

SERVICE LETTER

STINSON DIVISION
Consolidated Vultee Aircraft Corporation
Wayne, Michigan

TO: Distributors, Direct Factory Dealers and
Distributor's Dealers

LETTER NO. 53

PAGE 1 of 1

TITLE: Accident Reports

DATE: March 17, 1947

Gentlemen:

The Stinson Voyager of today is the culmination of years of practical experience in the light plane field. In the design and engineering of this airplane we have tried to incorporate quality, performance, safety, appearance, ease of handling and economy of operation.

Improvement is our watchword, and we are constantly carrying on research work for new methods and materials that will improve the inherent qualities of the present ship. Of course, most of our research work is done under more normal conditions than the more adverse conditions encountered in field operation.

We would like to become more closely acquainted with what is happening in the field particularly with respect to accidents. Form 19-P-40 has been developed for reporting to the factory on such accidents.

This form is normally not to be used for reporting accidents due to weather conditions, ground handling or pilot error unless the occupants are seriously injured. We are interested principally in accidents where there is a suspicion of product fault. This report should be filed on accidents where any of the following conditions exist:

1. Structural Failure
2. Suspected Structural Failure
3. Accidents that suggest action by the Stinson Engineering Department for possible incorporation of revisions or modifications.
4. An accident that results in serious injury or death to the occupants.

These reports are to be prepared in triplicate. Send the original to the Service Department at Wayne, Michigan. One duplicate copy should be forwarded to the Regional Sales Manager and the other retained for your files.

Your cooperation in filing these reports in complete form will assist us in developing new improvements and refinements.

Yours very truly,
STINSON DIVISION
Consolidated Vultee Aircraft Corporation

George Martin
Service Manager

GM:LJA