InteliChart Release Notes
Version 3.5.20

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Release Date

On Friday, August 19, 2022, your InteliChart Patient Portal environment will be upgraded to version 3.5.20. The portal will be unavailable between 9:00 pm EDT to 9:00 am EDT Saturday, August 20, 2022. Please be aware that the InteliChart Patient Portal may be unavailable intermittently during the weekend to complete validation of the portal upgrade and additional work.

Enhancements: Patient Portal

Improved Mobile Device Responsiveness	The following enhancements have been made to improve the user experience when interacting with the Patient Portal on a mobile device: ● Windows are now viewable in full without the need to scroll ● Test Result filters can now be viewed on a tablet ● The correct Provider, Day, and Time can be selected when scheduling an appointment
Homepage Updates	The Patient Portal homepage was updated to display Action items and Cards in a more simplistic way so that users can take action quickly and with less confusion. ● Action Items have been updated to remain visible at the top of the screen as the user scrolls down the page ● Cards for Upcoming Appointments, Messages, and Test Results now include the full patient's name and avatar

Enhancements: Practice Portal

PDF Downloads	When downloading Messages, Documents, Patient Education, or Encounter Notes from the Practice or Patient Portal, the download is now rendered as a non-editable PDF.

Enhancements: OP Notify

Updated Text Responses for Appointment Reminders	The way in which Text Responses are interpreted has been updated so that if a patient or parents sends anything other than one of the responses below, it is not interpreted as an acceptable response: ● Acceptable confirmation responses = "Y", "C", "Si", or "Yes" ● Acceptable cancellation/cancellation request responses = "N" or "No" ● Acceptable responses to opt-out of Text Notifications = "Stop" or "Detener"