

JULY 2022 EDITION



A monthly newsletter
exclusively for
OP RCM Practices

Tip of the Month Best Practices: Insurance Eligibility

One of the most impactful changes you can make to your Practice's billing workflow is to develop a standard for verifying insurance. In this [Quick Reference Guide](#), we've highlighted Best Practices for validating insurance eligibility.



- **Validate insurance** when the appointment is scheduled
- **Revalidate 1-3 days prior** to the appointment
- **Ask to see the insurance card** at each visit -- if it differs from what's scanned in OP, scan in the new card when updating the info

Note Validation runs automatically the day before an appointment if insurance hasn't been validated in the past 7 days.

FQHC Certification Details

A Federally Qualified Health Center or clinic (FQHC) provides primary care to areas designated as "shortage areas" as well as rural and urban areas. If a health center or clinic is FQHC certified, this indicates that they're receiving federal award/grant funding.

If you're interested in exploring FQHC certification or would like to know more about the program, click [here](#).

COVID-19 Pediatric Vaccine Dosing Guide

The AAP recently released a color-coded Pediatric COVID-19 Vaccine Dosing Quick Reference Guide. You can view and print it [here](#).

RCM Team Member Spotlight

Idy Sargen, Practice Optimization Consultant
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About Idy has been working with RCM clients as a Client Services Specialist since April 2021. We're excited to announce her recent promotion to Practice Optimization Consultant! In this new role, Idy will be focused on sharing her experience working with Pediatric Practices to help them be successful. Prior to coming to OP, Idy worked in the same Pediatric Practice for 20 years as a Manager and Billing Coordinator.



Fun Facts Idy was born and raised in Cuba before migrating to the US following her graduation as a Registered Nurse. She currently resides in South Florida and shares her life with her high school sweetheart -- together they share a passion for missionary life which fulfills their growing faith. A mom to three teenagers, Idy stays very busy! She is also a dedicated Travel Agent, a field that allows her to stay balanced. She believes in career passion, honesty, respectfulness, and personal satisfaction. *"Do what you love, and love what you do."*



Email our inbox at rcmlife@officepracticum.com for urgent issues or non-claim-specific questions. Tickets will automatically be created and routed to your RCM Client Services Specialist.