



For clients in need of specialized and dedicated event staff that will manage and assist with the GiveSmart platform during an in-person, virtual, or hybrid event, GiveSmart is partnered with GOAT Events. GOAT Events is owned and operated by former GiveSmart employees with 15 years of combined experience. GiveSmart customers can contract GOAT Events for event staff and management services at their fundraising events.

(<https://goat-events.com/clients/>).

Founders

The three founders of GOAT Events are all former GiveSmart On-Site Managers. With over 500 events between them, you are getting a seamless transition with the same level of service and professionalism you have had in the past. If this is your first time using GiveSmart, you can rest assured that your event is in good hands.

Meet Your Event Team

- GOAT Staffing managers (GOAT's) and staff are seasoned event experts with knowledge and experience in the GiveSmart platform. Your GOAT (on-site manager) can handle any last-minute changes or unforeseen challenges that may arise the night of your event.
- GOAT specialists are motivated, passionate, professional, and friendly event staff with specific knowledge of the fundraising industry and GiveSmart platform. They will actively interact with your guests from the moment they arrive and encourage their participation in all fundraising components throughout the event.

What Services are provided by staff?

Services provided by GOAT staff include but are not limited to:

- Guest check-in, including setup tips and line organization
- Mobile bidding registration
- Last minute item additions and alterations
- Assisting guests with placing silent auction bids
- Closing and reconciling an auction
- Live Auction Data collection
- Donation capture and data entry
- Guest Checkout
- Processing payments
- Sending or scheduling text messages

GOAT Events also offers additional services including *in-person volunteer training (event day)* and *pre-event consultation services*.

For additional tech support on the night of your event, please consider using a GiveSmart Remote Campaign Technician who can communicate and partner with your GOAT for complex or highly nuanced events that require extra site attention. Click here for [Additional GiveSmart Services](#) or contact your GiveSmart Customer Success Managers for more information.

How to make your event the greatest of all time –

- Visit <https://goat-events.com/clients/> and fill out our inquiry form
****Any staffing requests less than 21 days out may be subject to a premium. GOAT Staffing may not be able to fulfill requests due to short notice.***

Pricing –

- GOAT Events offers packages to suit your specific event needs. Whether your event is a smaller, more intimate gathering, or a large ballroom gala, GOAT can provide a customized staffing option that will ensure your event is the greatest of all time.
- Pricing varies depending on event guest count and additional add-ons.

Available Markets –

- **Comprehensive Staffing model available in Colorado, Utah, and Arizona.**
- **“GOAT Only” management model available nationwide.**

FAQs –

- 1. When will I hear from my GOAT Event Staff?**
 - A GOAT Manager will reach out to you directly within 24-48 hours upon initial inquiry.
- 2. Will GOAT Events provide equipment to contracted event staff? (i.e., iPads, credit card swipers)?**
 - Yes, GOAT Events can provide devices for an additional fee.
 - Equipment can also be rented from GiveSmart’s preferred equipment solution vendor, [Fello](#).
 - Clients are responsible for providing Wi-Fi for the event space.
- 3. How will I be billed after ordering?**
 - Invoicing and payments will be handled directly by GOAT Staffing.
 - 50% Deposit – Once event details and number of staff have been confirmed.
 - 50% Following the event – Once expenses and hours have been confirmed/reconciled.
 - i. All payments will be made by check or ACH (via QuickBooks invoice).
- 4. What if I need to change my order (the date, number of staff needed, etc.)?**
 - Changes made up to four weeks (28 days) prior to your event date can be made with your GOAT Manager at no additional fee.
 - Changes made within four weeks up to your event date are subject to a cancellation or change fee.
- 5. Will GOAT Events hold training for my volunteers and/or staff on the day of my event?**
 - For an additional charge, GOAT Events provides on-site event day training to all volunteers assisting with fundraising duties.
 - GiveSmart also offers a virtual ‘Event Team Training.’ Check out [GiveSmart's Additional Services](#) to fill your training needs for your event.

For any questions or support prior to your event or after your event, please reach out to GOAT Staffing by completing the inquiry form on our website or call 720-299-0646.

For additional in-person event resources, please check out the [On-site Events Guide](#) and Next [Steps Checklists](#) in the GiveSmart Help Center.