- [Change Request Therapeutic Interchange](#)
- [Change Request Drug Use Evaluation](#)
- [Change Request Out of Stock](#)
- [Change Request Prescriber Authorization](#)
- [Change Request Script Clarification](#)
- [Cancel an Electronic Prescription](#)
- [eRx Workflow Videos](#)



The OP Way

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It's Time to Innovate Health***

