

### Release Availability

**All Practices:** September 28, 2022, following the standard availability announcement

**Release Contents** [Improved Functionality](#) | [Issue Resolutions](#)

### Improved Functionality

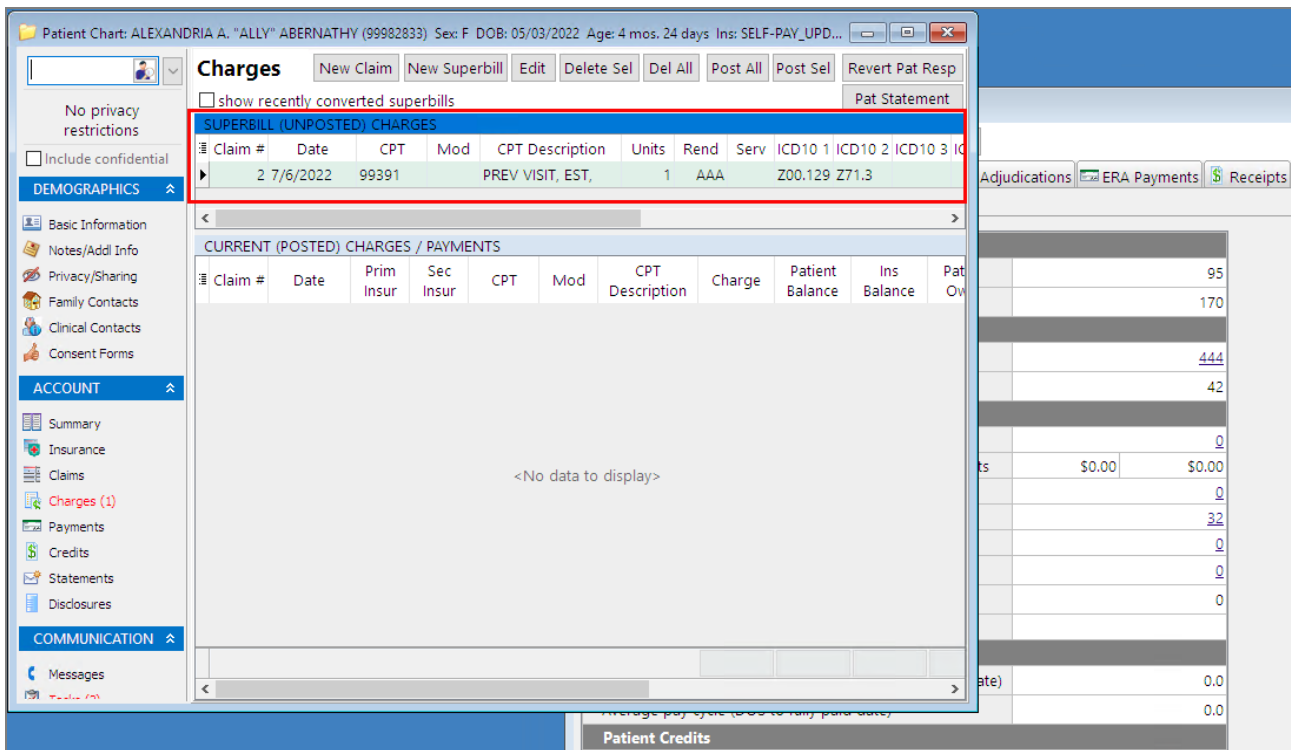
**Provider [P], Clinical [C], Practice Management [M], Billing [B], All [A]**

#### [B] Patient Charges Performance Improvement

➤ *Billing tab > Patient Chart > Charges*

The Charges section of the Patient Chart only displays charges when the chart is the **active** window. If you click away from the chart making another window active, the charges in the inactive window are not be displayed. They will be redisplayed once you click back to the chart. See images below.

Patient Chart > Charges **is** the active window. Charges are displayed.



**Charges** New Claim New Superbill Edit Delete Sel Del All Post All Post Sel Revert Pat Resp

☐ show recently converted superbills Pat Statement

SUPERBILL (UNPOSTED) CHARGES									
Claim #	Date	CPT	Mod	CPT Description	Units	Revd	Serv	ICD10 1	ICD10 2
2	7/6/2022	99391		PREV VISIT, EST,	1	AAA		Z00.129	Z71.3

**CURRENT (POSTED) CHARGES / PAYMENTS**

Claim #	Date	Prim Insur	Sec Insur	CPT	Mod	CPT Description	Charge	Patient Balance	Ins Balance	Pat Ov
<No data to display>										

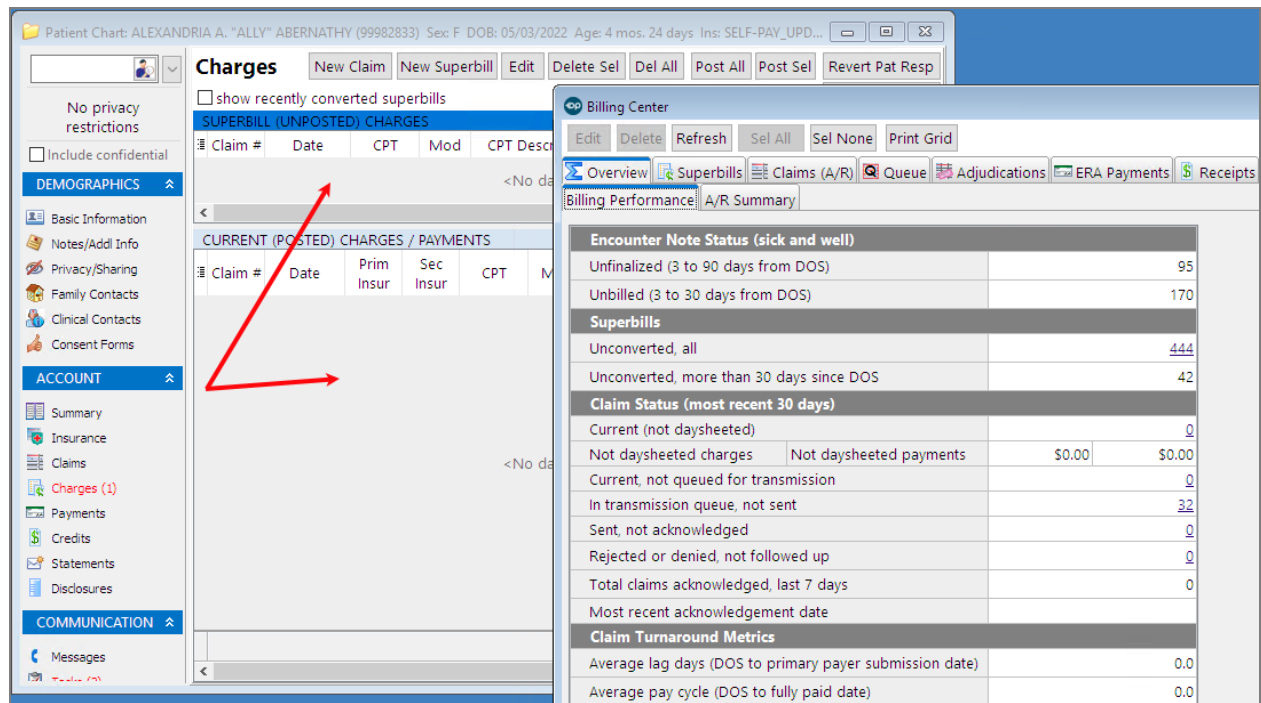
Adjudications ERA Payments Receipts

Summary Insurance Claims **Charges (1)** Payments Credits Statements Disclosures

Messages

Patient Credits

Patient Chart > Charges **is not** the active window. Charges are not displayed until you click the Patient Chart to make it the active window again.



Patient Chart: ALEXANDRIA A. "ALLY" ABERNATHY (99982833) Sex: F DOB: 05/03/2022 Age: 4 mos. 24 days Ins: SELF-PAY\_UPD...

**Charges** New Claim New Superbill Edit Delete Sel Del All Post All Post Sel Revert Pat Resp

☐ show recently converted superbills

**SUPERBILL (UNPOSTED) CHARGES**

Claim #	Date	CPT	Mod	CPT Desc
<No data>				

**CURRENT (POSTED) CHARGES / PAYMENTS**

Claim #	Date	Prim Insur	Sec Insur	CPT	M
<No data>					

**Billing Center** Edit Delete Refresh Sel All Sel None Print Grid

Overview Superbills Claims (A/R) Queue Adjudications ERA Payments Receipts

Billing Performance A/R Summary

**Encounter Note Status (sick and well)**

Unfinalized (3 to 90 days from DOS)	95
Unbilled (3 to 30 days from DOS)	170

**Superbills**

Unconverted, all	444
Unconverted, more than 30 days since DOS	42

**Claim Status (most recent 30 days)**

Current (not daysheeted)	0
Not daysheeted charges	Not daysheeted payments \$0.00 \$0.00
Current, not queued for transmission	0
In transmission queue, not sent	32
Sent, not acknowledged	0
Rejected or denied, not followed up	0
Total claims acknowledged, last 7 days	0
Most recent acknowledgement date	

**Claim Turnaround Metrics**

Average lag days (DOS to primary payer submission date)	0.0
Average pay cycle (DOS to fully paid date)	0.0

## Issue Resolutions

**Diagnosis Code search:** You'll no longer encounter an error message when searching for Diagnosis Codes that include an apostrophe/single quote (').

**Curbside Appointments:** Updates made to the Visit Status for curbside appointments now display in the Calendar/Tracking view.

Before submitting a case highlighting release issues, we recommend reviewing the [Support Trends](#) to see if your issue has already been reported. If it has, there is no need to create another case.

*All content is subject to change.*