

Welcome to the 2022 A321NX Differences Training Program

The following information will help prepare you to be successful in A321NX Differences Training.

A321NX Differences Training

- Is a 2-hour class and will take place in either DEN or MCO depending on base assignment.
 - DEN training will take place at the Airbus Denver Training Center (formally known as SSS).
 - MCO training will take place at the Airport Business Center.
 - Please allow plenty of time to navigate to the training center location.
 - Additional information regarding each Training Center is provided below.
- A321NX class dates are posted on FLiCA.
- A321NX training class is to be scheduled in the designated month, and bidding opens the month before in FLiCA and will close, on 4th, 2022, 12:00 noon MDT the month before. The FLiCA folder will look like this:



- For bidding purposes, your credit for training will be 2:00 hours. If you do not submit a bid, a class date will be assigned to you.
- If you would like to attend an earlier A321NX class, you may attend during any of the scheduled RGS classes (see class dates on the website). If you are wanting to attend a 321NX training on one of these days, you must be at the training center in MCO or DEN no latter 1600 EST for MCO, or 1600 DEN MST. Classes begin promptly at 1600. **AFTER** Inflight Training has confirmation that you have attended an earlier (than scheduled) A321NX Training, your scheduled class date/pairing will be removed from your schedule. If this is something you would like to do please advise Inflight Training. It

will be your responsibility to get to and from the training center. There is no transportation provided for this type of ad-hoc training.

A321NX Differences Training Requirements

- Required items to attend A321NX Differences Training: Current and updated Flight Attendant Manual (FAM), Frontier ID badge, FlyTab charged to 90% or better, updated EFAM in DocuNet, vFileBrowser with current backup FAM, and a writing utensil.
- Flight Attendants must successfully complete all classroom curriculum which includes hands-on skill proficiencies and participation.
- The *Inflight – A321NX Differences* CBT is to be taken on-line and **is required to be completed 48 hours prior to attending A321NX Differences Training.** The CBT will be posted in Schoox at least one (1) month prior to scheduled class date. **If you do not see the CBT when logging into Schoox, please contact Inflight Training immediately at 720-374-3443 or InflightTraining@flyfrontier.com.**

- A321NX Differences CBT Troubleshooting
 1. Turn on device.
 2. Clear cache and cookies. Delete all browsing history.
 3. Log into Schoox. (Access using website, via Chrome vs. App.)
 4. Select *Inflight – A321NX Differences* course.
 5. Select the module you wish to complete.
 6. When prompted, select “Resume” which should take you to the last slide completed. Select the NEXT> button.
If slide is still stuck:
 7. Exit course.
 8. Exit/log out of Schoox.
 9. Clear cache and cookies. Delete all browsing history.
 10. Restart device.
 11. Repeat steps 2-6.
If slide is still stuck:
 12. Complete steps 1-6 on a different device (preferably an F9 computer).
If slide is still stuck:
 13. Exit course.
 14. Exit/log out of Schoox.
 15. Clear cache and cookies. Delete all browsing history.
 16. Log into Schoox. (access using website, via Chrome vs. App)
 17. Select *Inflight – A321NX Differences* course.
 18. Select the module you wish to complete.
 19. When prompted, select “Restart” which should take you to the first slide in the module. Click through all the slides previously viewed until you reach the one that was problematic and continue.

If CBT is still stuck, please contact Inflight Training. When contacting Inflight Training always be sure to include what type of device you are using, the way you are attempting to access Schoox (web vs. App), the type of browser, and a screen shot of the slide that is stuck. Be sure to include your name and employee number. The new FlyTab is proving to be an efficient device for completing training in Schoox.

Classroom Attire

- Please keep in mind the physical requirements of training, and wear clothing that allows you to bend, lift, push, reach, and twist. Clothing should fit appropriately, and the body sufficiently covered to avoid distracting or otherwise disrupting others.
- Business casual attire (including jeans void of holes/rips), and **fully closed shoes** are required for all Recurrent Training. Shorts, tank tops, flip flops, sandals, open toed shoes, “see-through” garments, low-cut blouses/crop tops, extremely tight garments, yoga pants, sweat pants, jeggings, hem lengths shorter than 2” above the knee, items in need of repair, baseball type hats and items not meeting appearance standards are considered inappropriate attire and grounds for dismissal from class.
- Tattoos **MUST** be covered and should not be visible during training.

Sick/Late/Unprepared/Cell Phones

- If a Flight Attendant is unable to attend A321NX Differences Training, it is their responsibility to call Crew Scheduling and Inflight Training.
- Class begins promptly at scheduled time. Flight Attendants arriving nine (9) minutes or less after class begins will be allowed to complete training and a tardy will be assessed. Flight Attendants who arrive to class ten (10) or more minutes late will not be allowed to complete training. Inflight management will be notified and will follow up with the Flight Attendant. Please arrive on time.
- A current Flight Attendant Manual (FAM) **AND** EFAM is required for class. Failure to bring either to class will result in removal from class.
- To provide a productive learning environment, all cell phones must be turned off in the classroom.
- Out of training base Flight Attendants who are dismissed from A321NX Differences Training will be provided with transportation back to the hotel.

PHL/TTN/MIA/TPA/ATL Base Flight Attendants:

PHL/TTN/MIA/TPA/ATL in the MCO Training Center

- PHL/TTN/MIA/TPA/MIA Flight Attendants will attend a two (2) hour class; however, your schedule will be blocked for multiple days during the pre-award.
- Travel days will be provided to attend A321NX Differences Training. Once A321NX class date/time is awarded, an A321NX Differences pairing will be built and reflected in FLiCA.

- You may be pre-awarded with other codes such as *CO1*, and *CO3* to account for travel time.
- Please be aware of your rest requirements and follow any deadhead (*DHD*) deviation rules, per the Collective Bargaining Agreement (*CBA*).
- MCO based Flight Attendants will train in MCO with a two (2) hour credit block of *A321NX Differences* reflected in the FLiCA schedule.

Hotel & Travel from PHL/TTN/MIA/TPA/ATL to MCO Training Center

- Hotel will be arranged by Inflight Training and a pairing will be reflected on FLiCA schedule.
- Hotel for Flight Attendants based in PHL/TTN/MIA/ATL:
Hilton Garden Inn Orlando Airport
7300 Augusta National Drive
Orlando, FL 32822
- If you have questions or concerns about hotel accommodations for A321NX Differences Training, contact Crew Scheduling. Please plan accordingly based on weather, driving conditions and parking.



- **Transportation:** The day of A321NX Differences training, the Hilton Garden Inn Orlando Airport will have a designated shuttle to and from the training facility. The van will leave the hotel promptly at the scheduled times. Please make sure you are on the correct shuttle and allow plenty of time to be on the van prior to departure.
- The Hilton Garden Inn Orlando Airport shuttle will provide transportation back to the hotel at the end of the training.
- Should the operation assign you a hotel other than the Hilton Garden Inn Orlando Airport, please contact Crew Scheduling, they can book transportation through API.

NOTE: Orlando based commuters may directly book a room at the crew hotel (Hilton Garden Inn). This will secure transportation to and from the MCO Training Center. Please contact 407-802-1125 for rate information and room reservations.

MCO Training Center

Orlando International Business Center (Building B)
5884 S. Semoran Blvd Building B, Orlando, FL, 32822



CHI and LAS Base Flight Attendants:

CHI and LAS in the Airbus DEN Training Center

- CHI and LAS based Flight Attendants will attend a two (2) hour class; however, schedule will be blocked for multiple days during the pre-award.
- Travel days will be provided to attend A321NX Differences Training. Once A321NX Differences Training date/time is awarded, an A321NX Differences pairing will be built and reflected in FLiCA.
- You may be pre-awarded with other codes such as *CO1*, and *CO3* to account for travel time.
- Please be aware of your rest requirements and follow any deadhead (*DHD*) deviation rules, per the Collective Bargaining Agreement (*CBA*).
- DEN base Flight Attendants will train with a two (2) hour credit block of *A321NX* reflected in the FLiCA schedule.

Hotel & Travel from CHI/ LAS to Airbus DEN Training Center

- Hotel will be arranged by Inflight Training and pairing will be reflected on FLiCA schedule.
- Hotel for Flight Attendants based in CHI/LAS:
Hyatt Place Pena Station
6100 N Panasonic Way

Denver, CO 80249

NOTE: DEN based commuters or those wanting to stay at the hotel for A321NX Differences Training may directly book a room at the crew hotel (Hyatt Place Pena Station). This will secure transportation to and from the DEN Training Center. Please contact the Hyatt Place Pena Station at, (720) 405-4321 and mention “Crew Rate” pricing information.

- If you have questions about your hotel for A321NX training, contact Crew Scheduling. Please plan accordingly based on weather, driving conditions and parking.



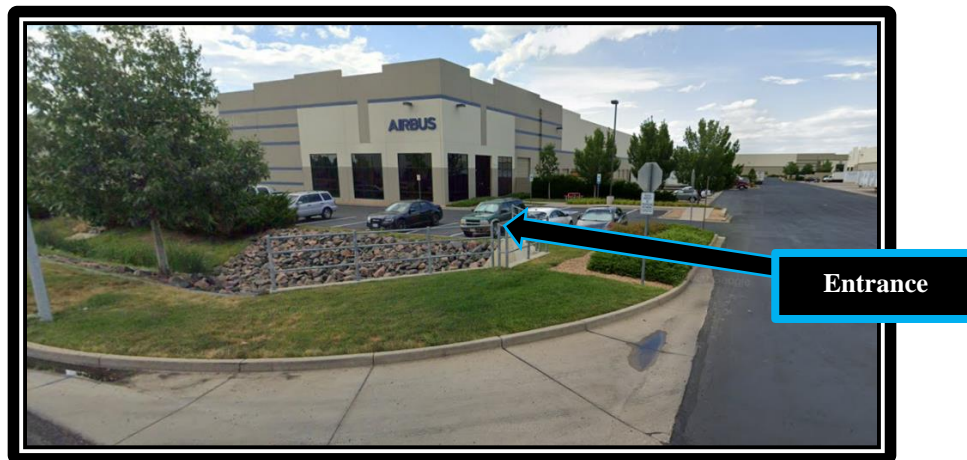
- **Transportation:** The day of A321NX Differences Training the Hyatt Place Shuttle will have a designated shuttle to and from the training facility. The van will leave the hotel promptly at the scheduled times. Please make sure you are on the correct shuttle and allow plenty of time to be on the van prior to departure.
- The Hyatt Place shuttle will provide transportation back to the hotel at the end of A321NX Differences Training.
- Should the operation assign you a hotel other than the Hyatt Place, please contact Crew Scheduling, they can book transportation through API.

Airbus DEN Training Center:

Airbus DEN Training Center (ATC)

Address: 3500 N Windsor Dr. Unit 500, Aurora, CO 80011

DEN Training Center: Airbus Training Center (ATC)



- Flight Attendants who miss the shuttle will be responsible for their own transportation to or from A321NX Differences Training.
- Please allow plenty of time to drive to the Airbus Training facility (SSS). There is parking at the training facility. See picture below to help familiarize yourself of the training facility.

For further information, please refer to the Flight Attendant Contract, Article 7 Training and Article 5F Pre-award Period.

We look forward to seeing you for A321NX Differences training! Please do not hesitate to contact us if you have any questions or concerns.

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