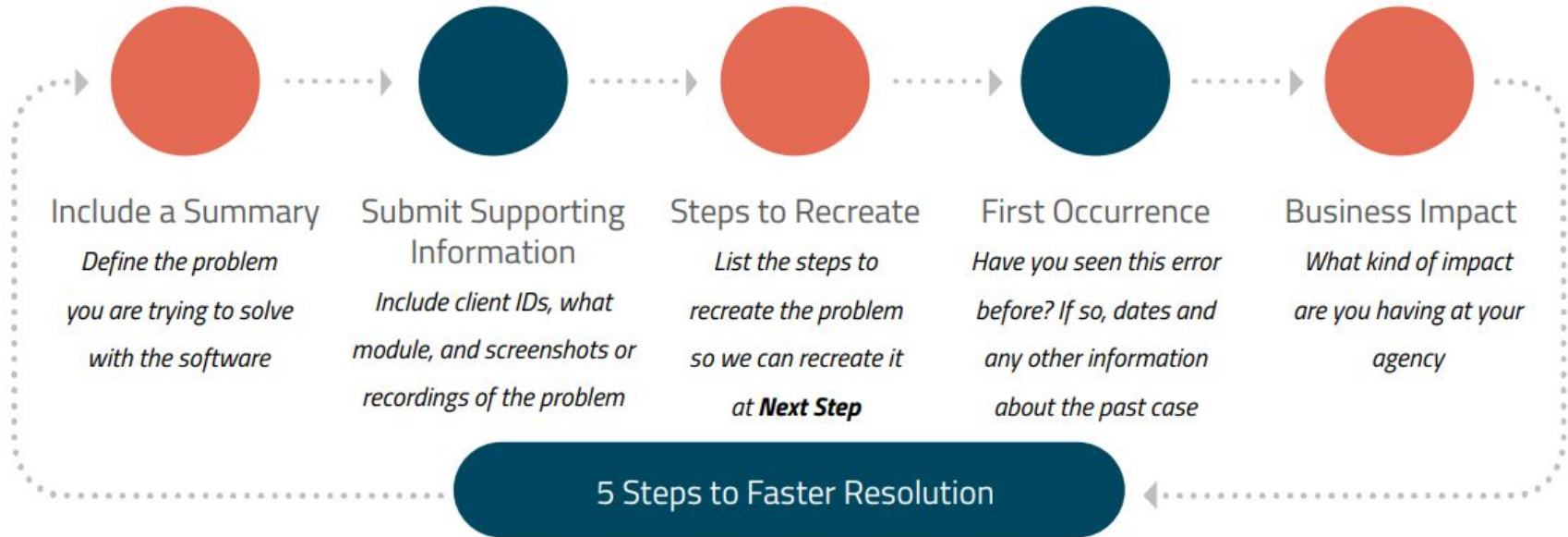


Best Practices

When submitting a case to Support:



By following these **5 Best Practices** you will be expediting communication and requirement gathering. This will allow the Support team to more quickly assess cases to provide you with *solutions* and/or route your case to the appropriate NSS team.