Office Practicum

Office Practicum Release Notes

Version 20.16 Build .12
(OP 20.16.12)

Release Availability

💻 **On-Premise**: May 19, 2022, following the standard availability announcement

☁ **Cloud**: Cloud Practices will receive email communication regarding the availability of this release. To see which version of OP your Practice is currently running, navigate to **Help tab > About**, and refer to the **Build number** field.

Release Contents: Issue Resolutions | Improved Functionality

Issue Resolutions

- Visit Templates can now be imported into and exported out of OP without error.
- PDFs received in Direct Messages can be viewed in Document Management as expected.
- Change Password, when selected from the Logout menu, functions as expected.

Improved Functionality

<p align="center">**Provider [P], Clinical [C], Practice Management [M], Billing [B], All [A]**</p>

[P, C] Database Improvements to VacLogic *(not visible to users)*

We've completed some changes in the background of VacLogic to enhance the forecasting offerings and language in recommendations. While *this* update does not include any visual changes in OP, here are some things to look forward to:

- Quicker forecasting responses that adhere to the most up-to-date immunization recommendations
- Warnings that provide more detail around partial vaccine recommendations
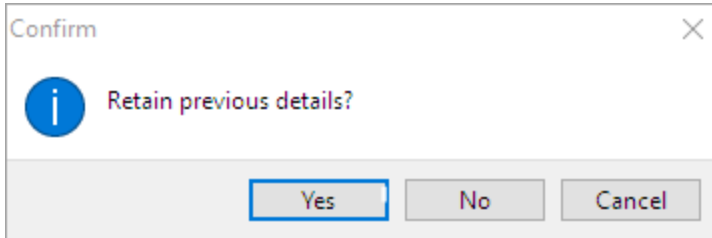- More informative hover-over text in the Forecasting window
  Stay tuned for more about these VacLogic changes in an upcoming communication.

**[A] Enhanced Options to Retain Information When Adding New Documents**

The **Retain previous details? Yes, No, Cancel** confirmation box that displayed when switching between patients while scanning or importing new documents has been replaced with an updated confirmation box. The new confirmation box displays if a patient was previously selected when the **New Document** button is clicked. If a patient was previously selected, that patient's document information is displayed in the Document Details

panel of the window.

Before update to 20.16.12	After update to 20.16.12
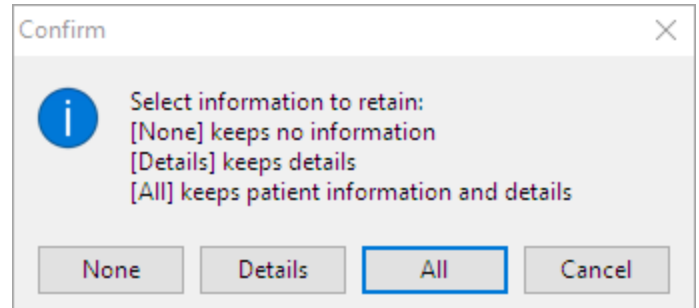
The new options for retaining this information are None, Details, and All.

- **None**: No details are retained in the Document Details window; you'll start from scratch with selecting the patient and labeling the Document.
- **Details**: The following details are retained from the previous patient's Document:
  - **Review Details**: Item Type, Item Category, and Privacy Level are retained
  - **Administrative Details**: Correspondent, Addressed to, and Status of original
- **All**: The following details are retained from the previous patient's Document:
  - **Patient Info**: Patient ID and Patient Name
  - **Review Details**: Item Type, Item Category, and Privacy Level are retained
  - **Administrative Details**: Correspondent, Addressed to, and Status of original
- **Cancel:** You'll be taken back to the previous record with no changes being made to the current record.

Any information you choose to retain can be edited, as appropriate, before saving.

Before submitting a case highlighting release issues, we recommend reviewing the **Support Trends** to see if your issue has already been reported. If it has, there is no need to create another case.

All content is subject to change.