

September 16, 2021 Portal Tips & Tricks

Troubleshooting Frequent Registration/Activation Issues

Your practice team may find these resources helpful when assisting families with their accounts:

- [**Resetting Patient and Practice Portal Passwords**](#)
- [**Deactivating Practice Portal Accounts for Staff/Providers who leave the Practice**](#)
- [**Enabling Proxy Accounts**](#)
- [**Limit or Remove Parent Access to a Portal Account + Issue a PIN to a Minor**](#)