



Army Quality of Life Task Force Overview

G-9 Mission

The DCS, G-9 administers the II PEG, leads the Army's Quality of Life effort, implements, integrates, supervises and assesses execution of policies, resources, plans, and programs for the Installation Enterprise to enable ready, prompt, and sustained land dominance by Army forces.



Installation Readiness and Resiliency



Quality of Life – People First

G-9 Vision

Professional experts championing Installation Enterprise Readiness and delivering unmatched Quality of Life to our People.

Ms. Dee Geise

**Director, Soldier and Family Readiness/QOL Task Force
DCS, G-9**

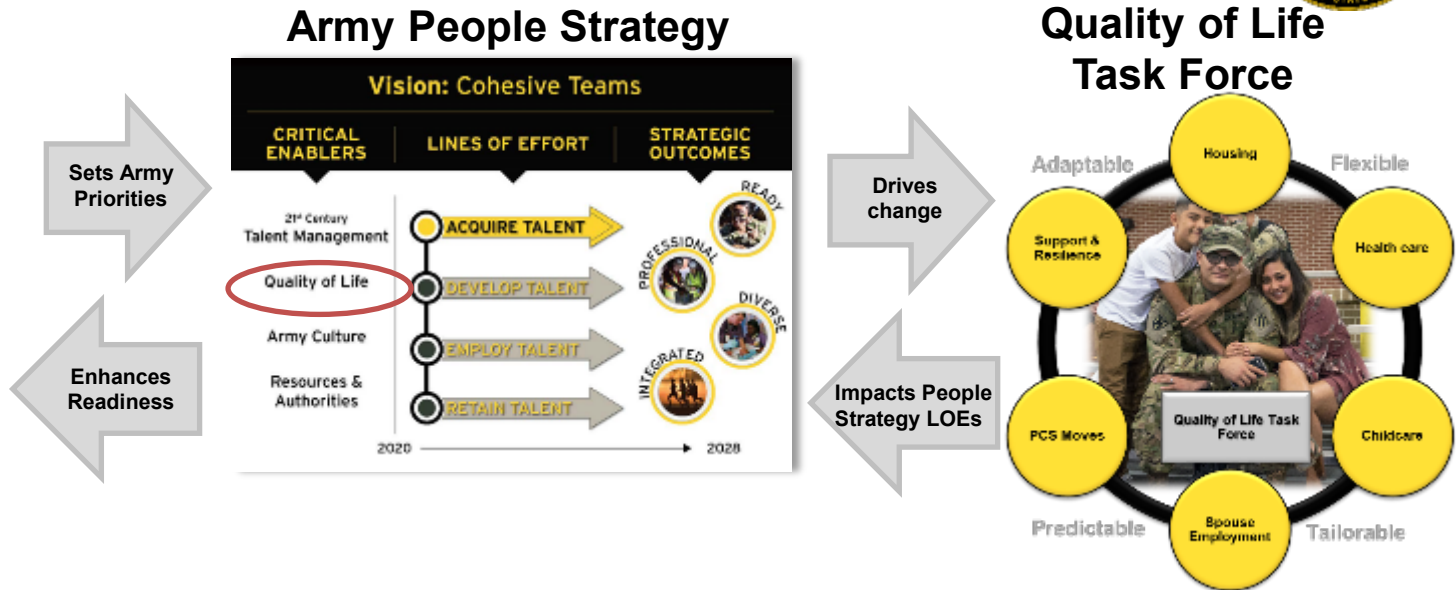


Background



40th CSA Priorities

- People
- Readiness
- Modernization
- Reform



- In Oct 2019 the Secretary and CSA directed a Quality of Life Task Force
- Review the full range of Army care, support, and enrichment programs
- Emphasis housing, health care, childcare, spouse employment, PCS moves, and support and resilience (Alaska, Ft. Irwin, Ft. Polk, Ft. Hood)
- 18 Mar 2020, QOL charter signed by SECARMY
- Dec 2020, the QOL Campaign integrated into the Army Campaign Plan, Objective 11 (11.2: Improve QOL programs)



Army Quality of Life Task Force Governance



Quality of Life Task Force



Army QOL
Quarterly ASL
Update



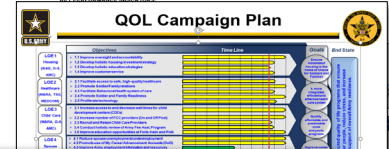
3 Star GOSC

QOL Weekly
Working Group
Meetings
06/GS15
(LOE Deep Dives)

Army Campaign
Plan, OBJ 11



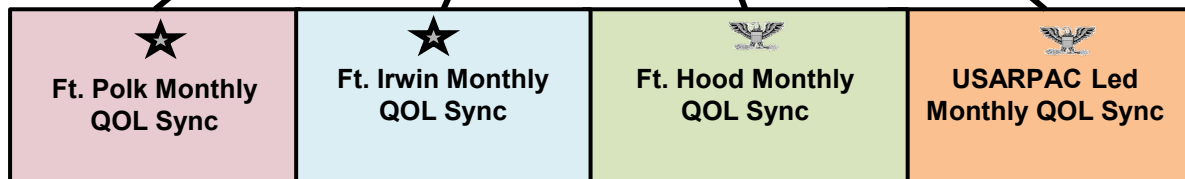
Army TF QOL
Campaign Plan



Army People
Strategy



AMC/IMCOM
Collaboration
Monthly
Meeting



Army Quality of Life Campaign Plan includes the full range of Army care, support, and enrichment programs intended to enhance and maintain Soldier and Family readiness along with supporting the Army People Strategy.



QOL Task Force Army Charter

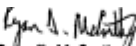


{ARMY} CHARTER QUALITY OF LIFE TASK FORCE

1. Name of Committee: Army Quality of Life Task Force (QOL TF)
2. Category and Type of Committee: Intra-Army
3. Date Established: New committee
4. Authority: Director of Army Staff Memo: HQDA-191107-336Q, 6 November 19
5. References:
 - a. Department of Defense (DoD) Instruction 5105.18 (DoD Intergovernmental and Intragovernmental Committee Management Program), 10 July 09, incorporating Change 2, 8 April 19
 - b. Army Regulation 15-39 (Department of the Army Intergovernmental and Intragovernmental Committee Management Program), 13 July 18
 - c. The Army Strategy, 24 October 19
 - d. The Army People Strategy, October 2019
 - e. Department of the Army General Orders 2020-01, 6 March 20
6. Date To Be Terminated: This advisory function is needed on a continuing basis. However, this task force will terminate on completion of its mission or three years from the date this charter is approved, whichever is earlier, unless extended by the Secretary of the Army or designee.
7. Purpose: At the direction of the Secretary of the Army and the Chief of Staff of the Army, the Deputy Chief of Staff (DCS), G-9 is the lead agency for synchronizing and providing principal oversight for the Quality of Life (QOL) portfolio in accordance with authorities outlined in General Orders 2020-01. The DCS, G-9 will act with broad authority to strengthen QOL programs Armywide, benefiting Soldiers, Families, Civilians, and Soldiers for Life. The Army QOL TF will take the following action:
 - a. Evaluate and identify gaps and overlaps across a full range of Army care, support, and enrichment programs, with initial emphasis on housing, healthcare, childcare, spouse employment, and permanent change of station moves to provide effective, efficient, and well-executed QOL programs to the Army's number one asset, its People. The effort will expand to include other QOL-related programs, policies, and requirements outside the initial six lines of effort (LOEs).

Date Approved:

18 MAR 2020


Ryan D. McCarthy
Secretary of the Army

The QOL TF Charter

- Designates DCS, G-9 lead for QOL TF, with stakeholder collaboration
- Requires:
 - Weekly Working Group Meetings
 - Monthly USA and VCSA update
 - Quarterly report to SA and CSA
- Ensures oversight by ASA (M&RA) and ASA (IE&E) IAW GO-1

Outcome

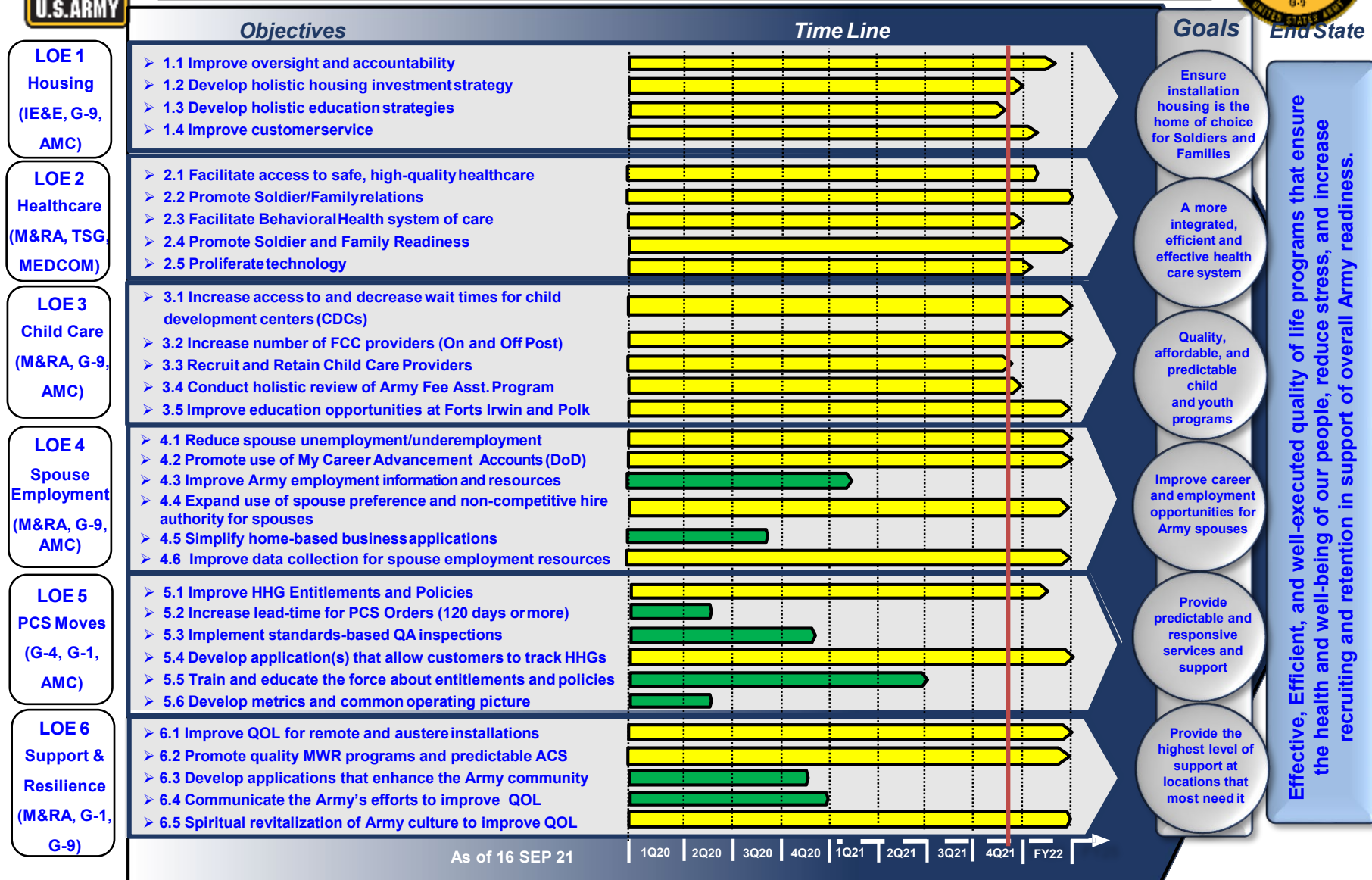
- Ensure HQDA-level requirements to provide predictable, flexible, adaptable, and tailorable QOL programs with emphasis at installation with critical QOL needs such as Forts Wainwright/Greely, Fort Polk, Fort Irwin, and Fort Hood.

Unclassified

Deputy Chief of Staff, G-9



Army QOL Campaign Plan





QOL Wins



- Housing
 - Implemented all Tenant Bill of Rights at 37 of 44 privatized housing
 - Implemented 100% “change of occupancy” inspections and checks on life, health, and safety work orders
 - Investing in barracks and the total Family housing program
 - Hired additional government oversight personnel for privatized and government housing
- Health Care
 - Expanded virtual health for primary, specialty, and preventive care in response to COVID-19
 - Launched the COVID-19 Information Hotline
- Child Care
 - Operating child and school age care in the COVID-19 environment
 - Increasing capacity (Family Child Care, construction, off-post care, hourly care, streamline hiring/supervision)
 - Implemented DoD updated child care placement priorities
- Spouse Employment
 - Strengthening military spouse preference implementation
 - Implemented spouse licensure reimbursement; working with OSD on reciprocity
 - Codified home based business policy and application process
 - Promoting OSD initiatives (My Career Advancement Account, Military Spouse Employment Program)
- Permanent Change of Station Moves
 - Continuing safety and security guidelines for moving companies; requiring background checks
 - Increased reimbursement from 95% to 100% to offset costs for Soldiers who move themselves
 - Launched "Army PCS Moves" app – info on entitlements, move types, plan/schedule move, and claims, etc.
 - Issuing orders ~120 days prior to the report date to improve move planning
- Support and Resilience (Alaska, Polk, Irwin, Hood)
 - Identified “Big Four” (USARAK, Hood, Irwin, and Polk) as locations requiring critical QOL improvements
 - Launched Digital Garrison and Giving apps
 - Improving healthcare staffing at Alaska, Polk, Irwin
 - Piloting Army Community Service certifications



Army QOL at Your Fingertips



- Army Quality of Life Website: www.army.mil/qualityoflife
- Digital Garrison app (Apple/Google)
- Army Maintenance app (ARMA)
- Army PCS Move app (Apple/Google)
- PCS Claims app

People First – Winning Matters – Army Strong!
Quality of Life