

InteliChart Version 3.5.18

Release Date

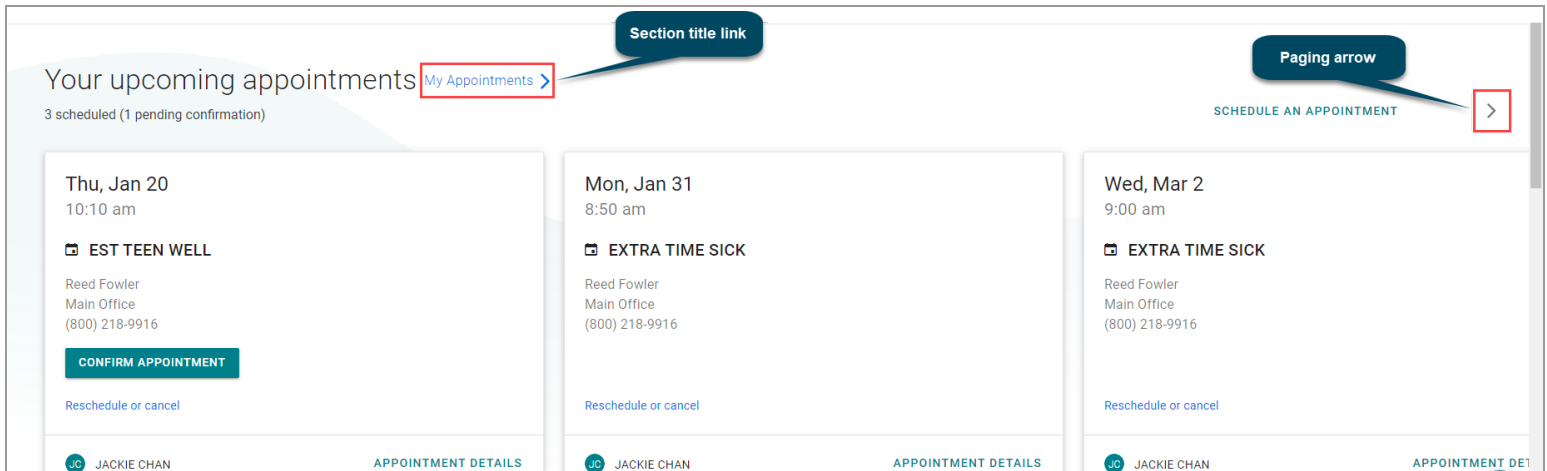
On Friday, February 4, 2022, your InteliChart Patient Portal environment will be upgraded to version 3.5.18. The InteliChart Patient Portal will be unavailable between Friday, February 4, 2022, 9:00 PM EDT to 9:00 AM EDT Saturday, February 5, 2022. Please be aware, the InteliChart Patient Portal may be unavailable intermittently during the weekend to complete validation of the portal upgrade and additional work.

Enhancements: Patient Portal

Patient Homepage

The following updates have been made to the homepage to make it more user-friendly:

- Arrows have been added to allow paging through cards on the homepage.
- When hovering over the arrow for the section title, a link will display to the corresponding section page.



Patient Test Results

The following updates have been made when viewing the Test Results page:

- An **About this Test** link has been added. This link takes the user to the MedlinePlus site to view resource material specific to the test.
- A **Print** link has been added to print the results for the selected test.

My Chart

Summary Medications **Test Results** Histories Allergies Visits Immunizations Problems Vitals Growth Charts Documents

< All Test Results / URINE SCREEN

[About This Test](#) [Print](#)

CDAs

The following options have been renamed when creating a clinical document on the Visits page:

- Clinical Summary is now Visit Summary
- Ambulatory Summary is now Patient Chart Summary
- Transition of Care Ambulatory is now Chart Summary for Transition of Care

Documents

When selecting Documents from My Chart, the Encounter Notes section has been renamed to "Encounter Notes and Documents" and has been moved to the top of the page.

Growth Charts

The following updates have been made to the Growth Charts page:

- BMI column was added to the data grid.
- BMI has been added to the drop-down in the Growth Charts section. Data is graphed for patients 2 to 20 years.
- The Growth Charts drop-down displays the options in alphabetical order.

Immunizations

The Immunizations table now includes a column to display Refusal Reason, when applicable.

HPV, unspecified formulation

Vaccine
HPV

Date
8/25/2021

Refused: Vaccine safety concerns

Notifications delivered in Spanish

Appointments, Generic Disclaimers, Medications, Proxy and account notifications are now delivered in Spanish for parents/patients/guardians with a preferred language of Spanish selected on the Patient Portal.


Messages

The following updates have been to Messages:

- When a parent/guardian receives a message reply about a child or dependent, the message on the Messages page now displays "Regarding" followed by the child or dependent's name.

- When a parent/guardian opens a message, "Regarding" followed by the child or dependent's name is displayed under the subject line.

Message Page

☐

Alpha Peds, Inc.
Testing
Regarding: MADDISON TEST

Message

INBOX
SENT ITEMS
DELETED

← BACK
REPLY
DELETE

Testing
Regarding: MADDISON TEST

From: Alpha Peds, Inc.
To: MADDISON TEST

Medication Refill Requests

Medication refill requests are restricted to current medications and limited to a time frame past the expiration date set in the Practice Portal.

Click [here](#) to take you to the Instructional Details section on setting up the Medication Refill time restriction.

Enhancements: Practice Portal

(Optional) Automated Enrollment Opt-In/Opt-Out

If a parent/guardian has selected to opt-out of receiving automated enrollment emails, the Practice can reactivate by navigating to: **Main Navigation Panel > Patient Administration > Search > Notifications tab**. **Note:** To view the Automated Enrollment notification, click the right-facing arrow for the Practice Enterprise in the Type column.

TYPE	CALL	TEXT	EMAIL	NOTIFY
▼ OP 14 Dev2 Enterprise 18320				
Patient Activate (0 Active)	✓	✓	✓	✓
Automated Enrollment			✗	

Click to enable Automated Enrollment

Live Scheduling

The setting to notify a specific message group of all live scheduled appointments in Appointment Settings has been removed. **Note:** Notification of requested or live scheduled appointments is handled in OP using the IC Appointment Request Department.

Deactivated Users and Message Groups

When a user is deactivated, a prompt displays asking if the user is sure and affirms they will be removed from any message groups they were a part of. If the deactivated user was the last member in the Message Group, a prompt is displayed stating that the Message Group(s) will also be deactivated. **Note:** If you Activate a user that was deactivated, they will be added back to the Message Group(s) originally assigned.

Instructional Details

Medication Refill Time Restrictions: Below are instructions on how to enable the time frame for Medication Refill Requests.

1. Navigate to: **Main Navigation Panel > Portal Management > Patient Interface > Manage Setup > Portal Features.**
2. Confirm you have **Allow Med Refill Requests** toggled to the **On** position in the Active column.
3. Click **No Restrictions**; the Medication Refill Time Allowance window displays where No Restriction is selected by default.
4. Click the **Time Restriction** radio button and enter the time past expiration date in days or months.
5. Click the **Confirm** button.
6. Click the **Save** button in the window.