

InteliChart Version 3.5.16

Release Date

On Friday, August 6, 2021, your InteliChart Patient Portal environment will be upgraded to version 3.5.16. The InteliChart Patient Portal will be unavailable between Friday, August 6, 2021, 9:00 pm EDT to 9:00 am EDT Saturday, August 7, 2021. Please be aware, the InteliChart Patient Portal may be unavailable intermittently during the weekend to complete validation of the portal upgrade and additional work.

Enhancements

Relabeling of My Account option

In the Patient Portal, the My Account option located in the upper right-hand corner has been renamed **Settings** and features a cog icon to make it more identifiable to parents logged into the portal. The menu items remain the same.

Parent steps to complete portal registration process

The registration pages (in English and Spanish) that a parent/guardian encounters when completing their Patient Portal registration have been updated to be more intuitive and user friendly. This applies to all registration workflows including when a registration is being completed with a PIN, when a parent/guardian is self-registering (if enabled by the Practice), and when a parent/guardian is requesting a PIN as part of the Automated Enrollment process (if enabled by the Practice). **Note:** The steps taken in the Practice to generate PINs remain the same; the changes only affect the parent/guardian steps for completing registrations.

Resources: [OP Patient Portal: Parent Toolkit](#)

Modal window updates

Updates have been made to the following windows in the Patient Portal to be more intuitive and user-friendly:

- The Add Child/Dependent window now includes the option to add additional children and dependents during one registration flow.
- The Enter PIN window accessed when adding a PIN for another Practice now includes the option to add PINs for multiple Practices at the same time.

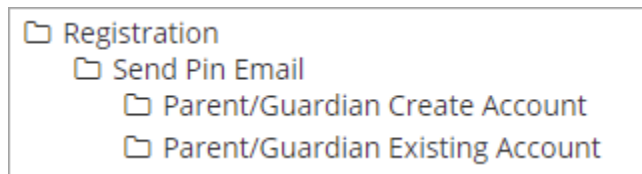
New Page Templates for PIN-based portal

Two new Registration Page Templates have been added to the Practice Portal that are tailored to whether or not the parent/guardian receiving the email already has an existing portal account. Both are located in the Send Pin Email Category (Practice Portal > Portal

registration

Management > Patient Interface > Page Templates > Registration folder > Send Pin Email sub-folder).

- **Parent/Guardian Create Account:** The email notification sent to the parent/guardian when a PIN is issued via the Practice Portal. It invites the parent/guardian to complete their registration and provides the PIN to do so.
- **Parent/Guardian Existing Account:** The email notification sent to the parent/guardian that prompts the parent/guardian to add the child/dependent to their existing portal account and provides steps on how to do so.

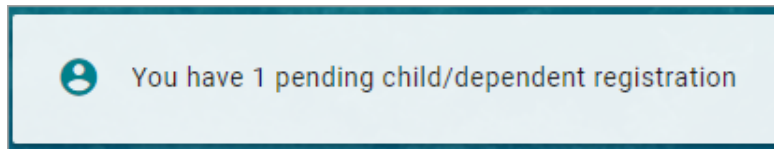


As with any of the Page Templates, your Practice may choose to edit the wording in the communication.

Resource: [OP Practice Portal: Customize Page Templates](#)

Pending Registration Action Tile

A new Action Tile is displayed on the Patient Portal homepage when a parent/guardian has pending registration(s) to complete. When the tile is clicked, the parent/guardian is brought to the Add Child/Dependent window where they are prompted to enter the child's PIN and birthday to complete the registration.



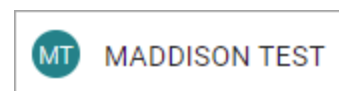
Patient toggles and homepage cards

For patients where no profile picture has been added in the Patient Portal, the toggle buttons are now displayed with the patient's first and last initials. The homepage cards have also been updated to display the patient's profile icon or full name.

Toggle button



Homepage card



Measurements on Vitals and Growth Chart pages

Measurements on Vitals and Growth Chart pages in the Patient portal have been standardized to display whole numbers or a limited number of decimal places based on rounding rules as appropriate for the type of measurement displayed.

Changes to Appointment Details recognized as Reschedule

When a change is made to a scheduled appointment, such as to the location, Provider, details, date, or time, it is now recognized as an appointment reschedule so that the parent/guardian receives a patient-configured notification from the Patient Portal.

Patient-entered Immunizations

Patient-entered Immunizations will no longer be displayed on the Patient Portal, as the Immunizations page no longer has a disclaimer stating it is not an official document. Only Immunizations sent from OP will be available on the portal.